

# WSAN-XMi 21 - 81

Air cooled inverter heat pump for outdoor installation



Dear Customer,

We congratulate you on choosing this product

For many years Clivet has been offering systems that provide maximum comfort, together with high reliability, efficiency, quality and safety.

The aim of the company is to offer advanced systems, that assure the best comfort, reduce energy consumption and the installation and maintenance cost for the life cycle of the system.

The purpose of this manual is to provide you with information that is useful from reception of the equipment, through installation, operational usage and finally disposal so that this advanced system offers the best solution.

Yours faithfully.

CLIVET Spa

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### Important !

To get complete and clear information, please also consider following issues

#### 1 Model identification

<b>WSAN-XMi 21 -81</b>				
<b>Size</b>	<b>Reference kW</b>	<b>Power supply</b>		<b>Factory code</b>
21	5	230M	1-phase	MHC-V5W/D2N1
31	7	230M	1-phase	MHC-V7W/D2N1
41	9	230M	1-phase	MHC-V9W/D2N1
51	10	230M	1-phase	MHC-V10W/D2N1
61	12	230M	1-phase	MHC-V12W/D2N1
71	14	230M	1-phase	MHC-V14W/D2N1
81	16	230M	1-phase	MHC-V16W/D2N1
61	12	400TN	3-phase	MHC-V12W/D2RN1
71	14	400TN	3-phase	MHC-V14W/D2RN1
81	16	400TN	3-phase	MHC-V16W/D2RN1

- Option "Backup heater" affects performance and operation range.  
Please read carefully all relevant information.
- 4,5 kW backup heater is not available for size 10-12-14-16 1-phase.
- Ref. "Operation range heating mode diagram": T1 (water flow temperature) lower than 30°C may apply at unit start-up (transient operation)

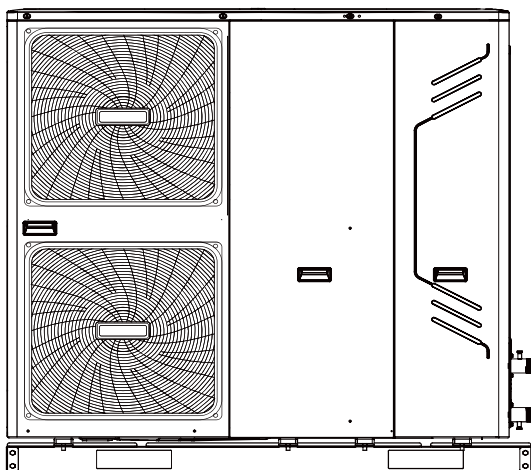
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# **Installation and owner's manual**

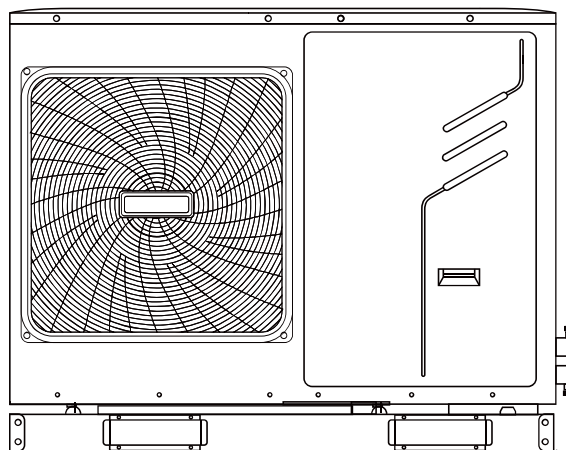
MD15IU-053IW

(Figure 1)



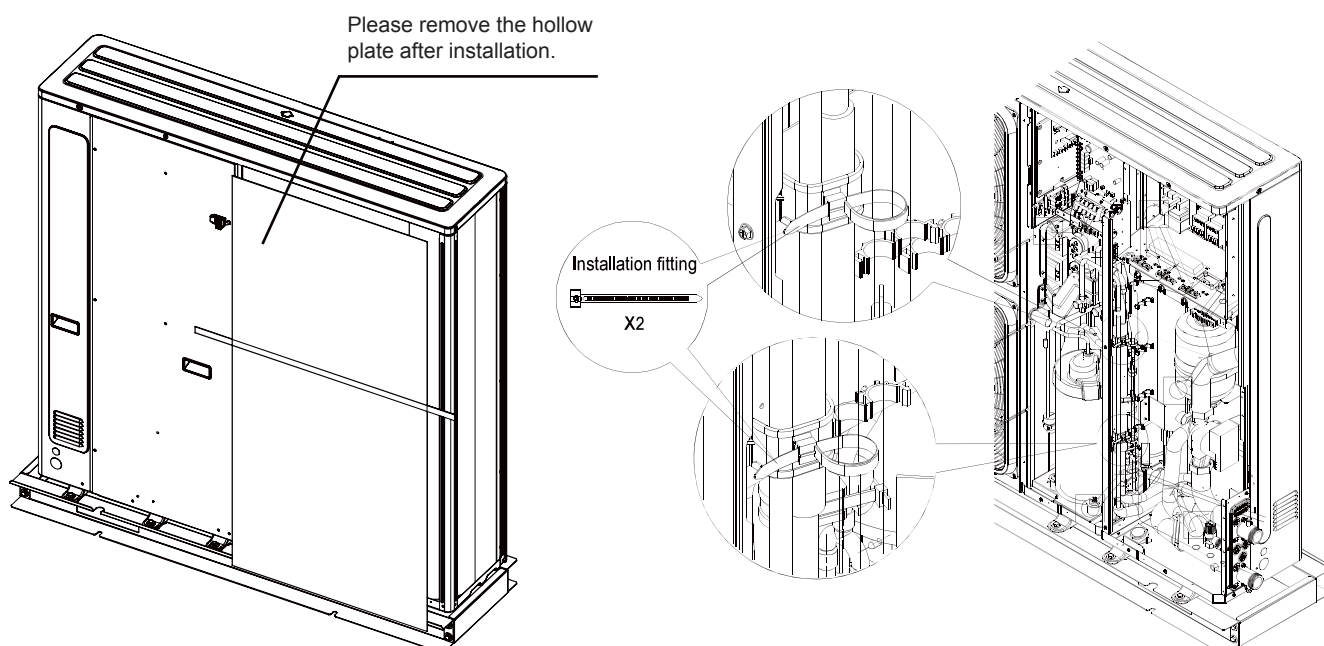
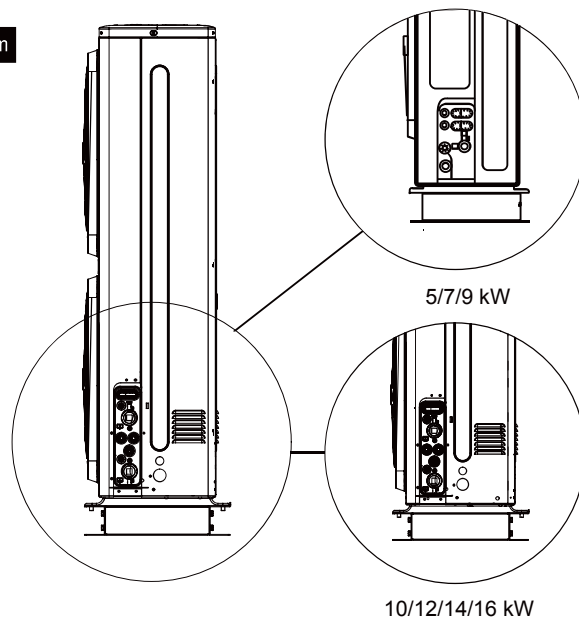
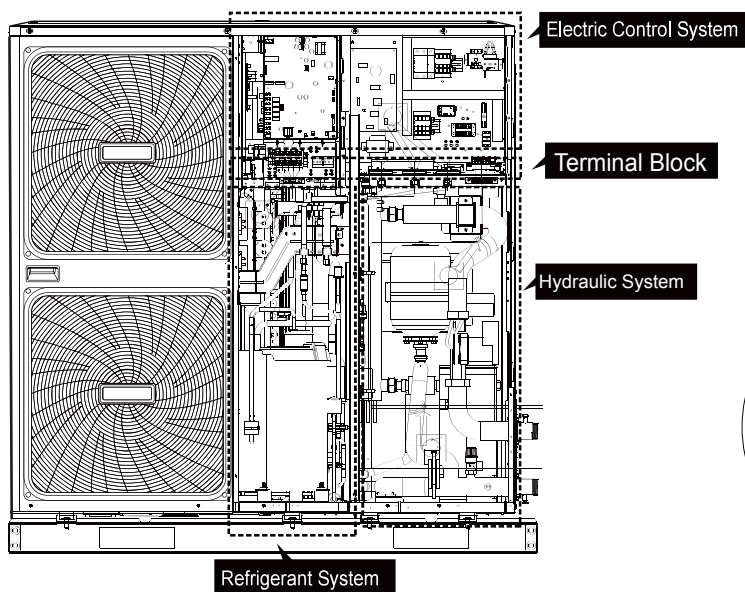
10/12/14/16 kW

(Figure 2)



5/7/9 kW

Wiring diagram: 12-16kW(3-phase) for examples



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READ THESE INSTRUCTIONS CAREFULLY BEFORE INSTALLATION. KEEP THIS MANUAL IN A HANDY PLACE FOR FUTURE REFERENCE.

IMPROPER INSTALLATION OR ATTACHMENT OF EQUIPMENT OR ACCESSORIES COULD RESULT IN ELECTRIC SHOCKS, SHORT-CIRCUITS, LEAKS, FIRE OR OTHER DAMAGE TO THE EQUIPMENT. BE SURE TO ONLY USE ACCESSORIES MADE BY THE SUPPLIER WHICH ARE SPECIFICALLY DESIGNED FOR USE WITH THE EQUIPMENT AND HAVE INSTALLATION DONE BY A PROFESSIONAL

ALL ACTIVITIES DESCRIBED IN THIS MANUAL SHALL BE CARRIED OUT BY A LICENSED TECHNICIAN.

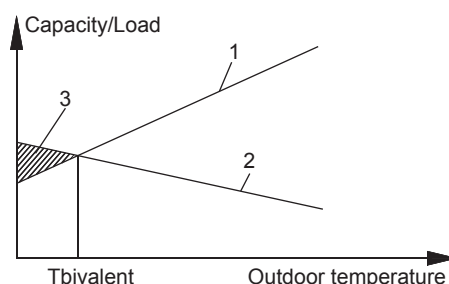
BE SURE TO WEAR ADEQUATE PERSONAL PROTECTION SUCH AS GLOVES AND SAFETY GLASSES WHEN PERFORMING INSTALLATION, MAINTENANCE OR SERVICE TO THE UNIT.

IF UNSURE OF INSTALLATION PROCEDURES OR USE, CONTACT YOUR DEALER FOR GUIDANCE

## 1 INTRODUCTION

### 1.1 General information

- These units are used for both heating and cooling applications. They can be combined with fan coil units, floor heating applications, low temperature high efficiency radiators, domestic hot water tanks (field supply) and solar kits (field supply).
- A wired remote controller is supplied with the unit to control the installation.
- The unit is delivered with an integrated backup heater for additional heating capacity during cold outdoor temperatures. The backup heater also serves as a backup in case of malfunctioning and for freeze protection of the outside water piping during winter time. The capacity of backup heater for different units is listed below.

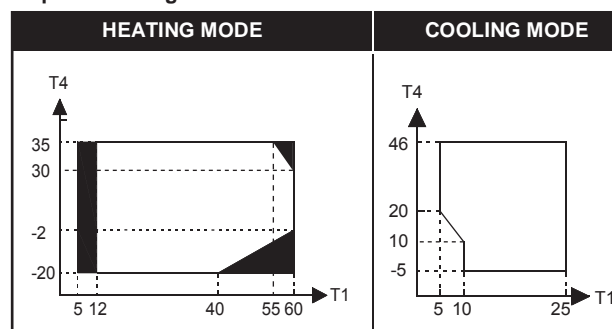


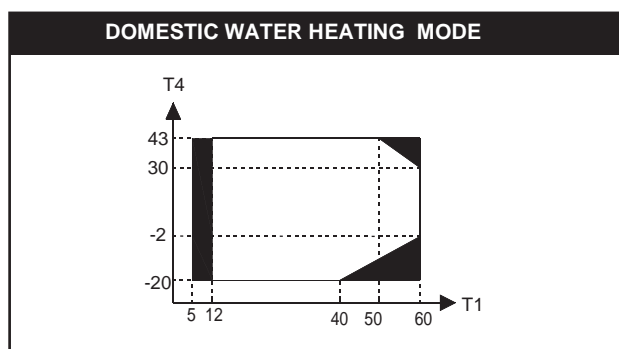
- Heat pump capacity
- Required heating capacity (site dependent)
- Additional heating capacity provided by backup heater

Unit	1-phase						3-phase		
	5	7	10	12	14	16	12	14	16
Capacity of backup heater	3kW (optional)*		3kW(standard) 4.5kW(optional)				4.5kW		

\*The backup heater is a split part, it is an option for the main unit. If the backup heater is installed, the temperature sensor(T1) should be removed and the port (CN6) for T1 in the main control board of hydraulic should connect to the corresponding port in the backup heater box (more details please refer to **9.2.2 Function diagram of hydraulic compartment**)

- Domestic hot water tank (field supply)**  
A domestic hot water tank with electrical booster heater can be connected to the unit.  
There is a heat exchange in the tank. If the heat exchanger outside is enameled, the heat exchange surface must be bigger than 1.7m<sup>2</sup> for matching the 10kW ~16kW unit and the heat exchanger surface needs to be bigger than 1.4m<sup>2</sup> for matching the 5kW~9kW unit.
- Room thermostat (field supply)**  
Room thermostat can be connected to the unit(room thermostat should be kept away from heating source when selecting the installation place.
- Solar kit for domestic hot water tank (field supply)**  
An optional solar kit can be connected to the unit.
- Remote alarm kit (field supply)**  
A remote alarm kit can be connect to the unit.
- Operation range**





T4 Outdoor temperature(°C)  
T1 Water flow temperature(°C)

■ **No heat pump operation, backup heater or boiler only.**

(\*) The models have a freeze prevention function that uses the heat pump and back up heater to keep the water system safe from freezing in all conditions. If there is an accidental or intentional power shutdown, using glycol is recommended (Refer to **9.3 Water pipework Caution: "Use of glycol"**).

## 1.2 Scope of this manual

This installation & owner's manual describes the procedures for installing and connecting all monobloc outdoor unit models.

## 2 ACCESSORIES

### 2.1 Accessories supplied with the unit

	NAME	SHAPE	QUANTITY	
			5~9kW	10~16kW
INSTALLATION FITTINGS	Outdoor unit installation & owner's manual(this book)		1	1
	Wire control owner's manual		1	1
	Y-shape filter		1	1
	Water outlet connection pipe assembly		2	1
	User interface kit(digital remote controller)		1	1
	Tighten belt for customer wiring use		0	2
			3	3
	Thermistor for domestic hot water tank or additional heating source*		1	1
	Transit line		1	1

\* The thermistor can be used to detect temperature of water, if domestic hot water tank installed only, the thermistor can work as T5, if boiler installed only, the thermistor can work as T1B, if both unit is installed, an additional thermistor is needed(please contact the supplier). The thermistor should connect to the corresponding port in the main control board of hydraulic.(refer to **9.2.3 Main control board of hydraulic module**).

## 3 SAFETY CONSIDERATIONS

The precautions listed here are divided into the following types. They are quite important, so be sure to follow them carefully.

Meanings of **DANGER**, **WARNING**, **CAUTION** and **NOTE** symbols.



### DANGER

Indicates an imminently hazardous situation which if not avoided, will result in death or serious injury.



### WARNING

Indicates a potentially hazardous situation which if not avoided, could result in death or serious injury.



### CAUTION

Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury. It is also used to alert against unsafe practices.



### NOTE

Indicates situations that could only result in accidental equipment or property damage.



## DANGER

- Before touching electric terminal parts, turn off power switch.
- When service panels are removed, live parts can be easily touched by accident.  
Never leave the unit unattended during installation or servicing when the service panel is removed.
- Do not touch water pipes during and immediately after operation as the pipes may be hot and could burn your hand. To avoid injury, give the piping time to return to normal temperature or be sure to wear protective gloves.
- Do not touch any switch with wet fingers. Touching a switch with wet fingers can cause electrical shock.
- Before touching electrical parts, turn off all applicable power to the unit.



## WARNING

- Tear apart and throw away plastic packaging bags so that children will not play with them.  
Children playing with plastic bags face danger of death by suffocation.
- Safely dispose of packing materials such as nails and other metal or wood parts that could cause injuries.
- Ask your dealer or qualified personnel to perform installation work in accordance with this manual. Do not install the unit yourself. Improper installation could result in water leakage, electric shocks or fire
- Be sure to use only specified accessories and parts for installation work.  
Failure to use specified parts may result in water leakage, electric shocks, fire, or the unit falling from its mount.
- Install the unit on a foundation that can withstand its weight.
- Insufficient physical strength may cause the equipment to fall and possible injury
- Perform specified installation work with full consideration of strong wind, hurricanes, or earthquakes.  
Improper installation work may result in accidents due to equipment falling.
- Make certain that all electrical work is carried out by qualified personnel according to the local laws and regulations and this manual using a separate circuit.  
Insufficient capacity of the power supply circuit or improper electrical construction may lead to electric shocks or fire.
- Be sure to install a ground fault circuit interrupter according to local laws and regulations.  
Failure to install a ground fault circuit interrupter may cause electric shocks and fire.
- Make sure all wiring is secure. Use the specified wires and ensure

that terminal connections or wires are protected from water and other adverse external forces.  
Incomplete connection or affixing may cause a fire.

- When wiring the power supply, form the wires so that the front panel can be securely fastened.  
If the front panel is not in place there could be overheating of the terminals, electric shocks or fire.
- After completing the installation work, check to make sure that there is no refrigerant leakage.
- Never directly touch any leaking refrigerant as it could cause severe frostbite.
- Do not touch the refrigerant pipes during and immediately after operation as the refrigerant pipes may be hot or cold, depending on the condition of the refrigerant flowing through the refrigerant piping, compressor and other refrigerant cycle parts. Burns or frostbite are possible if you touch the refrigerant pipes. To avoid injury, give the pipes time to return to normal temperature or, if you must touch them be sure to wear protective gloves.
- Do not touch the internal parts (pump, backup heater, etc.) during and immediately after operation.  
Touching the internal parts can cause burns. To avoid injury, give the internal parts time to return to normal temperature or, if you must touch them, be sure to wear protective gloves.



## CAUTION

- Ground the unit.  
Grounding resistance should be according to local laws and regulations  
Do not connect the ground wire to gas or water pipes, lightning conductors or telephone ground wires.  
Incomplete grounding may cause electric shocks.



- a) Gas pipes.  
Fire or an explosion might occur if the gas leaks.
- b) Water pipes.  
Hard vinyl tubes are not effective grounds.
- c) Lightning conductors or telephone ground wires.

Electrical threshold may rise abnormally if struck by a lightning bolt.

- Install the power wire at least 3 feet (1 meter) away from televisions or radios to prevent interference or noise. (Depending on the radio waves, a distance of 3 feet (1 meter) may not be sufficient to eliminate the noise.)
- Do not wash the unit. This may cause electric shocks or fire. The appliance must be installed in accordance with national wiring regulations. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not install the unit in the following places:
  - a) Where there is mist of mineral oil, oil spray or vapors.  
Plastic parts may deteriorate, and cause them to come loose or water to leak.
  - b) Where corrosive gases (such as sulphurous acid gas) are produced.  
Where corrosion of copper pipes or soldered parts may cause refrigerant to leak.
  - c) Where there is machinery which emits electromagnetic waves.  
Electromagnetic waves can disturb the control system and cause equipment malfunction.
  - d) Where flammable gases may leak, where carbon fiber or ignitable dust is suspended in the air or where volatile flammables such as paint thinner or gasoline are handled.  
These types of gases might cause a fire.
  - e) Where the air contains high levels of salt such as near the ocean.
  - f) Where voltage fluctuates a lot, such as in factories.
  - g) In vehicles or vessels.
  - h) Where acidic or alkaline vapors are present.

- This appliance can be used by children 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they are supervised or given instruction on using the unit in a safe manner and understand the hazards involved. Children should not play with the unit. Cleaning and user maintenance should not be done by children without supervision.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person.
- DISPOSAL: Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.  
Do not dispose of electrical appliances as municipal waste, use separate collection facilities.  
Contact your local government for information regarding the collection systems available.  
If electrical appliances are disposed of in landfills or dumps, hazardous substance can leak into the groundwater and get into the food chain, damaging your health and well-being.
- The wiring must be performed by professional technicians in accordance with national wiring regulation and this circuit diagram.  
An all-pole disconnection device which has at least 3mm separation distance in all pole and a residual current device (RCD) with the rating not exceeding 30mA shall be incorporated in the fixed wiring according to the national rule.

## 4 BEFORE INSTALLATION

### Before installation

Be sure to confirm the model name and the serial number of the unit.

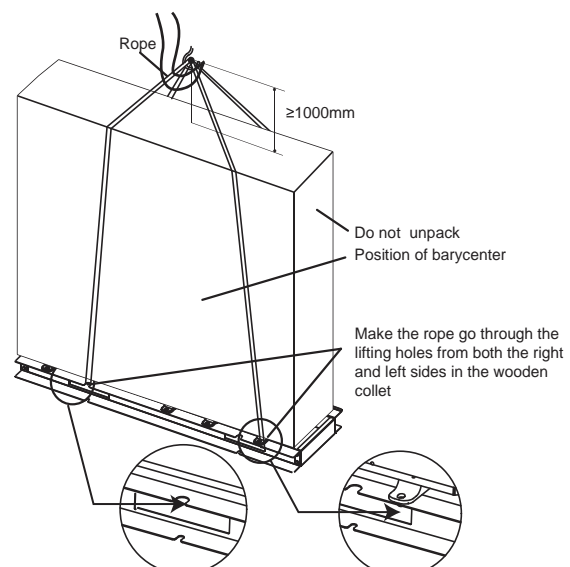
### Handling

Due to relatively large dimensions and heavy weight, the unit should only be handled using lifting tools with slings. The slings can be fitted into foreseen sleeves at the base frame that are made specifically for this purpose.

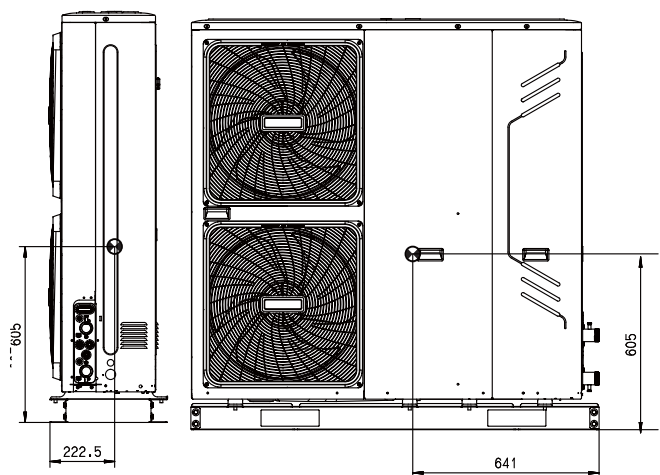
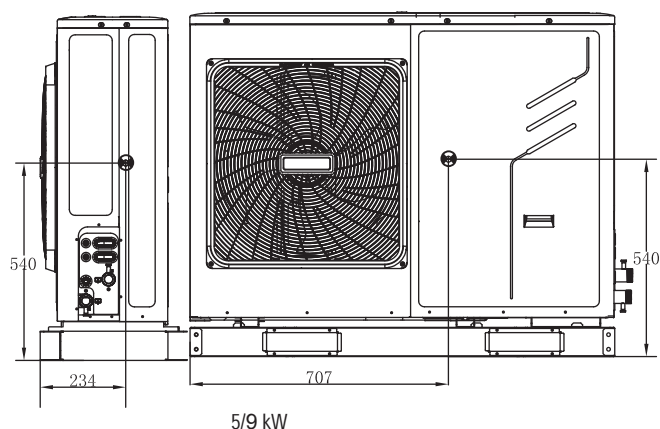


## CAUTION

- To avoid injury, do not touch the air inlet or aluminum fins of the unit.
- Do not use the grips in the fan grills to avoid damage.
- The unit is top heavy! Prevent the unit from falling due to improper inclination during handling.







## 5 IMPORTANT INFORMATION REGARDING REFRIGERANT USED

This product contains fluorinated greenhouse gases covered by the Kyoto Protocol. Do not vent gases into the atmosphere.

Refrigerant type: R410A

GWP<sup>(1)</sup> value: 2088

(1) GWP = global warming potential

The refrigerant quantity is indicated on the unit name plate

## 6 SELECTING THE INSTALLATION SITE



### WARNING

- Be sure to provide for adequate measures in order to prevent that the unit be used as a shelter by small animals.
- Small animals making contact with electrical parts can cause malfunctions, smoke or fire. Please instruct the customer to keep the area around the unit clean.

- 1 Select an installation site where the following conditions are satisfied and one that meets with your customer's approval.
  - Places that are well-ventilated.
  - Places where the unit does not disturb next-door neighbors.
  - Safe places which can bear the unit's weight and vibration

and where the unit can be installed at an even level.

- Places where there is no possibility of flammable gas or product leak.
- The equipment is not intended for use in a potentially explosive atmosphere.
- Places where servicing space can be well ensured.
- Places where the units' piping and wiring lengths come within the allowable ranges.
- Places where water leaking from the unit cannot cause damage to the location (e.g. in case of a blocked drain pipe).
- Places where rain can be avoided as much as possible.
- Do not install the unit in places often used as a work space. In case of construction work (e.g. grinding etc.) where a lot of dust is created, the unit must be covered.
- Do not place any objects or equipment on top of the unit (top plate)
- Do not climb, sit or stand on top of the unit.
- Be sure that sufficient precautions are taken in case of refrigerant leakage according to relevant local laws and regulations.

- 2 When installing the unit in a place exposed to strong wind, pay special attention to the following.

Strong winds of 5 m/sec or more blowing against the unit's air outlet causes a short circuit (suction of discharge air), and this may have the following consequences:

- Deterioration of the operational capacity.
- Frequent frost acceleration in heating operation.
- Disruption of operation due to rise of high pressure.
- When a strong wind blows continuously on the front of the unit, the fan can start rotating very fast until it breaks.

Refer to the figures for installation of this unit in a place where the wind direction can be foreseen.

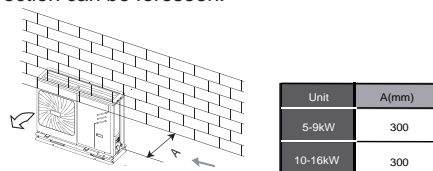


Figure 1: Standard installation clearances

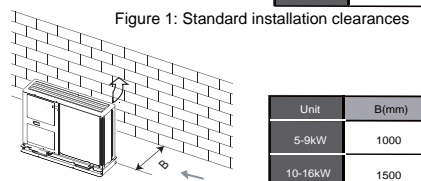
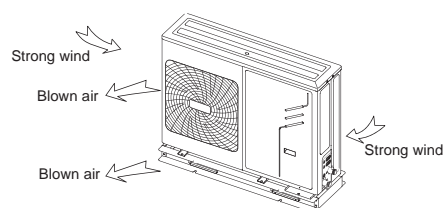


Figure 2: Installation clearances with strong wind conditions

Make sure there is enough room to do the installation

- Set the outlet side at a right angle to the direction of the wind.



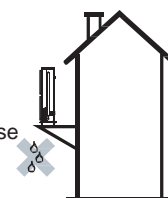
- 3 Prepare a water drainage channel around the foundation, to drain waste water from around the unit.

- 4 If water does not easily drain from the unit, mount the unit on a foundation of concrete blocks, etc. (the height of the foundation should be about 100 mm (3.93 in.).)

- 5 If you install the unit on a frame, please install a waterproof plate (about 100 mm) on the underside of the unit to prevent water from coming in from the low side.

- 6 When installing the unit in a place frequently exposed to snow, pay special attention to elevate the foundation as high as possible.

- 7 If you install the unit on a building frame, please install a waterproof plate (field supply) (about 100 mm.) on the underside of the unit) in order to avoid drain water dripping. (See figure).





## NOTE

Unit is top heavy!

Try not to install on the building frame.

### 6.1 Selecting a location in cold climates

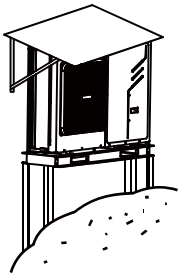
Refer to "Handling" in section "4 Before installation"



## NOTE

When operating the unit in cold climates, be sure to follow the instructions described below.

- To prevent exposure to wind, install the unit with its suction side facing the wall.
- Never install the unit at a site where the suction side may be exposed directly to wind.
- To prevent exposure to wind, install a baffle plate on the air discharge side of the unit.
- In heavy snowfall areas it is very important to select an installation site where the snow will not affect the unit. If lateral snowfall is possible, make sure that the heat exchanger coil is not affected by the snow (if necessary construct a lateral canopy).



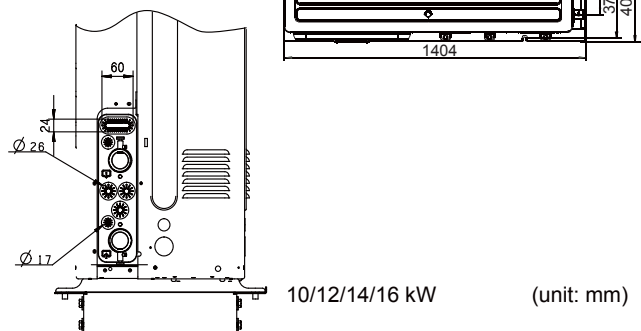
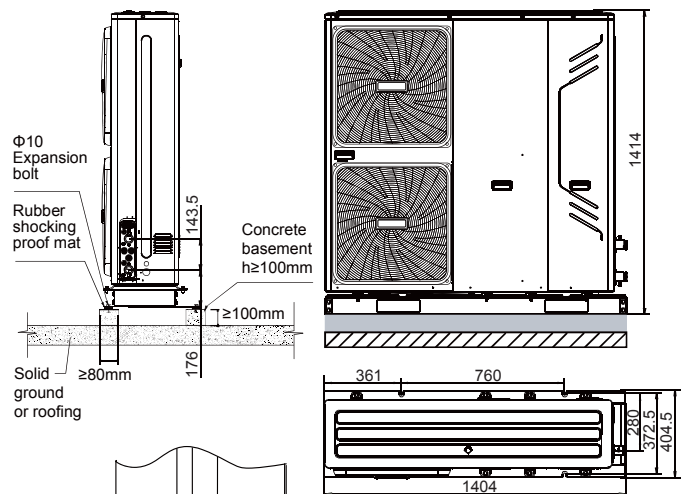
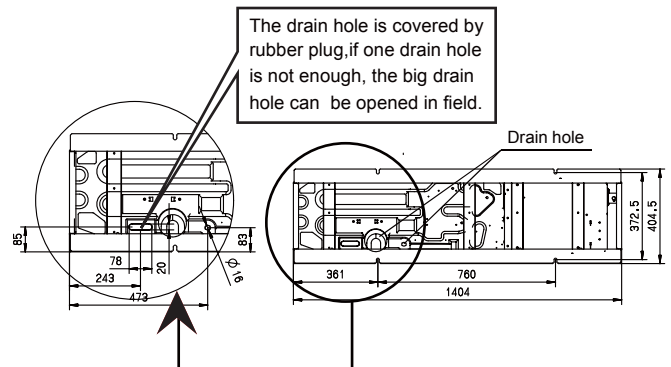
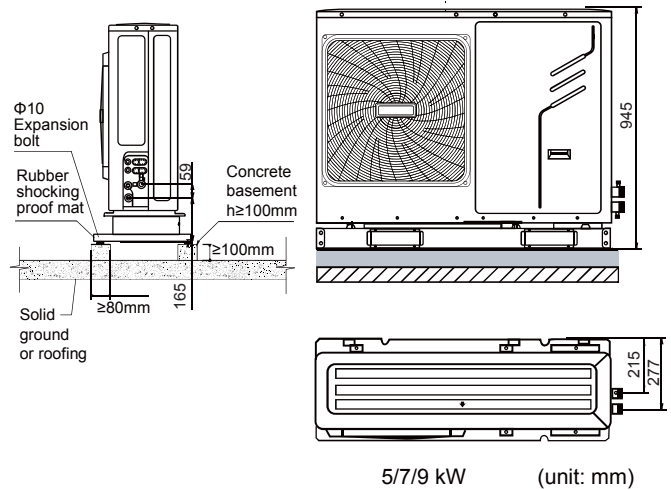
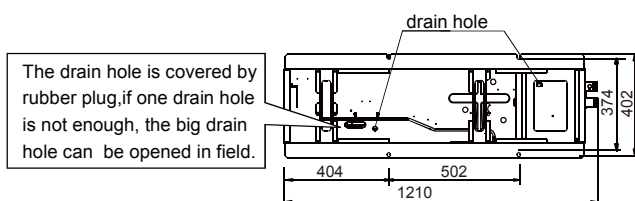
- 1 Construct a large canopy.
  - 2 Construct a pedestal.
- Install the unit high enough off the ground to prevent it from being buried in snow.

### 6.2 Selecting a location in hot climates

As the outdoor temperature is measured via the outdoor unit air thermistor, make sure to install the outdoor unit in the shade, or a canopy should be constructed to avoid direct sunlight, so that it is not influenced by the sun's heat, otherwise protection may be possible to the unit.

## 7 PRECAUTIONS ON INSTALLATION

- Check the strength and level of the installation ground so that the unit will not cause any operating vibration or noise after installation.
- In accordance with the foundation drawing in the figure, fix the unit securely by means of the foundation bolts. (Prepare four sets each of  $\Phi 10$  Expansion bolts, nuts and washers which are readily available on the market.)
- It is best to screw in the foundation bolts until their length is 20 mm from the foundation surface.



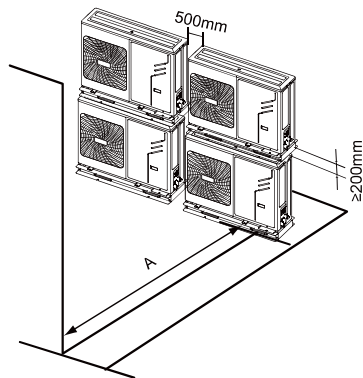
## NOTE

If drain holes in the unit are covered by a mounting base or by floor surface, raise the unit in order to provide a free space of more than 100 mm under the unit.

7.1 Installation servicing space

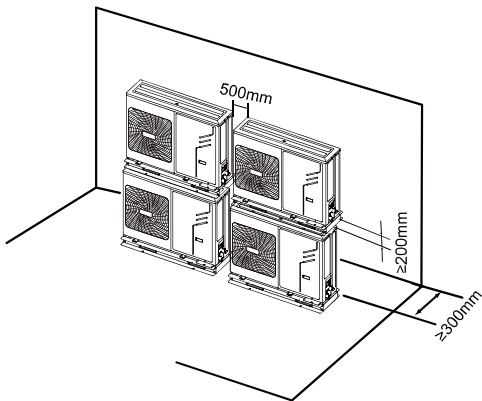
(A) In case of stacked installation

1. In case obstacles exist in front of the outlet side.



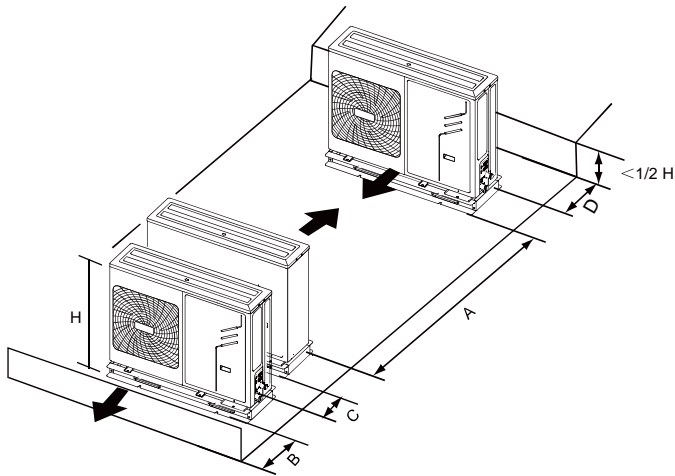
Unit	A(mm)
5-9kW	1000
10-16kW	1500

2. In case obstacles exist in front of the air inlet.



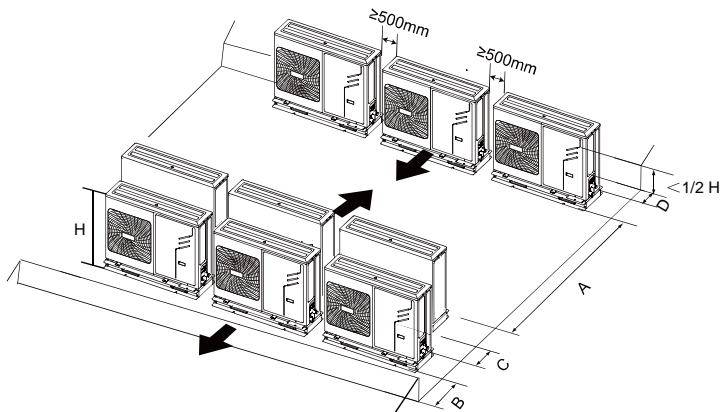
(B) In case of multiple-row installation (for roof top use, etc.)

1. In case of installing one unit per row.



Unit	A(mm)	B(mm)	C(mm)	D(mm)
5-9kW	1500	500	300	150
10-16kW	2000	1000	300	150

2. In case of installing multiple units (2 units or more) in lateral connection per row.



Unit	A(mm)	B(mm)	C(mm)	D(mm)
5-9kW	2000	500	300	150
10-16kW	2500	1000	300	150

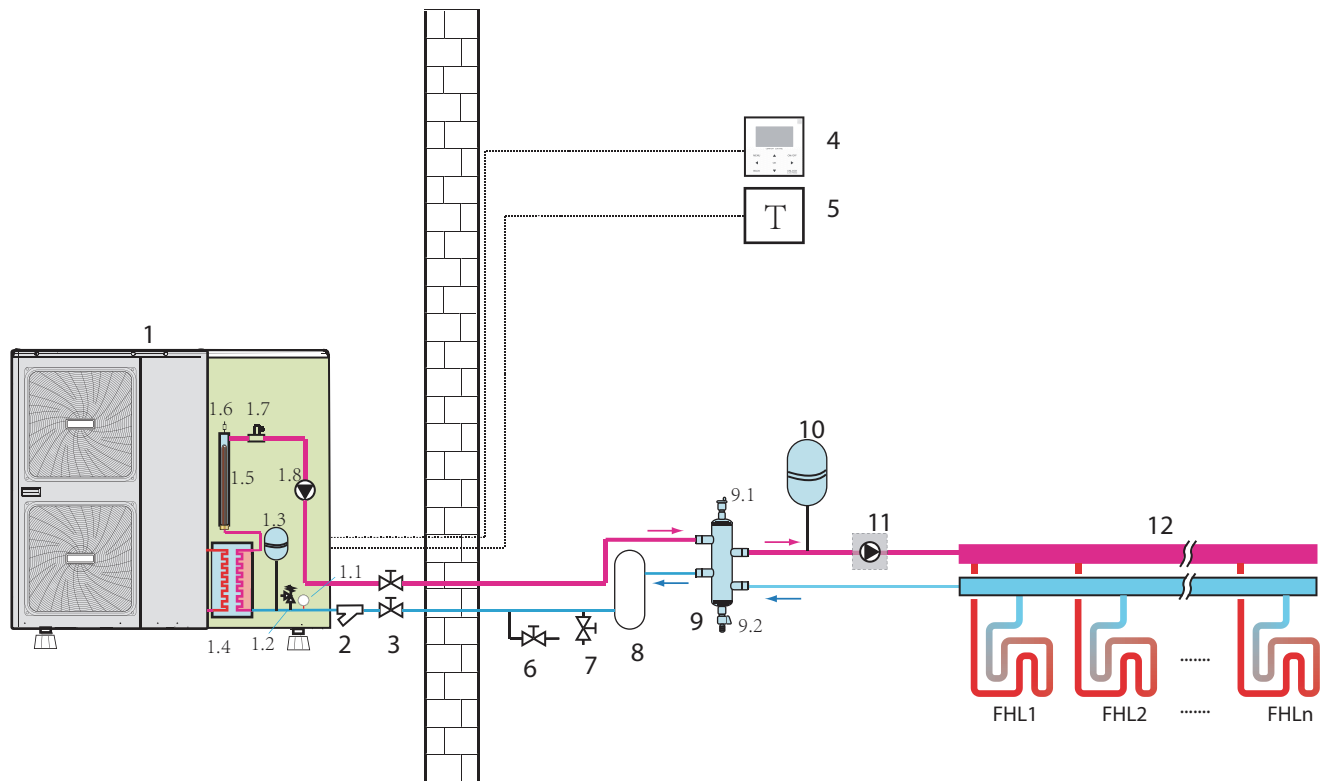


## 8 TYPICAL APPLICATION EXAMPLES

The application examples given below are for illustration purposes only.

### 8.1 Application 1

Space heating only application with a room thermostat connected to the unit.



- |                                  |   |
|----------------------------------|---|
| 1 outdoor unit                   | 5 room thermostat (field supply)                |
| 1.1 manometer                    | 6 drain valve (field supply)                    |
| 1.2 pressure relief valve        | 7 fill valve (field supply)                     |
| 1.3 expansion vessel             | 8 buffer tank (field supply)                    |
| 1.4 plate heat exchanger         | 9 balance tank (field supply)                   |
| 1.5 backup heater                | 9.1 air purge valve                             |
| 1.6 air purge valve              | 9.2 drain valve                                 |
| 1.7 flow switch                  | 10 expansion vessel (field supply)              |
| 1.8 P_i: Inside circulation pump | 11 P_o: Outside circulation pump (field supply) |
| 2 y-shape filter                 | 12 collector (field supply)                     |
| 3 stop valve (field supply)      | FHL 1...n floor heating loop                    |
| 4 user interface                 |   |



### NOTE

If the volume of balance tank(9) is larger than 30L, the buffer tank(8) is unnecessary, otherwise the buffer tank(8) should be installed and its volume should be larger than 30L. The drain valve (6) should be installed at the lowest position of the system. For 5/7kW unit, the backup heater (1.5) is not integrated in the outdoor unit. An independent backup heater can be selected and installed in the door.

### Unit operation and space heating

When a room thermostat is connected to the unit and when there is a heating request from the room thermostat, the unit will start operating to achieve the target water flow temperature as set on the user interface. When the room temperature is above the thermostat set point in the heating mode, the unit will stop operating. The circulation pump (1.8) and (11) will also stop running. The room thermostat is used as a switch here.

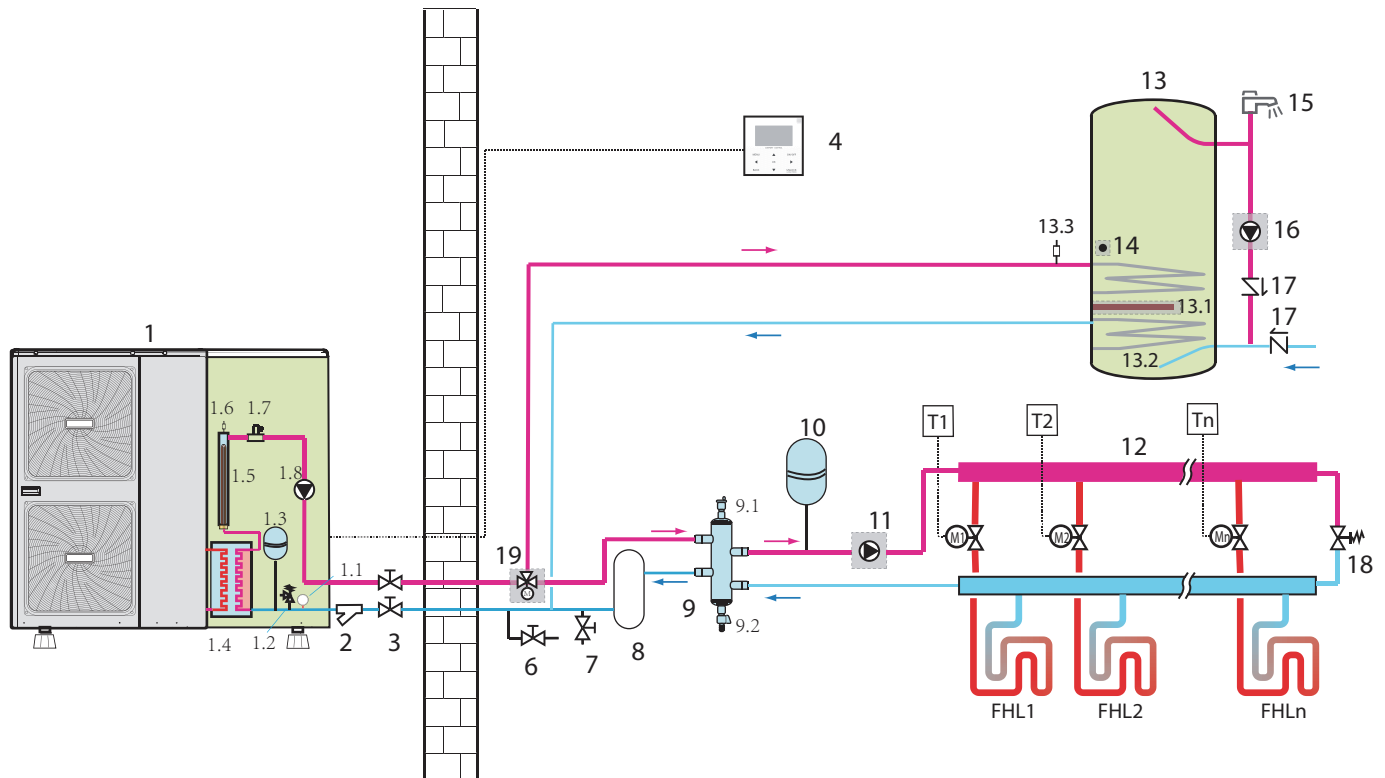


### NOTE

Make sure to connect the thermostat wires to the correct terminals, method B should be selected (see **"For room thermostat"** in 9.6.6 **connection for other components**). To correctly configure the ROOM THERMOSTAT in the **FOR SERVICEMAN** mode see 10.7 **Field settings/ROOM THERMOSTAT**.

## 8.2 Application 2

Space heating only application without room thermostat connected to the unit. The temperature in each room is controlled by a valve on each water circuit. Domestic hot water is provided through the domestic hot water tank that is connected to the unit.



- |   |   |                                       |
|---|---|---------------------------------------|
| 1 outdoor unit                            | 4 user interface                                | 13.1 booster heater                   |
| 1.1 manometer                             | 6 drain valve (field supply)                    | 13.2 heat exchanger coil              |
| 1.2 pressure relief valve                 | 7 fill valve (field supply)                     | 13.3 air purge valve                  |
| 1.3 expansion vessel                      | 8 buffer tank (field supply)                    | 14 T5: temperature sensor             |
| 1.4 plate heat exchanger                  | 9 balance tank (field supply)                   | 15 hot water tap (field supply)       |
| 1.5 backup heater                         | 9.1 air purge valve                             | 16 P_d: DHW pump (field supply)       |
| 1.6 air purge valve                       | 9.2 drain valve                                 | 17 non-return valve (field supply)    |
| 1.7 flow switch                           | 10 expansion vessel (field supply)              | 18 bypass valve (field supply)        |
| 1.8 P_j: circulation pump inside the unit | 11 P_o: outside circulation pump (field supply) | 19 SV1: 3-way valve (field supply)    |
| 2 y-shape filter                          | 12 collector (field supply)                     | FHL 1...n floor heating loop          |
| 3 stop valve (field supply)               | 13 domestic hot water tank (field supply)       | M1...n motorized valve (field supply) |
|   |   | T1...n room thermostat (field supply) |



### NOTE

the total volume of balance tank and buffer tank should larger than 30L.  
If the volume of balance tank(9) is larger than 30L, the buffer tank(8) is unnecessary, otherwise the buffer tank(8) should be installed and the total volume of balance tank and buffer tank should larger than 30L. The drain valve (6) should be installed at the lowest position of the system. For 5/7kW unit, the backup heater (1.5) is not integrated in the outdoor unit. An independent backup heater can be selected and installed in the door.

#### ■ Circulation pump operation

With no room thermostat connected to the unit (1) the circulation pump (1.8) and (11) will operate as long as the unit is on for space heating. The circulation pump (1.8) will operate as long as the unit is on for heating domestic hot water (DHW).

#### ■ Space heating

- 1) The unit (1) will operate to achieve the target water flow temperature set on the user interface.
- 2) When the circulation in each space heating loop (FCU1...n) is controlled by remote controlled valves (M1...n), it is important to provide a bypass valve (18) to ensure that the flow switch safety device is not activated.  
The bypass valve should be selected so that at all times the minimum water flow as mentioned in **9.3 Water pipework** is guaranteed.

#### ■ Domestic water heating

- 1) When the domestic water heating mode is enabled (either manually by the user, or automatically through scheduling) the target domestic hot water temperature will be achieved by a combination of the heat exchanger coil and the electrical booster heater (when the booster heater in the tank is set to YES).
- 2) When the domestic hot water temperature is below the user configured set point, the 3-way valve will be activated to heat the domestic water by means of the heat pump. If there is a huge demand for hot water or a high hot water temperature setting, the booster heater (13.1) can provide auxiliary heating.



## CAUTION

Make sure to fit the 3-way valve correctly. For more details, refer to **9.6.6 Connection for other components/For 3-way valve SV1**.



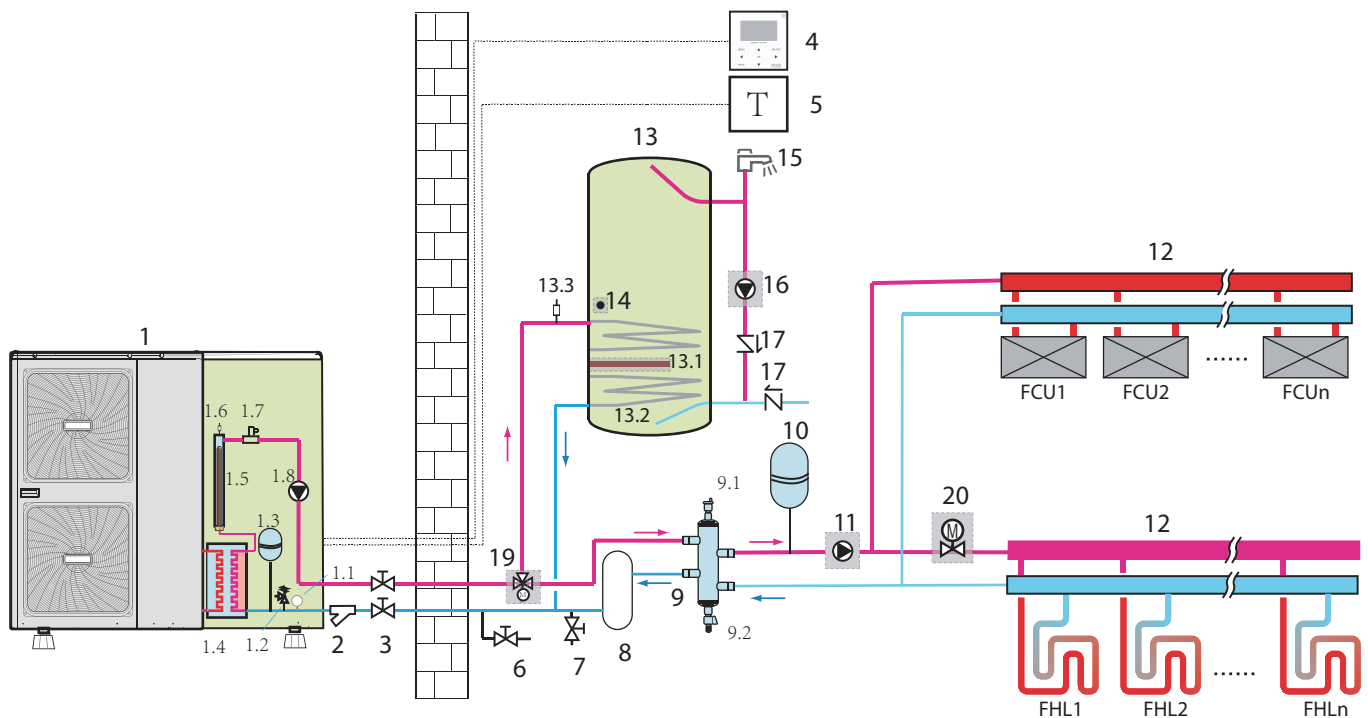
## NOTE

The unit can be configured so that at low outdoor temperatures, water is exclusively heated by the booster heater. This assures that the full capacity of the heat pump is available for space heating.

Details on domestic hot water tank configuration for low outdoor temperatures (T4DHWMIN) can be found in **10.7 Field settings/How to set the DHW MODE**.

### 8.3 Application 3

Space cooling and heating application with a **room thermostat suitable for heating/cooling changeover** when connected to the unit. Heating is provided through floor heating loops and fan coil units. Cooling is provided through the fan coil units only. Domestic hot water is provided through the domestic hot water tank which is connected to the unit.



- 1 outdoor unit
- 1.1 manometer
- 1.2 pressure relief valve
- 1.3 expansion vessel
- 1.4 plate heat exchanger
- 1.5 backup heater
- 1.6 air purge valve
- 1.7 flow switch
- 1.8 P\_i: circulation pump inside the unit
- 2 y-shape filter
- 3 stop valve (field supply)
- 4 user interface
- 5 room thermostat (field supply)
- 6 drain valve (field supply)
- 7 fill valve (field supply)
- 8 buffer tank (field supply)
- 9 balance tank (field supply)

- 9.1 air purge valve
- 9.2 drain valve
- 10 expansion vessel (field supply)
- 11 P\_o: outside circulate pump (field supply)
- 12 collector (field supply)
- 13 domestic hot water tank (field supply)
- 13.1 booster heater
- 13.2 heat exchanger coil
- 13.3 air purge valve
- 14 T5: temperature sensor
- 15 hot water tap (field supply)
- 16 P\_d: DHW pipe pump (field supply)
- 17 non-return valve (field supply)
- 19 SV1: 3-way valve (field supply)
- 20 SV2: 2-way valve (field supply)
- FHL 1...n floor heating loop
- FCU 1...n fan coil units



## NOTE

If the volume of balance tank(9) is larger than 30L, the buffer tank(8) is unnecessary, otherwise the buffer tank(8) should be installed and the total volume of balance tank and buffer tank should be larger than 30L. The drain valve(6) should be installed at the lowest position of the system.

### ■ Pump operation and space heating and cooling

According to the season, the unit will switch to either heating or cooling mode according to the temperature detected by the room thermostat. When space heating/cooling is requested by the room thermostat (5), the pump will start operating and the unit (1) will switch to heating mode/cooling mode. The unit (1) will operating to achieve the target cold/hot water leaving temperature.

In the cooling mode, the motorized 2-way valve (20) will close to prevent cold water running through the floor heating loops (FHL).

## CAUTION

- Make sure to connect the thermostat wires are routed to the correct terminals and to configure the ROOM THERMOSTAT in the user interface correctly (see **10.7 Field settings/ROOM THERMOSTAT**). Wiring of the room thermostat should follow **method A** as described in **9.6.6 connection for other components/For room thermostat**.
- Wiring of the 2-way valve (20) is different for a NC (normal closed) valve and a NO (normal open) valve! Make sure to connect to the correct terminal numbers as detailed on the wiring diagram.

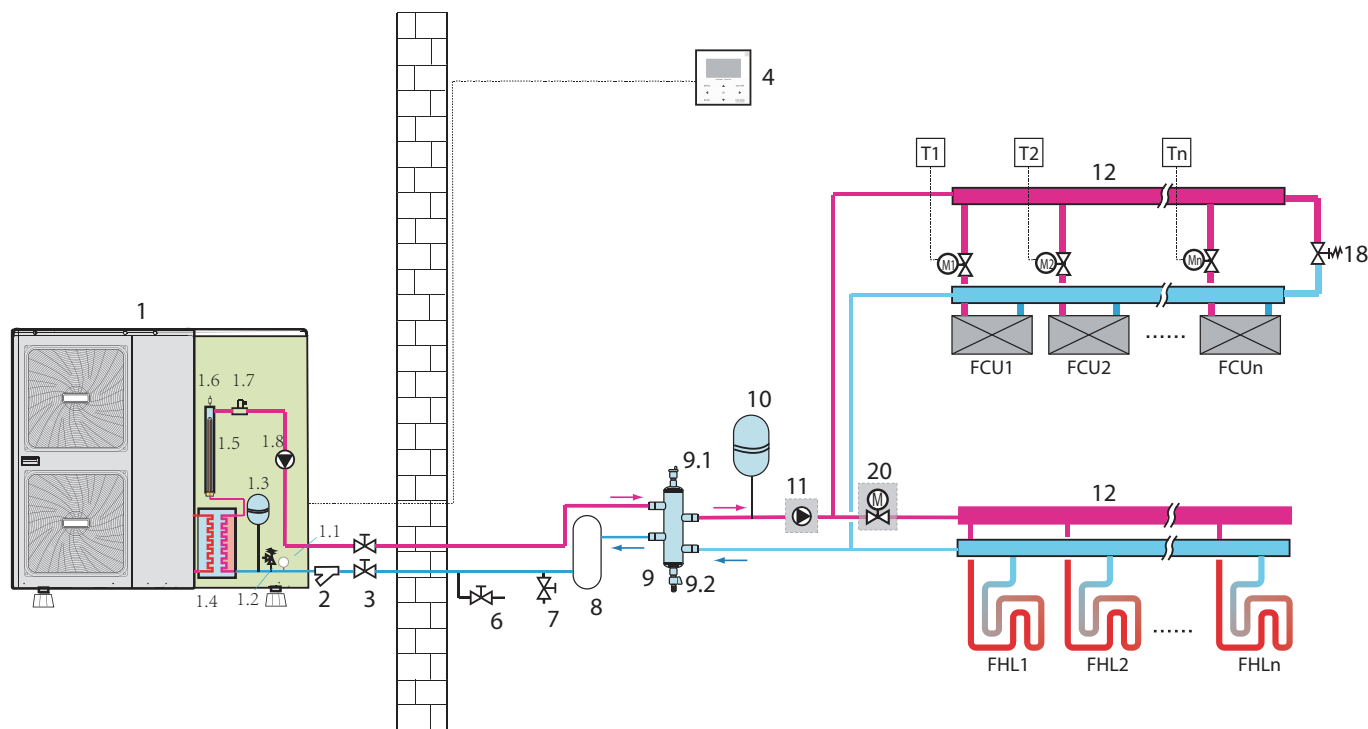
The ON/OFF setting of the heating/cooling operation cannot be done on the user interface.

### ■ Domestic water heating

Domestic water heating is as described in **8.2 Application 2**.

### 8.4 Application 4

Space cooling and heating application without a room thermostat connected to the unit, but with heating/cooling thermostat controlling the fan coil units. Heating is provided through floor heating loops and fan coil units. Cooling is provided through the fan coil units only.



- |   |   |                                       |
|---|---|---------------------------------------|
| 1 outdoor unit                                    | 3 stop valve (field supply)                               | 12 collector (field supply)           |
| 1.1 manometer                                     | 4 user interface  | 18 bypass valve (field supply)        |
| 1.2 pressure relief valve                         | 6 drain valve (field supply)                              | 20 SV2: 2-way valve (field supply)    |
| 1.3 expansion vessel                              | 7 fill valve (field supply)                               | FHL 1...n floor heating loop          |
| 1.4 plate heat exchanger                          | 8 buffer tank (field supply)                              | FCU 1...n fan coil units              |
| 1.5 backup heater                                 | 9 balance tank (field supply)                             | M1...n motorized valve (field supply) |
| 1.6 air purge valve                               | 9.1 air purge valve                                       | T1...n room thermostat (field supply) |
| 1.7 flow switch                                   | 9.2 drain valve   |                                       |
| 1.8 P <sub>i</sub> : circulation pump in the unit | 10 expansion vessel (field supply)                        |                                       |
| 2 y-shape filter                                  | 11 P <sub>o</sub> : outside circulate pump (field supply) |                                       |



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## NOTE

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If the volume of balance tank(9) is larger than 30L, the buffer tank(8) is unnecessary, otherwise the buffer tank(8) should be installed and the total volume of balance tank and buffer tank should larger than 30L. The drain valve (6) should be installed at the lowest position of the system. For 5/7kW unit, the backup heater (1.5) is not integrated in the outdoor unit. An independent backup heater can be selected and installed in the door.

---

### Pump operation

With no room thermostat connected to the unit (1), the circulation pump (1.8) and (11) will operate as long as the unit is on for space heating. The pump (1.8) will operate as long as the unit is on for heating domestic hot water.

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## NOTE

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Details on pump configuration can be found in **10.5 setting the pump speed**.

---

### Space heating and cooling

According to the season, the customer selects cooling or heating through the user interface. The unit (1) will operate in cooling mode or heating mode to achieve the target water flow temperature. In heating mode, the 2-way valve (20) is open. Hot water is provided to both the fan coil units and the floor heating loops. In cooling mode, the motorized 2-way valve (20) is closed to prevent cold water running through the floor heating loops (FHL).

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## CAUTION

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When closing several loops in the system by remotely controlled valves, it might be required to install a bypass valve (18) to avoid the flow switch safety device from being activated. See also **8.2 Application 2**.

Wiring of the 2-way valve (20) is different for a NC (normal closed) valve and a NO (normal open) valve. The NO valve is unavailable to this unit. Make sure to connect to the correct terminal numbers as detailed on the wiring diagram.

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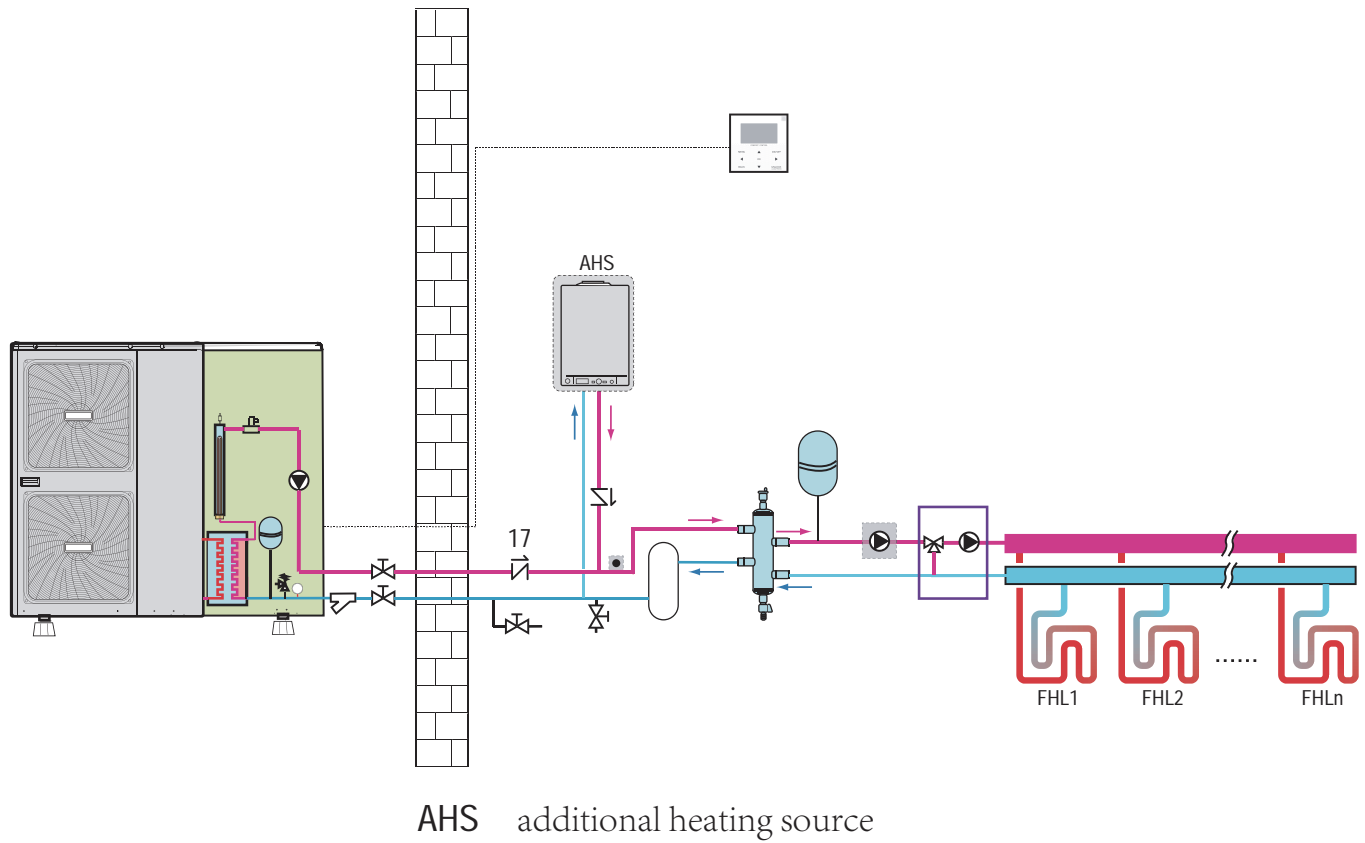
The ON/OFF setting of the heating/cooling operation is done by the user interface.

### 8.5 Application 5

Space heating with an auxiliary boiler (alternating operation).

Space heating application by either the unit or by an auxiliary boiler connected in the system.

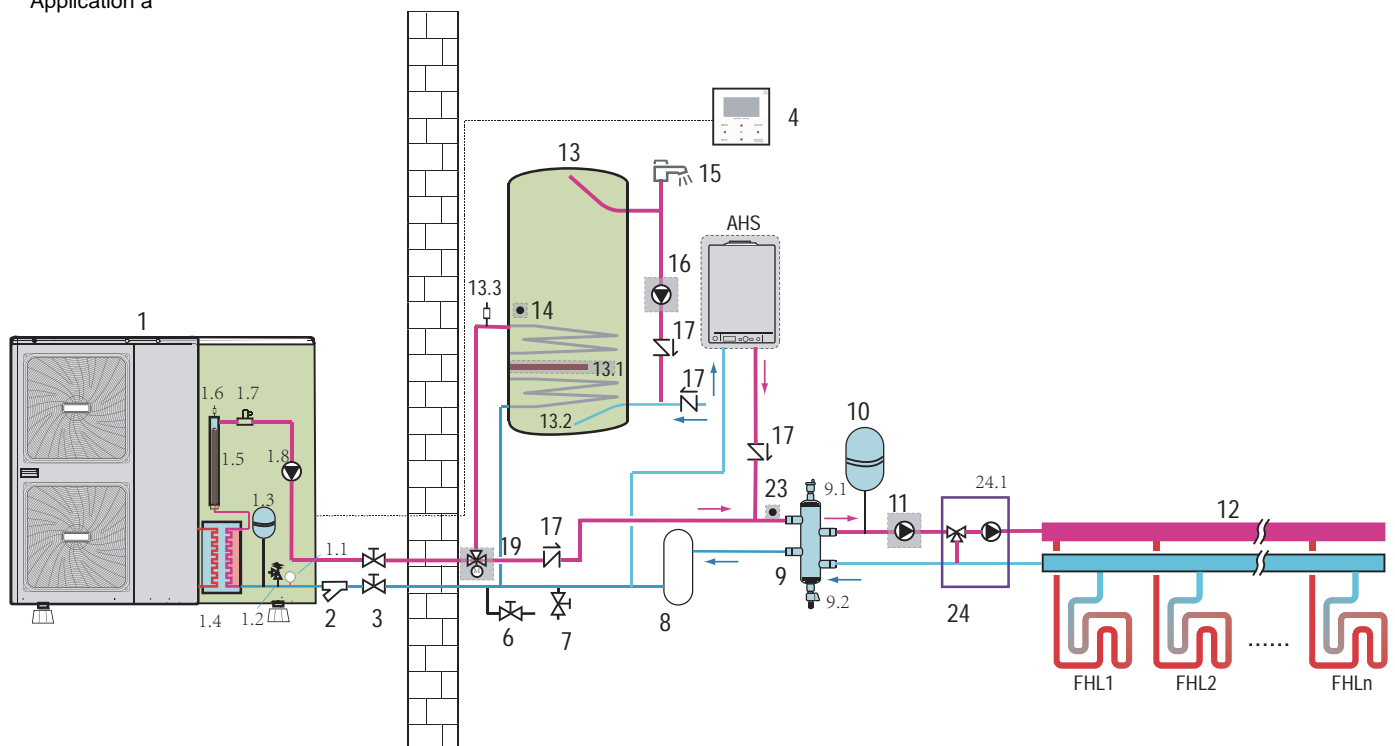
- The unit controlled contact (also called 'permission signal for the auxiliary boiler') is determined by the outdoor temperature (thermistor located at the outdoor unit). See **10.7 Field settings/OTHER HEATING SOURCE**
- Bivalent operation is possible for both space heating operation and domestic water heating operation.
- If the auxiliary boiler only provides heating for space heating, the boiler must be integrated in the piping work and in the field wiring according to the illustration for **application a**.
- If the auxiliary boiler is also providing heating for domestic hot water, the boiler can be integrated in the piping work and in the field wiring according to the illustration for **application b**.
- **Application c** can be used If the temperature of water from the outdoor unit is not high enough. An additional 3-way valve should be installed, if the temperature of water from outdoor unit is high enough. The boiler will then be bypassed. When the temperature is not high enough, the 3-way valve will open and the water from outdoor unit will flow through the boiler and be heated again.



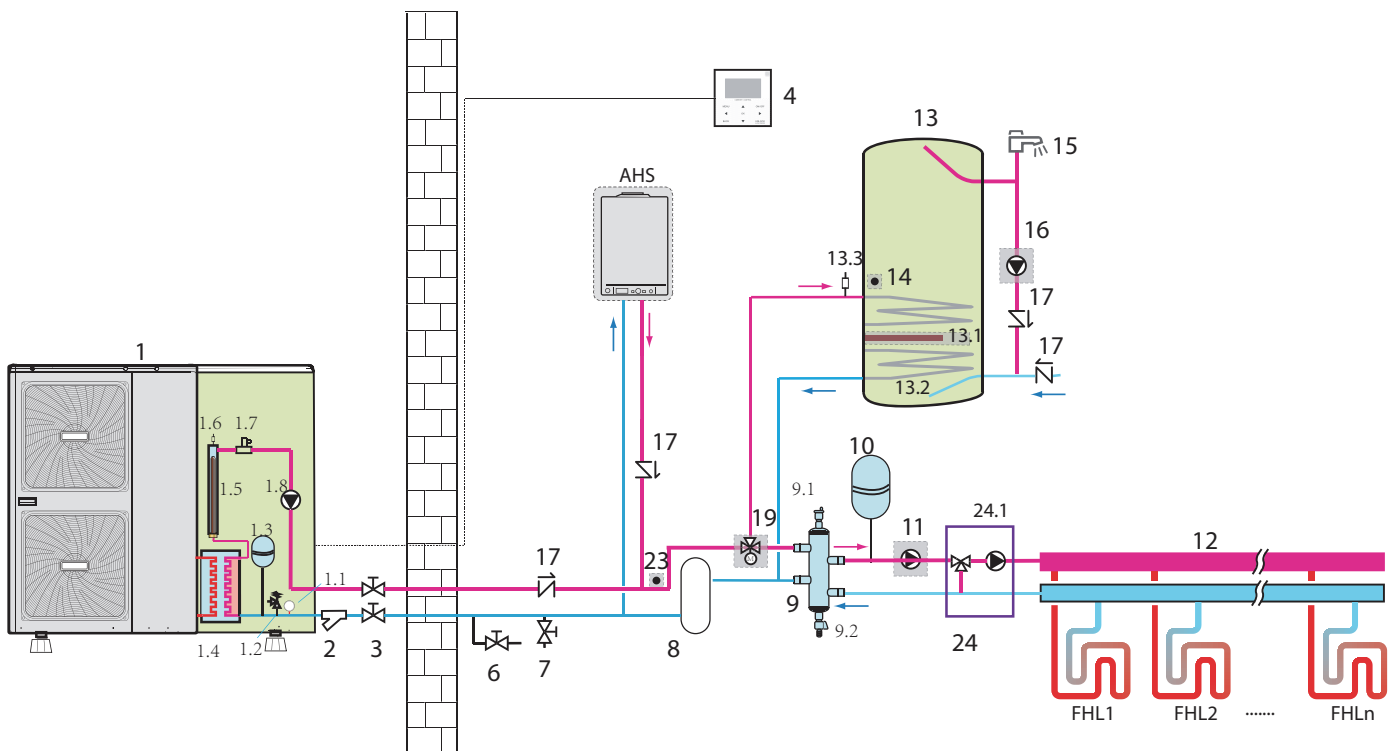
### CAUTION

Be sure that the boiler and the integration of the boiler in the system is in accordance with relevant local laws and regulations.

#### Application a

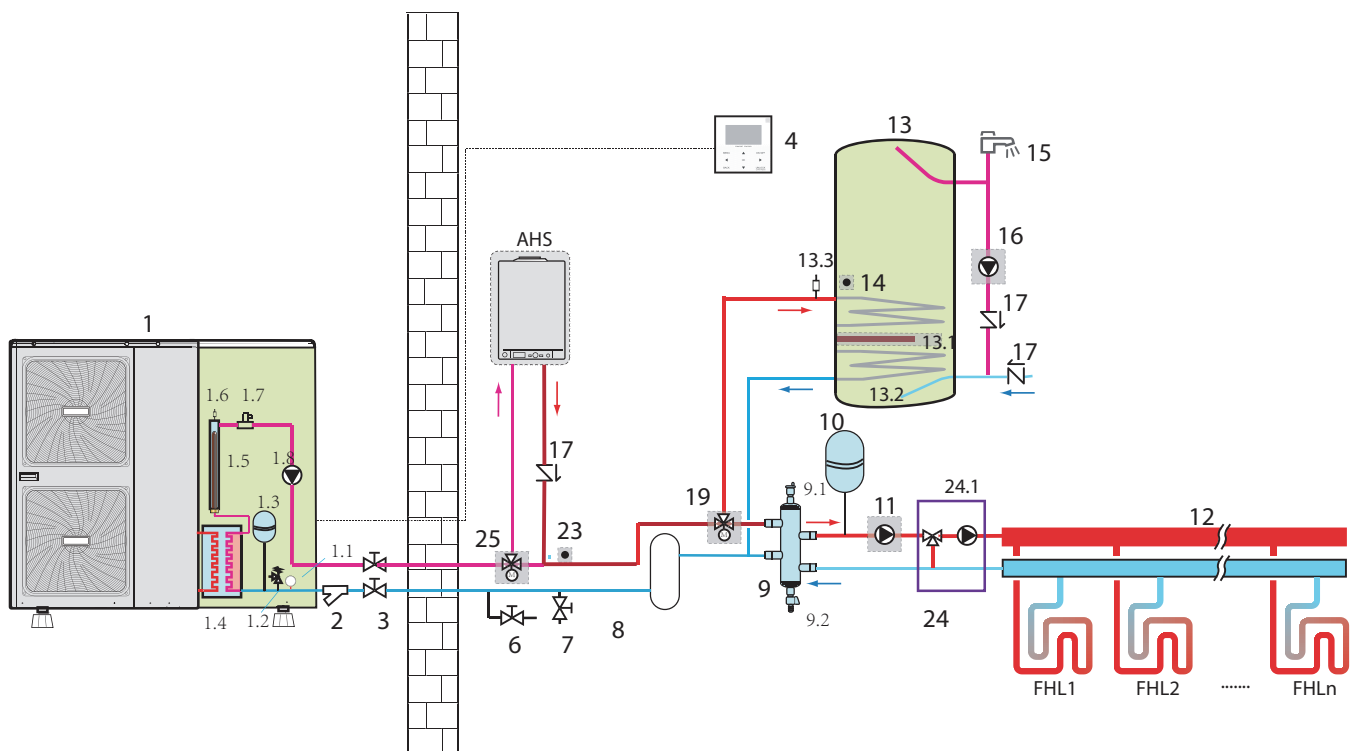


## Application b



## Application c

If application c is selected, the control cable connect to the boiler should also connect to the 3-way valve (25)



1 outdoor unit	8 buffer tank(field supply)	16 P_d: DHW pump(field supply)
1.1 manometer	9 balance tank(field supply)	17 non-return valve(field supply)
1.2 pressure relief valve	9.1 air purge valve	19 SV1: 3-way valve(field supply)
1.3 expansion vessel	9.2 drain valve	23 T1B: temperature sensor(field supply)
1.4 plate heat exchanger	10 expansion vessel(field supply)	24 mixing station(field supply)
1.5 backup heater	11 P_o: outside circulation pump (field supply)	24.1 P_c: mixing pump
1.6 air purge valve	12 collector(field supply)	25 3-way valve(field supply)
1.7 flow switch	13 domestic hot water tank(field supply)	FHL 1...n floor heating loop
1.8 P_i: circulation pump inside the unit	13.1 booster heater	AHS additional heating source(boiler)
2 y-shape filter	13.2 heat exchanger coil	
3 stop valve (field supply)	13.3 air purge valve	
4 user interface	14 T5:temperature sensor	
6 drain valve(field supply)	15 hot water tap(field supply)	
7 fill valve(field supply)		



## NOTE

If the volume of balance tank(9) is larger than 30L, the buffer tank(8) is unnecessary, otherwise the buffer tank(8) should be installed and the total volume of balance tank and buffer tank should larger than 30L.. The drain valve (6) should be installed at the lowest position of the system. For the 5/7kW unit, the backup heater (1.5) is not integrated in the outdoor unit. An independent backup heater can be selected and installed in the door. Temperature sensor T1B must be installed at the outlet of AHS, and connect to the corresponding port in the main control board of hydraulic module(refer to **9.2.3 Main control board of hydraulic module**).

## Operation

When heating is required, either the unit or the boiler starts operating, depending on the outdoor temperature (refer to **10.7 field setting/OTHER HEATING SOURCE**).

- As the outdoor temperature is measured via the outdoor unit air thermistor, make sure to install the outdoor unit in the shade, so that it is not influenced by the sun's heat.
- Frequent switching can cause corrosion of the boiler at an early stage. Contact the boiler manufacturer.
- During heating operation of the unit, the unit will operate to achieve the target water flow temperature set on the user interface. When weather dependent operation is active, the water temperature is determined automatically depending on the outdoor temperature.
- During heating operation of the boiler, the boiler will operate to achieve the target water flow temperature set on the user interface.
- Never set the target water flow temperature set point on the user interface above (60°C).



## NOTE

Make sure to correctly configure FOR SERVICEMAN in the user interface. Refer to **10.7 Field settings/Other heating source**.



## CAUTION

- Ensure that return water to the heat exchanger does not exceed 60°C. Never put the target water flow temperature set point on the user interface above 60°C.
- Make sure that the non-return valves (field supply) are correctly installed in the system.
- The supplier will not be held liable for any damage resulting from failure to observe this rule.

## 8.6 Application

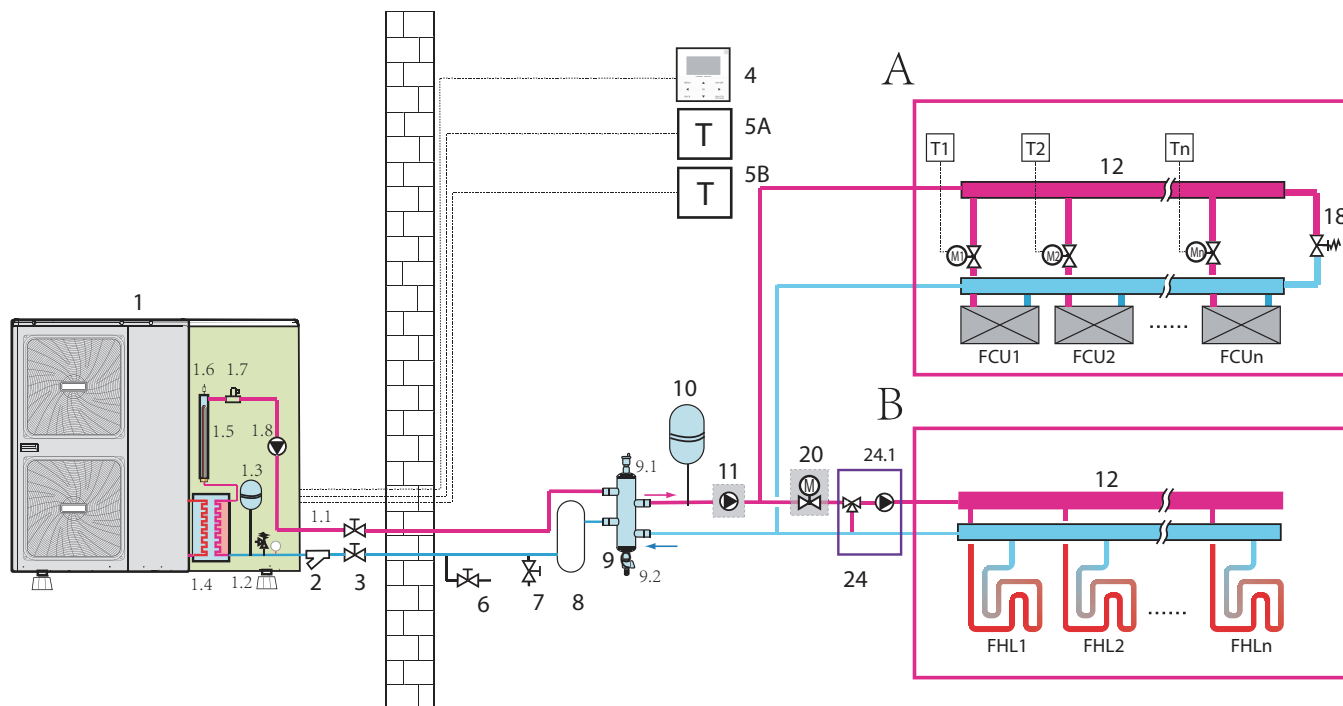
- Space heating with a two room thermostat application through floor heating loops and fan coil units. The floor heating loops and fan coil units require different operating water temperatures.
- The floor heating loops require a lower water temperature in heating mode compared to fan coil units. To achieve these two set points, a mixing station is used to adapt the water temperature according to requirements of the floor heating loops. The fan coil units are directly connected to the unit water circuit and the floor heating loops are after the mixing station. Control of this mixing station is not done by the unit.
- The operation and configuration of the field water circuit is the responsibility of the installer.
- We only offer a dual set point control function. This function allows two set points to be generated. Depending on the required water temperature (floor heating loops and/or fan coil units are required) the first set point or second set point can be activated. See **10.7 field setting /ROOM THERMOSTAT**.



## NOTE

The wiring of room thermostat 5A(for fan coil units) and 5B(for floor heating loops) should follow '**method C**' as described in **9.6.6 Connection for other components/For room thermostat**, and the thermostat which connect to port 'C' (in the outdoor unit) should be placed on the zone where floor heating loops is installed(zone B), the other one connect to port 'H' should be placed on the zone where fan coil units is installed(zone A).





- |                                       |   |
|---------------------------------------|---|
| 1 outdoor unit                        | 9 balance tank (field supply)                   |
| 1.1 manometer                         | 9.1 air purge valve                             |
| 1.2 pressure relief valve             | 9.2 drain valve                                 |
| 1.3 expansion vessel                  | 10 expansion vessel (field supply)              |
| 1.4 plate heat exchanger              | 11 P_o: outside circulation pump (field supply) |
| 1.5 backup heater                     | 12 collector (field supply)                     |
| 1.6 air purge valve                   | 18 bypass valve (field supply)                  |
| 1.7 flow switch                       | 20 SV2:2-way valve (field supply)               |
| 1.8 P_i: circulation pump in the unit | 24 mixing station (field supply)                |
| 2 y-shape filter                      | 24.1 P_c: mixing pump                           |
| 3 stop valve (field supply)           | FHL 1...n floor heating loop                    |
| 4 user interface                      | FCU 1...n fan coil units                        |
| 6 drain valve (field supply)          | M1...n motorized valve (field supply)           |
| 7 fill valve (field supply)           | T1...n room thermostat (field supply)           |
| 8 buffer tank (field supply)          |   |



## NOTE

If the volume of balance tank(9) is larger than 30L, the buffer tank(8) is unnecessary, otherwise the buffer tank(8) should be installed and the total volume of balance tank and buffer tank should be larger than 30L. The drain valve (6) should be installed at the lowest position of the system. For the 5/7kW unit, the backup heater (1.5) is not integrated in the outdoor unit. An independent backup heater can be selected and installed in the door.

The advantage of the dual set point control is that the heat pump will/can operate at the lowest required water flow temperature when only floor heating is required. Higher water flow temperatures are only required in case fan coil units are operating. This results in better heat pump performance.

## Pump operation and space heating

The pump (1.8) and (11) will operate when there is a request for heating from A and/or B. The outdoor unit will start operating to achieve the target water flow temperature. The target water leaving temperature depends on which room thermostat is requesting heating.

When the room temperature of both zones is above the thermostat set point, the outdoor unit and pump will stop operating.



## NOTE

Make sure to correctly configure the room thermostat installation on the user interface. Refer to "10.7 Field settings/ROOM THERMOSTAT".

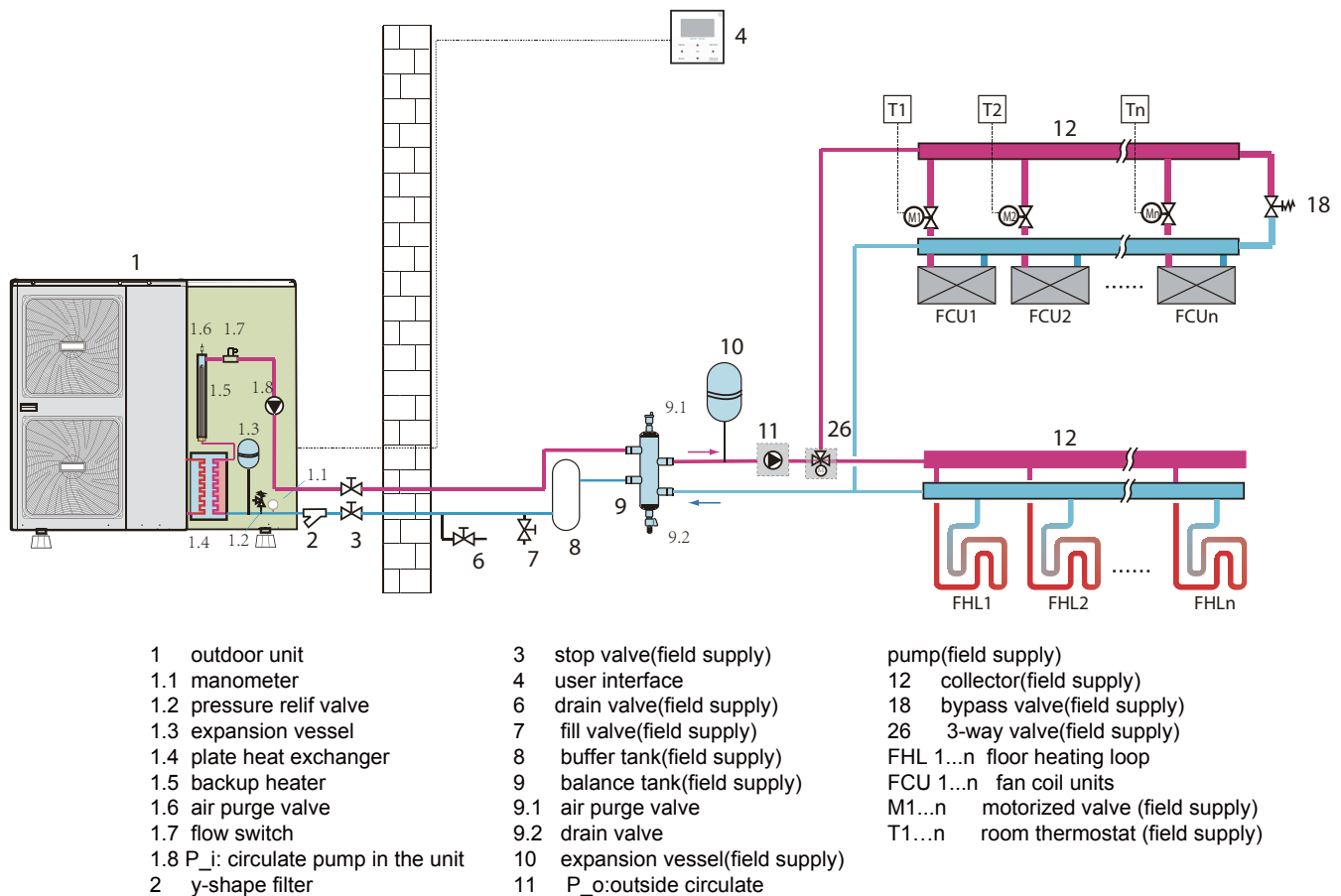


## NOTE

- It is the installers' responsibility to ensure that no unwanted situations can occur (e.g. extremely high temperature water going towards floor heating loops, etc.)
- The supplier does not offer any type of mixing station. Dual set point control only provides the possibility to use two set points.
- When only zone A requests heating, zone B will be fed with water at a temperature equal to the first set point. This can lead to unwanted heating in zone B.
- When only zone B requests heating, the mixing station will be fed with water at a temperature equal to the second set point. Depending on the control of the mixing station, the floor heating loop can still receive water at a temperature equal to the set point of the mixing station.
- Be aware that the actual water temperature through the floor heating loops depends on the control and setting of the mixing station.

### 8.7 Application 7

Space cooling and heating application without a room thermostat connected to the unit, but the temperature sensor attached in the user interface is used to control the ON/OFF of the unit. Heating is provided through floor heating loops. Cooling is provided through the fan coil units. A 3-way valve is used to change the direction of water flow when the operation mode changed.

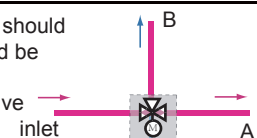


## NOTE

If the volume of balance tank(9) is larger than 30L, the buffer tank(8) is unnecessary, otherwise the buffer tank(8) should be installed and the total volume of balance tank and buffer tank should be larger than 30L. The drain valve (6) should be installed at the lowest position of the system. For the 5/7kW unit. The backup heater (1.5) is not integrated in the outdoor unit. An independent backup heater can be selected and installed in the door. The wiring of the 3-way valve (26) should follow the wiring of 2-way valve SV2 (refer to **9.6.6 Connection for other components/ For 2-way valve SV2**).

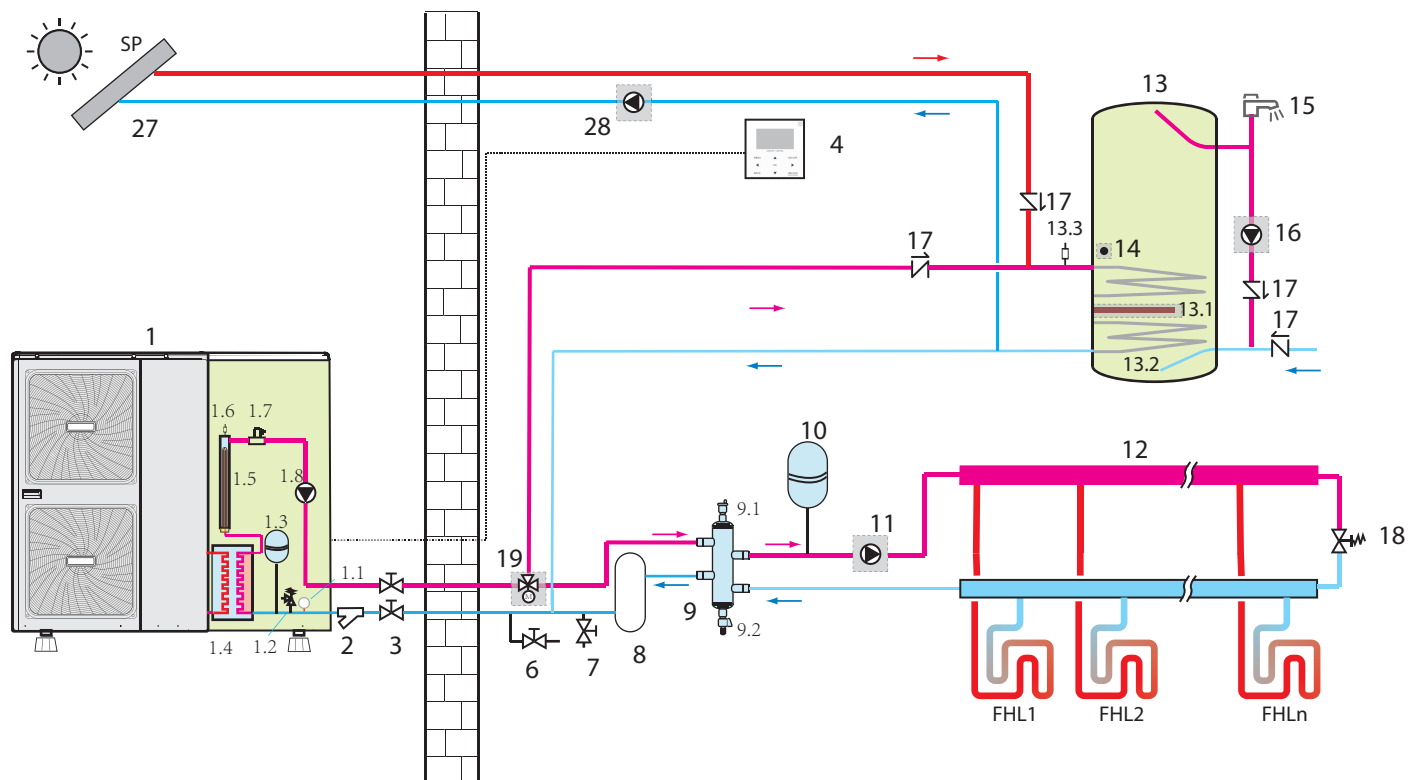
In normal condition, port A should be opened, while signal sent to the 3-way valve (26), port A will be closed and port B will be opened. When in cool mode, ON signal will sent from outdoor unit to the 3-way valve (26), the cold water will flow through port inlet to port B, and port B should connect to the fan coil units. While in heating mode, the hot water will flow through port inlet to port A, and port A should connect to the floor heating loops. In this way, all the water from the unit will flow through the floor heating loops and thus ensure better performance of the floor heating.

As the temperature sensor is used to detect the room temperature, the user interface (4) should be placed in the room where floor heating loops and fan coil units is installed and away from the heating source. Correct configuration should be applied in the user interface (refer to **10.7 field settings/TEMP. TYPE SETTING**). The target room temperature can be set on the main page of user interface, the target outlet water temperature will be calculated from climate related curves, the unit will turn off when the room temperature reaches the target temperature.



## 8.8 Application 8

Space heating application and domestic hot water heating with a solar energy kit connect to the system, space heating is provided by heat pump, domestic hot water heating is provided by heat pump and solar energy kit.



- |   |  |  |
|---|--|--|
| 1 outdoor unit                                  | 4 user interface   | 13.1 booster heater                          |
| 1.1 manometer                                   | 6 drain valve(field supply)                              | 13.2 heat exchanger coil                     |
| 1.2 pressure relief valve                       | 7 fill valve(field supply)                               | 13.3 air purge valve                         |
| 1.3 expansion vessel                            | 8 buffer tank(field supply)                              | 14 T5:temperature sensor                     |
| 1.4 plate heat exchanger                        | 9 balance tank(field supply)                             | 15 hot water tap(field supply)               |
| 1.5 backup heater                               | 9.1 air purge valve                                      | 16 P_d: DHW pump(field supply)               |
| 1.6 air purge valve                             | 9.2 drain valve  | 17 non-return valve(field supply)            |
| 1.7 flow switch                                 | 10 expansion vessel(field supply)                        | 18 bypass valve(field supply)                |
| 1.8 P <sub>i</sub> : circulate pump in the unit | 11 P <sub>o</sub> : outside circulate pump(field supply) | 19 SV1: 3-way valve(field supply)            |
| 2 y-shape filter                                | 12 collector(field supply)                               | FHL 1...n floor heating loop                 |
| 3 stop valve(field supply)                      | 13 domestic hot water tank(optional)                     | 27 Solar energy kit(field supply)            |
|   |  | 28 P <sub>s</sub> : Solar pump(field supply) |

### NOTE

If the volume of balance tank(9) is larger than 30L, the buffer tank(8) is unnecessary, otherwise the buffer tank(8) should be installed and the total volume of balance tank and buffer tank should be larger than 30L. The drain valve (6) should be installed at the lowest position of the system. For the 5/7kW unit, the backup heater (1.5) is not integrated in the outdoor unit. An independent backup heater can be selected and installed in the door.

The pump (1.8) and (11) will operate when there is a request for heating floor heating loops. The outdoor unit will start operating to achieve the target water flow temperature. The target water can be set in the user interface.

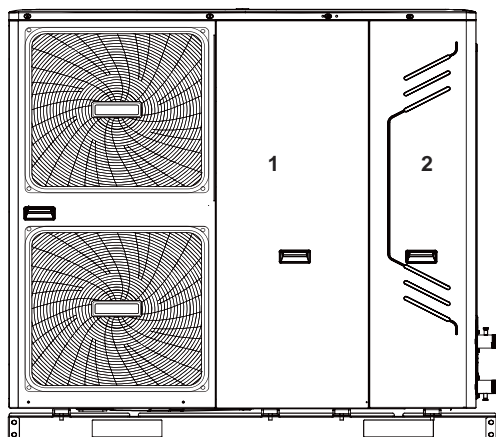
If solar energy is set available in the user interface (refer to **10.7 Field settings/OTHER HEATING SOURCE**), the heating of domestic hot water can be done by either the solar energy kit or heat pump. When the solar energy kit turns on, signal will be sent to the outdoor unit, then the pump (28) will operate, the heat pump will stop heating for domestic hot water during solar energy kit operation.

### NOTE

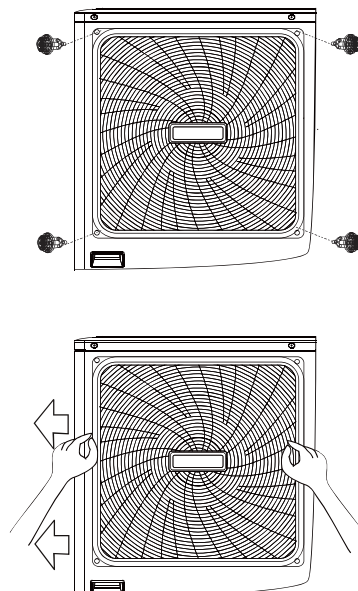
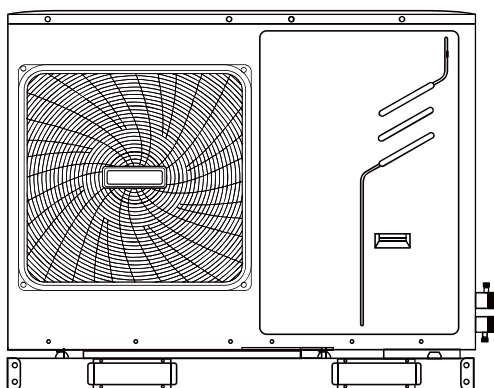
Make sure to wire the solar energy kit(27) and solar pump(28) correctly, refer to **"9.6.6 Connection for other components/For solar energy kit"**. User interface should be correctly configured, refer to **"10.7 Field settings/OTHER HEATING SOURCE"**.

## 9 OVERVIEW OF THE UNIT

### 9.1 Opening the unit

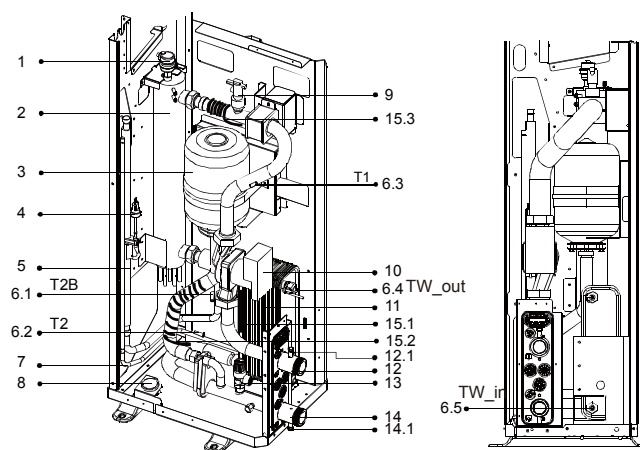


- Door 1 gives access to the compressor compartment and electrical parts.
- Door 2 gives access to the hydraulic compartment and electrical parts.



### 9.2 Main components

#### 9.2.1 Hydraulic compartment



1-phase 10~16kW  
3-phase 12~16kW



#### WARNING

Switch off all power — i.e. unit power supply and backup heater and domestic hot water tank power supply (if applicable) — before removing doors 1 and 2.



#### CAUTION

Parts inside the unit may be hot.

Push the grill to the left until it stops. then pull its right edge, the grill can now be removed. You can also reverse the procedure. Exercise caution to avoid a possible hand injury.

1. Air purge valve  
Remaining air in the water circuit will be automatically removed via the air purge valve.
2. Backup heater  
The backup heater consists of an electrical heating element that will provide additional heating capacity to the water circuit if the heating

capacity of the unit is insufficient due to low outdoor temperatures. It also protects the external water piping from freezing.

### 3.Expansion vessel (1.32 gallons (5 L))

### 4.Pressure Sensor

### 5.Refrigerant gas connection

### 6.Temperature sensors

Four temperature sensors determine the water and refrigerant temperature at various points in the water circuit.

### 6.1-T2B; 6.2-T2; 6.3-T1; 6.4-TW\_out; 6.5-TW\_in

### 7.Refrigerant liquid connection

### 8.Manometer

The manometer provides a water pressure readout of the water circuit

### 9.Flow switch

The flow switch checks the flow in the water circuit and protects the heat exchanger against freezing and the pump against damage.

### 10.Pump

The pump circulates the water in the water circuit.

### 11.Heat exchanger

The manometer provides a water pressure readout of the water circuit.

### 12.Water outlet connection

### 12.1 Air purge valve

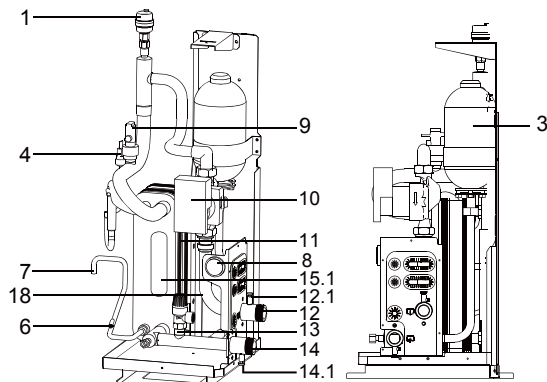
### 13.Pressure relief valve

The pressure relief valve prevents excessive water pressure in the water circuit by opening at 43.5 psi (3 bar) and discharges water.

### 14.Water inlet connection

### 14.1 Drain valve

### 15.Electrical heating tape(15.1-15.3)



**1-phase 5/7/9kW**

### 1.Air purge valve

Remaining air in the water circuit will be automatically removed via the air purge valve.

### 3.Expansion vessel (0.88gallons (2 L))

### 4.Pressure Sensor

### 6.Temperature sensors

Four temperature sensors determine the water and refrigerant temperatures at various points in the water circuit.

### 7.Refrigerant liquid connection

### 8.Manometer

The manometer provides a water pressure readout of the water circuit.

### 9.Flow switch

The flow switch checks the flow in the water circuit and protects the heat exchanger against freezing and the pump against damage.

### 10.Pump

The pump circulates the water in the water circuit.

### 11.Heat exchanger

### 12.Water outlet connection

### 12.1 Air purge valve

### 13.Pressure relief valve

The pressure relief valve prevents excessive water pressure in the water circuit by opening at 43.5 psi (3 bar) and discharging water.

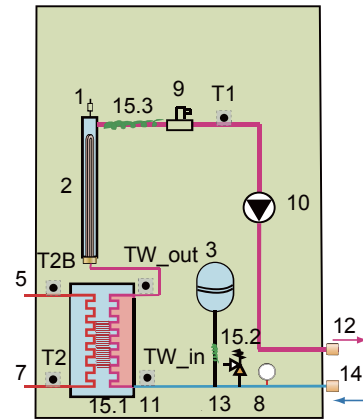
### 14.Water inlet connection

### 14.1 Drain valve

### 15.1.Electrical heating tape

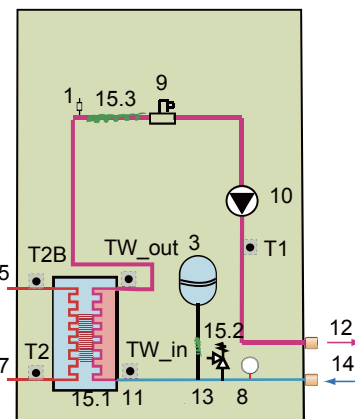
### 18. sleeve for insert temperature sensor

## 9.2.2 Functional diagram of hydraulic compartment

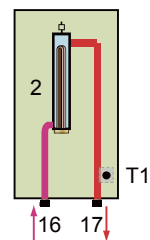


**1-phase 10~16kW**

**3-phase 12~16kW**



**1-phase 5/7/9kW**



**backup heater box (optional)**

### 1 Air purge valve

### 2 Backup heater vessel with backup heater

### 3 Expansion vessel

### 5 Refrigerant gas connection

### 7 Refrigerant liquid connection

### 8 Manometer

### 9 Flow switch

### 10 Circulation Pump

### 11 Heat exchanger

### 12 Water outlet connection

### 13 Pressure relief valve

### 14 Water inlet connection

### 15.1 Electrical heating tape

### 15.2 Electrical heating tape

### 15.3 Electrical heating tape

### 16 Water inlet connection

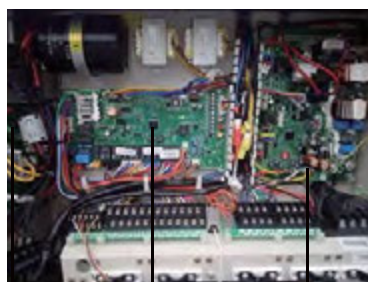
### 17 Water outlet connection

Temperature sensors:TW\_in;TW\_out;T2B;T2;T1

**NOTE:** for 5/7 kW unit,If backup heater box is installed, the temperature sensor(T1) which located in the outdoor unit should be removed. Instead, the port (CN6) for T1 in the main control board of hydraulic should connect to the corresponding port in the backup heater box(please refer to the **Installation & Owner's Manual** of backup heater box).

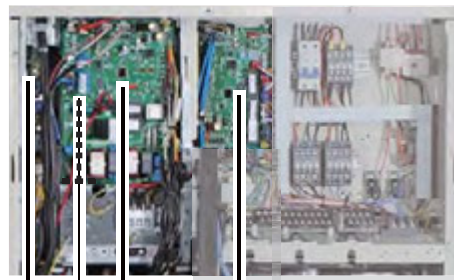


**Control box for 5-9KW UNIT**



PCB A Main control board of hydraulic module PCB B

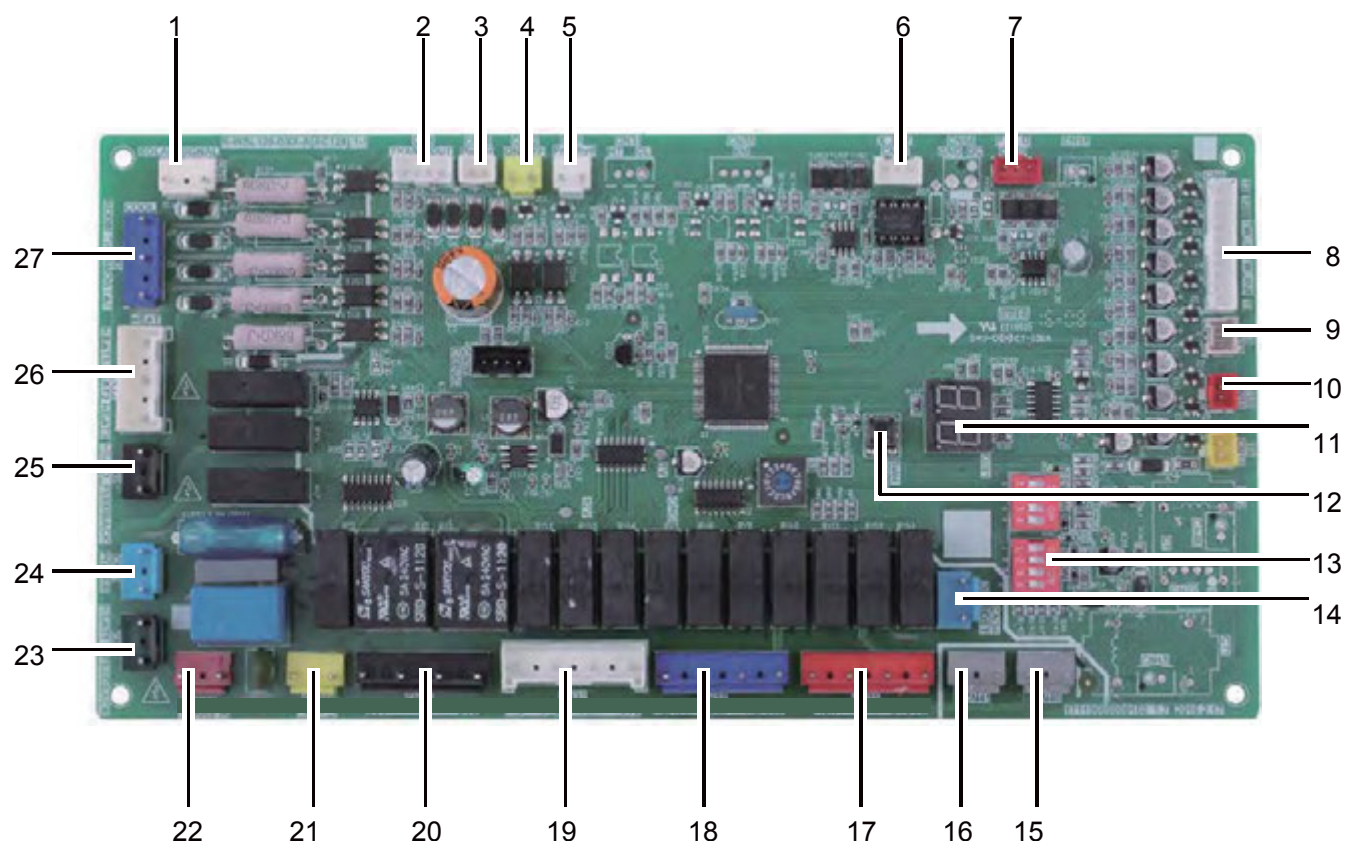
**Control box for 10~16KW UNIT**



PCB A PCB B main control board of hydraulic module  
PCB C (at back of the PCB B, only for 3 phase unit)

The image shown here is indicative only. If there is inconsistency between the image and the actual product, the actual product shall govern.

### 9.2.3 Main control board of hydraulic module

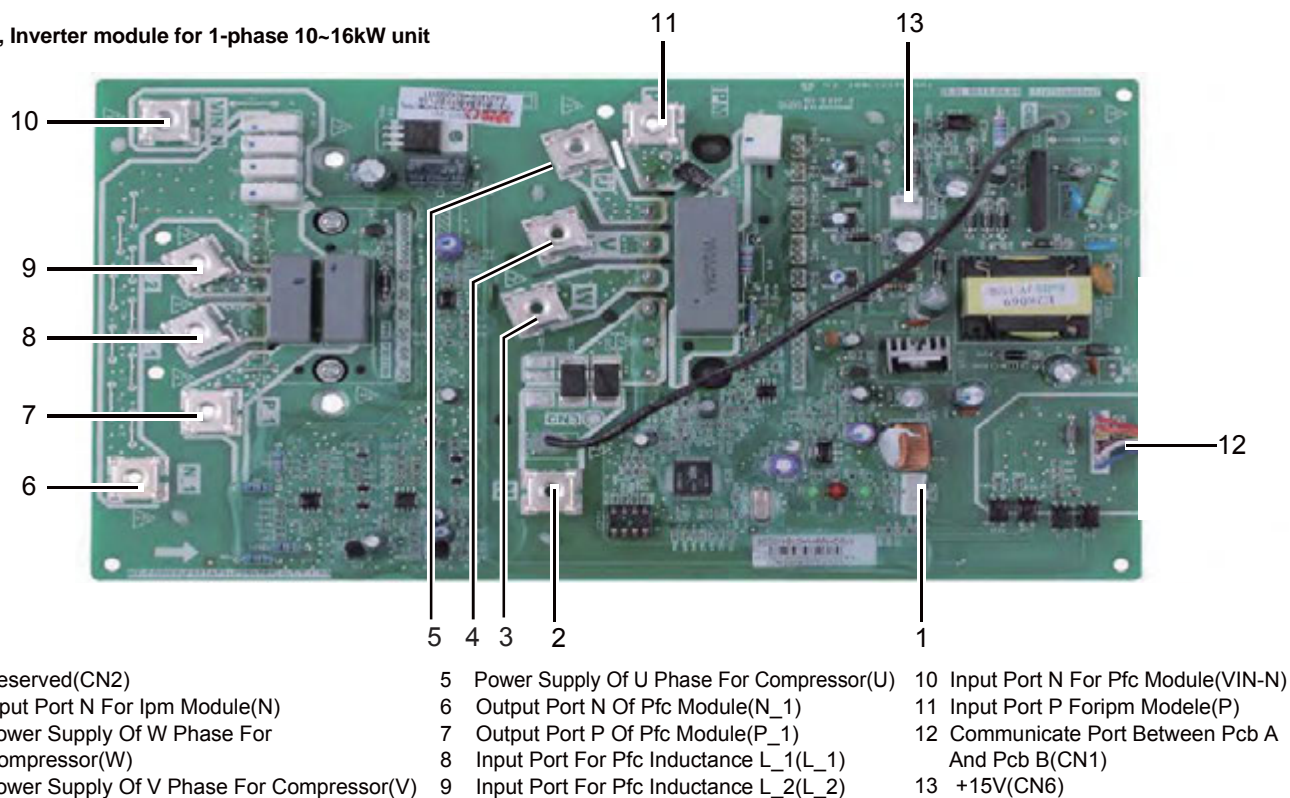


**1-phase 5/7/9kW  
1-phase 10~16kW  
3-phase 12~16kW**

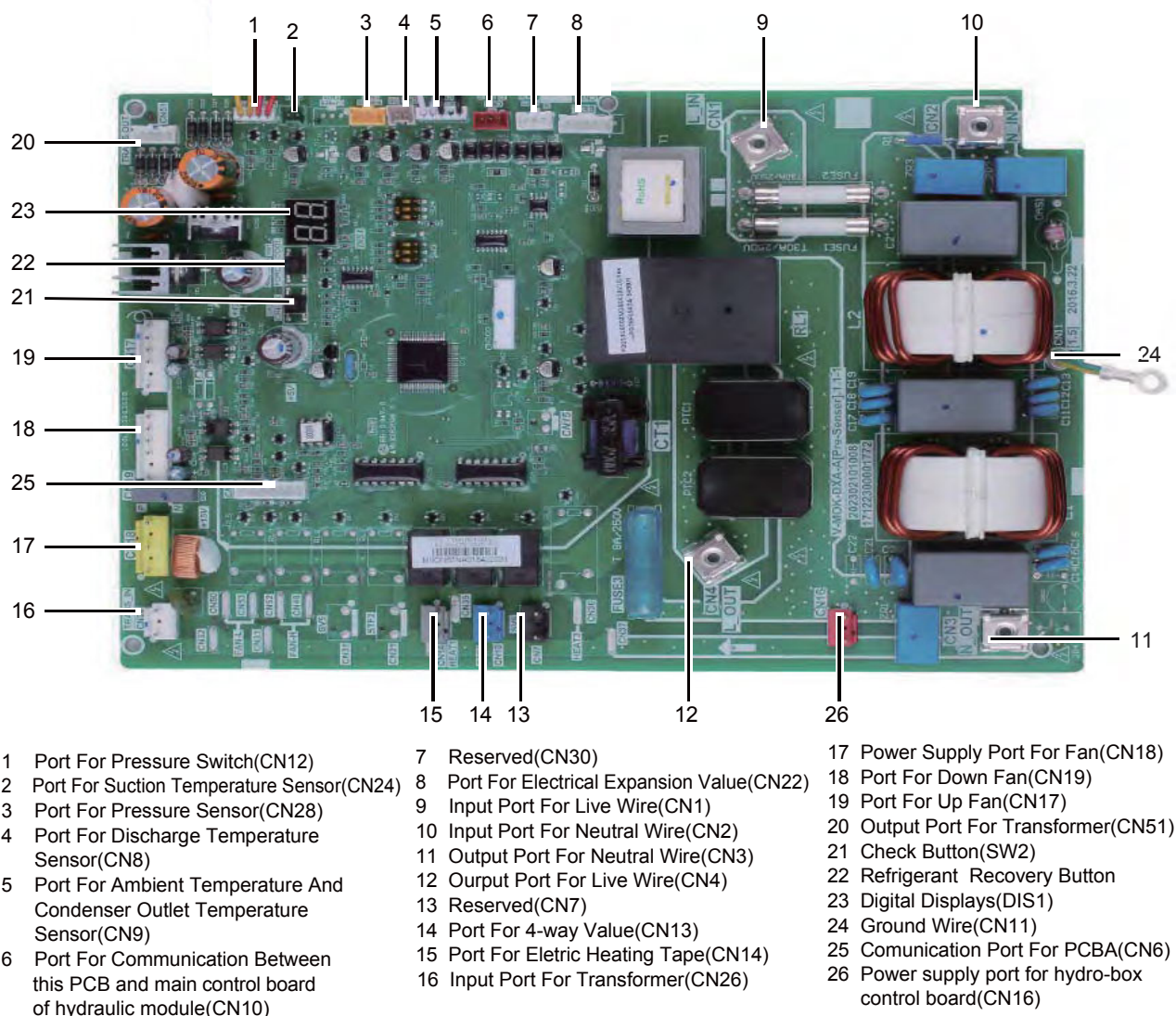
- |   |  |
|---|--|
| 1 Input port for solar energy(CN5)                                      | 16 Port for anti-freeze electric heating tape (internal)(CN41)   |
| 2 Output port for transformer(CN4)                                      | 17 Output port for external heating source / operation output port(CN25)   |
| 3 Power supply port for user interface(CN36)                            | 18 Port for anti-freeze electric heating tape(external) /port for solar energy pump/output port for remote alarm(CN27) |
| 4 Port for remote switch(CN12)  | 19 Port for external circulted pump/pipe pump/mix pump/2-way valve SV2(CN37)   |
| 5 Port for flow switch (CN8)  | 20 Port for SV1(3-way valve) and SV3(CN24)   |
| 6 Communicate port between this PCB and user interface(CN14)            | 21 Port for internal pump(CN28)  |
| 7 Communicate port between this PCB and PCB B(CN19)                     | 22 Input port for transformer(CN20)  |
| 8 Port for temperature sensors(TW_out, TW_in, T1, T2,T2B )(CN6)         | 23 Feedback port for temperature switch(CN1)   |
| 9 Port for temperature sensor(T5, domestic hot water tank temp.) (CN13) | 24 Port for power supply(CN21)   |
| 10 Port for temperature sensor(T1B, the final outlet temp.)(CN15)       | 25 Feedback port for external temp. switch(shorted in default)(CN2)  |
| 11 Digital displays(DIS1)   | 26 Control port backup heater/booster heater(CN22)   |
| 12 Check button(SW4)  | 27 Control port for room thermostat(CN3)   |
| 13 DIP switch(S1,S2)  |  |
| 14 output port for deforst(CN34)  |  |
| 15 Port for anti-freeze electric heating tape (internal)(CN40)          |  |

## 9.2.4 PCB for refrigerant system

### PCB A, Inverter module for 1-phase 10~16kW unit

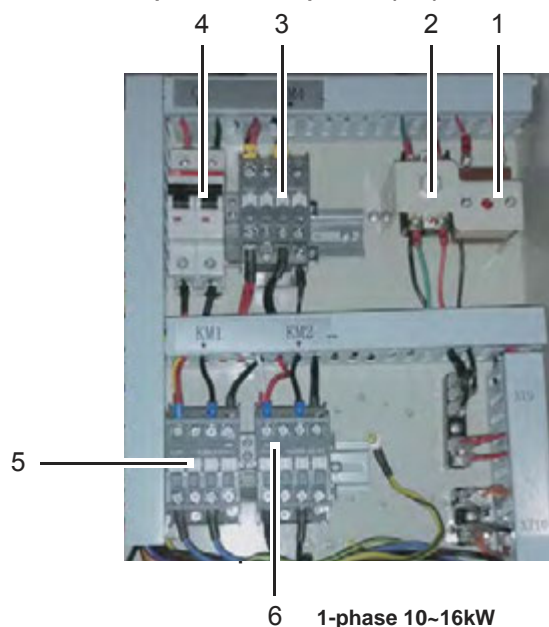


### PCB B, Main control board for 1-phase 10~16kW unit

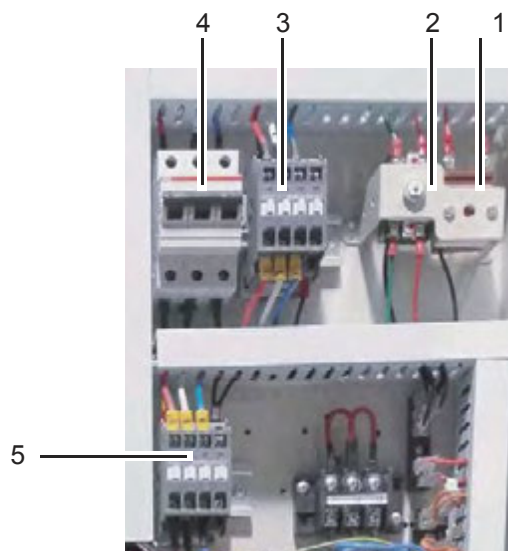




#### Controls parts for backup heater (IBH)



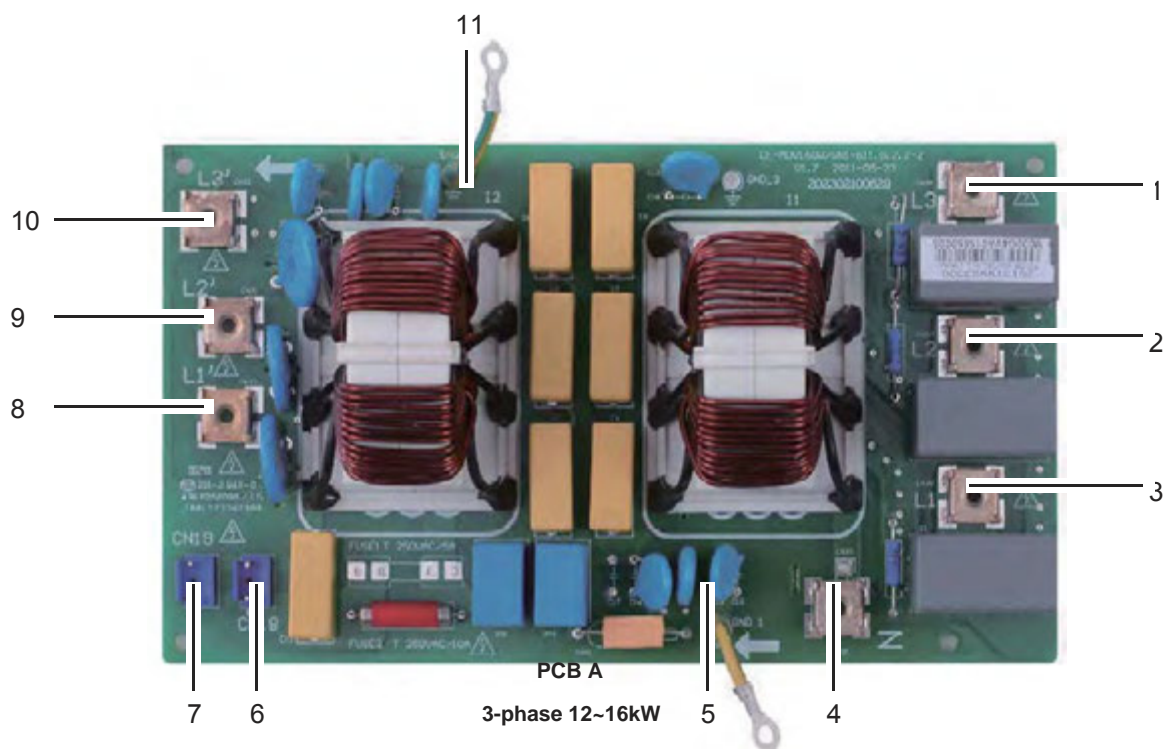
- 1 Auto thermal protector
- 2 Manu thermal protector
- 3 Backup heater contactor KM4
- 4 Backup heater circuit breaker CB
- 5 Backup heater contactor KM1
- 6 Backup heater contactor KM2



#### 3-phase 12~16kW

- 1 Auto thermal protector
- 2 Manu thermal protector
- 3 Backup heater contactor KM4
- 4 Backup heater circuit breaker CB
- 5 Backup heater contactor KM1

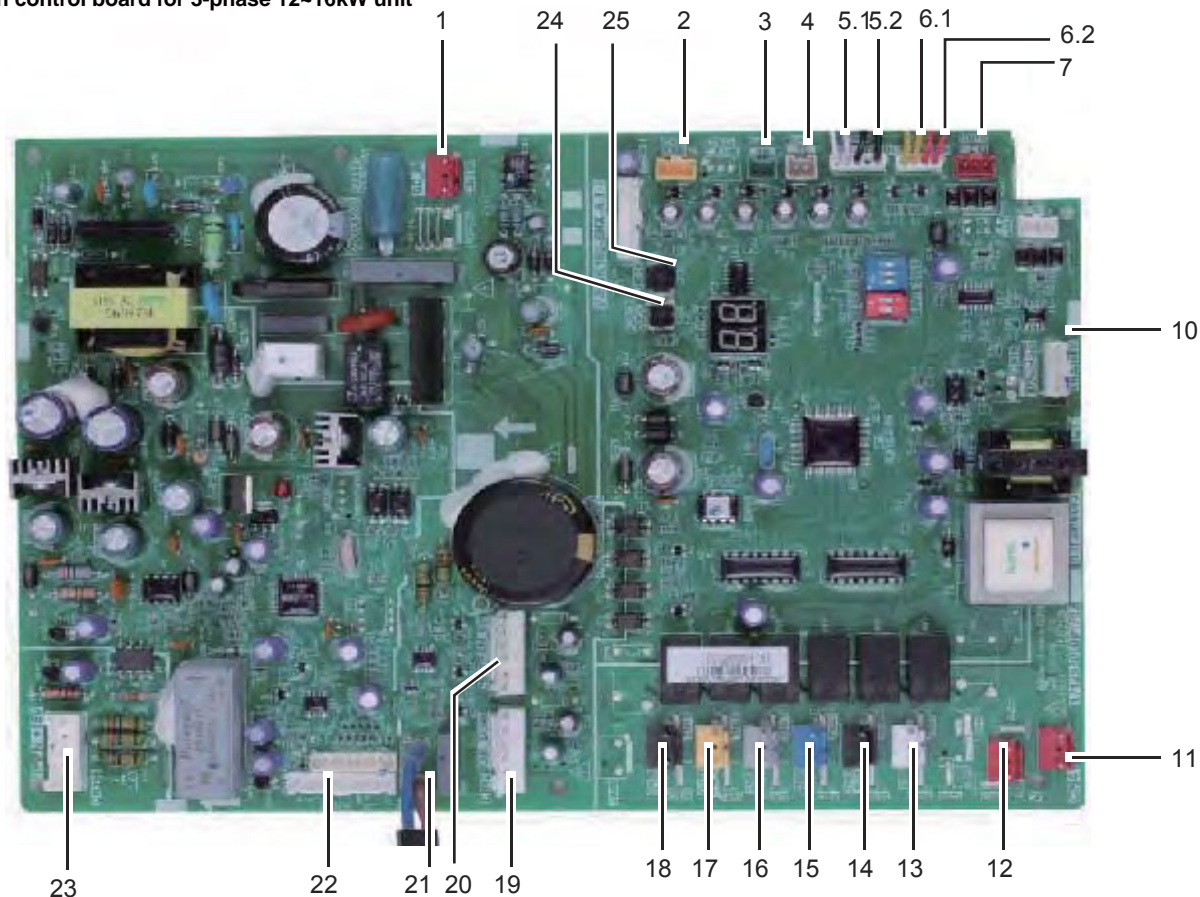
#### PCB C, filter board for 3 phase 12~16kw unit



- 1 Power supply L3(L3)
- 2 Power supply L2(L2)
- 3 Power supply L1(L1)
- 4 Power supply N(N)
- 5 Ground wire(GND\_1)
- 6 Power supply for load(CN18)
- 7 Power supply for main control board(CN19)
- 8 Power filtering L1(L1')
- 9 Power filtering L2(L2')
- 10 Power filtering L3(L3')
- 11 Ground wire(GND\_2)

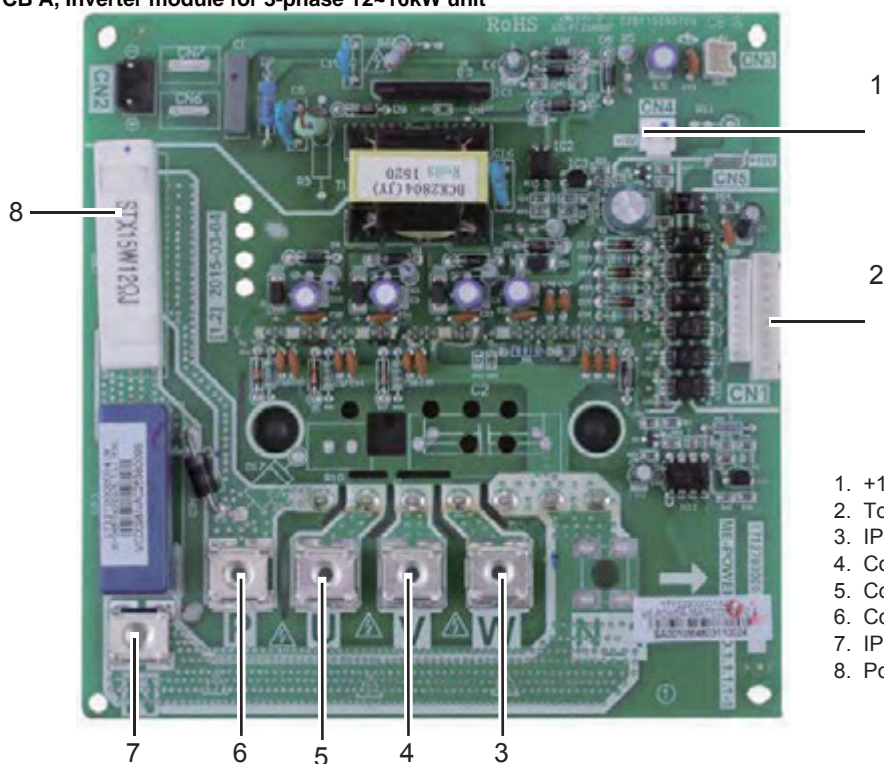


# PCB B, Main control board for 3-phase 12~16kW unit



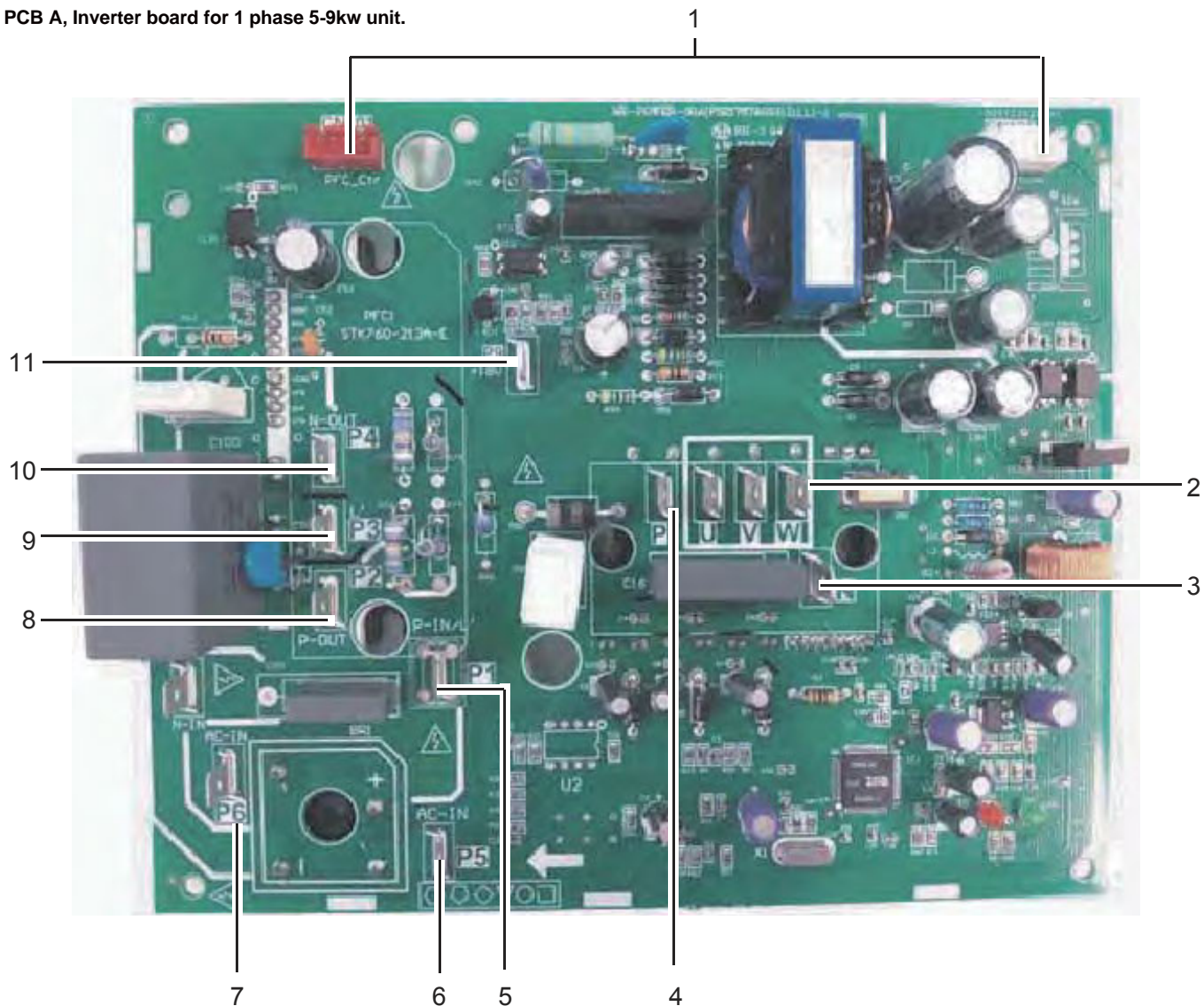
- |  |  |  |
|--|--|--|
| 1 Power supply for the main PCB(CN250)   | 10 Port for electrical expansion valve(CN22)     | 18 Reserved(CN68)                        |
| 2 Port for pressure sensor(CN36)   | 11 Port for power supply(CN41)                   | 19 Port for down fan(CN19)               |
| 3 Port for suction temperature sensor(CN4)   | 12 Power supply for hydro-box control board(CN6) | 20 Port for up fan(CN17)                 |
| 4 Port for discharge temperature sensor(CN8)   | 13 PFC control port(CN63)                        | 21 Power supply port for module(CN70\71) |
| 5.1 Port for outdoor temperature sensor(CN9)   | 14 Reserved(CN64)                                | 22 Communication port for PCB A(CN201)   |
| 5.2 Port for condenser outlet temperature sensor(CN9)                                      | 15 Port for 4-way valve(CN65)                    | 23 Port for voltage check(CN205)         |
| 6.1 Port for high pressure switch(CN6)   | 16 Port for electric heating tape(CN66)          | 24 Refrigerant recovery button(SW1)      |
| 6.2 Port for low pressure switch(CN6)  | 17 PTC control(CN67)                             | 25 Check button(SW2)                     |
| 7 Port for communication between this PCB and main control board of hydraulic module(CN10) |  |  |

## PCB A, Inverter module for 3-phase 12~16kW unit



- |  |
|--|
| 1. +15V port(CN4)                        |
| 2. To MCU(CN1)                           |
| 3. IPM input N                           |
| 4. Compressor connection port W          |
| 5. Compressor connection port V          |
| 6. Compressor connection port U          |
| 7. IPM input P                           |
| 8. Power for switching power supply(CN2) |

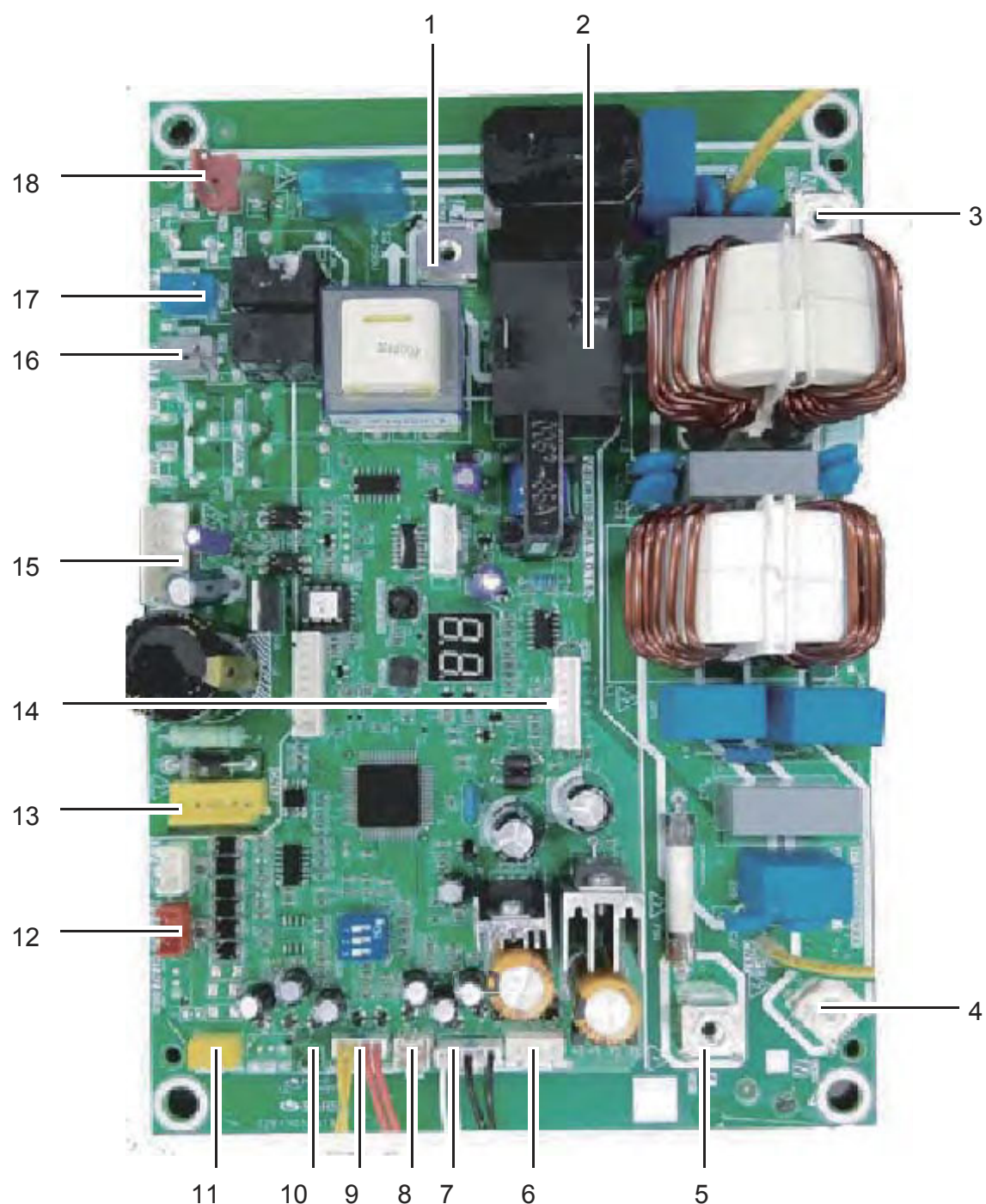
3-phase PCB C



### 1-phase 5/7/9kW

- 1 To main board (CN101,CN105)
- 2 Compressor connection port U V W (U,V,W)
- 3 Input port N for IPM module(N)
- 4 Input port P for IPM module(P)
- 5 Input port for PFC inductance P1(P1)
- 6 Input port for bridge Rectifiers(P5)
- 7 Input port for Bridge Rectifiers(P6)
- 8 Output port P of PFC(P2)
- 9 Input port for PFC inductance 3(P3)
- 10 Output port N of PFC(P4)
- 11 +18V(P9)





### 1-phase 5/7kW

- |                                     |   |
|-------------------------------------|---|
| 1 Rectifier bridge input port L     | 10 Th temperature sensor port   |
| 2 Hydraulic compartment input port2 | 11 Pressure sensor port   |
| 3 Rectifier bridge input port N     | 12 Port for communication between this PCB and main control board of hydraulic module |
| 4 Power supply N                    | 13 P/N/+18V port  |
| 5 Power supply L                    | 14 To IPDU/PFC  |
| 6 Transformer output port           | 15 DC fan port  |
| 7 BLACK: T3 temperature sensor port | 16 Compression electromechanical heating belt   |
| WHITE: T4 temperature sensor port   | 17 4-way valve port   |
| 8 TP temperature sensor port        | 18 Transformer input port   |
| 9 YELLOW: High pressure switch      |   |
| RED: Low pressure switch            |   |

### 9.3 Water pipework

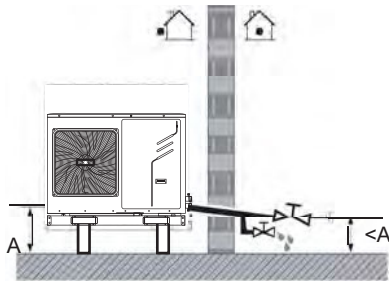
All piping lengths and distances have been taken into consideration.

Requirements	Valve
The maximum allowed thermistor cable length is 20m. This is the maximum allowable distance between the domestic hot water tank and the unit (only for installations with a domestic hot water tank). The thermistor cable supplied with the domestic hot water tank is 10m in length. In order to optimize efficiency we recommend installing the 3-way valve and the domestic hot water tank as close as possible to the unit	Thermistor cable length minus 2m



#### NOTE

- If the installation is equipped with a domestic hot water tank (optional), please refer to the domestic hot water tank Installation & Owner's Manual.
- If there is no glycol (anti-freeze) in the system there is a power supply or pump failure, drain the system (as shown in the figure below).



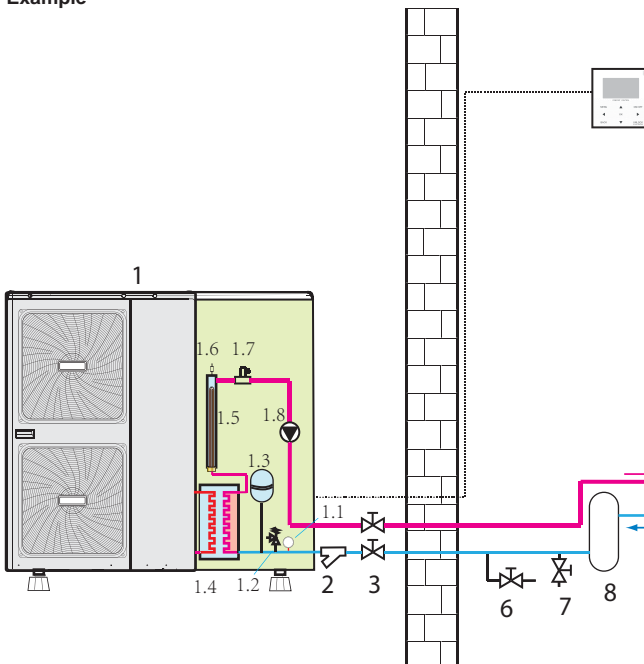
When water is not moving inside the system in cold weather, freezing is very likely and will damage the system.

#### Checking the water circuit

The units are equipped with a water inlet and outlet for connection to a water circuit. This circuit must be provided by a licensed technician and must comply with local laws and regulations.

The unit is only to be used in a closed water system. Application in an open water circuit can lead to excessive corrosion of the water piping.

#### Example



Before continuing installation of the unit, check the following:

- The maximum water pressure = 3 bar.
- The maximum water temperature is 70°C according to safety device setting.
- Always use materials that are compatible with the water used in the system and with the materials used in the unit.
- Ensure that components installed in the field piping can withstand the water pressure and temperature.
- Drain taps must be provided at all low points of the system to permit complete drainage of the circuit during maintenance.
- Air vents must be provided at all high points of the system. The vents should be located at points that are easily accessible for servicing. An automatic air purge is provided inside the unit. Check that this air purge valve is not tightened too much so that automatic release of air in the water circuit remains possible.

#### Checking the water volume and expansion vessel pre-pressure

The unit is equipped with a 5 L (for 5/7/9 kW unit, the volume is 2L) expansion vessel that has a default pre-pressure of 1.5 bar.

To assure proper operation of the unit, the pre-pressure of the expansion vessel might need to be adjusted and the minimum and maximum water volume must be checked.

1. Check that the total water volume in the installation, excluding the internal water volume of the unit, is at least 20L. Refer to 14 Technical specifications to find the total internal water volume of the unit.



#### NOTE

- In most applications this minimum water volume will be satisfactory.
- In critical processes or in rooms with a high heat load though, extra water might be required.
- When circulation in each space heating loop is controlled by remotely controlled valves, it is important that this minimum water volume is kept even if all the valves are closed.

- |                                       |   |
|---------------------------------------|---|
| 1 Outdoor Unit                        | 9 Balance Tank(Field Supply)                    |
| 1.1 Manometer                         | 9.1 Air Purge Valve                             |
| 1.2 Pressure Relief Valve             | 9.2 Drain Valve                                 |
| 1.3 Expansion Vessel                  | 10 Expansion Vessel (Field Supply)              |
| 1.4 Plate Heat Exchanger              | 11 P_o: Outside Circulation Pump (Field Supply) |
| 1.5 Backup Heater                     | 12 Collector(Field Supply)                      |
| 1.6 Air Purge Valve                   | 18 Bypass Valve(Field Supply)                   |
| 1.7 Flow Switch                       | FH1...N Floor Heating Loop                      |
| 1.8 P_i: Circulation Pump Inside Unit | M1...N Motorized Valve (Field Supply)           |
| 2 Y-shape Filter                      | T1...n Room Thermostat (Field Supply)           |
| 3 Stop Valve (Field Supply)           |   |
| 4 User Interface                      |   |
| 6 Drain Valve(Field Supply)           |   |
| 7 Fill Valve(Field Supply)            |   |
| 8 Buffer Tank(Field Supply)           |   |

- Using the table below, determine if the expansion vessel pre-pressure requires adjustment.
- Using the table and instructions below, determine if the total water volume in the installation is below the maximum allowed water volume.

Installation height difference <sup>(a)</sup>	Water volume ≤100 l <sup>(b)</sup>	Water volume >100 l <sup>(b)</sup>
≤7 m	No pre-pressure adjustment required.	Actions required: <ul style="list-style-type: none"> <li>pre-pressure must be decreased, calculate according to "Calculating the pre-pressure of the expansion vessel"</li> <li>check if the water volume is lower than maximum allowed water volume (use graph below)</li> </ul>
>7 m	Actions required: <ul style="list-style-type: none"> <li>Pre-pressure must be increased, calculate according to "Calculating the pre-pressure of the expansion vessel" below.</li> <li>Check if the water volume is lower than maximum allowed water volume (use graph below)</li> </ul>	Expansion vessel of the unit too small for the installation.

- (a) Installation height difference: height difference (m) between highest point of the water circuit and the unit. If the unit is located at the highest point of the installation, the installation height is considered to be 0 m.
- (b) for 1-phase 10~16kW and 3-phase 12~16 kW unit, this value is 100L, for 5~9 kW unit, this value is 40 L.

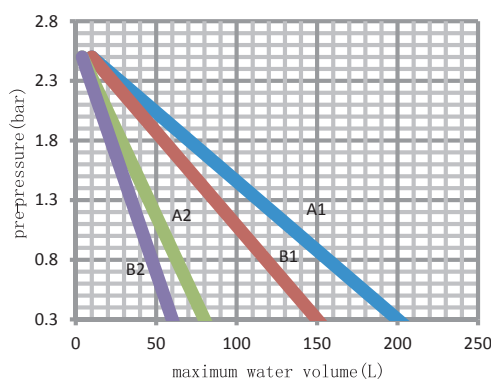
#### Calculating pre-pressure of the expansion vessel

The pre-pressure (Pg) to be set depends on the maximum installation height difference (H) and is calculated as follows:  
 $Pg(\text{bar}) = (H(\text{m})/10 + 0.3) \text{ bar}$

#### Checking the maximum allowed water volume

To determine the maximum allowed water volume in the entire circuit, proceed as follows:

- Determine the calculated pre-pressure (Pg) for the corresponding maximum water volume using the graph below.
  - Check that the total water volume in the entire water circuit is lower than this value.
- If this is not the case, the expansion vessel inside the unit is too small for the installation.



pre-pressure = pre-pressure of the expansion vessel  
 maximum water volume = maximum water volume in the system

- A1 System without glycol for 1-phase 10~16 kW and 3-phase 12~16 kW unit
- A2 System without glycol for the 5/7/9 kW unit
- B1 System with 25% propylene glycol for 1-phase 10~16 kW and 3-phase 12~16 kW unit
- B2 System with 25% propylene glycol for the 5/7/9kW unit  
 (Refer to "Caution: Use of glycol" on page 28.)

#### Example 1

The unit is installed 5 m below the highest point in the water circuit. The total water volume in the water circuit is 100 L. In this example, no action or adjustment is required.

#### Example 2

The unit is installed at the highest point in the water circuit. The total water volume in the water circuit is 180 L.

Result:

- Since 180 L is more than 160 L, the pre-pressure must be decreased (see table above).
- The required pre-pressure is:  
 $Pg(\text{bar}) = (H(\text{m})/10 + 0.3) \text{ bar} = (0/10 + 0.3) \text{ bar} = 0.3 \text{ bar}$
- The corresponding maximum water volume can be read from the graph: approximately 210 L.
- Since the total water volume (180 L) is below the maximum water volume (210 L), the expansion vessel suffices for the installation.

#### Setting the pre-pressure of the expansion vessel

When it is required to change the default pre-pressure of the expansion vessel (1 bar), keep in mind the following guidelines:

- Use only dry nitrogen to set the expansion vessel pre-pressure.
- Inappropriate setting of the expansion vessel pre-pressure will lead to malfunctioning of the system. Pre-pressure should only be adjusted by a licensed installer..

#### Connecting the water circuit

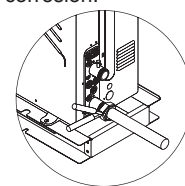
Water connections must be made in accordance with the outlook diagram delivered with the unit, with respect to the water intake and water outlet.



Be careful not to deform the unit's piping by using excessive force when connecting the piping. Deforming the piping can cause the unit to malfunction.

If air, moisture or dust gets in the water circuit, problems may occur. Therefore, always take into account the following when connecting the water circuit:

- Use clean pipes only.
- Hold the pipe end downwards when removing burrs
- Cover the pipe end when inserting it through a wall so that no dust and dirt enter.
- Use a good thread sealant for sealing the connections. The sealing must be able to withstand the pressures and temperatures of the system.
- When using non-brass metallic piping, make sure to insulate both materials from each other to prevent galvanic corrosion.
- Because brass is a soft material, use appropriate tools for connecting the water circuit. Inappropriate tools will cause damage to the pipes.



#### NOTE

The unit is only to be used in a closed water system. Application in an open water circuit can lead to excessive corrosion of the water piping:

- Never use Zn-coated parts in the water circuit. Excessive corrosion of these parts may occur as copper piping is used in the unit's internal water circuit.
- When using a 3-way valve in the water circuit. Preferably choose a ball type 3-way valve to guarantee full separation between the domestic hot water and floor heating water circuit.
- When using a 3-way valve or a 2-way valve in the water circuit. The recommended maximum changeover time of the valve should be less than 60 seconds.

## Protecting the water circuit against freezing

Frost can cause damage to the hydraulic system. As this unit is installed outdoors and thus the hydraulic system is exposed to freezing temperatures, care must be taken to prevent freezing of the system.

All hydraulic parts are insulated to reduce heat loss. Insulation must be present on the field piping.

The unit is already equipped with several features to prevent freezing.

- The software contains special functions using the heat pump to protect the entire system against freezing. When the temperature of the water flow in the system drops to a certain value, the unit will heat the water, either using the heat pump, the electric heating tap, or the backup heater. The freeze protection function will turn off only when the temperature increases to a certain value.

In case of a power failure, the features mentioned above cannot protect the unit from freezing.

Since a power failure could happen when the unit is unattended, the supplier recommends adding glycol to the water system. Refer to **"Caution: Use of glycol"**.

Depending on the expected lowest outdoor temperature, make sure the water system is filled with a concentration of glycol as mentioned in the table below.

When glycol is added to the system, the performance of the unit will be affected. The correction factor of the unit capacity, flow rate and pressure drop of the system is listed in the table below

### Ethylene Glycol

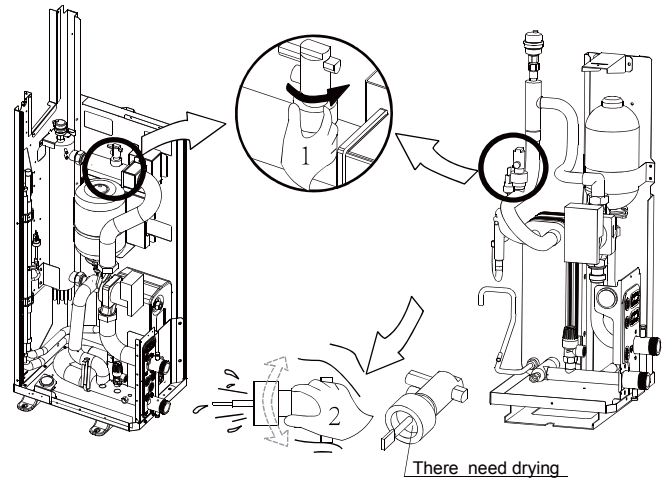
Quality of glycol/%	Modification coefficient				Freezing point/°C
	Cooling capacity modification	Power modification	Water resistance	Water flow modification	
0	1.000	1.000	1.000	1.000	0.000
10	0.984	0.998	1.118	1.019	-4.000
20	0.973	0.995	1.268	1.051	-9.000
30	0.965	0.992	1.482	1.092	-16.000
40	0.960	0.989	1.791	1.145	-23.000
50	0.950	0.983	2.100	1.200	-37.000

### Propylene Glycol

Quality of glycol/%	Modification coefficient				Freezing point/°C
	Cooling capacity modification	Power modification	Water resistance	Water flow modification	
0	1.000	1.000	1.000	1.000	0.000
10	0.976	0.996	1.071	1.000	-3.000
20	0.961	0.992	1.189	1.016	-7.000
30	0.948	0.988	1.380	1.034	-13.000
40	0.938	0.984	1.728	1.078	-22.000
50	0.925	0.975	2.150	1.125	-35.000

If no glycol is added, the water must be drained out when there is a power failure.

Water may enter into the flow switch and cannot be drained out and may freeze when the temperature is low enough. The flow switch should be removed and dried, then can be reinstalled in the unit.



## NOTE

- Counterclockwise rotation, remove the flow switch.
- Drying the flow switch completely.



## WARNING

### (a) ETHYLENE GLYCOL IS TOXIC

The concentrations mentioned in the table above will not prevent freezing, but will prevent the hydraulics from bursting.



## CAUTION

### Use of glycol

- Glycol use for installations with a domestic hot water tank:
  - Only propylene glycol having a toxicity rating or class of 1, as listed in "Clinical Toxicology of Commercial Products, 5th edition" may be used.
 The maximum allowed water volume is then reduced according to the figure "Maximum allowed water volume" on page 27.
- If there is too much pressure when using glycol, connect the safety valve to a drain pan to recover the glycol.

### Corrosion in the system due to glycol

Uninhibited glycol will turn acidic under the influence of oxygen. This process is accelerated by presence of copper and at higher temperatures. The acidic uninhibited glycol attacks metal surfaces and forms galvanic corrosion cells that cause severe damage to the system.

It is of extreme importance:

- That the water treatment is correctly executed by a qualified water specialist.
- That a glycol with corrosion inhibitors is selected to counteract acids formed by the oxidation of glycols.
- That in case of an installation with a domestic hot water tank, only the use of propylene glycol is allowed. In other installations the use of ethylene glycol is fine.
- That no automotive glycol is used because their corrosion inhibitors have a limited lifetime and contain silicates that can foul or plug the system;
- That galvanized piping is not used in glycol systems since it may lead to the precipitation of certain elements in the glycol's corrosion inhibitor;
- To ensure that the glycol is compatible with the materials used in the system.





## NOTE

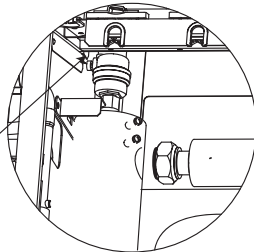
- Be aware of the hygroscopic property of glycol. It absorbs moisture from the environment.
- Leaving the cap off the glycol container causes the concentration of water to increase. The glycol concentration is then lower and the water could freeze.
- Preventive actions must be taken to ensure minimal exposure of the glycol to air.

Also refer to "10.3 Pre-operation checks/Checks before initial start-up"

### 9.4 Filling with water

1. Connect the water supply to the fill valve and open the valve.
2. Make sure the automatic air purge valve is open (at least 2 turns).
3. Fill with water until the manometer indicates a pressure of approximately 2.0 bar. Remove air in the circuit as much as possible using the air purge valves. Air present in the water circuit might cause malfunctioning of the backup heater.

Do not fasten the black plastic cover on the vent valve at the topside of the unit when the system is running. Open air purge valve, turn anticlockwise at least 2 full turns to release air from the system.



## NOTE

During filling, it might not be possible to remove all air in the system. Remaining air will be removed through the automatic air purge valves during the first operating hours of the system. Topping up the water afterwards might be required.

- The water pressure indicated on the manometer will vary depending on the water temperature (higher pressure at higher water temperature). However, at all times water pressure should remain above 0.3 bar to avoid air entering the circuit.
- The unit might drain-off too much water through the pressure relief valve.
- Water quality must be according to "Safe Drinking water Act"

### 9.5 Piping insulation

The complete water circuit including all piping, must be insulated to prevent condensation during cooling operation and reduction of the heating and cooling capacity as well as prevention of freezing of the outside water piping during winter. The thickness of the sealing materials must be at least 13 mm with  $\lambda = 0.039$  W/mK in order to prevent freezing on the outside water piping. If the temperature is higher than 30°C and the humidity is higher than RH 80%, then the thickness of the sealing materials should be at least 20 mm in order to avoid condensation on the surface of the seal.

### 9.6 Field wiring



## WARNING

- A main switch or other means of disconnection, having a contact separation in all poles, must be incorporated in the fixed wiring in accordance with relevant local laws and regulations.
- Switch off the power supply before making any connections.
- Use only copper wires.
- Never squeeze bundled cables and make sure they do not come in contact with the piping and sharp edges. Make sure no external pressure is applied to the terminal connections.
- All field wiring and components must be installed by a licensed electrician and must comply with relevant local laws and regulations.
- The field wiring must be carried out in accordance with the wiring diagram supplied with the unit and the instructions given below.
- Be sure to use a dedicated power supply. Never use a power supply shared by another appliance.
- Be sure to establish a ground. Do not ground the unit to a utility pipe, surge protector, or telephone ground. Incomplete grounding may cause electrical shock.
- Be sure to install a ground fault circuit interrupter (30 mA). Failure to do so may cause electrical shock.
- Be sure to install the required fuses or circuit breakers.

#### 9.6.1 Precautions on electrical wiring work

- Fix cables so that cables do not make contact with the pipes (especially on the high pressure side).
- Secure the electrical wiring with cable ties as shown in figure so that it does not come in contact with the piping, particularly on the high-pressure side.
- Make sure no external pressure is applied to the terminal connectors.
- When installing the ground fault circuit interrupter make sure that it is compatible with the inverter (resistant to high frequency electrical noise) to avoid unnecessary opening of the ground fault circuit interrupter.



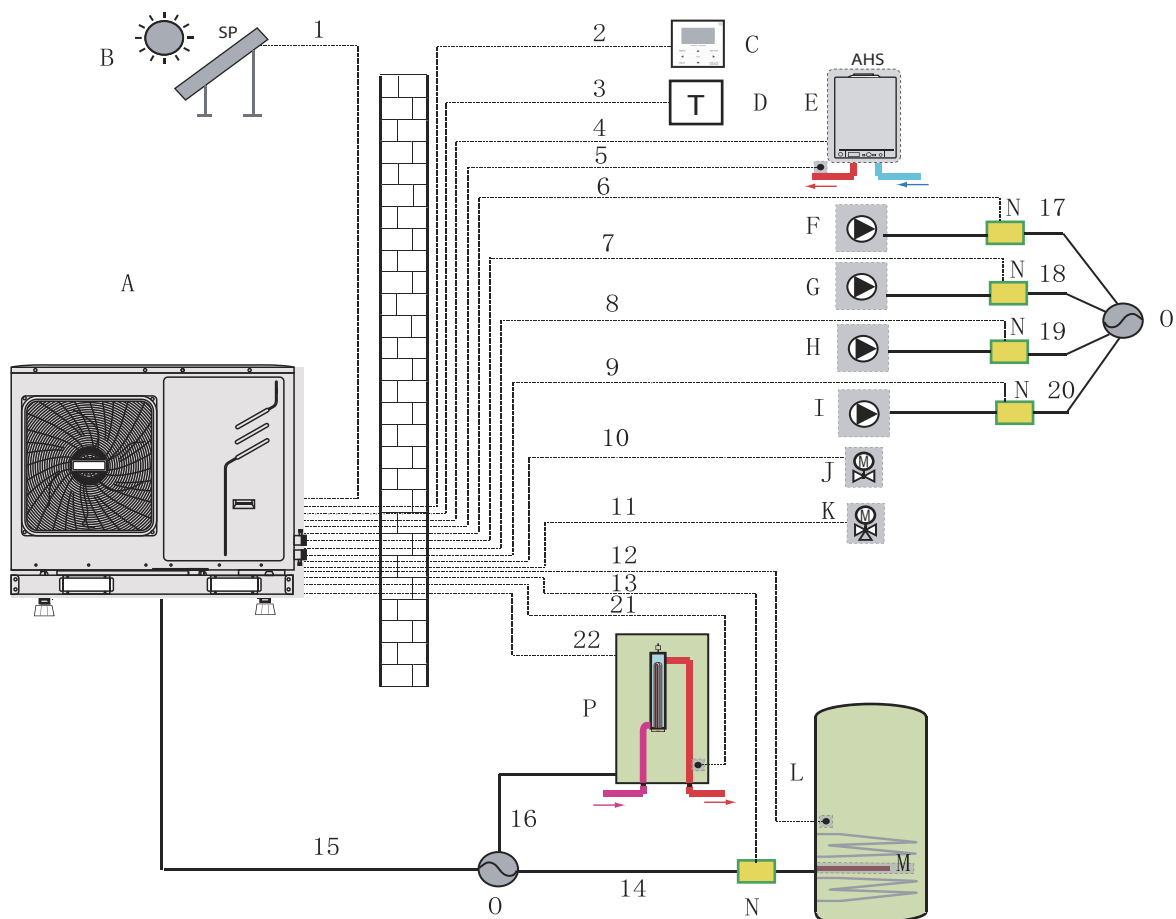
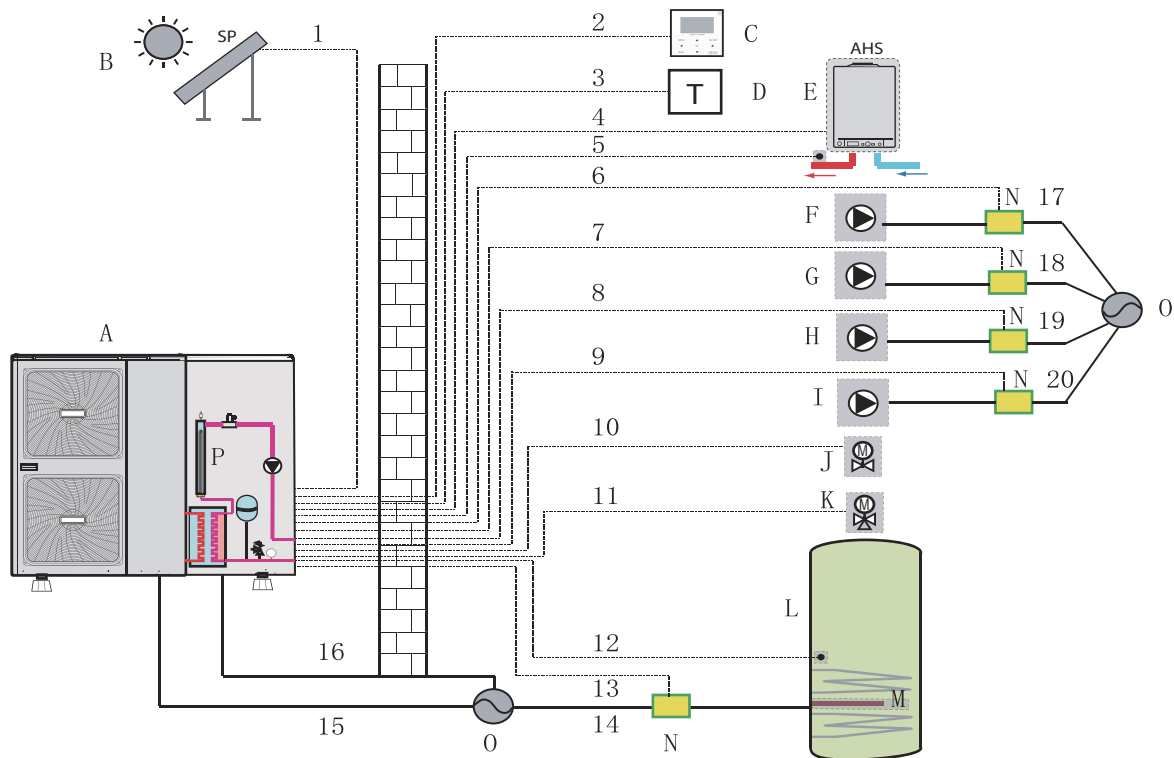
## NOTE

The ground fault circuit interrupter must be a high-speed type breaker of 30 mA (<0.1 s).

- This unit is equipped with an inverter. Installing a phase advancing capacitor not only will reduce the power factor improvement effect, but also may cause abnormal heating of the capacitor due to high-frequency waves. Never install a phase advancing capacitor as it could lead to an accident.

#### 9.6.2 Overview

The illustration below gives an overview of the required field wiring between several parts of the installation. Refer also to "8 Typical application examples".



- A Outdoor unit
- B Solar energy kit (field supply)
- C User interface
- D Room thermostat (field supply)
- E Boiler (field supply)
- F P\_s: Solar pump (field supply)

- G P\_c: Mixing pump (field supply)
- H P\_o: Outside circulation pump (field supply)
- I P\_d: DHW pump (field supply)
- J SV2: 2-way valve (field supply)
- K SV1: 3-way valve for domestic hot water tank (field supply)

- L Domestic hot water tank
- M Booster heater
- N Contactor
- O Power supply
- P Backup heater



Item	Description	AC/DC	Required number of conductors	Maximum running current
1	Solar energy kit signal cable	AC	2	200mA
2	User interface cable	AC	5	200mA
3	Room thermostat cable	AC	2 or 3	200mA(a)
4	Boiler control cable	/	2	200mA
5	Thermistor cable for T1B	DC	2	(b)
6	Solar pump control pump	/	2	200mA
7	Mixing pump control cable	/	2	200mA
8	Outside circulation pump control cable	AC	2	200mA(a)
9	DHW pump control cable	AC	2	200mA(a)
10	2-way valve control cable	AC	2	200mA(a)
11	3-way valve control cable	AC	2 or 3	200mA(a)
12	Thermistor cable	DC	2	(b)
13	Booster heater control cable	AC	2	200mA(a)
14	Power supply cable for booster heater	AC	2	200mA(a)
15	Power supply cable for unit	AC	2+GND (1-phase) 3+GND (3-phase)	31A (1-phase) 15A (3-phase)
16	Power supply cable for backup heater	AC	2+GND (1-phase) 3+GND (3-phase)	14A (1-phase) 6A (3-phase)
17	Power supply cable for solar pump	AC	2	200mA(a)
18	Power supply cable for mixing pump	AC	2	200mA(a)
19	Power supply cable for outside circulation pump	AC	2	200mA(a)
20	Power supply cable for DHW pump	AC	2	200mA(a)
21	Thermistor cable	AC	2	200mA(a)
22	Backup heater control cable	AC	2	200mA(a)

(a) Minimum cable section AWG18 (0.75 mm<sup>2</sup>)

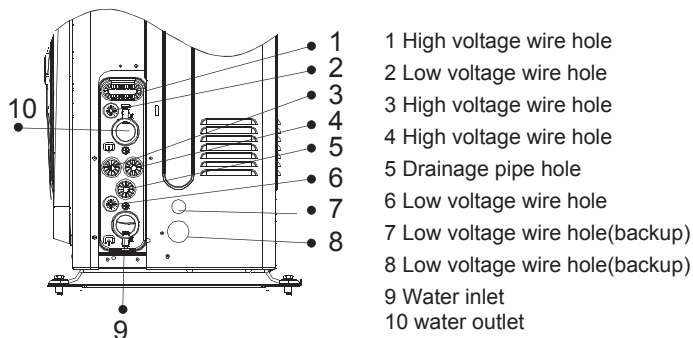
(b) The thermistor cable are delivered with the unit

**NOTE:**Please use H07RN-F for the power wire, all the cable are connect to high voltage except for thermistor cable and cable for user interface.

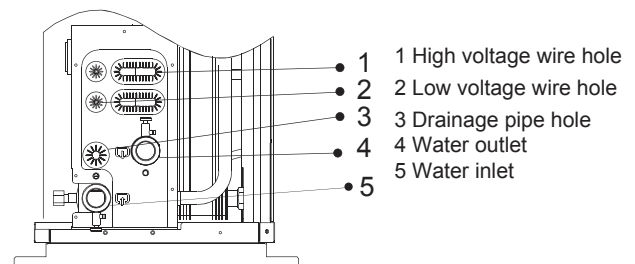
Equipment must be grounded. All high-voltage external loads, if it is metal or a grounded port, must be grounded.

All external loads current is needed less than 1.5A, if the loads current is greater than 1.5A, Single external load current is needed less than 0.2A, if the single load current is greater than 0.2A, the load must be controlled through AC contactor.

"AHS1" "AHS2", "A1" "A2", "R1" "R1" and "DTF1" "DTF2" wiring terminal ports provide only the switch signal.



1-phase 10~16kW  
3-phase 12~16kW



1-phase 5/7/9 kW

### Field wiring guidelines

- Most field wiring on the unit is to be made on the terminal block inside the switch box. To gain access to the terminal block, remove the switch box service panel (door 2).



### WARNING

Switch off all power including the unit power supply and backup heater and domestic hot water tank power supply (if applicable) before removing the switch box service panel.

- Fix all cables using cable ties.
  - A dedicated power circuit is required for the backup heater.
  - Installations equipped with a domestic hot water tank (optional) require a dedicated power circuit for the booster heater. Please refer to the domestic hot water tank Installation & Owner's Manual.
- Secure the wiring in the order shown below.
- Lay out the electrical wiring so that the front cover does not rise up when doing wiring work and attach the front cover securely (see figure).
  - Follow the electric wiring diagram for electrical wiring works (the electric wiring diagrams are located on the rear side of door 2).
  - Install the wires and fix the cover firmly so that the cover may be fit in properly.

### 9.6.3 Precautions on wiring of power supply

- Use a round crimp-style terminal for connection to the power supply terminal board. In case it cannot be used due to unavoidable reasons, be sure to observe the following instructions.

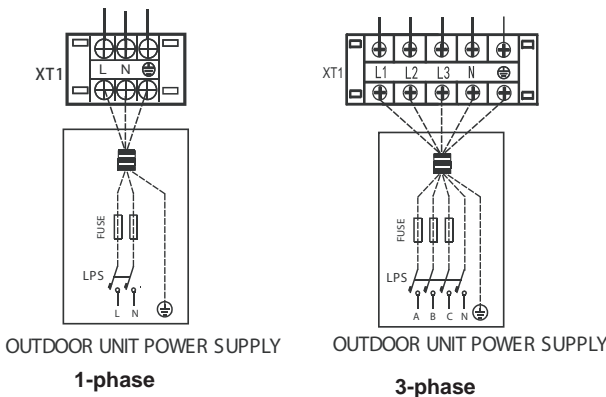
- Do not connect different gauge wires to the same power supply terminal. (Loose connections may cause overheating.)
- When connecting wires of the same gauge, connect them according to the figure below.



- Use the correct screwdriver to tighten the terminal screws. Small screwdrivers can damage the screw head and prevent appropriate tightening.
- Over-tightening the terminal screws can damage the screws.
- Attach a ground fault circuit interrupter and fuse to the power supply line.
- In wiring, make certain that prescribed wires are used, carry out complete connections, and fix the wires so that outside force cannot affect the terminals.

### 9.6.4 Specifications of standard wiring components

**Door 1:** compressor compartment and electrical parts: **XT1**



1-phase

3-phase

	1-phase 5/7/9 kW	1-phase 10~16kW	3-phase 12~16kW
Maximum overcurrent protector(MOP)	25	40	20
Wiring size	4 mm <sup>2</sup>	6 mm <sup>2</sup>	4 mm <sup>2</sup>

(a) Stated values are maximum values (see electrical data for exact values).



### NOTE

The ground fault circuit interrupter must be a high-speed type breaker of 30 mA (<0.1 s).

### 9.6.5 Connection of the backup heater power supply

#### Power circuit and cable requirements

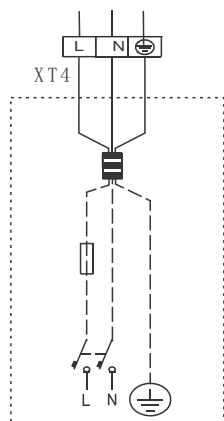


- Be sure to use a dedicated power circuit for the backup heater. Never use a power circuit shared by another appliance.
- Use the same dedicated power supply for the unit, backup heater and booster heater (domestic hot water tank).

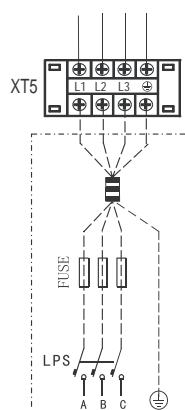
This power circuit must be protected with the required safety devices according to local laws and regulations.

Select the power cable in accordance with relevant local laws and regulations. For the maximum running current of the backup heater, refer to the table below.

**Door 2:** electrical parts of the hydraulic compartment, backup heater: **XT5 (3-phase) /XT4(1-phase)**



POWER SUPPLY FOR ELECTRIC HEATER



POWER SUPPLY FOR ELECTRIC HEATER

	Backup heater capacity	
	3kW 1-phase	4.5kW 3-phase
Backup heater nominal voltage	220-240VAC	380-415VAC
Minimum circuit amps (MCA)	14.3	14.3
Maximum overcurrent protector (MOP)	20	10



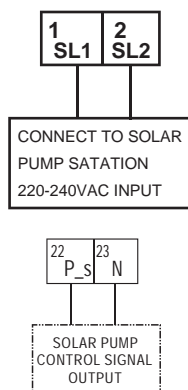
#### NOTE

The ground fault circuit interrupter must be a high-speed type breaker of 30 mA (<0.1 s).

### 9.6.6 Connection for other components

Electrical parts of the hydraulic compartment: The **XT7** contains terminals for solar energy, remote alarm, 2-way valve, 3-way valve, pump, booster heater and external heating source. The parts wiring is illustrated below:

#### For solar energy kit

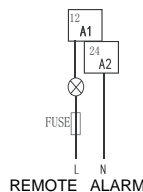


Voltage	220-240VAC
Maximum running current	0.2A
Wiring size	0.75mm <sup>2</sup>

Voltage	220-240VAC
Maximum running current	0.2A
Wiring size	0.75mm <sup>2</sup>

#### For remote alarm:

##### REMOTE ALARM

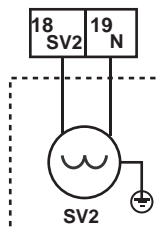


Voltage	Passive signal port
Maximum running current	0.5A
Wiring size	0.75mm <sup>2</sup>

#### Procedure

1. Connect the cable to the appropriate terminals as shown on the diagram.
2. Fix the cable with cable ties to the cable tie mountings to ensure stress relief.

#### For 2-way valve SV2:



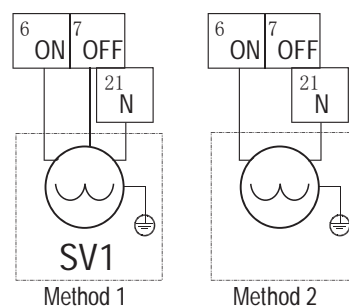
Voltage	220-240VAC
Maximum running current	0.2A
Wiring size	0.75mm <sup>2</sup>

**NOTE:** Only a normal closing valve is available for this unit

#### Procedures

1. Connect the valve cable to the appropriate terminals as shown in the picture
2. Fix the cable with cable ties to the cable tie mountings to ensure stress relief

#### For 3-way value SV1



Voltage	220-240VAC
Maximum running current	0.2A
Wiring size	0.75mm <sup>2</sup>

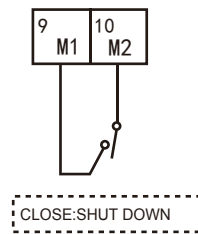
**NOTE:** Wiring of the 3-way valve is different for NC (normal close) and NO (normal open). Before wiring, read the Installation & Owner's manual for the 3-way valve carefully and install the valve as should in the picture. Make sure to connect it to the correct terminal numbers.

#### Procedure

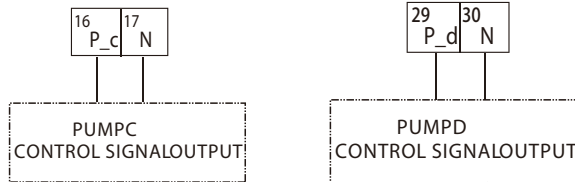
1. Connect the cable to the appropriate terminals as shown in the picture
2. Fix the cable with cable ties to the cable tie mountings to ensure stress relief.

#### For remote shutdown:

##### SWITCH SIGNAL INPUT



#### For tank loop pump P<sub>d</sub> and mix pump P<sub>c</sub>:



Voltage	220-240VAC
Maximum running current	0.2A
Wiring size	0.75mm <sup>2</sup>

##### NOTE

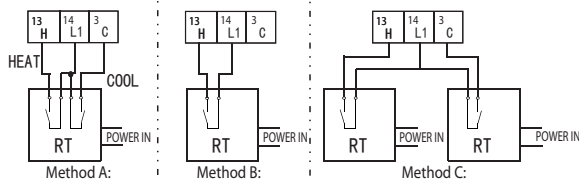
For 5/7 kW unit, the terminal number is 37 and 38.

#### Procedure

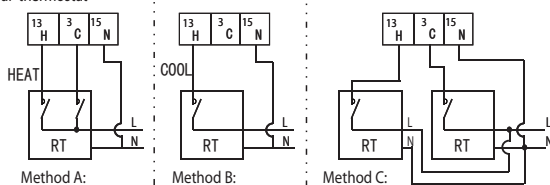
1. Connect the cable to the appropriate terminals as shown in the picture.
2. Fix the cable with cable ties to the cable tie mountings to ensure stress relief

#### For room thermostat:

##### External ON/OFF thermostat



##### External thermostat



**Note:**method A can be applied for four control room thermostat only.

Voltage	220-240VAC
Maximum running current	0.2A
Wiring size	0.75mm <sup>2</sup>

There are three methods for connecting the thermostat cable (as described in the picture above) and it depends on the application. If method "A" is selected, the space operation mode can be selected on the room thermostat. If method "B" is selected, the room thermostat is used as a switch. When the room temperature reaches the target temperature, the units will turn off, while the space operation mode can only be selected on the user interface.

If method "C" is selected, application 6 (refer to 8.6 Application 6) should be applied. Any room thermostat sent ON signal to the unit will the unit turn on. Both room thermostat sent OFF signals to the unit will the unit turn off. The operation mode can be set in the user interface.

When the room thermostat is installed the ON/OFF of the unit is decided by the temperature detected by the thermostat, the user interface can only set the target temperature.

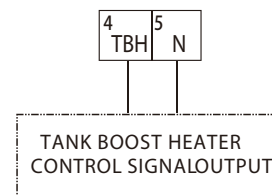
#### NOTE:

1. The wiring of the thermostat should correspond to the settings of the user interface. Refer to 10.7 Field setting/Room Thermostat.
2. Power supply of machine and room thermostat must be connected to the same Neutral Line and (L2) Phase Line(for 3-phase unit only).

#### Procedure

1. Connect the cable to the appropriate terminals as shown on the picture
2. Fix the cable with cable ties to the cable tie mountings to ensure stress relief

#### For booster heater:



Voltage	220-240VAC
Maximum running current	0.2A
Wiring size	0.75mm <sup>2</sup>

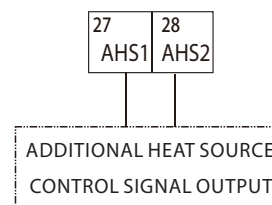
Connection of the booster heater cable depends on the application. Only when the domestic hot water tank is installed will this wiring be needed. The unit only sends a turn on/off signal to the booster heater. An additional circuit breaker is needed and a dedicated terminal is needed to supply power to the booster heater.

See also "8 Typical application examples" and "10.7 Field settings/DHW control" for more information.

#### Procedure

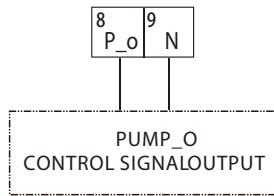
1. Connect the cable to the appropriate terminals as shown on the picture
2. Fix the cable with cable ties to the cable tie mountings to ensure strain relief

#### For boiler and outside circulation pump P<sub>o</sub>:



NOTE
For 5/7/9 kW unit, the terminal number is 25 and 26.

Voltage	220-240VAC
Maximum running current	0.2A
Wiring size	0.75mm <sup>2</sup>



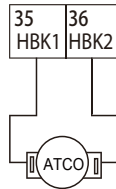
Voltage	220-240VAC
Maximum running current	100mA
Wiring size	0.75mm <sup>2</sup>

#### Procedure

1. Connect the cable to the appropriate terminals as shown on the picture
2. Fix the cable with cable ties to the cable tie mountings to ensure stress relief.

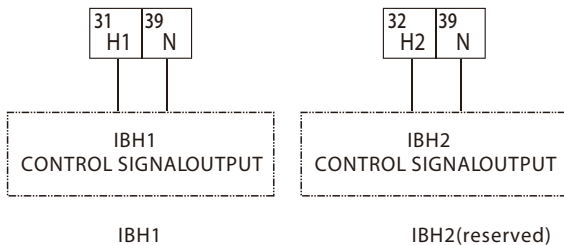
For feedback switch signal input ( 5/7 kW unit only , reserved ) :

IBH1/2 FEEDBACK INPUT  
(SWITCH SIGNAL INPUT)

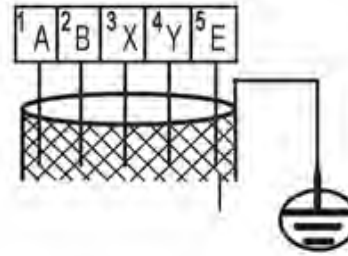
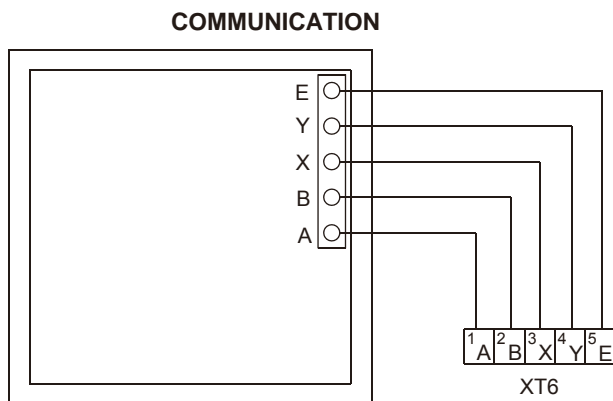


Atco:auto reset thermal protector  
It must be connected to thermal protector!

For external backup heater box( 5/7 kW unit only ) )



For user interface:



"PLEASE USE SHIELED WIRE AND EARTH THE WIRE."



#### NOTE

This equipment supports MODBUS RTU communication protocol.

Wire type	5 wire shielded cable
Wire section	AWG18-AWG16(0.75~1.25mm <sup>2</sup> )
Maximum wire length	50m

As described above, during wiring, port A in the unit terminal XT6 corresponds to port A in the user interface. Port B corresponds to port B. Port X corresponds to port X. Port Y corresponds to port Y, and port E corresponds to port E..

#### Procedure

1. Remove the rear part of the user interface.
2. Connect the cable to the appropriate terminals as shown in the picture
3. Reattach the rear part of the user interface

## 10 START-UP AND CONFIGURATION

The unit should be configured by the installer to match the installation environment (outdoor climate, installed options, etc.) and user expertise.



It is important that all information in this chapter is read sequentially by the installer and that the system is configured as applicable.

### 10.1 Climate related curves

The climate related curves can be selected in the user interface, the curves for heating mode and ECO heating mode are the same but the default curve is curve 4 in heating mode, while in ECO mode, the default curve is curve 6 (refer to the operation manual, **6.2.2 Weather Temperature set**, if ECO mode is enabled, please refer to the operation manual **6.2.3 ECO Mode**). Once the curve is selected, the target outlet water temperature is determined by the outdoor temperature. In each mode, you can select one curve from eight curves in the user interface. The relationship between outdoor temperature(T4/°C) and target water temperature(T1s/°C) is described in the table and picture in the next page.

The selection of the low/high temperature curve can be done in the user interface. In cool mode refer to **10.7 Field setting/COOL control/How to set the COOL mode**. In heat mode refer to **10.7 Field setting/HEAT control/How to set the HEAT mode**.



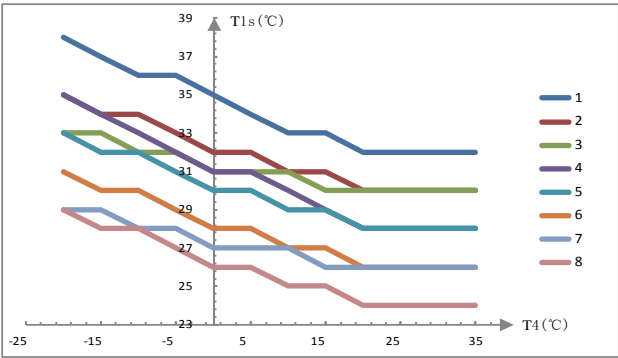
### Temperature curves for heating mode and ECO heating mode

Application	T1s Curve number	Outdoor Temperatures T4										
		-20	-15	-10	-5	0	5	10	15	20	25	35
Low temperature	1	38	37	36	36	35	34	33	33	32	32	32
	2	35	34	34	33	32	32	31	31	30	30	30
	3	33	33	32	32	31	31	31	30	30	30	30
	4	35	34	33	32	31	31	30	29	28	28	28
	5	33	32	32	31	30	30	29	29	28	28	28
	6	31	30	30	29	28	28	27	27	26	26	26
	7	29	29	28	28	27	27	27	26	26	26	26
	8	29	28	28	27	26	26	25	25	24	24	24
High temperature	1	55	54	54	53	52	52	51	51	50	50	50
	2	55	54	52	51	50	49	47	46	45	45	45
	3	55	53	51	49	47	45	44	42	40	40	40
	4	50	49	49	48	47	47	46	46	45	45	45
	5	50	49	47	46	45	44	42	41	40	40	40
	6	45	44	44	43	42	42	41	41	40	40	40
	7	45	44	42	41	40	39	37	36	35	35	35
	8	40	39	39	38	37	37	36	36	35	35	35

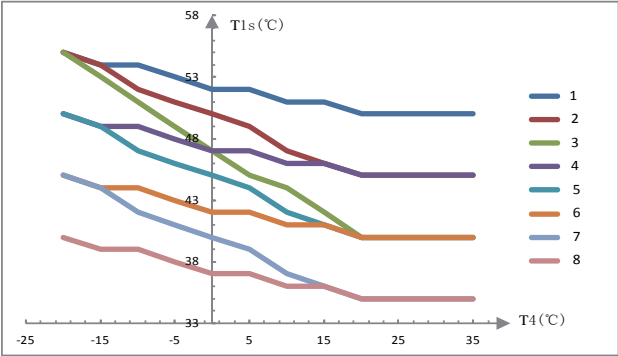
### Temperature curves for Cooling mode

Application	T1s Curve number	Outdoor Temperatures T4			
		-5~14	15~21	22~29	30~46
Low temperature	1	18	11	8	5
	2	17	12	9	6
	3	18	13	10	7
	4	19	14	11	8
	5	20	15	12	9
	6	21	16	13	10
	7	22	17	14	11
	8	23	18	15	12
High temperature	1	22	20	18	16
	2	20	19	18	17
	3	23	21	19	17
	4	21	20	19	18
	5	24	22	20	18
	6	22	21	20	19
	7	25	23	21	19
	8	23	22	21	20

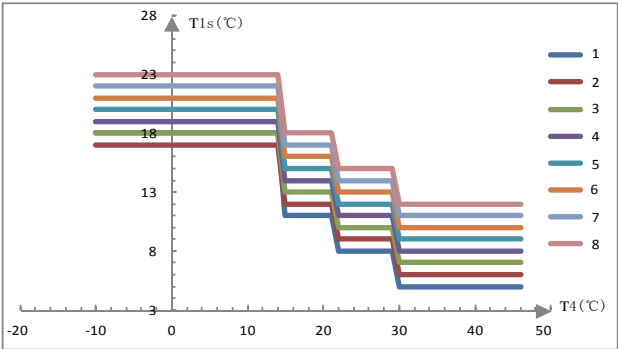
Low temperature curves for heating mode



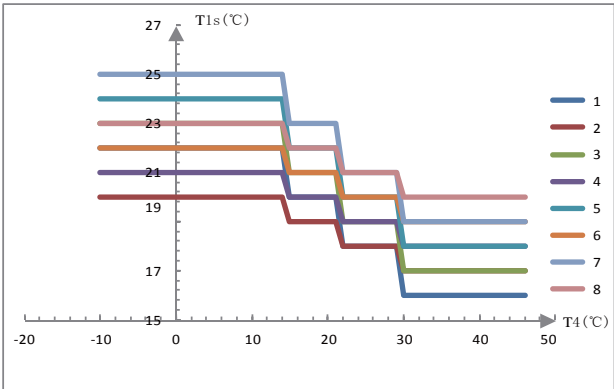
High temperature curves for heating mode



Low temperature curves for cooling mode



High temperature curves for cooling mode



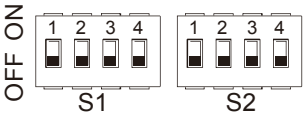
10.2 DIP switch settings overview

DIP switch 13 is located on the hydraulic module main control board (see "9.2.3 main control board of hydraulic module") and allows configuration of additional heating source thermistor installation, the second inner backup heater installation, etc.



WARNING

Switch off the power supply before opening the switch box service panel and making any changes to the DIP switch settings.



DIP switch		Description	ON	OFF
S1	1	Selection of refrigerant pipe length	50m	5m
	2	Backup heater outlet temperature thermistor installation	Installed	Installed
	3	The first inner backup heater installation	Not installed	Installed
	4	The second inner backup heater installation	Not installed	Installed
S2	1	Additional heating source outlet temperature thermistor installation	Installed	Not installed
	2	/	/	/
	3	/	/	/
	4	/	/	/

### 10.3 Initial start-up at low outdoor ambient temperatures

During initial start-up and when water temperature is low, it is important that the water is heated gradually. Failure to do so may result in concrete floors cracking due to rapid temperature change. Please contact the responsible cast concrete building contractor for further details.

To do so, the lowest water flow set temperature can be decreased to a value between 25°C and 35°C by adjusting the FOR SERVICEMAN. Refer to "FOR SERVICEMAN/special function/preheating for floor".

### 10.4 Pre-operation checks

#### Checks before initial start-up



#### DANGER

Switch off the power supply before making any connections.

After the installation of the unit, check the following before switching on the circuit breaker:

1. Field wiring  
Make sure that the field wiring between the local supply panel and unit and valves (when applicable), unit and room thermostat (when applicable), unit and domestic hot water tank, and unit and backup heater box have been connected according to the instructions described in the chapter **9.6 Field wiring**, according to the wiring diagrams and to local laws and regulations.
2. Fuses, circuit breakers, or protection devices  
Check that the fuses or the locally installed protection devices are of the size and type specified in the chapter **14 Technical specifications**. Make sure that no fuses or protection devices have been bypassed.
3. Backup heater circuit breaker  
Do not forget to turn on the backup heater circuit breaker in the switchbox (it depends on the backup heater type). Refer to the wiring diagram.
4. Booster heater circuit breaker  
Do not forget to turn on the booster heater circuit breaker (applies only to units with optional domestic hot water tank installed).
5. Ground wiring  
Make sure that the ground wires have been connected properly and that the ground terminals are tightened.
6. Internal wiring  
Visually check the switch box for loose connections or damaged electrical components.
7. Mounting  
Check that the unit is properly mounted, to avoid abnormal noises and vibrations when starting up the unit.
8. Damaged equipment  
Check the inside of the unit for damaged components or squeezed pipes.
9. Refrigerant leak  
Check the inside of the unit for refrigerant leakage. If there is a refrigerant leak, call your local dealer.
10. Power supply voltage  
Check the power supply voltage on the local supply panel. The voltage must correspond to the voltage on the identification label of the unit.
11. Air purge valve  
Make sure the air purge valve is open (at least 2 turns).

#### 12. Shut-off valves

Make sure that the shut-off valves are fully open



Operating the system with closed valves will damage the circulation pump!

### 10.5 Powering up the unit

When power to the unit is turned on, "1%~99%" is displayed on the user interface during initialization. During this process the user interface cannot be operated.

### 10.6 Setting the pump speed

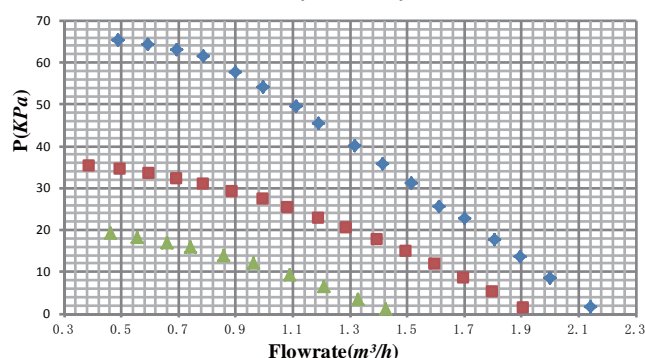
The pump speed can be selected by adjusting the red knob on the pump. The notch point indicates pump speed.

The default setting is the highest speed (III). If the water flow in the system is too high the speed can be set to low (I).

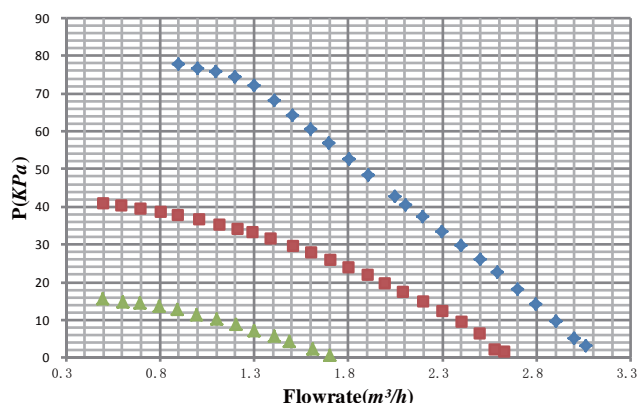


The available external static pressure function for water flow is shown in the graph below.

available external static pressure VS flowrate  
(5/7/9kW)



available external static pressure VS flowrate  
(1-phase 10-16kW + 3-phase 12~16kW)



## Pump LED diagnosis and solutions

The pump has an LED operating status display. This makes it easy for the technician to search for the cause of a fault in the heating system.

1. If the LED display lights up continuously green, it means the pump is running normally.
2. If the LED display is flashing green, it means the pump is running the venting function. The pump runs during the 10 minute venting function. After its cycle, the installer needs to adjust the targeted performance.
3. If the LED is flashing green/red, it means that the pump has stopped operating due to an external reason. The pump will restart by itself after the abnormal situation disappears. The probable reason causing the problem is pump undervoltage or overvoltage (U<160V or U>280V), and you should check the voltage supply. Another reason is module overheating, and you should check the water and ambient temperatures.
4. If the LED is flashing red, it means the pump has stopped operating, and a serious fault has happened (e.g. pump blocked). The pump cannot restart itself due to a permanent failure and the pump should be changed.
5. If the LED does not light up, it means no power supply to the pump, possibly the pump is not connected to power supply. Check the cable connection. If the pump is still running, it means the LED is damaged. Or the electronics are damaged and the pump should be changed.

## Failure diagnosis at the moment of first installation

- If nothing is displayed on the user interface, it is necessary to check for any of the following abnormalities before diagnosing possible error codes.
    - Disconnection or wiring error (between power supply and unit and between unit and user interface).
    - The fuse on the PCB may have blown.
  - If the user interface shows "E8" or "E0" as an error code, there is a possibility that there is air in the system, or the water level in the system is less than the required minimum.
  - If the error code **E2** is displayed on the user interface, check the wiring between the user interface and unit.
- More error code and failure causes can be found in **13.4 Error codes**.

## 10.7 Field settings

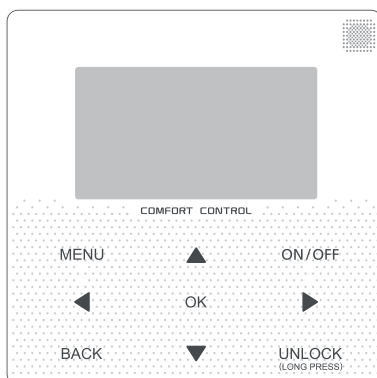
The unit shall be configured by the installer to match the installation environment (outdoor climate, installed options, etc.) and user demand. A number of field settings are available. These settings are accessible and programmable through "FOR SERVICEMAN" in user interface.

### Procedure

To change one or more field settings, proceed as follows.



Temperature values displayed on the digital controller (user interface) are in °C



Keys	Function
<b>MENU</b>	<ul style="list-style-type: none"> <li>Go to the menu structure (on the home page)</li> </ul>
◀ ▶ ▼ ▲	<ul style="list-style-type: none"> <li>Navigate the cursor on the display</li> <li>Navigate in the menu structure</li> <li>Adjust settings</li> </ul>
<b>ON/OFF</b>	<ul style="list-style-type: none"> <li>Turn on/off the space heating/cooling operation mode or DHW mode</li> <li>Turn on/or off functions in the menu structure</li> </ul>
<b>BACK</b>	<ul style="list-style-type: none"> <li>Come back to the up level</li> </ul>
<b>UNLOCK</b>	<ul style="list-style-type: none"> <li>Long press for unlock /lock the controller</li> <li>Unlock /lock some functions such as "DHW temperature adjusting"</li> </ul>
<b>OK</b>	<ul style="list-style-type: none"> <li>Go to the next step when programming a schedule in the menu structure; and confirm a selection to enter in the submenu of the menu structure.</li> </ul>

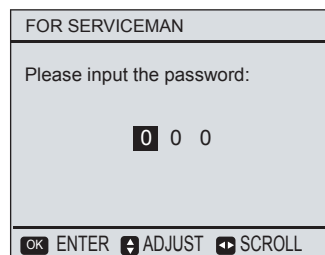
## About FOR SERVICEMAN

"FOR SERVICEMAN" is designed for the installer to set the parameter.

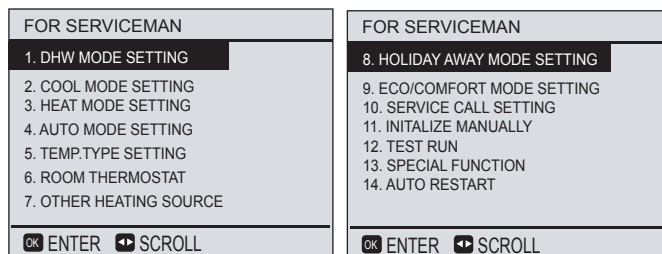
1. Setting the composition of equipment.
2. Setting the parameter.

## How to go to FOR SERVICEMAN

Go to MENU> FOR SERVICEMAN. Press OK



The password is 666. Use ◀ ▶ to navigate and use ▼ ▲ to adjust the numerical value. Press OK. The following page is displayed:



Use ▼ ▲ to scroll and use "ok" to enter submenu for setting the parameters.

## DHW control

### About DHW mode

DHW: domestic hot water

DHW MODE SETTING typically consists of the following:

1. DHW MODE: enable or disable the DHW mode
2. TANK HEATER: set whether the booster heater is available or not
3. DISINFECT: set the parameters for disinfection
4. DHW PRIORITY: set the priority between domestic hot water heating and space operation
5. DHW PUMP: set the parameters for DHW pump operation. The functions above apply only to installations with a domestic hot water tank.

### How to set the DHW mode

To determine whether the DHW mode is effective.

Go to MENU> FOR SERVICEMAN> DHW MODE SETTING. Press OK. The following page is displayed:

1 DHW MODE SETTING	
1.1. DHW MODE	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NON
1.2. TANK HEATER	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NON
1.3. DISINFECT	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NON
1.4. DHW PRIORITY	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NON
1.5. DHW PUMP	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NON
OK ENTER    ⏪ ⏩ SCROLL	

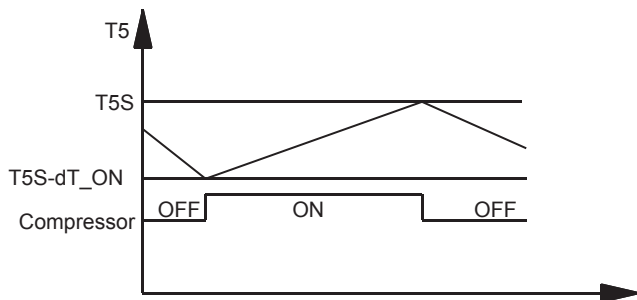
Use ◀ ▶ to scroll and OK for enter. When the cursor is on ☐ press YES, Press OK to set the DHW MODE as effective. When the cursor is on ☐ NON, press OK to set the DHW MODE as ineffective.

1. Go to MENU> FOR SERVICEMAN>DHW MODE SETTING>1.1 DHW MODE

1.1 DHW MODE	
dT5_ON	5°C
dT1S5	10°C
T4DHWMAX	43°C
T4DHWMIN	-10°C
t INTERVAL DHW	5 MIN
⏪ ⏩ SCROLL	

Use ◀ ▶ and ▼ ▲ to scroll and adjust parameters. Use BACK to exit.

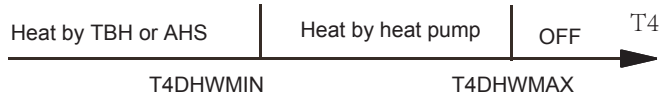
dT5\_ON is the temperature difference for starting the heat pump, the picture below illustrates the dT5\_ON function.



T5S is the target temperature for domestic hot water. T5 is the actual temperature of domestic hot water. When T5 drops to a certain temperature ( $T5 \leq T5S - dT5\_ON$ ) the heat pump will be available. dT1S5 is the correct value for the target outlet water temperature ( $T1S = T5 + dT1S5$ ).

T4DHWMAX is the maximum ambient temperature that the heat pump can operate at for domestic water heating. The unit will not operate if the ambient temperature goes above it in DHW mode.

T4DHWMIN is the minimum ambient temperature that the heat pump can operate for domestic water heating. The heat pump will turn off if the ambient temperature drops below it in water heating mode. The relationship between operation of the unit and ambient temperature can be illustrated in the picture below:



T\_INTERVAL\_DHW is the start time interval of the compressor in DHW mode. When the compressor stops running, the next time the compressor turns on it should be T\_INTERVAL\_DHW plus one minute later at least.

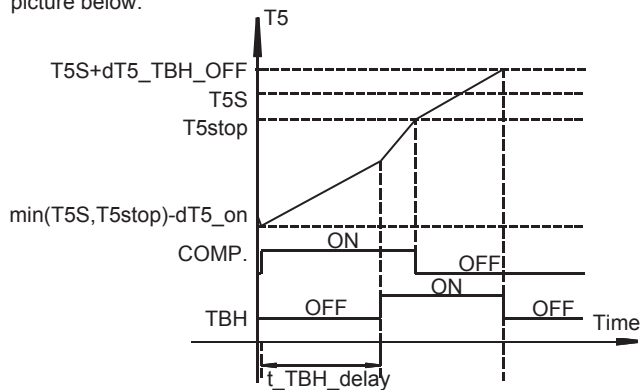
2 If tank heater (booster heater) is available, Go to FOR SERVICEMAN>DHW MODE SETTING>1.2 TANK HEATER and select "Yes", when "OK" pressed, the following page will appear:

1.2 TANK HEATER	
dT5_TBH_OFF	5°C
T4_TBH_ON	20°C
_TBH_DELAY	90 MIN
⏪ ⏩ SCROLL	

Use ◀ ▶ and ▼ ▲ to scroll and adjust parameters. Use BACK to exit.

dT5\_TBH\_OFF is the temperature difference between T5 and T5S that turns the booster heater off. The booster heater will turn off ( $T5 \geq T5S + dT5\_TBH\_OFF$ ) when the heat pump malfunctions.

T4\_TBH\_ON is the temperature only when the ambient temperature is lower than its parameter and the booster heater will be available. t\_TBH\_DELAY is the time that the compressor has run before starting the booster heater (if  $T5 < \min(T5S, T5stop)$ ). The operation of the unit during DHW mode described in the picture below:



In the picture, T5stop is a parameter related to ambient temperature, which cannot be changed in the user interface. When  $T5 \geq T5stop$ , the heat pump will turn off.

Note: the booster heater and backup heater can't operate simultaneously, if the booster heater has been on, the backup heater will be off. If the booster heater is unavailable (1.2 TANK HEATER NON is selected), the dT5\_ON cannot be adjusted and is fixed at 2.

3. To enable disinfect function, Go to MENU> FOR SERVICEMAN>DHW MODE SETTING>1.3 DISINFECT and select "YES", when "OK" pressed, the following page will appear.

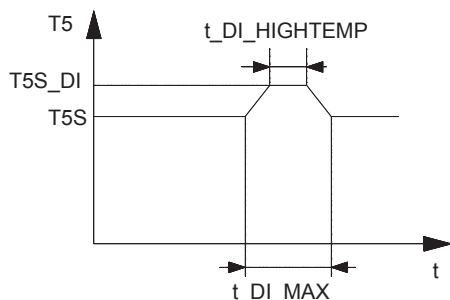
1.3 DISINFECT	
T5S_DI	5°C
t_DI_HIGHTMEP.	30 MIN
t_DI_MAX	120 MIN
⏪ ⏩ SCROLL	

T5S\_DI is the target temperature of water in the domestic hot water tank in the DISINFECT function.

t\_DI\_HIGHTEMP is the time that the hot water will last.

t\_DI\_MAX is the time that disinfection will last. The change of domestic water temperature is described in the picture below:





Be aware that the domestic hot water temperature at the hot water tap will be equal to the value selected in FOR SERVICEMAN "T5S\_DI" after a disinfection operation.



### WARNING

If this high domestic hot water temperature can be a potential risk for human injuries, a mixing valve (field supply) should be installed at the hot water outlet connection of the domestic hot water tank. This mixing valve will ensure that the hot water temperature at the hot water tap never rises above a set maximum value. This maximum allowable hot water temperature shall be selected according to local laws and regulations.

4. To set the priority between domestic water heating and space operation Go to SERVICEMAN>DHW MODE SETTING>1.4DHW PRIORITY:

1.4 DHW PRIORITY	
t_DHWHP_MAX	180MIN
t_DHWHP RESTRICT	180MIN
ON/OFF ON/OFF ↩ SCROLL	

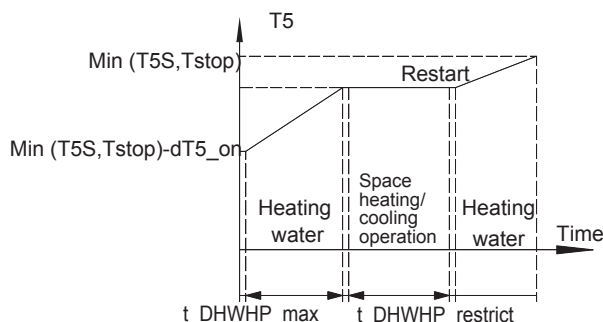
The function of the DHW PRIORITY is used to set the operation priority between domestic water heating and space (heating/cooling) operation. You can use ◀ ▶ and ▼ ▲ to scroll and adjust parameters. Using BACK to exit.

T\_DHWHP\_MAX is the maximum continuous working period of the heat pump in DHW PRIORITY mode.

T\_DHWHP\_RESTRICT is the operation time for the space heating/cooling operation.

If DHW PRIORITY is enabled, the operation of the unit is described in the picture below:

If NON is selected in the DHW PRIORITY mode, when it is available and the space heating/cooling is OFF, the heat pump will heat the water as required. If space heating/cooling is ON, the water will be heated as required when the booster heater is unavailable. Only when the space heating/cooling is OFF will the heat pump operate to heat domestic water.



5 If the DHW pump( P\_d) is available, Go to FOR SERVICEMAN >DHW MODE SETTING>1.5DHW PUMP and select "YES", when "OK" pressed, the following page will appear, You can use ◀ ▶ and ▼ ▲ to scroll and adjust parameters. Use BACK to exit.

1.5 DHW PUMP	
TIMER RUNNING	ON
DISINFECT	ON
PUMP RUNNING TIME	10MIN
ON/OFF ON/OFF ↩ SCROLL	

When the **TIMER RUNNING** is **ON**, the DHW pump will run as timed and keeps running for a certain time (as defined in **PUMP RUNNING TIME**), this can ensure the temperature of water in the system are uniform.

When **DISINFECT** is **ON**, the DHW pump will operate when the unit is in disinfect mode and  $T5 \geq T5S\_DI - 2$ . Pump run time is t+5min.

## COOL MODE SETTING

### About COOL MODE SETTING

COOL MODE SETTING typically consists of the following:

1. COOL MODE: Setting the COOL mode effective or non-effective
2. T1S RANGE: Selecting the range of target outlet water temperature
3. T4CMAX: Setting the maximum ambient operation temperature
4. T4CMIN: Setting the minimum ambient operating temperature
5. dT1SC: Setting the temperature difference for starting the heat pump

### How to set the COOL mode

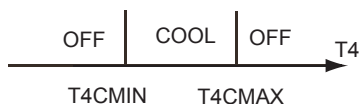
To determine whether the COOL mode is effective, go to MENU> FOR SERVICEMAN> COOL MODE SETTING. Press OK. The following page will be displayed:

2 COOL MODE SETTING	
COO MODE	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NON
T1S RANGE	<input checked="" type="checkbox"/> LOW <input type="checkbox"/> HIGH
T4CMAX	43°C
T4CMIN	20°C
dT1SC	5°C
ON/OFF ON/OFF ↩ SCROLL	

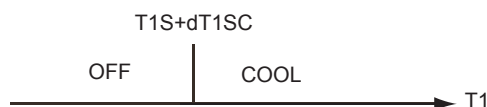
2 COOL MODE SETTING	
dTSC	2°C
t_INTERVAL_C	5MIN
ON/OFF ON/OFF ↩ SCROLL	

When the cursor is on COOL MODE, Use ◀ ▶ to select YES or NON. Then press OK to enable or disable the cool mode. When the cursor is on T1S RANGE. Use ◀ ▶ to select the range of outlet water temperature. When LOW is selected, the minimum target temperature is 5°C. If the climate-related curve function (corresponds to "weather temperature set" in the user interface) is enabled, the curve selected is the low temperature curve. When HIGH is selected, the minimum target temperature is 18°C, if the climate-related curve function (corresponds to "weather temperature set" in the user interface) is enabled, the curve selected is the high temperature curve.

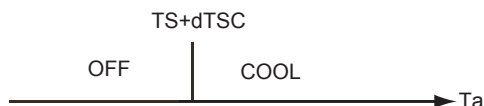
When the cursor is on T4CMAX、T4CMIN、dT1SC、dTSC or t\_INTERVAL\_C, Use ◀ ▶ and ▼ ▲ to scroll and adjust the parameter. T4CMAX is the maximum ambient temperature in COOL mode. The unit cannot work if the ambient temperature is higher. T4CMIN is the minimum ambient operating temperature in COOL mode. The unit will turn off if the ambient temperature drops below it. The relationship between the operation of the unit and ambient temperature is shown in the picture below:



dT1SC is the temperature difference between T1 (actual outlet water temperature) and T1S (target outlet water temperature) for starting the unit in cool mode. Only when T1 is high enough will the unit turn on, and will turn off if T1 drops to a certain value. See the diagram below:



dTSC is the temperature difference between Ta (actual room temperature) and TS (target room temperature). To start the unit when ROOM TEMP is enabled in TEMP.TYPE SETTING (refer to **10.7 Field setting/TEMP.TYPE SETTING**). Only when the Ta is high enough will the unit turn on, and the unit will turn off if the Ta drops to a certain value. Only when the ROOM TEMP is enabled will this function be available. See picture below:



## HEAT MODE SETTING

### About HEAT MODE SETTING

HEAT MODE SETTING typically consists of the following:

1. HEAT MODE: Enable or disable the HEAT mode
2. T1S RANGE: Selecting the range of target outlet water temperature
3. T4HMAX: Setting the maximum ambient operating temperature
4. T4HMIN: Setting the minimum operating ambient operating temperature
5. dTISH: Setting the temperature difference for starting the unit
6. t\_INTERVAL\_H: Setting the compressor start time interval

### How to set the Heat mode

To determine whether the HEAT mode is effective, go to MENU> FOR SERVICEMAN> HEAT MODE SETTING. Press OK. The following page be displayed:

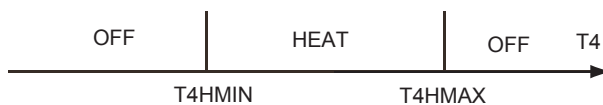
5 HEAT MODE SETTING	
HEAT MODE	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NON
T1S RANGE	<input checked="" type="checkbox"/> LOW <input type="checkbox"/> HIGH
T4HMAX	25°C
T4HMIN	-15°C
dTISH	5°C
◀ ▶ SCROLL	

When the cursor is on HEAT MODE, Use ◀▶ to scroll to YES or NON and press OK to enable or disable the heat mode. When the cursor is on the T1S RANGE, use ◀▶ to scroll to YES or NON and press OK to select the range of outlet water temperature. When LOW is selected, the maximum target temperature is 55°C. If the climate-related curve function (corresponds to “weather temperature set” in the user interface) is enabled, the curve selected is the low temperature curve. When HIGH is selected, the maximum target temperature is 60°C. If the climate-related curve function (corresponds to “weather temperature set” in the user interface) is enabled, the curve selected is the high temperature curve.

When the cursor is on T4HMAX、T4HMIN、dT1SH、dTSH or t\_INTERVAL\_H, Use ◀▶ and ▼▲ to scroll and adjust the parameter.

T4HMAX is the maximum ambient operating temperature for heat mode. The unit will not work if the ambient temperature is higher.

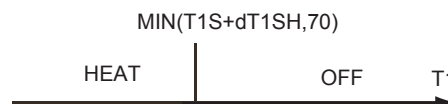
T4HMIN is the minimum ambient operating temperature for heat mode. The unit will turn off if the ambient temperature is lower. The relationship between the operation of the unit and ambient temperature can be seen in the picture below:



dT1SH is the temperature difference between T1 and T1S for starting the unit in heat mode. When the target outlet water temperature T1S<47, the unit will turn on or off as described below:



When the target outlet water temperature T1S≥47, the unit will on or off as described below:



dTSH is the temperature difference between Ta (Ta is the room temperature) and TS for starting the unit when ROOM TEMP is enabled in TEMP.TYPE SETTING (refer to **10.7 Field setting/-TEMP.TYPE SETTING**). Only when Ta drops to a certain value will the unit turn on, and the unit will turn off if the Ta high enough. See diagram below. (only when ROOM TEMP is enabled will this function be available).



t\_INTERVAL\_H is the compressor start time interval in heat mode. When the compressor stops running, the next time that the compressor turns on should be “t\_INTERVAL\_H” and one minute later at least.

## AUTO MODE SETTING

### About AUTO SETTING

Controlling AUTO mode typically consists of the following:

1. T4AUTOCMIN: setting the minimum operating ambient temperature for cooling
2. T4AUTOHMAX: setting the maximum operating ambient temperature for heating

### How to set the AUTO mode

To determine whether the AUTO mode is effective, go to MENU> FOR SERVICEMAN> AUTO MODE SETTING. Press OK. The following page is displayed.

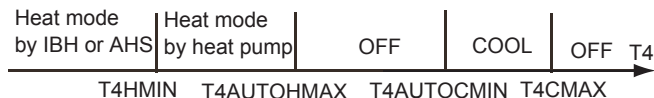
4 AUTO MODE SETTING	
T4AUTOCMIN	25°C
T4AUTOHMAX	17°C
◀ ▶ SCROLL	

Use ◀ ▶ and ▼ ▲ to scroll and adjust the parameter.

T4AUTOCMIN is the minimum operating ambient temperature for cooling in auto mode. The unit will turn off if the ambient temperature is lower when in space cooling operation.

T4AUTOHMAX is the maximum operating ambient temperature for heating in auto mode. The unit will turn off if the ambient temperature is higher when in space heating operation.

The relationship between heat pump operation and ambient temperature is described in the picture below



In the picture, AHS is an additional heating source. IBH is a backup heater in the unit.

## TEMP. TYPE SETTING

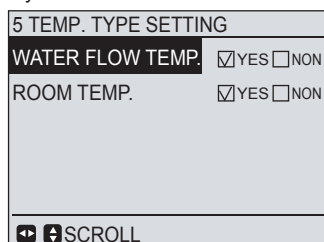
### About TEMP. TYPE SETTING

The TEMP. TYPE SETTING is used for selecting whether the water flow temperature or room temperature to control the heat pump is ON/OFF.

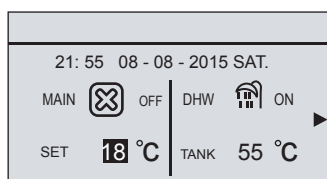
When ROOM TEMP. is enabled, the target outlet water temperature will be calculated from climate-related curves.

### How to enter the TEMP. TYPE SETTING

To enter the TEMP.TYPE SETTING, go to MENU> FOR SERVICEMAN> TEMP. TYPE SETTING. Press OK. The following page is displayed:

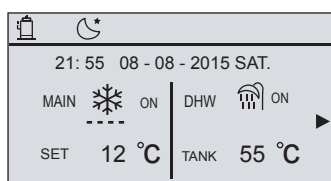


If you set WATER FLOW TEMP. to YES, and set ROOM TEMP. to NON, the water flow temperature will be displayed on the home page, and the water flow temperature will work as the target temperature.

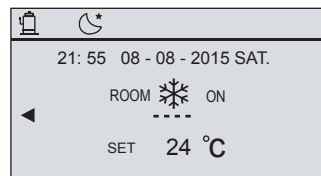


If you set WATER FLOW TEMP. to YES, and set ROOM TEMP. to YES, then the water temperature will be displayed on the home page. Both water temperature and room temperature will be detected and when either the water temperature or the room temperature reaches the target temperature the unit will turn off.

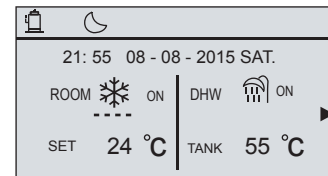
In this state, the first target outlet water temperature can be set in the main page, the second one can be calculated from the climate-related curves. In heat mode, the higher one will be the real target outlet temperature, while in cool mode, the lower one will be selected.



If ▶ is pressed, the main page will display the room temperature:



If you set WATER FLOW TEMP. to NON, and set ROOM TEMP. to YES, then the room temperature will be displayed on the home page, and the room temperature will work as the target temperature. The target outlet water temperature can be calculated from the climate related curves.



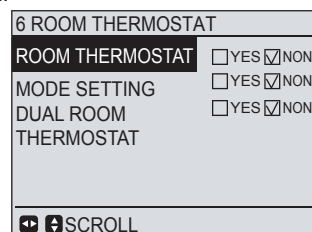
## ROOM THERMOSTAT

### About ROOM THERMOSTAT

The ROOM THERMOSTAT is used to set whether the room thermostat is available.

### How to set the ROOM THERMOSTAT

To set the ROOM THERMOSTAT, go to MENU> FOR SERVICEMAN> ROOM THERMOSTAT. Press OK. The following page is displayed:



If the room thermostat is available, select YES and press OK. In MODE SETTING, if YES is selected, the mode setting and the on/off function cannot be performed from the user interface. The timer function is unavailable; the operation mode, and the on/off function is decided by the room thermostat. The temperature setting can be done by the user interface. If NON is selected, the user interface can be used to set operation mode and target temperature, while the on/off function is determined by room thermostat; the timer function is unavailable. In DUAL ROOM THERMOSTAT, if YES is selected, the ROOM THERMOSTAT. MODE SETTING will turn to NON automatically, and the WATER FLOW TEMP. and ROOM TEMP. is forcibly set to YES. The timer function in the user interface is unavailable. The setting of operation mode and target temperature can be done on the user interface.

The "DUAL ROOM THERMOSTAT" function can be used only when application 6 (refer to **8.6 Application 6**) is applied. If zone A requires heating/cooling (ON signal from room thermostat 5A), the unit will turn on. The operation mode and target temperature of outlet water should be set in the user interface. If zone B requires heating/cooling (ON signal from room thermostat 5B), the unit will turn on. The operation mode can be set in the user interface, the target temperature of outlet water will be decided by ambient temperature (target outlet water temperature is calculated from climate-related curves, if no curves are selected, the default curve will be curve 4). If no heating/cooling is required for both zone A and zone B (OFF signal from thermostat 5A and 5B), the unit will turn off.

**NOTE:** The setting in the user interface should correspond to the wiring of thermostat. If YES is selected in ROOM THERMOSTAT and the MODE SETTING is NON, the wiring of thermostat should follow method B. If the MODE SETTING is YES, then the wiring should follow method A, If "DUAL ROOM THERMOSTAT" is selected, the wiring of room thermostat should follow "method C". (refer to "9.6.6 Connection for other components/For room thermostat")

## Other HEATING SOURCE

### About OTHER HEATING SOURCE

The OTHER HEATING SOURCE is used to set whether the backup heater, and additional heating sources like a boiler or solar energy kit is available.

## How to set the OTHER HEATING SOURCE

To set the OTHER HEATING SOURCE, go to MENU> FOR SERVICEMAN> OTHER HEATING SOURCE, Press OK.

The following page will appear:

7 OTHER HEATING SOURCE	
7.1.BACKUP HEATER	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NON
7.2.AHS	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NON
7.3.SOLAR ENERGY	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NON
◀ ▶ SCROLL	

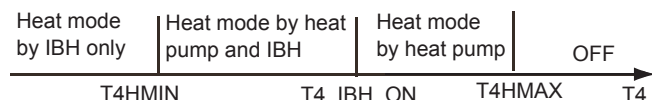
If backup heater is available, please select YES at BACKUP HEATER. Press OK and the following page is displayed:

7.1 BACKUP HEATER	
HEAT MODE	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NON
DHW MODE	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NON
T4_IBH_ON	-5°C
dT1_IBH_ON	5°C
t_IBH_DELAY	30MIN
t_IBH12_DELAY	5MIN
◀ ▶ SCROLL	

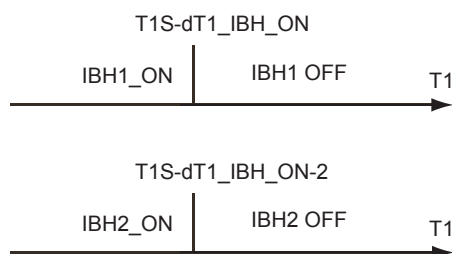
When the cursor is on HEAT MODE or DHW MODE, Use ◀ ▶ to select YES or NON. If YES is selected, the backup heater will be available in the corresponding mode, otherwise it will be unavailable.

When the cursor is on T4\_IBH\_ON、dT1\_IBH\_ON、t\_IBH\_DELAY、or t\_IBH12\_DELAY, Use ◀ ▶ and ▼ ▲ to scroll and adjust the parameter.

T4\_IBH\_ON is the ambient temperature for starting the backup heater. If the ambient temperature rises above T4\_IBH\_ON, the backup heater will be unavailable. The relationship between operation of the backup heater and the ambient is shown in the picture below.

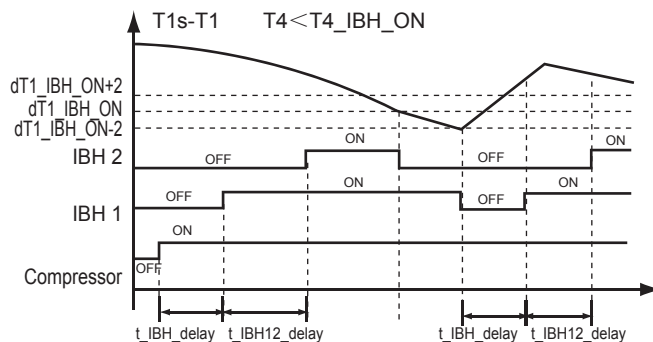


dT1\_IBH\_ON is the temperature difference between T1S and T1 for starting the backup heater. Only when at the  $T1 < T1S - dT1\_IBH\_ON$  can the backup heater turn on. When a second backup heater is installed, if the temperature difference between T1S and T1 is larger than dT1\_IBH\_ON+2, the second backup heater will turn on. The relationship between operation of the backup heater and the temperature difference is shown in the diagram below.



t\_IBH\_DELAY is the time that the compressor has run before the first backup heater turns on (if  $T1 < T1S$ ).

t\_IBH12\_DELAY is the time that the first backup heater has run before the second backup heater turns on.



If an additional heating source is available, please select YES at the corresponding position. Press OK and the following page is displayed:

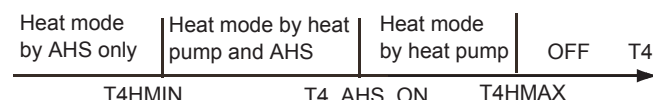
7.2 ADDITIONAL HEATING SOURCE	
HEAT MODE	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NON
DHW MODE	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NON
T4_AHS_ON	-5°C
dT1_AHS_ON	5°C
dT1_AHS_OFF	0°C
t_AHS_DELAY	30MIN
◀ ▶ SCROLL	

When the cursor is on HEAT MODE or DHW MODE, Use ◀ ▶ to select YES or NON. If YES is selected, the additional heating source will be available in the corresponding mode, otherwise it will be unavailable.

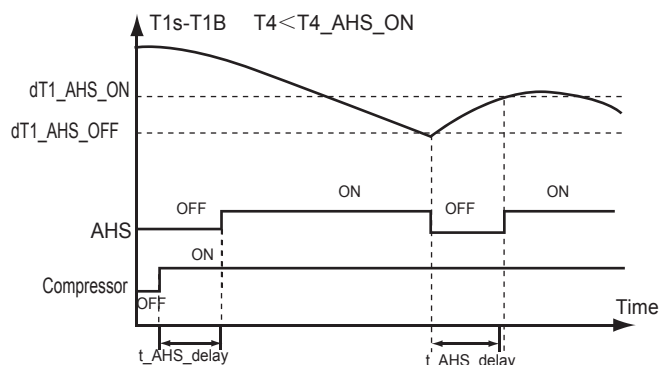
**NOTE:** If YES is selected in DHW MODE, the installation of an additional heating source should follow "8.5 Application 5/Application b"

When the cursor is on T4\_AHS\_ON、dT1\_AHS\_ON、dT1\_AHS\_OFF or t\_AHS\_DELAY, Use ◀ ▶ and ▼ ▲ to scroll and adjust the parameter.

T4\_AHS\_ON is the ambient temperature for starting the additional heating source. When the ambient temperature rises above T4\_AHS\_ON, the additional heating source will be unavailable. The relationship between the operation of additional heating source and ambient temperature is shown in the picture below:



dT1\_AHS\_ON is the temperature difference between T1S and T1B for turning the additional heating source on (only when  $T1B < T1S - dT1\_AHS\_ON$  will the unit turn on). dT1\_AHS\_OFF is the temperature difference between T1S and T1B for turning the additional heating source off (when  $T1B \geq T1S + dT1\_AHS\_OFF$  the additional heating source will turn off), t\_AHS\_DELAY is the time that the compressor has run before starting the additional heating source. It should be shorter than the additional heating source start time interval. The operation of the heat pump and the additional heating source is shown below:



If solar energy kit is installed, please select YES at "7.3 SOLAR ENERGY", then the solar pump will operate when the solar energy kit operating for domestic hot water heating, and the heat pump will stop operating for domestic hot water heating.

## HOLIDAY AWAY SETTING

### About HOLIDAY AWAY SETTING

The HOLIDAY AWAY SETTING is used to set the outlet water temperature to prevent freezing when away for holiday.

### How to enter the HOLIDAY AWAY SETTING

To enter the HOLIDAY AWAY SETTING, go to MENU> FOR SERVICEMAN> HOLIDAY AWAY SETTING. Press OK. The following page is displayed:

8 HOLIDAY AWAY SETTING	
T1S_H.A._H	20°C
T5S_H.M._DHW	15°C
◀ ▶ SCROLL	

When the cursor is on T1S\_H.A.\_H or T5S\_H.M.\_DHW, Use ◀ ▶ and ▼ ▲ to scroll and adjust the parameter, T1S\_H.A.\_H is the target outlet water temperature for space heating when in holiday away mode. T1S\_H.M.\_DHW is the target outlet water temperature for water heating when in holiday away mode.

## ECO/COMFORT MODE SETTING

### About ECO/COMFORT MODE SETTING

The ECO/COMFORT MODE SETTING is used to set the target room temperature or outlet water temperature when in ECO/COMFORT MODE.

### How to enter the ECO/COMFORT MODE SETTING

To enter the ECO/COMFORT MODE SETTING, go to MENU> FOR SERVICEMAN> COMFORT MODE SETTING. Press OK. The following page is displayed:

9 ECO/COMFORT MODE SETTING	
ECO COOL FLOW TEMP.	20°C
ECO COOL ROOM TEMP.	26°C
ECO HEAT FLOW TEMP.	35°C
ECO HEAT ROOM TEMP.	17°C
COMFORT COOL FLOW TEMP.	7°C
COMFORT COOL ROOM TEMP.	24°C
◀ ▶ SCROLL	1/2

When the cursor is on **ECO COOL FLOW TEMP. - ECO COOL ROOM TEMP. - ECO HEAT FLOW TEMP. - ECO HEAT ROOM TEMP. - COMFORT COOL FLOW TEMP. - COMFORT COOL ROOM TEMP. - COMFORT HEAT FLOW TEMP. or COMFORT HEAT ROOM TEMP.**, Use ◀ ▶ and ▼ ▲ to scroll and adjust the parameter. ECO COOL FLOW TEMP. is the target outlet water temperature when in ECO COOL mode. ECO COOL ROOM TEMP. is the target room temperature when in ECO COOL mode. This value will be useful only when "YES" is selected in TEMP. TYPE SETTING/ROOM TEMP. ECO HEAT FLOW TEMP. is the target outlet water temperature when in ECO HEAT mode. ECO HEAT ROOM TEMP. is the target room temperature when in ECO HEAT mode. This value will be useful only when the "YES" is selected in TEMP. TYPE SETTING/ROOM TEMP. COMFORT COOL FLOW TEMP. is the target outlet water temperature when in COMFORT COOL mode. COMFORT COOL ROOM TEMP. is the target room temperature when in COMFORT COOL mode. This value will be useful only when "YES" is selected in TEMP. TYPE SETTING/ROOM TEMP. COMFORT HEAT FLOW TEMP. is the target outlet water temperature when in COMFORT HEAT mode. COMFORT HEAT ROOM TEMP. is the target room temperature when in COMFORT HEAT mode. This value will be useful only when the "YES" is selected in TEMP. TYPE SETTING/ROOM TEMP.

## SERVICE CALL

### About SERVICE CALL

The installers can set the phone number of the local dealer in SERVICE CALL. If the unit doesn't work properly, call this number for help.

### How to set the SERVICE CALL

To set the SERVICE CALL, go to MENU> FOR SERVICEMAN> SERVICE CALL. Press OK. The following page is displayed:

10 SERVICE CALL	
PHONE NO.	00000000000000
MOBILE NO.	00000000000000
OK CONFIRM ▲ ADJUST ▶ SCROLL	

Use ▼ ▲ to scroll and set the phone number. The maximum length of the phone number is 13 digits, if the length of phone number is short than 12, please input ■, as shown below:

10 SERVICE CALL	
PHONE NO.	*****
MOBILE NO.	*****
OK CONFIRM ▲ ADJUST ▶ SCROLL	

The number displayed on the user interface is the phone number of your local dealer.

## RESTORE FACTORY SETTINGS

### About RESTORE FACTORY SETTINGS

The RESTORE FACTORY SETTING is used to restore all the parameters set in the user interface to the factory setting.

### How to set the RESTORE FACTORY SETTINGS

To restore factory settings, go to MENU> FOR SERVICEMAN> RESTORE FACTORY SETTINGS. Press OK. The following page is displayed:

11 RESTORE FACTORY SETTINGS	
All the settings will revert to factory default. Do you want to restore factory setting?	
NO	YES
OK CONFIRM ▶ SCROLL	

Use ◀ ▶ to scroll the cursor to YES and press OK. the following page will be displayed:

11 RESTORE FACTORY SETTINGS	
Please wait...	
5%	

After a few seconds, all the parameters set in the user interface will be restored to factory settings



## TEST RUN

### About TEST RUN

TEST RUN is used to check correct operation of the valves, air purge, circulation pump operation, cooling, heating and domestic water heating.

### How to enter TEST RUN

To enter test run, go to MENU> FOR SERVICEMAN> TEST RUN. Press OK. The following page is displayed:

12 TEST RUN	
Activate the settings and activate "TEST RUN"?	
NO	YES
OK CONFIRM ⏮ SCROLL	

If YES is selected, the following page is displayed:

12 TEST RUN	
12.1 POINT CHECK	
AIR PURGE	
CIRCULATION PUMP RUNNING	
COOL MODE RUNNING	
HEAT MODE RUNNING	
DHW MODE RUNNING	
OK ENTER ⏮ SCROLL	

Use ▼ ▲ to scroll to the mode you want to run and press OK. The unit will run as selected.

If 12.1 POINT CHECK is selected, the following page will not be displayed:

12.1 POINT CHECK	
3-WAY VALVE	OFF
2-WAY VALVE	OFF
PUMP1	OFF
PUMP0	OFF
PUMP0	OFF
PUMPSOLAR	OFF
⏮ SCROLL ON/OFF ON/OFF	

12.1 PIONT CHECK	
PUMPDHW	OFF
BACKUP HEATER1	OFF
BACKUP HEATER2	OFF
TANK HEATER	OFF
⏮ SCROLL ON/OFF ON/OFF	

Use ▼ ▲ to scroll to the components you want to check and press ON/OFF.

For example, when 3-WAY VALVE is selected and ON/OFF is pressed, if the 3-way valve is open/close, then the operation of 3-way valve is normal, and so are other components.

If you select AIR PURGE and OK is pressed, the page will displayed as follows:

12 TEST RUN	
Test run is on.	
Air purge is on.	
OK CONFIRM	

When in air purge mode, the 3-way valve will open, the 2-way valve will close. 60s later the pump in the unit (PUMPI) will operate for 10min during which the flow switch will not work. After the pump stops, the 3-way valve will close and the 2-way valve will open. 60s later both the PUMPI and PUMPO will operate until the next command is received.

When CIRCULATION PUMP RUNNING is selected, the page will displayed as follows:

12 TEST RUN	
Test run is on.	
Circulation pump is on.	
OK CONFIRM	

When circulation pump running is turned on, all running components will stop. 60 minutes later, the 3-way valve will open, the 2-way valve will close, 60 seconds later PUMPI will operate. 30s later, if the flow switch checked normal flow, PUMPI will operate for 3min, after the pump stops, the 3-way valve will close and the 2-way valve will open. 60s later the both PUMPI and PUMPO will operate, 2 mins later, the flow switch will check the water flow. If the flow switch closes for 15s, PUMPI and PUMPO will operate until the next command is received.

When the COOL MODE RUNNING is selected, the page will displayed as follows:

12 TEST RUN	
Test run is on.	
Cool mode is on.	
Leaving water temperature is 15°C.	
OK CONFIRM	

During COOL MODE test running, the default target outlet water temperature is 7°C. The unit will operate until the water temperature drops to a certain value or the next command is received.

When the HEAT MODE RUNNING is selected, the page will displayed as follows:

12 TEST RUN	
Test run is on.	
Heat mode is on.	
Leaving water temperature is 15°C.	
OK CONFIRM	

During HEAT MODE test running, the default target outlet water temperature is 35°C. The first backup heater will turn on after the compressor runs for 10 min, 60s later the second backup heater will turn on. After the two backup heater runs for 3 min, both backup heaters will turn off, the heat pump will operate until the water temperature increase to a certain value or the next command is received.

When the DHW MODE RUNNING is selected, the page will displayed as follows:

12 TEST RUN	
Test run is on.	
DHW mode is on.	
Water flow temper. is 45°C	
Water tank temper. is 30°C	
OK CONFIRM	

During DHW MODE test running, the default target temperature of the domestic water is 55°C. The booster heater will turn on after the compressor runs for 10min. The booster heater will turn off 3 min later, the heat pump will operate until the water temperature increase to a certain value or the next command is received.

During test run, all buttons except OK are invalid. If you want to turn off the test run, please press OK. For example ,when the unit is in air purge mode, after you press OK, the page will displayed as follows:

12 TEST RUN

Do you want to turn of the test run(air purge) function?

NOYES

OK CONFIRM SCROLL

Use to scroll the cursor to YES and press OK. The test run will turn off.

## SPECIAL FUNCTION

### About SPECIAL FUNCTION

The SPECIAL FUNCTION contains AIR PURGE, PREHEATING FOR FLOOR, and FLOOR DRYING UP. It's used in special situations. For example: the initial start of the unit, initial running of floor heating.

**NOTE:** the special functions can be used by service man only, during special function operating other functions(**SCHDULE**,**HOLIDAY AWAY**, **HOLIDAY HOME**) can't be used.

### How to enter SPECIAL FUNCTION

Go to MENU> FOR SERVICEMAN> SPECIAL FUNCTION.

13 SPECIAL FUNCTION

13.1 AIR PURG

13.2 PREHEATING FOR FLOOR

13.3 FLOOR DRYING UP

OK ENTER SCROLL

Use to scroll and use OK to enter.

During first operation of the unit, air may remain in the system which can case malfunctions during operation. It is necessary to run the air purge function to release the air (make sure the air purge valve is open).

Go to FOR SERVICEMAN > 13 SPECIAL FUNCTION>13.1AIR PURGE:

13.1 AIR PURGE

Air purge is running for 25 minutes.

OK CONFIRM

During air purge, the 3-way valve will open, and the 2-way valve will close. 60 seconds later the pump in the unit (PUMPI) will operate for 10 min, during which the flow switch will not work. After the pump stops, the 3-way valve will close and the 2-way valve will open. 60s later the both the PUMPI and PUMPO will operate until the stop command is received.

The number displayed on the page is the time that the air purge has run. During air purge, all the buttons except OK are invalid. If you want to turn off the air purge, please press OK, then the following page is displayed:

13.1 AIR PURGE

Do you want to turn off the air purge function?

NOYES

OK CONFIRM SCROLL

Use to scroll and use OK to confirm.

If PREHEATING FOR FLOOR is selected, after press OK ,the page will displayed as follows:

13.2 PREHEATING FOR FLOOR

T1S30°C

dT1SH5°C

t\_fristFH72 HOURS

OPERATE PREHEATING FOR FLOOR?

NOYES

SCROLL

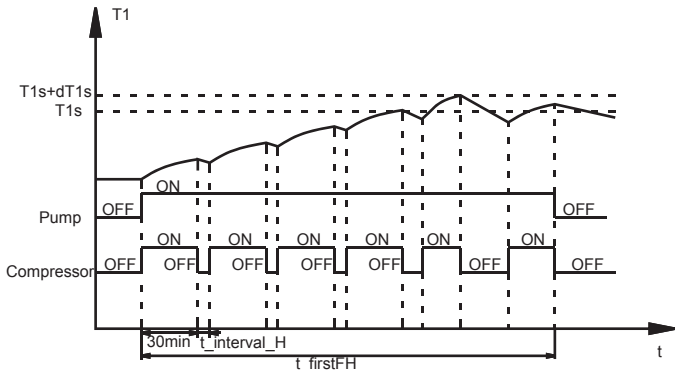
When the cursor is on T1S, dT1SH or t\_fristFH, Use and to scroll and adjust the parameter.

T1S is the target outlet water temperature in preheating for floor mode. The T1S set here should be equal to the target outlet water temperature set in the main page.

dT1SH is the temperature difference for stopping the unit. (When  $T1 \geq T1S + dT1S$  occurs the heat pump will turn off)

t\_fristFH is the time last for preheating floor.

The operation of the unit during preheating for floor described in the picture below:



When the cursor is on OPERATE PREHEATING FOR FLOOR, Use to scroll to YES and press OK. The page will be displayed as follows:

13.2 PREHEATING FOR FLOOR

Preheat for floor is running for 25 minutes.

Water flow temperature is 20°C.

OK CONFIRM

During preheating for floor, all the buttons except OK are invalid. If you want to turn off the preheating for floor, please press OK. The following page will be displayed:

13.2 PREHEATING FOR FLOOR

Do you want to turn off the preheating for floor function?

NO YES

OK CONFIRM ⏮ SCROLL

Use ⏮ ⏭ to scroll the cursor to YES and press OK, the preheating for floor will turn off.

Before floor heating, if large a amount of water remains on the floor, the floor may be warped or even rupture during floor heating operation, in order to protect the floor, floor drying is necessary, during which the temperature of the floor should be increased gradually. If FLOOR DRYING UP is selected, after press OK ,the page will displayed as follows:

13.3 FLOOR DRYING UP

WARM UP TIME(t\_DRYUP) 8 days

KEEP TIME(t\_HIGHPEAK) 5 days

PEAK TEMP. (T\_DRYPEAK) 45°C

START TIME 15:00

START DATE 01-05-2015

⏮ ⏭ SCROLL 1/2

When the cursor is on **WARM UP TIME (t\_DRYUP)**, **KEEP TIME (t\_HIGHPEAK)**, **TEMP. DOWN TIME (t\_DRYD)**, **PEAK TEMP. (T\_DRYPEAK)**, **START TIME** or **START DATA**, Use ⏮ ⏭ and ▼ ▲ to scroll and adjust the parameter.

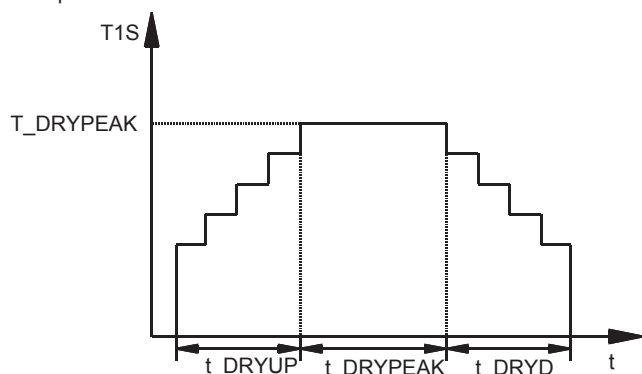
t\_DRYUP is the day for warming up.

t\_HIGHPEAK is the last day of high temperature.

t\_DRYD is the day of dropping temperature

T\_DRYPEAK is the target peak temperature of water flow during floor drying up.

The target outlet water temperature during floor drying up described in the picture below:



When the cursor is on OPERATE FLOOR DRYING? Use ⏮ ⏭ to scroll to YES and press OK. The page will be displayed as follows:

13.3 FLOOR DRYING UP

The unit will operate floor drying on 09:00 16-12-2015.

OK CONFIRM

During floor drying, all the buttons except OK are invalid. When the heat pump malfunctions, the floor drying mode will turn off when the backup heater and additional heating source is unavailable. If you want to turn off floor drying up, please press OK. The following page will be displayed:

13.3 FLOOR DRYING UP

The unit will operate floor drying on 09:00 16-12-2015

OK CONFIRM

Use ⏮ ⏭ to scroll the cursor to YES and press OK. Floor drying will turn off.

## AUTO RESTART

### About AUTO RESTART

The AUTO RESTART function is used to select whether the unit reapplies the user interface settings at the time when power returns after a power supply.

### How to set the AUTO RESTART

Go to MENU> FOR SERVICEMAN> AUTO RESTART.

14 AUTO RESTART

COOL/HEAT MODE ☒ YES ☐ NO

DHW MODE ☒ YES ☐ NO

⏮ ⏭ SCROLL

Use ▼, ▲, ⏮, ⏭ to scroll and use OK to select YES or NON to enable or disable the auto restart function. If the auto restart function is enabled, when power returns after a power supply failure, the AUTO RESTART function reapplies the user interface settings at the time of the power supply failure. If this function is disabled, when power returns after a power supply failure, the unit won't auto restart.

## Description of terms

The terms related to this unit are shown in the table below

Parameter	Illustration
T1	Outlet water temperature of backup heater
T1B	Outlet water temperature of additional heating source
T1S	Target outlet water temperature
T2	Temperature of refrigerant at outlet /inlet of plate he at exchanger when in heat mode/cool mode
T2B	Temperature of refrigerant at inlet /outlet of plate he at exchanger when in heat mode/cool mode
T3	Temperature of tube at outlet/inlet of condenser when in cool/heat mode
T4	Ambienttemperature
T5	Temperature of domestic hot water
Th	Suction temperature
Tp	Discharge temperature
TW_in	Inlet water temperature of plate heat exchanger
TW_out	Outlet water temperature of plate heat exchanger
AHS	Additional heating source
IBH1	Thefirst backup heater
IBH 2	The second backup heater
TBH	Backup heater in the domestic hot water tank
Pe	Evaporate/condense pressure in cool/heat mode

## 11 TEST RUN AND FINAL CHECK

The installer is obliged to verify correct operation of unit after installation.

### 11.1 Final check

Before switching on the unit, read following recommendations:

- When the complete installation and all necessary settings have been carried out, close all front panels of the unit and refit the unit cover.
- The service panel of the switch box may only be opened by a licensed electrician for maintenance purposes.



#### NOTE

That during the first running period of the unit, required power input may be higher than stated on the nameplate of the unit. This phenomenon originates from the compressor that needs elapse of a 50 hours run in period before reaching smooth operation and stable power consumption.

### 11.2 Test run operation (manual)

If required, the installer can perform a manual test run operation at any time to check correct operation of air purge, heating, cooling and domestic water heating, refer to **10.7 Field settings/test run**.

## 12 MAINTENANCE AND SERVICE

In order to ensure optimal availability of the unit, a number of checks and inspections on the unit and the field wiring have to be carried out at regular intervals.

This maintenance needs to be carried out by your local technician. In order to ensure optimal availability of the unit, a number of checks and inspections on the unit and the field wiring have to be carried out at regular intervals.

This maintenance has to be carried out by your local Midea technician.



#### DANGER

##### ELECTRIC SHOCK

- Before carrying out any maintenance or repair activity, always switch off the circuit breaker on the supply panel, remove the fuses (or switch off the circuit breakers) or open protection devices of the unit.
- Make sure that before starting any maintenance or repair activity that the power supply to the outdoor unit is switched off.
- Do not touch live parts for 10 minutes after the power supply is turned off because of high voltage risk.
- The heater for the compressor may operate even in stop mode.
- Please note that some sections of the electric component box are hot.
- Make sure you do not touch a conductive section.
- Do not rinse the unit. This may cause electric shocks or fire.
- When service panels are removed, live parts can be easily touched by accident.  
Never leave the unit unattended during installation or servicing when service panel is removed.

The described checks must be executed at least once a year by qualified personnel.

1. Water pressure  
Check if the water pressure is above 1 bar. If necessary add water.
2. Water filter  
Clean the water filter.
3. Water pressure relief valve  
Check for correct operation of the pressure relief valve by turning the black knob on the valve counter-clockwise:
  - If you do not hear a clacking sound, contact your local dealer.
  - In case the water keeps running out of the unit, close both the water inlet and outlet shut-off valves first and then contact your local dealer.
4. Pressure relief valve hose  
Check that the pressure relief valve hose is positioned appropriately to drain the water.
5. Backup heater vessel insulation cover  
Check that the backup heater insulation cover is fastened tightly around the backup heater vessel.
6. Domestic hot water tank pressure relief valve (field supply)  
Applies only to installations with a domestic hot water tank. Check for correct operation of the pressure relief valve on the domestic hot water tank.
7. Domestic hot water tank booster heater  
Applies only to installations with a domestic hot water tank. It is advisable to remove lime buildup on the booster heater to extend its life span, especially in regions with hard water. To do so, drain the domestic hot water tank, remove the booster heater from the domestic hot water tank and immerse in a bucket (or similar) with lime-removing product for 24 hours.
8. Unit switch box
  - Carry out a thorough visual inspection of the switch box and look for obvious defects such as loose connections or defective wiring.
  - Check for correct operation of contactors with an ohm meter. All contacts of these contactors must be in open position.
9. Use of glycol  
(Refer to **9.3 Water pipework Caution: "Use of glycol"**)  
Document the glycol concentration and the pH-value in the system at least once a year.
  - A PH-value below 8.0 indicates that a significant portion of the inhibitor has been depleted and that more inhibitor needs to be added.
  - When the PH-value is below 7.0 then oxidation of the glycol occurred, the system should be drained and flushed thoroughly before severe damage occurs.Make sure that the disposal of the glycol solution is done in accordance with relevant local laws and regulations.

## 13 TROUBLE SHOOTING

This section provides useful information for diagnosing and correcting certain troubles which may occur in the unit. This troubleshooting and related corrective actions may only be carried out by your local technician.

### 13.1 General guidelines

Before starting the troubleshooting procedure, carry out a thorough visual inspection of the unit and look for obvious defects such as loose connections or defective wiring.



## WARNING

When carrying out an inspection on the switch box of the unit, always make sure that the main switch of the unit is switched off.

When a safety device was activated, stop the unit and find out why the safety device was activated before resetting it. Under no circumstances can safety devices be bridged or changed to a value other than the factory setting. If the cause of the problem cannot be found, call your local dealer.

If the pressure relief valve is not working correctly and is to be replaced, always reconnect the flexible hose attached to the pressure relief valve to avoid water dripping out of the unit!



## NOTE

For problems related to the optional solar kit for domestic water heating, refer to the troubleshooting in the Installation & Owner's manual for that kit.

### 13.2 General symptoms

#### Symptom 1: The unit is turned on but the unit is not heating or cooling as expected

POSSIBLE CAUSES	CORRECTIVE ACTION
The temperature setting is not correct.	Check the controller set point. T4HMAX, T4HMIN in heat mode. T4CMAX, T4CMIN in cool mode. T4DHWMAX, T4DHWMIN in DHW mode.
The water flow is too low.	<ul style="list-style-type: none"> <li>Check that all shut off valves of the water circuit are completely open.</li> <li>Check if the water filter needs cleaning.</li> <li>Make sure there is no air in the system (purge air).</li> <li>Check on the manometer that there is sufficient water pressure. The water pressure must be &gt;1 bar (water is cold).</li> <li>Make sure that the expansion vessel is not broken.</li> <li>Check that the resistance in the water circuit is not too high for the pump</li> </ul>
The water volume in the installation is too low.	Make sure that the water volume in the installation is above the minimum required value (refer to " <b>9.3 water pipework/Checking the water volume and expansion vessel pre-pressure</b> ").

#### Symptom 2: The unit is turned on but the compressor is not starting (space heating or domestic water heating)

POSSIBLE CAUSES	CORRECTIVE ACTION
The unit must start up out of its operation range (the water temperature is too low).	<p>In case of low water temperature, the system utilizes the backup heater to reach the minimum water temperature first (12°C).</p> <ul style="list-style-type: none"> <li>Check that the backup heater power supply is correct.</li> <li>Check that the backup heater thermal fuse is closed.</li> <li>Check that the backup heater thermal protector is not activated.</li> <li>Check that the backup heater contactors are not broken.</li> </ul>

#### Symptom 3: Pump is making noise (cavitation)

POSSIBLE CAUSES	CORRECTIVE ACTION
There is air in the system.	Purge air.
Water pressure at pump inlet is too low.	<ul style="list-style-type: none"> <li>Check on the manometer that there is sufficient water pressure. The water pressure must be &gt; 1 bar (water is cold).</li> <li>Check that the manometer is not broken.</li> <li>Check that the expansion vessel is not broken.</li> <li>Check that the setting of the pre-pressure of the expansion vessel is correct (refer to "<b>9.3 water pipework/Checking the water volume and expansion vessel pre-pressure</b>").</li> </ul>

#### Symptom 4: The water pressure relief valve opens

POSSIBLE CAUSES	CORRECTIVE ACTION
The expansion vessel is broken.	Replace the expansion vessel.
The filling water pressure in the installation is higher than 0.3MPa.	Make sure that the filling water pressure in the installation is about 0.15~0.20MPa (refer to " <b>9.3 water pipework/Checking the water volume and expansion vessel pre-pressure</b> ").

#### Symptom 5: The water pressure relief valve leaks

POSSIBLE CAUSES	CORRECTIVE ACTION
Dirt is blocking the water pressure relief valve outlet.	<p>Check for correct operation of the pressure relief valve by turning the red knob on the valve counter clockWise:</p> <ul style="list-style-type: none"> <li>If you do not hear a clacking sound, contact your local dealer.</li> <li>In case the water keeps running out of the unit, close both the water inlet and outlet shut-off valves first and then contact your local dealer.</li> </ul>

#### Symptom 6: Space heating capacity shortage at low outdoor temperatures

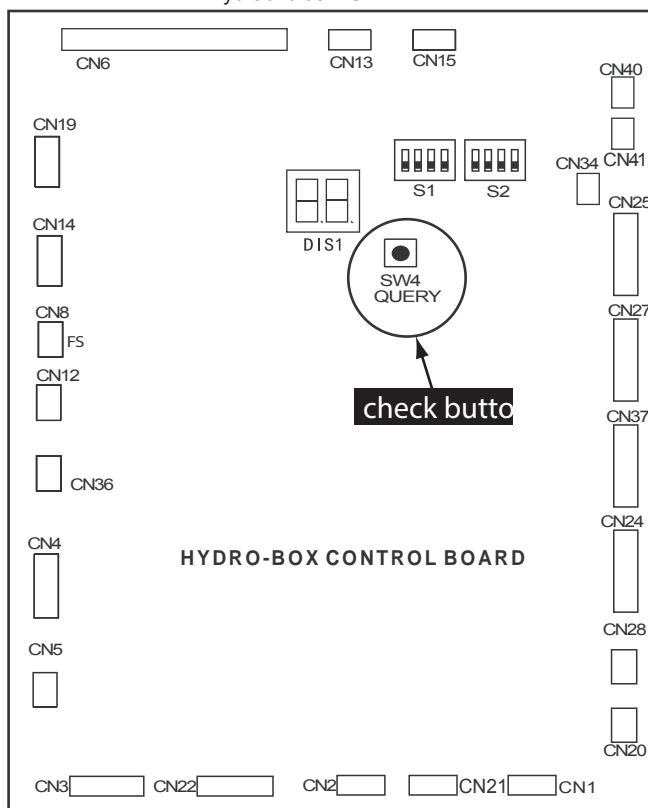
POSSIBLE CAUSES	CORRECTIVE ACTION
Backup heater operation is not activated.	<p>Check that the "OTHER HEATING SOURCE/ BACKUP HEATER" is enabled, see "<b>10.7 Field settings</b>".</p> <p>Check whether or not the thermal protector of the backup heater has been activated (refer to <b>9.2.3 Switch box main components</b>, "Backup heater thermal protector" for location of the reset button).</p> <p>Check if booster heater is running, the backup heater and booster heater can't operate simultaneously.</p>
Too much heat pump capacity is used for heating domestic hot water (applies only to installations with a domestic hot water tank).	<p>Check that the 't_DHWHP_MAX' and 't_DHWHP_RESTRICT' are configured appropriately:</p> <ul style="list-style-type: none"> <li>Make sure that the 'DHW PRIORITY' in the user interface is disabled.</li> <li>Enable the "T4_TBH_ON" in the user interface/FOR SERVICEMAN to activate the booster heater for domestic water heating.</li> </ul>



### 13.3 PARAMETERS CHECK IN THE UNIT

To check the parameters of hydraulic box, open door 2 and you'll see the PCB like following, the digital display will show the temperature of outlet water in normal condition ('0' will display if the unit is off or error code will display if error occurs). Long press the check button and the digital display will show the operating mode. Then press the check button in sequence. The digital display will show the value, the implication of the value illustrated in the diagram below:

hydraulic box SW4

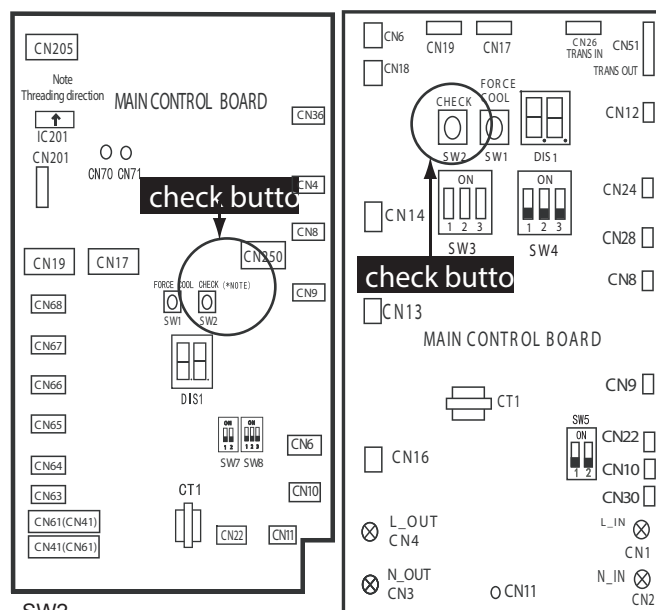


Number	Implication
0	Temperature of outlet water when unit is on, when the unit is off, '0' will display
1	Operation mode(0—OFF, 2—COOL, 3—HEAT, 5—Water heating)
2	Capacity requirement before correction
3	Capacity requirement after correction
4	Outlet water temperature of backup heater
5	Outlet water temperature of additional heating source
6	Target outlet water temperature calculated from climate-related curves
7	Room temperature
8	Temperature of domestic hot water
9	Temperature of refrigerant at outlet /inlet of plate heat exchanger when in heat mode/cool mode
10	Temperature of refrigerant at inlet /outlet of plate heat exchanger when in heat mode/cool mode
11	Temperature of water at outlet of plate heat exchanger
12	Temperature of water at inlet of plate heat exchanger
13	Ambient temperature
14	Current of backup heater 1
15	Current of backup heater 2
16	Error/protection code for the last time, "—" will display if no error/protection occur
17	Error/protection code for the second last time, "—" will display if no error/protection occur
18	Error/protection code for the third last time, "—" will display if no error/protection occur
19	Version of software (hydraulic module)

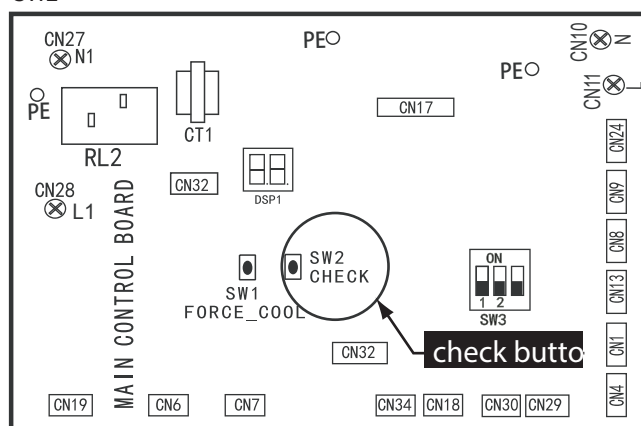
To check the parameters on the refrigerant side, open door 1 and you'll see the PCB like the following (different for 1-phase and 3-phase unit): the digital display will show the present compressor frequency ('0' will display if the unit is off or error code will display if error occurs). Long press the check button and the digital display will show the operating mode, and then press the check button in sequence. The digital display will show the value, the implication of the value is shown in the diagram below:

SW2

SW2



SW2



Number	Implication
0	Frequency of compressor at present
1	Operation mode (0—Standby, 2—COOL, 3—HEAT, 5—refrigerant recovery)
2	Fan speed
3	Frequency from hydraulic module
4	Frequency after restriction by the refrigerant system
5	Temperature of tube at outlet/inlet of condenser when in cool/heat mode
6	Ambient temperature
7	Discharge temperature
8	Suction temperature (when the temperature lower than -9℃, "—" Will stand for negative sign)
9	The opening of EEV (the value display multiply 8 will be the actual opening)
10	Actual current
11	Actual voltage
12	Pressure of refrigerant (evaporate/condense pressure when in cool /heat mode )
13	Version of software (refrigerant system, PCB B)
14	Error/protection code for the last time, "nn"will display if no error/protection occurs
15	—

### 13.4 Error codes

When a safety device is activated, an error code will be displayed on the user interface.

A list of all errors and corrective actions can be found in the table below.

Reset the safety by turning the unit OFF and back ON.

In case this procedure for resetting the safety is not successful, contact your local dealer.

Error code	Malfunction or protection	Failure cause and Corrective action
E0	Flow switch error (E8 displayed 3 times)	1.The wire circuit is short connected or open. Reconnect the wire correctly.
		2.Water flow rate is too low.
		3. Water flow switch is failed, switch is open or close continuously, change the water flow switch.
E1	Phase sequence fault(only for three-phase unit)	1.Check the power supply cables should be connected stable, to avoid phase loss.
		2.Check the power supply cables sequence, change any two cables sequence of the three power supply cables.
E2	Communication error between user interface and main control board of hydraulic module	1.wire doesn't connect between wired controller and unit. connect the wire.
		2.Communication wire sequence is not right. Reconnect the wire in the right sequence.
		3. Whether there is a high magnetic field or high power interfere, such as lifts, large power transformers, etc..
		To add a barrier to protect the unit or to move the unit to the other place.
E3	The backup heater exchanger outlet water temperature sensor (T1) error.	1. The T1 sensor connector is loosen. Reconnect it.
		2.The T1 sensor connector is wet or there is water in. remove the water, make the connector dry. Add waterproof adhesive.
		3.The T1 sensor failure, change a new sensor.

Error code	Malfunction or protection	Failure cause and Corrective action
E4	The domestic hot water temperature sensor (T5) error.	1.The T5 sensor connector is loosen. Reconnect it. 2.The T5 sensor connector is wet or there is water in. remove the water, make the connector dry. Add waterproof adhesive 3.The T5 sensor failure, change a new sensor.
E5	The condenser outlet refrigerant temperature sensor (T3)error.	1. The T3 sensor connector is loosen. Reconnect it. 2.The T3 sensor connector is wet or there is water in. remove the water, make the connector dry. Add waterproof adhesive 3. The T3 sensor failure, change a new sensor.
E6	The ambient temperature sensor (T4) error.	1. The T4 sensor connector is loosen. Reconnect it. 2.The T4 sensor connector is wet or there is water in. remove the water, make the connector dry. Add waterproof adhesive 3. The T4 sensor failure, change a new sensor.
E8	Water flow failure	Check that all shut off valves of the water circuit are completely open. 1 Check if the water filter needs cleaning. 2 Refer to "9.4 Charging water" 3 Make sure there is no air in the system (purge air). 4 Check on the manometer that there is sufficient water pressure. The water pressure must be >1 bar. 5 Check that the pump speed setting is on the highest speed. 6 Make sure that the expansion vessel is not broken. 7 Check that the resistance in the water circuit is not too high for the pump (refer to "Setting the pump speed" ). 8 If this error occurs at defrost operation (during space heating or domestic water heating), make sure that the backup heater power supply is wired correctly and that fuses are not blown. 9 Check that the pump fuse and PCB fuse are not blown.

Error code	Malfunction or protection	Failure cause and Corrective action
<i>E9</i>	Suction pipe sensor (Th) error	1. The Th sensor connector is loosen. Re connect it. 2. The Th sensor connector is wet or there is water in. remove the water, make the connector dry. Add waterproof adhesive 3. The Th sensor failure, change a new sensor.
<i>H0</i>	Communication error between main control board PCB B and main control board of hydraulic module	1. wire doesn't connect between main control board PCB B and main control board of hydraulic module. connect the wire. 2. Communication wire sequence is not right. Reconnect the wire in the right sequence. 3. Whether there is a high magnetic field or high power interfere, such as lifts, large power transformers, etc.. To add a barrier to protect the unit or to move the unit to the other place.
<i>H1</i>	Communication error between inverter module PCB A and main control board PCB B	1. Whether there is power connected to the PCB and driven board. Check the PCB indicator light is on or off. If Light is off, reconnect the power supply wire. 2. if light is on, check the wire connection between the main PCB and driven PCB, if the wire loosen or broken, reconnect the wire or change a new wire. 3. Replace a new main PCB and driven board in turn.
<i>H2</i>	The plate heat exchanger refrigerant inlet(liquid pipe) temperature sensor(T2) error.	1. The T2 sensor connector is loosen. Re connect it. 2. The T2 sensor connector is wet or there is water in. remove the water, make the connector dry. Add waterproof adhesive 3. The T2 sensor failure, change a new sensor.
<i>H3</i>	The plate heat exchanger refrigerant outlet(gas pipe) temperature sensor (T2B ) error.	1. The T2B sensor connector is loosen. Re connect it. 2. The T2B sensor connector is wet or there is water in. remove the water, make the connector dry. Add waterproof adhesive 3. The T2B sensor failure, change a new sensor.
<i>H4</i>	Three times P6 protect	Same to P6

Error code	Malfunction or protection	Failure cause and Corrective action
<i>H5</i>	The indoor temperature sensor(Ta) error	1. The Ta sensor is in the interface; 2. The Ta sensor failure change a new sensor or change a new interface.
<i>H6</i>	The DC fan failure	1. Strong wind or typhoon below toward to the fan, to make the fan running in the opposite direction. Change the unit direction or make shelter to avoid typhoon below to the fan. 2. fan motor is broken, change a new fan motor.
<i>H7</i>	Main circuit voltage failure	1. Whether the power supply input is in the available range. 2. Power off and power on for several times rapidly in short time. Remain the unit power off for more than 3 minutes than power on. 3. the circuit defect part of Main control board is defective. Replace a new Main PCB.
<i>H8</i>	Pressure sensor failure	1. Pressure sensor connector is loosen, reconnect it. 2. Pressure sensor failure. change a new sensor.
<i>H9</i>	The system outlet water temperature sensor T1B failure.	1. The T1B sensor connector is loosen. Reconnect it. 2. The T1B sensor connector is wet or there is water in. remove the water, make the connector dry. add waterproof adhesive 3. The T1B sensor failure, change a new sensor.
<i>HA</i>	The plate heat exchanger water outlet temperature sensor (TW_out) error.	1. The TW_out sensor connector is loosen. Reconnect it. 2. The TW_out sensor connector is wet or there is water in. remove the water, make the connector dry. add waterproof adhesive 3. The TW_out sensor failure change a new sensor.
<i>HE</i>	The condenser refrigerant outlet temperature is too high in heating mode for more than 10 minutes.	The outside ambient temperature is too high(higher than 30℃ , the unit still operate heat mode. close the heat mode when the ambient temperature is higher than 30℃

Error code	Malfunction or protection	Failure cause and Corrective action
<i>HF</i>	The main control board PCB B EEPROM failure	1. The EEPROM parameter is error, rewrite the EEPROM data. 2. EEPROM chip part is broken, change a new EEPROM chip part. 3. Main PCB is broken, change a new PCB.
<i>HH</i>	H6 displayed 10 times in 2 hours	Refer to H6
<i>PD</i>	Low pressure protection	1. System is lack of refrigerant volume. Charge the refrigerant in right volume. 2. When at heating mode or heat water mode, Heat exchanger is dirty or something is block on the surface. Clean the heat exchanger or remove the obstruction. 3. The water flow is low in cooling mode. 4. Electrical expansion valve locked or winding connector is loosen. Tap-tap the valve body and plug in/ plug off the connector for several times to make sure the valve is working correctly. And install the winding in the right location
<i>PI</i>	High pressure protection	Heating mode, DHW mode: 1. The water flow is low; water temp is high, whether there is air in the water system. Release the air. 2. Water pressure is lower than 0.1Mpa, charge the water to let the pressure in the range of 0.15~0.2Mpa. 3. Over charge the refrigerant volume. Recharge the refrigerant in right volume. 4. Electrical expansion valve locked or winding connector is loosen. Tap-tap the valve body and plug in/ plug off the connector for several times to make sure the valve is working correctly. And install the winding in the right location DHW mode: Water tank heat exchanger is smaller than the required 1.7m <sup>2</sup> . (10-16kW unit) or 1.4m <sup>2</sup> (5-9kW unit) Cooling mode: 1. Heat exchanger cover is not removed. Remove it. 2. Heat exchanger is dirty or something is block on the surface. Clean the heat exchanger or remove the obstruction.

Error code	Malfunction or protection	Failure cause and Corrective action
<i>P3</i>	Compressor overcurrent protection.	1. The same reason to P1. 2. Power supply voltage of the unit is low, increase the power voltage to the required range.
<i>P4</i>	High discharge temperature protection.	1. The same reason to P1. 2. System is lack of refrigerant volume. Charge the refrigerant in right volume. 3. TW_out temp sensor is loosen. Reconnect it.. 4. T1 temp sensor is loosen. Reconnect it. 5. T5 temp sensor is loosen. Reconnect it.
<i>P5</i>	High Temperature difference protection between water inlet and water outlet of the plate heat exchanger.	1. Check that all shut off valves of the water circuit are completely open. • Check if the water filter needs cleaning. • Refer to <b>"9.4 Charging water"</b> • Make sure there is no air in the system (purge air). • Check on the manometer that there is sufficient water pressure. The water pressure must be >1 bar (water is cold). • Check that the pump speed setting is on the highest speed. • Make sure that the expansion vessel is not broken. • Check that the resistance in the water circuit is not too high for the pump (refer to <b>"10.6 Setting the pump speed"</b> ).
<i>P6</i>	Module protection	1. Power supply voltage of the unit is low, increase the power voltage to the required range. 2. The space between the units is too narrow for heat exchange. Increase the space between the units. 3. Heat exchanger is dirty or something is block on the surface. Clean the heat exchanger or remove the obstruction. 4. Fan is not running. Fan motor or fan is broken, Change a new fan or fan motor.

Error code	Malfunc on or protec on	Failure cause and Correc ve ac on
<i>P5</i>	Module protec on	5. Over charge the refrigerant volume. Recharge the refrigerant in right volume.
		6. Water flow rate is low, there is air in system, or pump head is not enough. Release the air and reselect the pump.
		7. Water outlet temp sensor is loosen or broken, reconnect it or change a new one.
		8. Water tank heat exchanger is smaller than the required 1.7m <sup>2</sup> .(10-16kW unit)or 1.4m <sup>2</sup> (5-7kW unit)
		9. Module wires or screws are loosen. Reconnect wires and screws.
		The Thermal Conductive Adhesive is dry or drop. Add some thermal conductive adhesive.
		10. The wire connec on is loosen or drop. Reconnect the wire.
		11. Drive board is defec ve, replace a new one.
		12. if already confirm the control system has no problem, then compressor is defec ve, replace a new compressor.
<i>Pb</i>	An -freeze mode protec on.	Unit will return to the normal opera on automa cally.
<i>Pd</i>	High temperature protec on of refrigerant outlet temp of condenser.	1. Heat exchanger cover is not removed. Remove it.
		2. Heat exchanger is dirty or something is block on the surface. Clean the heat exchanger or remove the obstruc on.
		3. There is no enough space around the unit for heat exchanging.
		4. fan motor is broken, replace a new one.
<i>PP</i>	Water inlet temperature is higher than water outlet in hea ng mode	1. The water inlet/outlet sensor wire connector is loosen. Reconnect it.
		2. The water inlet/outlet (TW_in /TW_out) sensor is broken, Change a new sensor.
		3. Four-way valve is blocked. Restart the unit again to let the valve change the direc on.
		Four-way valve is broken, change a new valve.

## 14 TECHNICAL SPECIFICATIONS

### 14.1 General

	1-phase	3-phase	1-phase
	10\12\14\16	12\14\16	5/7/9
Nominal capacity	Refer to the Technical Data		
Dimensions H x W x D	1414×1404×405mm	1414×1404×405mm	945×1210×402mm
Weight			
Net weight	162kg	177kg	99kg
Gross weight	183kg	198kg	117kg
Connections			
water inlet/outlet	G5/4"BSP	G5/4"BSP	G1"BSP
Water drain	hose nipple		
Expansion vessel			
volume	5L	5L	2L
Maximum working pressure (MWP)	8 bar	8 bar	8 bar
Pump			
Type	water cooled	water cooled	water cooled
No. of speed	3	3	3
Internal water volume	5.5L	5.5L	2.0L
Pressure relief valve water circuit	3 bar	3 bar	3 bar
Operation range - water side			
heating	+12~+60℃	+12~+60℃	+12~+60℃
cooling	+5~+25℃	+5~+25℃	+5~+25℃
Operation range - air side			
• heating	-20~+35℃	-20~+35℃	-20~+35℃
• cooling	-5~+46℃	-5~+46℃	-5~+46℃
• domestic hot water by heat pump	-20~43℃	-20~43℃	-20~43℃

### 14.2 Electrical specifications

	1-phase 5\7\9\10\12\14\16	3-phase 12\14\16
Standard unit (power supply via unit)		
• power supply	220-240V~ 50Hz	380-415V 3N~ 50Hz
• nominal running current		
Standard unit (power supply via unit)		
• power supply	See "9.6.5 Connection of the backup heater power supply". See "9.6.5 Connection of the backup heater power supply".	
• nominal running current		



### 14.3 Important information for the used refrigerant

This product has the fluorinated gas which is listed in kyoto protocol it is forbidden to release to air.

Refrigerant type: R410A; Volume of GWP: 2088;

GWP=Global Warming Potential

Model	Factory charge	
	Refrigerant/kg	tonnes CO <sub>2</sub> equivalent
5kW	2.40	5.01
7kW	2.40	5.01
9kW	2.40	5.01
10kW	3.60	7.52
12kW	3.60	7.52
14kW	3.60	7.52
16kW	3.60	7.52

#### Attention:

##### Frequency of Refrigerant Leak Checks

- 1) For equipment that contains fluorinated greenhouse gases in quantities of 5 tonnes of CO<sub>2</sub> equivalent or more, but of less than 50 tonnes of CO<sub>2</sub> equipment, at least every 12 months, or where a leakage detection system is installed, at least every 24 months.
- 2) For equipment that contains fluorinated greenhouse gases in quantities of 50 tonnes of CO<sub>2</sub> equivalent or more, but of less than 500 tonnes of CO<sub>2</sub> equipment, at least every six months, or where a leakage detection system is installed, at least every 12 months.
- 3) For equipment that contains fluorinated greenhouse gases in quantities of 500 tonnes of CO<sub>2</sub> equivalent or more, at least every three months, or where a leakage detection system is installed, at least every six months.
- 4) This air-conditioning unit is a hermetically sealed equipment that contains fluorinated greenhouse gases.
- 5) Only certificated person is allowed to do installation, operation and maintenance.

# **Wired remote controller Installation manual**

MD16IU-013AW

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2 A GLANCE OF THE USER INTERFACE.....	4
3 USING HOME PAGES.....	6
4 HOW TO GO TO MENU STRUCTURE.....	11
5 BASIC USAGE.....	12
6 INSTALLATION MANUAL.....	24

- This manual gives detailed description of the precautions that should be brought to your attention during operation.
- In order to ensure correct service of the wire controller please read this manual carefully before using the unit.
- For convenience of future reference, keep this manual after reading it.

# 1 GENERAL SAFETY PRECAUTIONS

## 1.1 About the documentation

- The original documentation is written in English. All other languages are translations.
- The precautions described in this document cover very important topics, follow them carefully.
- All activities described in the installation manual must be performed by an authorized installer.

### 1.1.1 Meaning of warnings and symbols



**DANGER**  
Indicates a situation that results in death or serious injury.



**DANGER: RISK OF ELECTROCUTION**  
Indicates a situation that could result in electrocution.



**DANGER: RISK OF BURNING**  
Indicates a situation that could result in burning because of extreme hot or cold temperatures.



**WARNING**  
Indicates a situation that could result in death or serious injury.



**CAUTION**  
Indicates a situation that could result in minor or moderate injury.



**NOTICE**  
Indicates a situation that could result in equipment or property damage.



**INFORMATION**  
Indicates useful tips or additional information.

## 1.2 For the user

- If you are not sure how to operate the unit, contact your installer.
- The appliance is not intended for use by persons, including children, with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children must be supervised to ensure that they do not play with the product.



### CAUTION

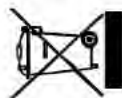
Do NOT rinse the unit. This may cause electric shocks or fire.



### NOTICE

- Do NOT place any objects or equipment on top of the unit.
- Do NOT sit, climb or stand on the unit.

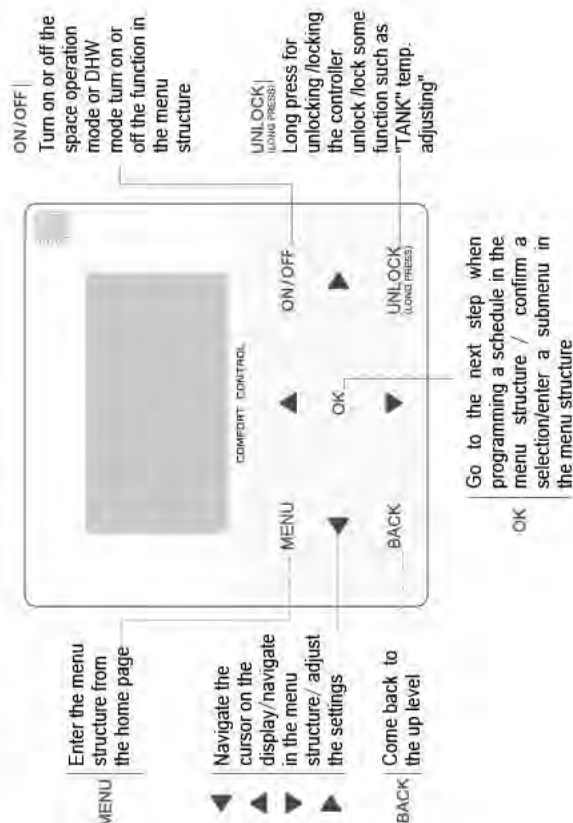
### ■ Units are marked with the following symbol:



This means that electrical and electronic products may not be mixed with unsorted household waste. Do NOT try to dismantle the system yourself: the dismantling of the system, treatment of the refrigerant, of oil and of other parts must be done by an authorized installer and must comply with applicable legislation. Units must be treated at a specialized treatment facility for reuse, recycling and recovery. By ensuring this product is disposed of correctly, you will help to prevent potential negative consequences for the environment and human health. For more information, contact your installer or local authority.

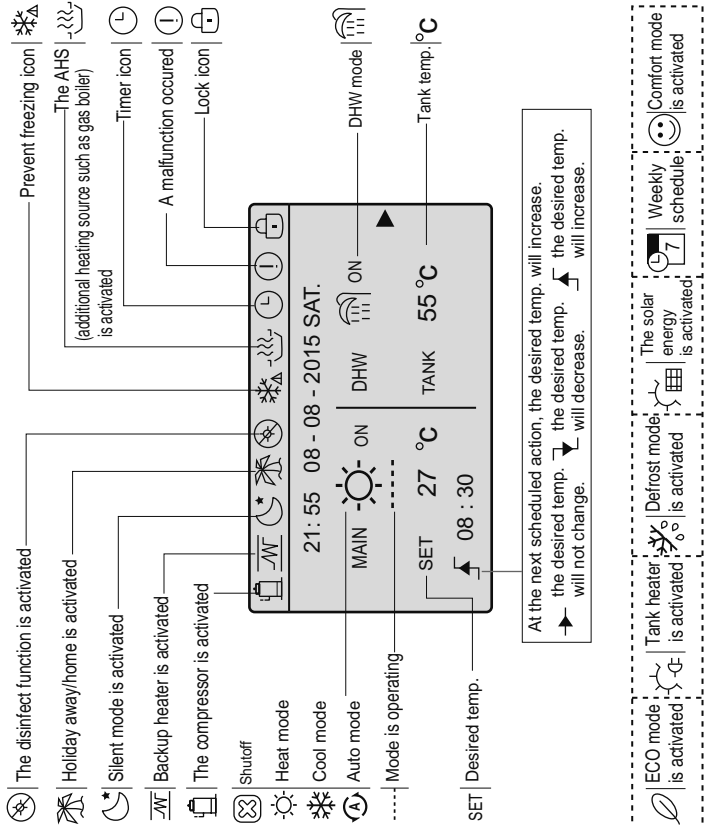
## 2 A GLANCE OF THE USER INTERFACE

### 2.1 The appearance of the wire control device





2.2 Status icons



3 USING HOME PAGES

3.1 About home pages

You can use the home pages to read out and change settings that are meant for daily usage. What you can see and do on the home pages is described where applicable. Depending on the system layout, the following home pages may be possible:




- Room temperature (ROOM )
- Outlet water temperature (MAIN)
- DHW tank temperature (TANK)
- DHW=domestic hot water

① home page1:

If you have set the WATER FLOW TEMP. is YES and ROOM TEMP. is NON. There will be only main page. The system has the function including floor heating and making hot water. The page will appear:

NOTE:

All the pictures in the manual are used to explain, the actual pages in the screen maybe have some difference.




	21:55 08 - 08 - 2015 SAT.			
MAIN		ON	DHW	 ON
SET	35 °C	TANK	55 °C	

② home page2:

If you have set the WATER FLOW TEMP. is NON and ROOM TEMP. is YES. There will be only main page. The system has the function including floor heating and making hot water. The page will appear:

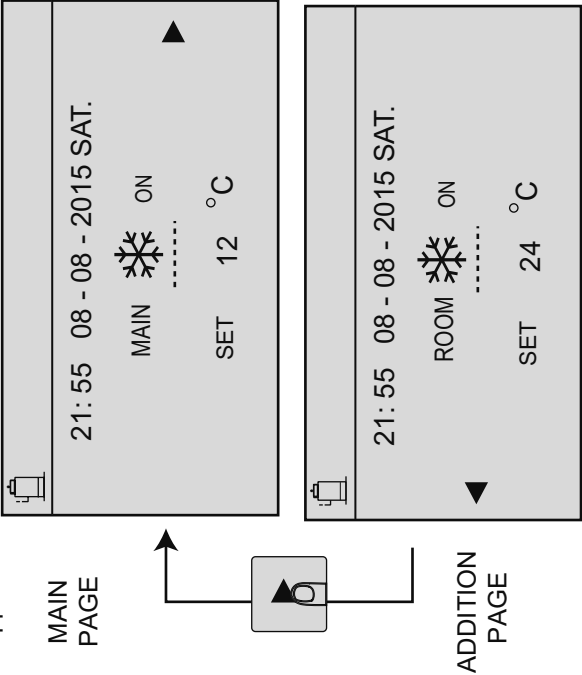
NOTE:

The interface should be installed in the floor heating room to check the room temperature.

	21:55 08 - 08 - 2015 SAT.			
ROOM		ON	DHW	 ON
SET	27 °C	TANK	55 °C	

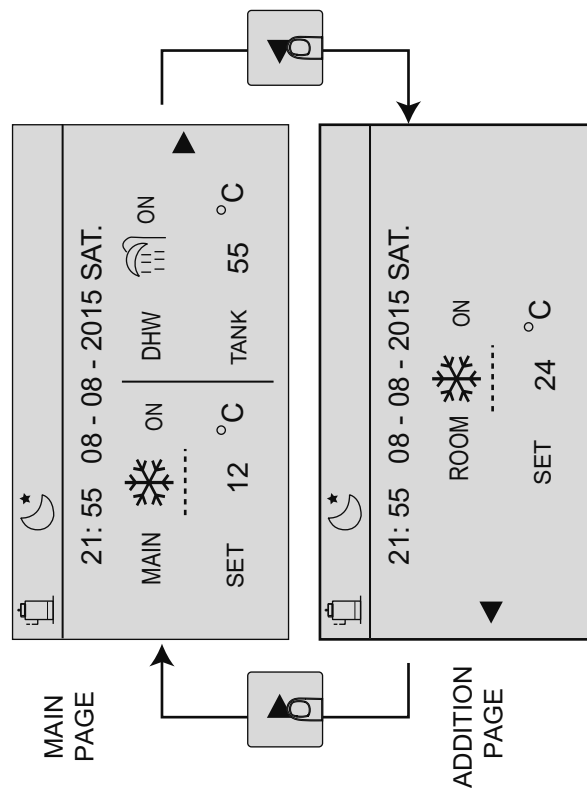
③ home page3:

If you have set the WATER FLOW TEMP. is YES and ROOM TEMP. is YES. There will be main page and add. page. The system has the function including floor heating and air condition. The page will appear:



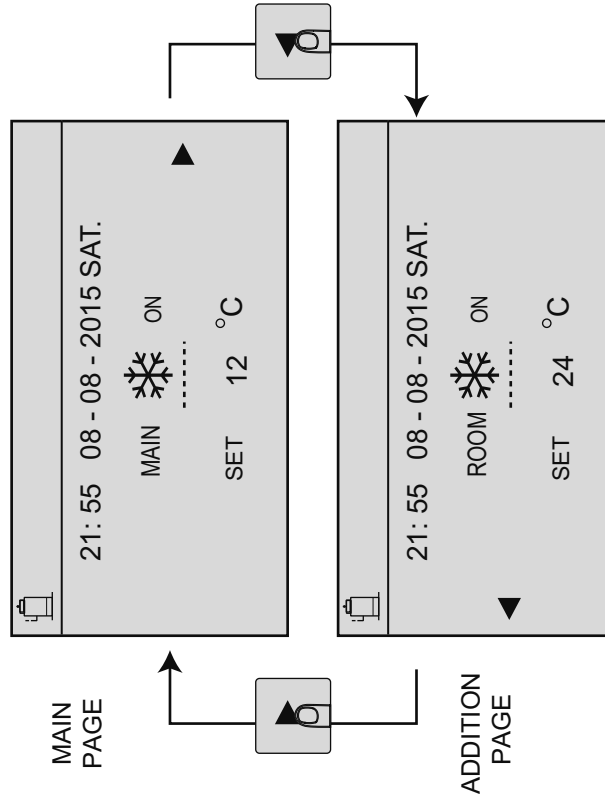
#### ④ home page4:

If you have set the WATER FLOW TEMP. is YES and ROOM TEMP. is YES. There will be main page and add. page. The system has the function including floor heating, air condition and making hot water. The page will appear:



#### ⑤ home page5:

If you have set the WATER FLOW TEMP. is YES and ROOM TEMP. is YES. There will be main page and add. page. The system has the function, air condition. The page will appear:



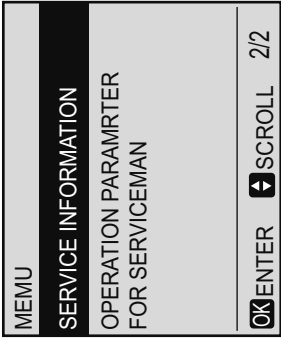
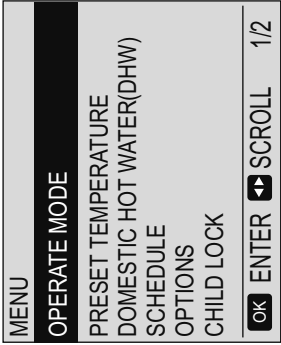
4 HOW TO GO TO MENU STRUCTURE

4.1 About the menu structure

You can use the menu structure to read out and configure settings that are NOT meant for daily usage. What you can see and do in the menu structure is described where applicable.

4.2 To go to the menu structure

From a home page, press "MENU". **Result:** The menu structure appear:



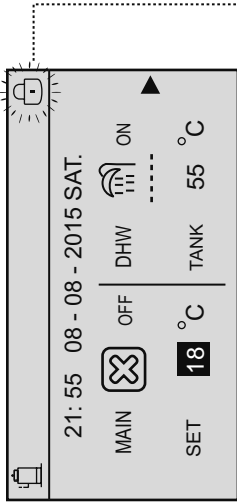
4.3 To navigate in the menu structure



Use"▼", "▲" to scroll.

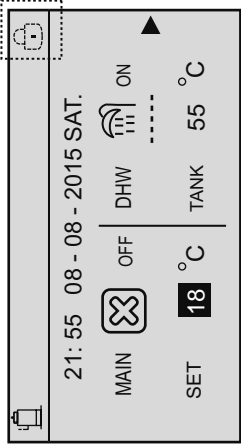
5 BASIC USAGE

5.1 Screen Unlock

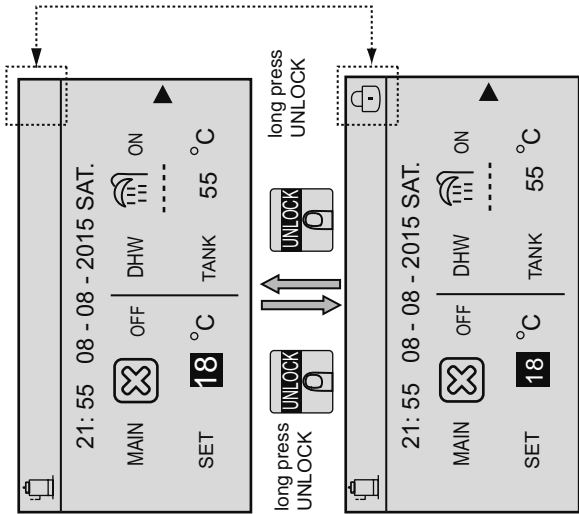
If the icon  is on the screen, the controller is locked. The page is displayed:



Press any key, the icon  will flash. Long press the "UNLOCK" key. The icon  will disappear, the interface can be controlled.



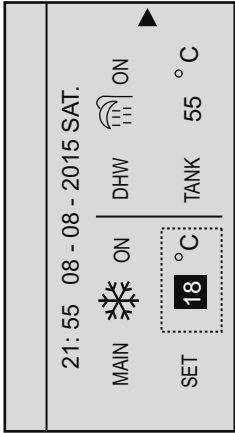
The interface will be locked if there is no handling for a long time(about 60 seconds:it can be set by the interface,see 6.7 SERVICE INFORMATION.)  
If the inface is unlocked, long press "unlock",the interface will be locked.



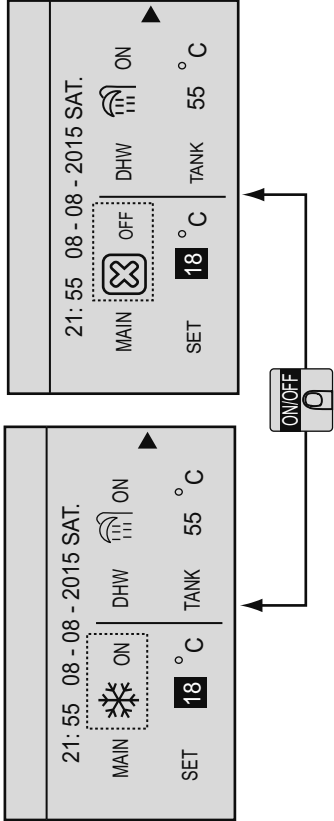
5.2 Turning ON/OFF controls

Use the interface to turn on or off the unit for space heating or cooling.

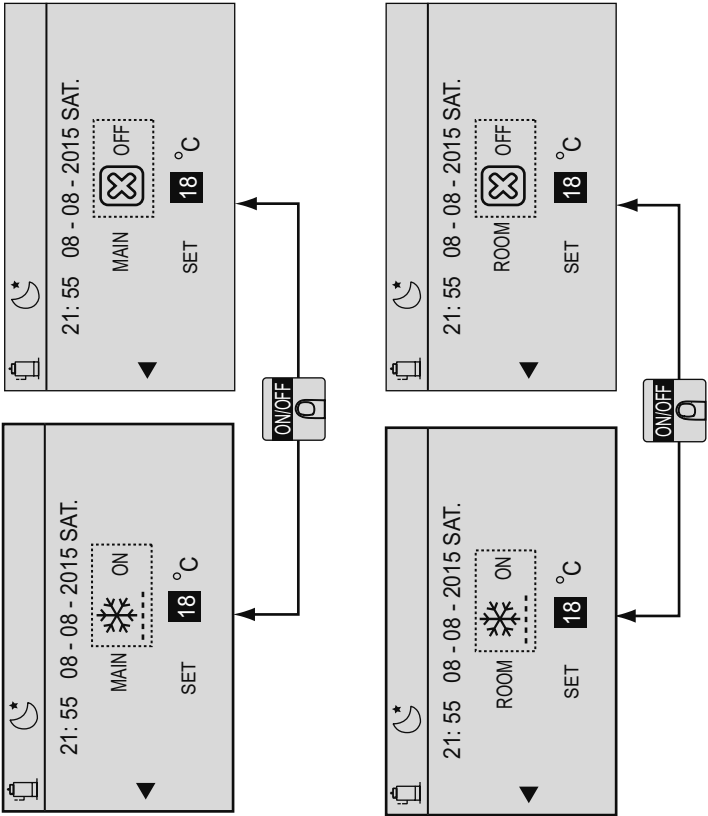
- The ON/OFF of the unit can be controlled by the interface if the ROOM THERMOSTAT is NON.(see ROOM THERMOSTAT SETTING on INSTALLATION & OWNER'S MANUAL)
- Press "◀", "▶" on home page,the black cursor will appear:



1) When the cursor is on space operation mode side (Including heat mode ❄️, cool mode ☀️ and auto mode 🔄), press "ON/OFF" key to turn on/off the operation mode

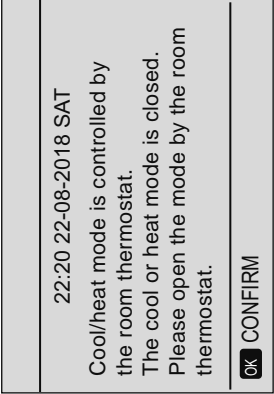




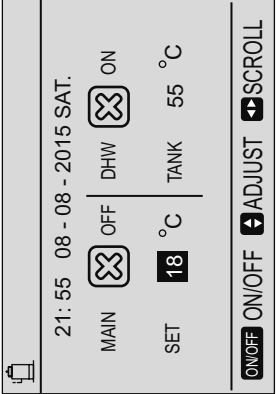


Use the room thermostat to turn on or off the unit for space heating or cooling.

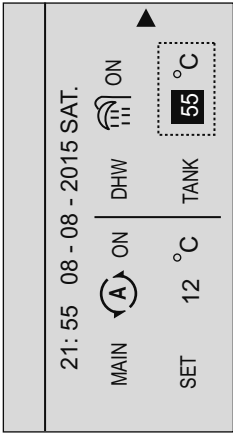
① The room thermostat is SET YES(see ROOM THERMOSTAT on installation&owner's manual) the unit is turned on or off by the room thermostat. press on/off on the interface the page will display:



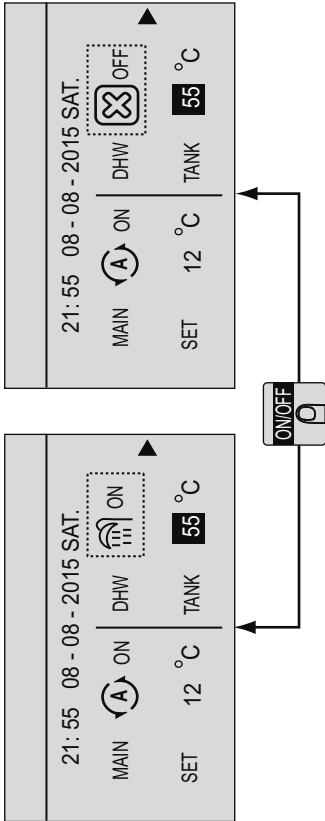
② DUAL ROOM THERMOSTAT is set YES(see ROOM THERMOSTAT SETTING on INSTALLATION &OWNER'S MANUAL).The room thermostat for fan coil is turned off ,the room thermostat for the floor heating is turned on,and the unit is running, but the display is OFF. The page is displayed:



Use the interface to turn on or off the unit for DHW. Press "▶", "▼" on home page, the black cursor will appear:

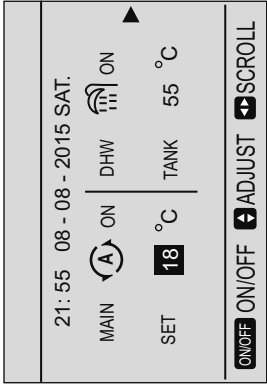


2) When the cursor is on DHW operation mode. Press "ON/OFF" key to turn on/off the DHW mode.

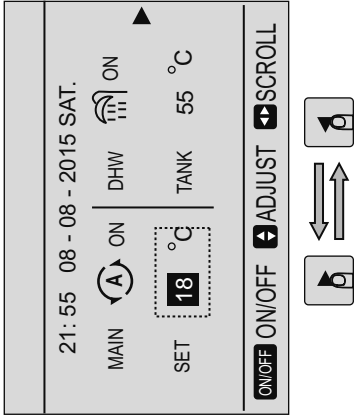


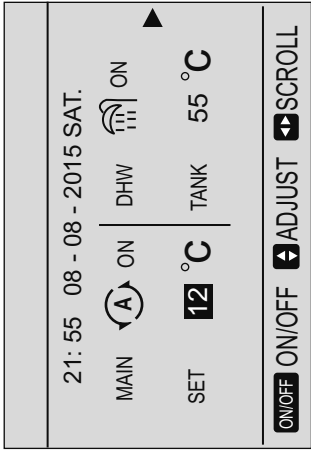
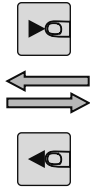
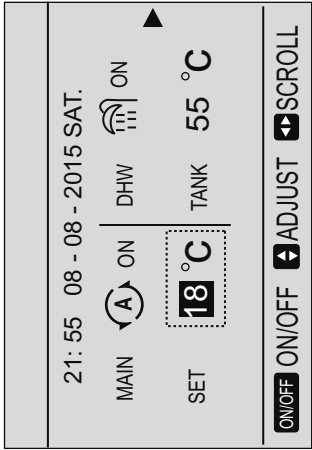
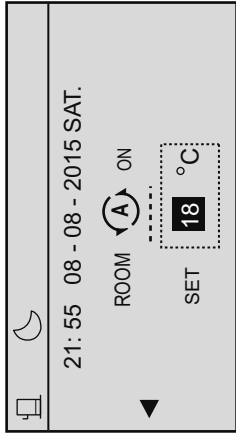
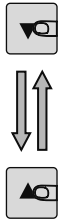
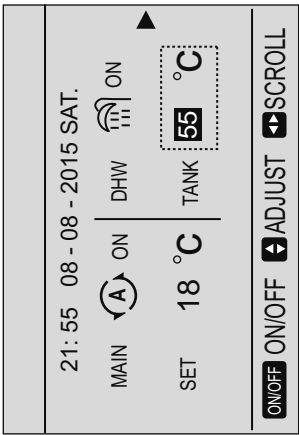
5.3 Adjusting the temerature

Press "◀", "▲" on home page, the black cursor will appear:



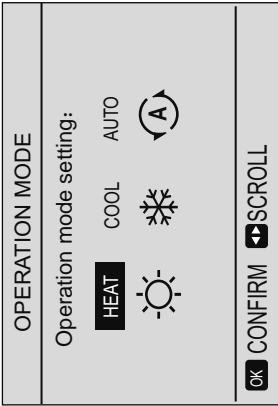
■ If the cursor is on the temperature, use the "◀", "▶" to select and use "▼", "▲" to adjust the temperature.





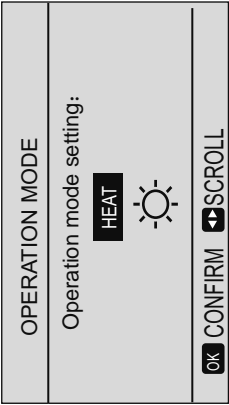
5.4 Adjusting space operation mode

- Adjusting space operation mode by interface  
Go to "MENU" > "SPACE OPERATION MODE". Press "OK", the page will appear:






- There are three modes to be selected including heat, cool and auto. mode. Use the "◀", "▶" to scroll, press "OK" to select.  
Even you don't press OK button and exit the page by pressing BACK button, the mode is also effective if the cursor have be moved to the operation mode.

If there is only heat(cool) mode, the page will appear:



- The operation mode can not be changed see cool MODE SETTING on installation owner's manual.

If you select...	Then the space operation mode is...
 heat	Always heat mode
 cool	Always cool mode
 auto	Automatically changed by the software based on the outdoor temperature (and depending on installer settings also the indoor temperature), and takes monthly restrictions into account. <b>Note:</b> Automatic changeover is only possible under certain conditions. See the FOR SERVICEMAN> AUTO MODE SETTING on installation & owner's manual.


- Adjust space operation mode by the room thermostat see room thermostat on installation&ower's manual.  
Go to MENU>OPERATION MODE, if you press any key to select or adjust, the page will appear:

22:20 22-08-2018 WED.
Cool/heat mode is controlled by the room thermostat. The cool or heat mode is closed. Please open the mode by the room thermostat.
OK CONFIRM

## 6 INSTALLATION MANUAL

### 6.1 Safety precaution

- Read the safety precautions carefully before installing the unit.
- Stated below are important safety issues that must be obeyed.
- Conform there is no abnormal phenomena during test operation after complete, then hand the manual to the user.
- Meaning of marks:

 <b>WARNING</b>	Means improper handling may lead to personal death or severe injury.
 <b>CAUTION</b>	Means improper handling may lead to personal injury or property loss.



#### WARNING

**Please entrust the distributor or professionals to install the unit.**

Installation by other persons may lead to imperfect installation, electric shock or fire.

**Strictly follow this manual.**

Improper installation may lead to electric shock or fire.

**Reinstallation must be performed by professionals.**

Improper installation may lead to electric shock or fire.

**Do not disassemble your air conditioner at will.**

A random disassembly may cause abnormal operation or heating, which may result in fire.



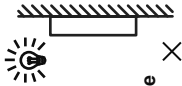
**CAUTION**

**Do not install the unit in a place vulnerable to leakage of flammable gases.**  
Once flammable gases are leaked and left around the wire controller, fire may occur.

**The wiring should adapt to the wire controller current.**  
Otherwise, electric leakage or heating may occur and result in fire.

**The specified cables shall be applied in the wiring. No external force may be applied to the terminal.**  
Otherwise, wire cut and heating may occur and result in fire.

**Do not place the wired remote controller near the lamps, to avoid the remote signal of the controller to be disturbed. (refer to the right figure)**



**6.2 Other Precautions**

**6.2.1. Installation location**

Do not install the unit in a place with much oil, steam, sulfide gas.  
Otherwise, the product may deform and fail.

**6.2.2 Preparation before installation**

- 1) Check whether the following assemblies are complete.

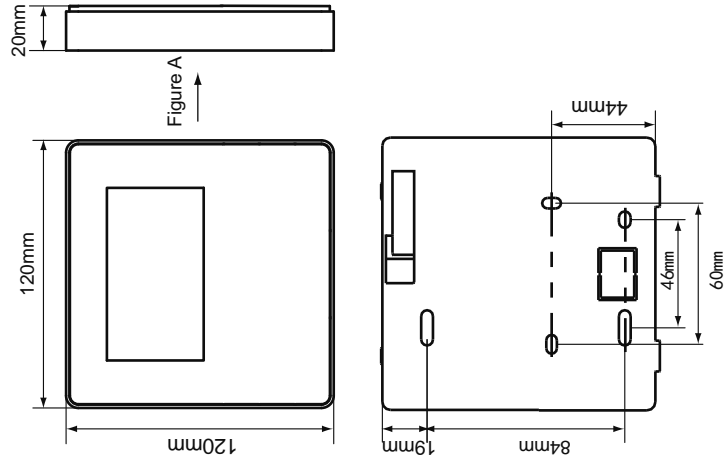
No.	Name	Qty.	Remarks
1	Wire controller	1	_____
2	Cross round head wood mounting screw	3	GB950-86 M4X20 (For Mounting on the Wall)
3	Cross round head mounting screw	2	M4X25 GB823-88 (For Mounting on the Electrical Switch Box)
4	Installation & Owner's Manual	1	_____
5	Plastic bolt	2	This accessory is used when install the centralized control inside the electric cabinet
6	Plastic expansion pipe	3	For Mounting on the Wall

### 6.2.3 Note to installation of wire controller:

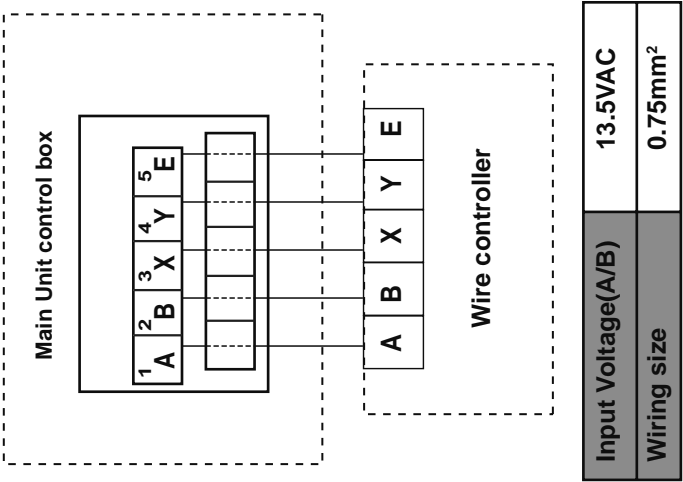
- 1) This installation manual contains information about the procedure of installing Wired Remote Controller. Please refer to Indoor Unit Installation Manual for connecting between Wired Remote Controller and Indoor Unit.
- 2) Circuit of Wired Remote Controller is low voltage circuit. Never connect it with a standard 220V/380V circuit or put it into a same Wiring Tube with the circuit.
- 3) The shield cable must be connected stable to the ground, or transmission may fail.
- 4) Do not attempt to extend the shield cable by cutting, if it is necessary, use Terminal Connection Block to connect.
- 5) After finishing connection, do not use Megger to have the insulation check to the signal wire.

### 6.3 Installation procedure and matching setting of wire controller

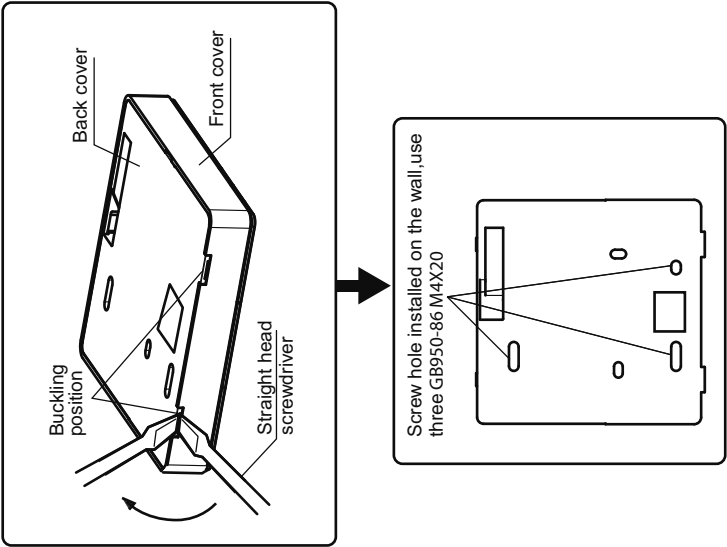
#### 6.3.1 Structure size figure



6.3.2 Wiring

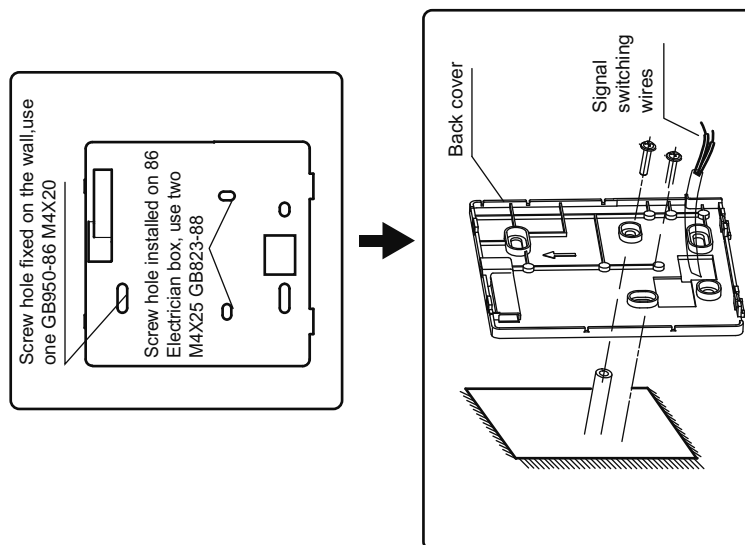
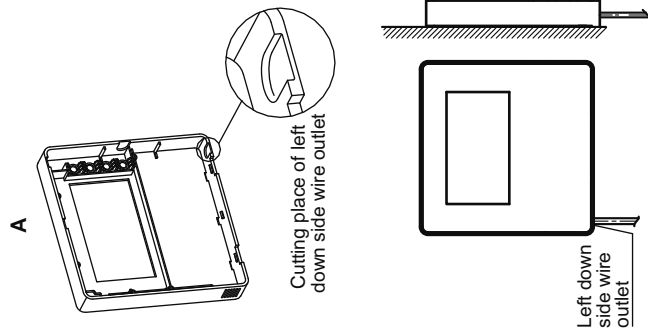


6.3.3 Back cover installation



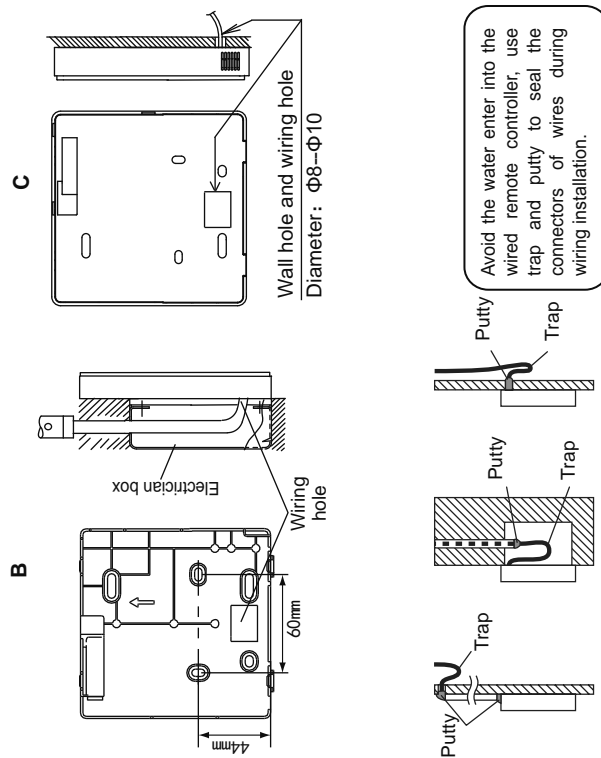
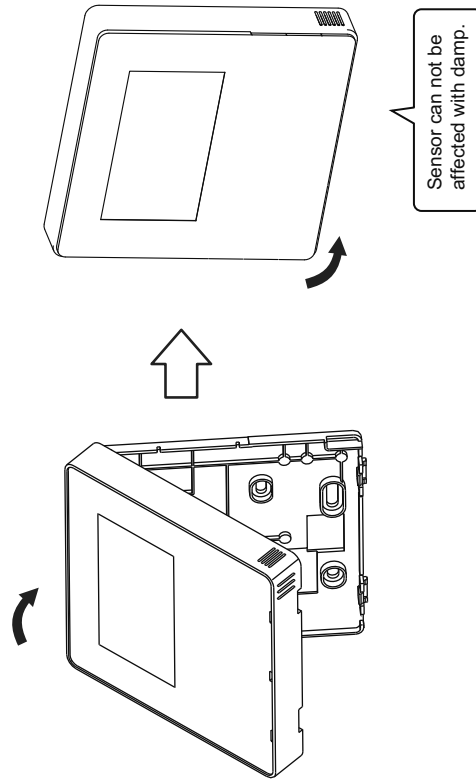
### 6.3.4 Wire outlet

- 1) Use straight head screwdriver to insert into the buckling position in the bottom of wire controller, and spin the screwdriver to take down the back cover. (Pay attention to spinning direction, otherwise will damage the back cover!)
- 2) Use three GB950-86 M4X20 screws to directly install the back cover on the wall.
- 3) Use two M4X25 GB823-88 screws to install the back cover on the 86 electrician box, and use one GB950-86 M4X20 screws for fixing on the wall.
- 4) Adjust the length of two plastic screw bars in the accessory to be standard length from the electrical box screw bar to the wall. Make sure when install the screw bar to the wall, make it as flat as the wall.
- 5) Use cross head screws to fix the wire controller bottom cover in the wall through the screw bar. Make sure the wire controller bottom cover is on the same level after installation, and then install the wire controller back to the bottom cover.
- 6) Over fasten the screw will lead to deformation of back cover.

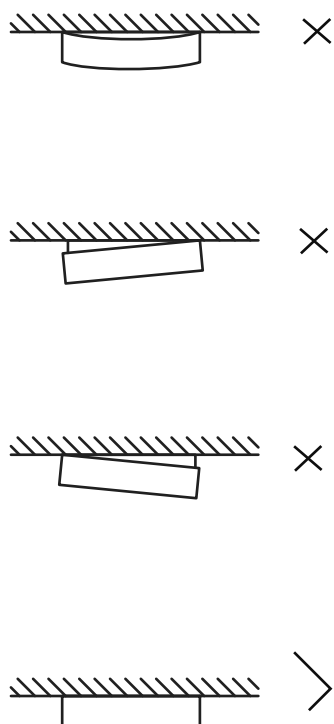


## 6.4 Front cover installation

After adjusting the front cover and then buckle the front cover; avoid clamping the communication switching wire during installation.



Correct install the back cover and firmly buckle the front cover and back cover, otherwise will make the front cover drop off.





# **Operation manual**

## **Central heat pump heater wire controller**

MD15I-003DW

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- This manual gives detailed description of the precautions that should be brought to your attention during operation.
- In order to ensure correct service of the wiring controller please read this manual carefully before using the unit.
- For convenience of future reference, keep this manual after reading it.

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# 1 GENERAL SAFETY PRECAUTIONS

## 1.1 About the documentation

- The precautions described in this document cover very important topics, follow them carefully.

### 1.1.1 Meaning of warnings and symbols



#### DANGER

Indicates a situation that results in death or serious injury.



#### DANGER: RISK OF ELECTROCUTION

Indicates a situation that could result in electrocution.



#### DANGER: RISK OF BURNING

Indicates a situation that could result in burning because of extreme hot or cold temperatures.



#### WARNING

Indicates a situation that could result in death or serious injury.



#### CAUTION

Indicates a situation that could result in minor or moderate injury.



#### NOTICE

Indicates a situation that could result in equipment or property damage.



#### INFORMATION

Indicates useful tips or additional information.

## 1.2 For the user

- If you are not sure how to operate the unit, contact your installer.
- The appliance is not intended for use by persons, including children, with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children must be supervised to ensure that they do not play with the product.



#### CAUTION

Do NOT rinse the unit. This may cause electric shocks or fire.

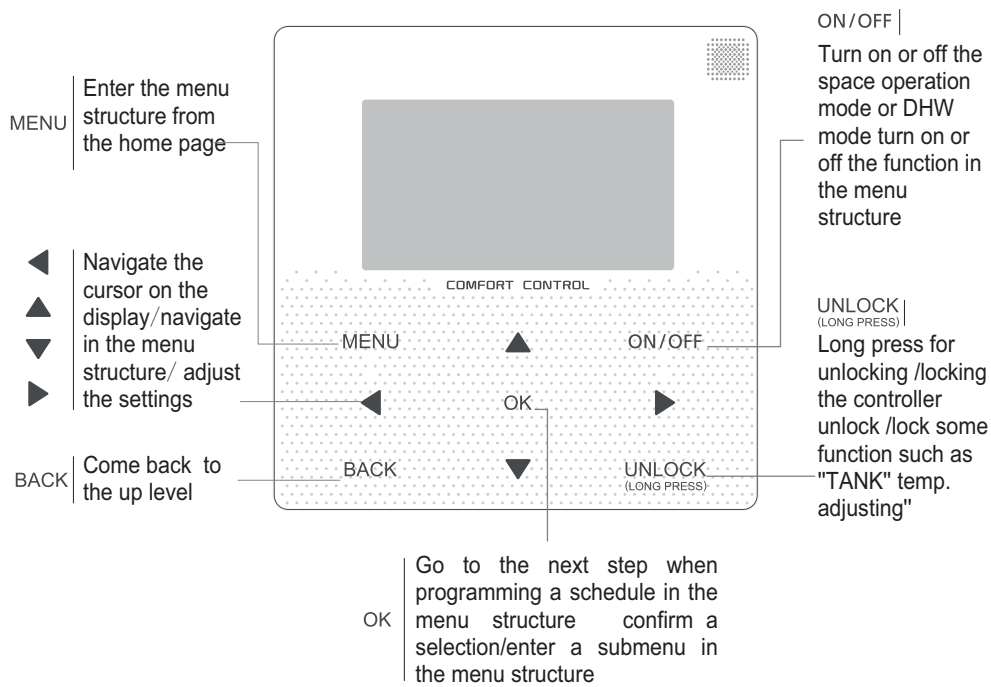
- Units are marked with the following symbol:



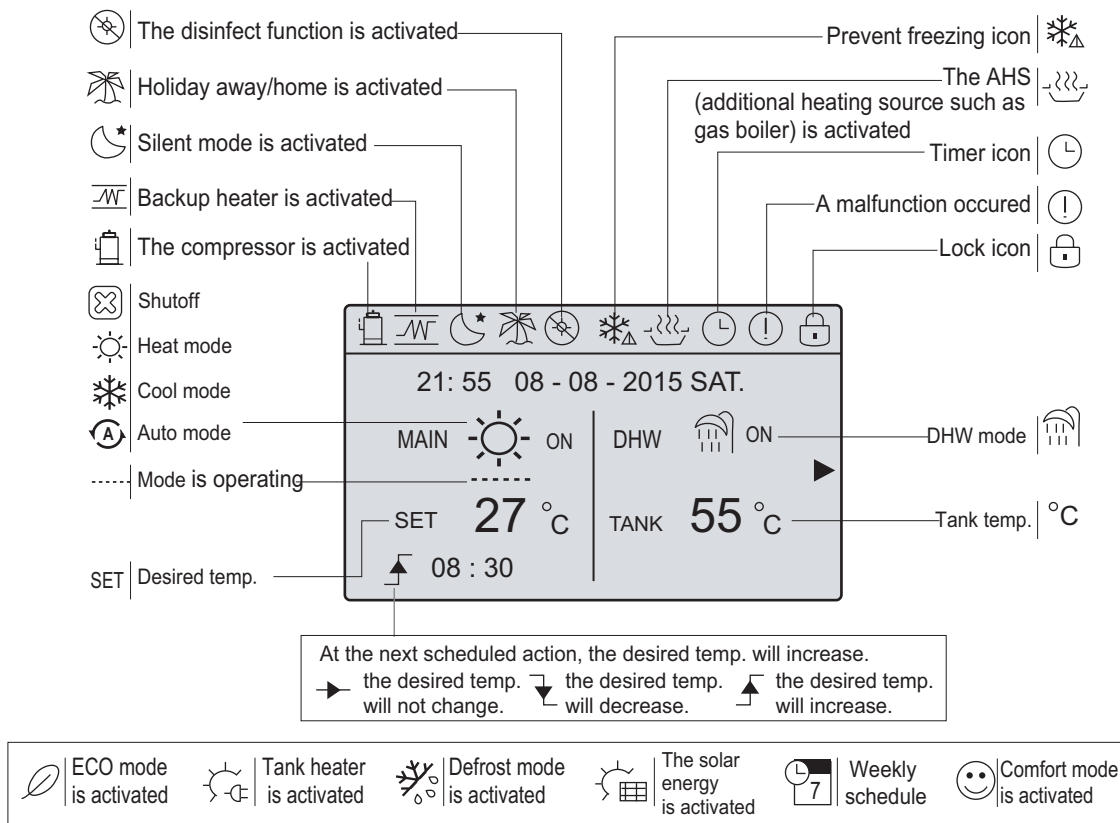
This means that electrical and electronic products may not be mixed with unsorted household waste. Do NOT try to dismantle the system yourself: the dismantling of the system, treatment of the refrigerant, of oil and of other parts must be done by an authorized installer and must comply with applicable legislation. Units must be treated at a specialized treatment facility for reuse, recycling and recovery. By ensuring this product is disposed of correctly, you will help to prevent potential negative consequences for the environment and human health. For more information, contact your installer or local authority.

## 2 A GLANCE OF THE USER INTERFACE

### 2.1 The appearance of the wire control device



### 2.2 Status icons



## 3 USING HOME PAGES





### 3.1 About home pages

You can use the home pages to read out and change settings that are meant for daily usage. What you can see and do on the home pages is described where applicable. Depending on the system layout, the following home pages may be possible:

■ Room temperature (ROOM ) ■ Water flow temperature (MAIN) ■ DHW tank temperature (TANK) DHW=domestic hot water

#### ① home page1:

If the WATER FLOW TEMP. is set YES and ROOM TEMP. is set NON.(See FOR SERVICEMAN TEMPERATURE TYPE SETTING on installation & owner's manual). There will be only main page. The system has the function including floor heating and domestic water. The page will appear:





 				
21: 55 08 - 08 - 2015 SAT.				
MAIN		ON	DHW 	ON
SET	35 °C	TANK	55 °C	

NOTE:

All the pictures in the manual are used to explain, the actual pages in the screen maybe have some difference.

#### ② home page2:

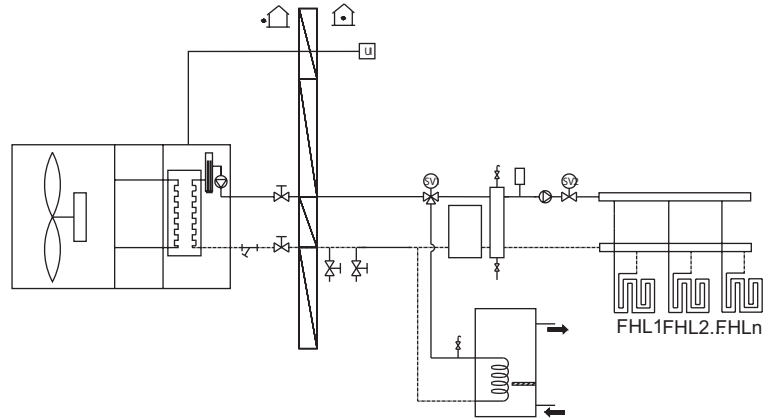
If set the WATER FLOW TEMP. is set NON and ROOM TEMP. is set YES(See FOR SERVICEMAN TEMPERATURE TYPE SETTING on installation & owner's manual). There will be only main page. The system has the function including floor heating and domestic hot water. The page will appear:

 				
21: 55 08 - 08 - 2015 SAT.				
ROOM		ON	DHW 	ON
SET	27 °C	TANK	55 °C	

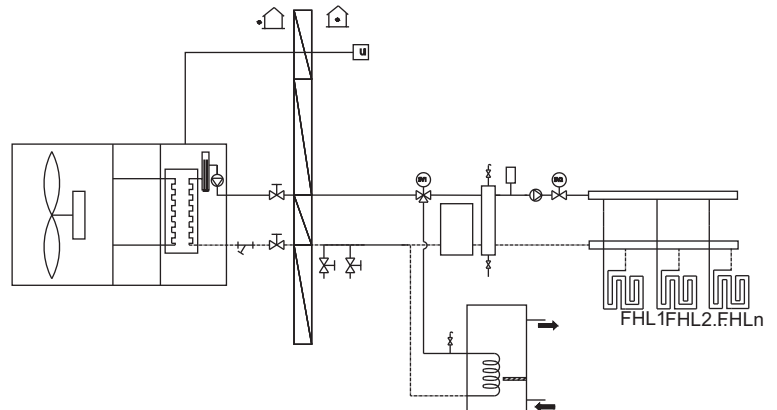
NOTE:

The interface should be installed in the floor heating room to check the room temperature.

the system layout 1



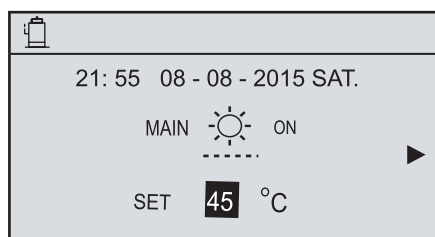
the system layout 2



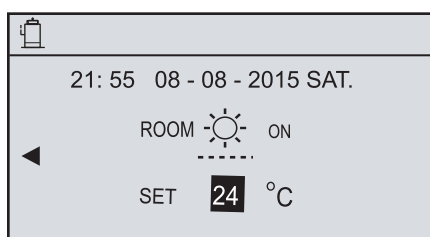
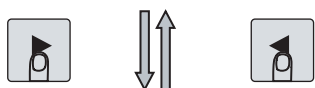
TYPE SETTING on installation & owner's manual) . There

### ③ home page3:

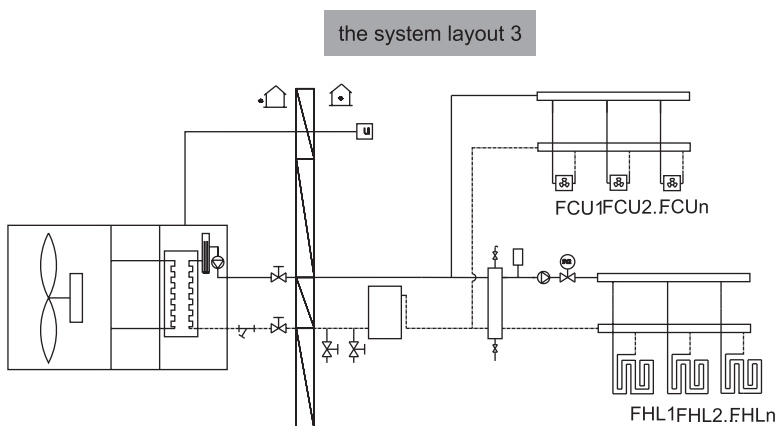
If the WATER FLOW TEMP. is set YES and ROOM TEMP. is set YES(See FOR SERVICEMAN TEMPERATURE TYPE SETTING on installation & owner's manual). There will be main page and additional. page. The system has the function including floor heating and space cooling for fan coil. The page will appear:



Main page

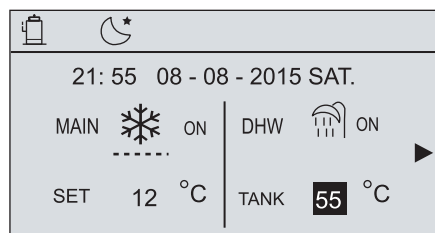


ADDITION PAGE

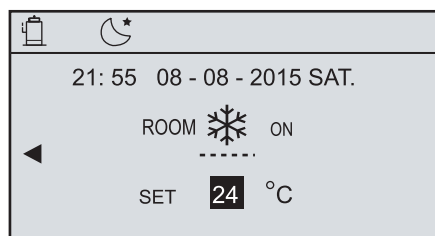
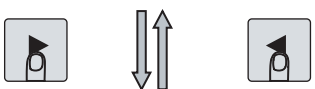


### ④ home page4:

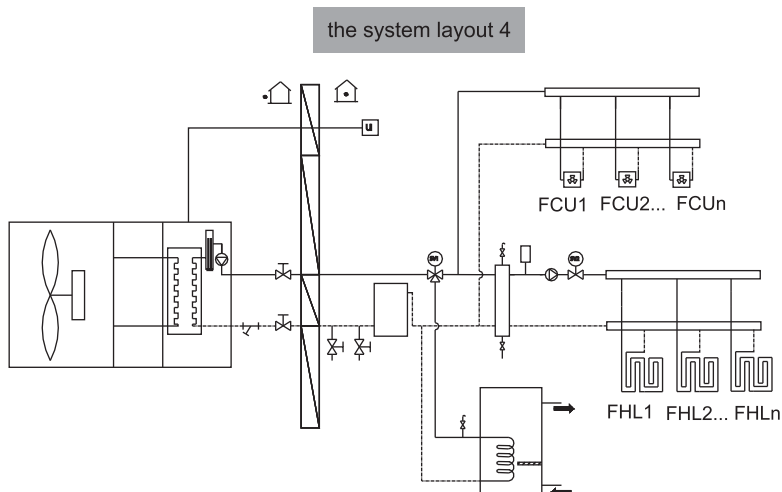
If the WATER FLOW TEMP. is set YES and ROOM TEMP. is set YES. There will be main page and addition page. The system has the function including floor heating, space cooling for fan coil and domestic hot water. The page will appear:



MAIN PAGE



ADDITION PAGE



## 4 MENU

### 4.1 About the menu structure

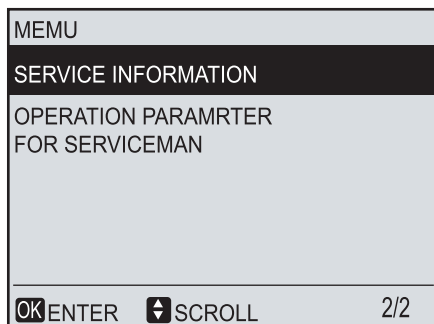
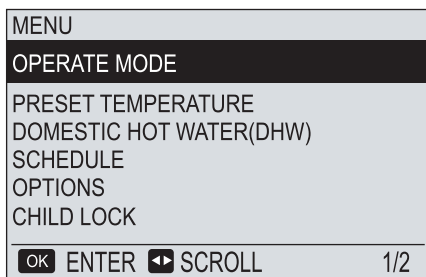
You can use the menu structure to read out and configure settings that are NOT meant for daily usage. What you can see and do in the menu structure is described where applicable. For an overview of the menu structure, see "7 Menu structure: Overview".

### 4.2 To go to the menu structure

From a home page, press "MENU".

**Result:** The menu structure appear:






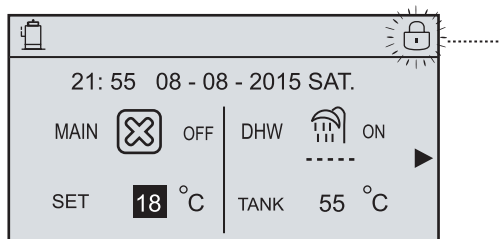
### 4.3 To navigate in the menu structure



Use "▼", "▲" to scroll.

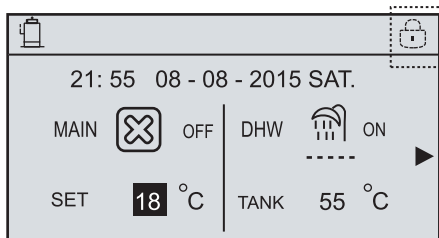
## 5 BASIC USAGE

### 5.1 Screen Unlock

If the icon  is on the screen, the controller is locked. The page is displayed:

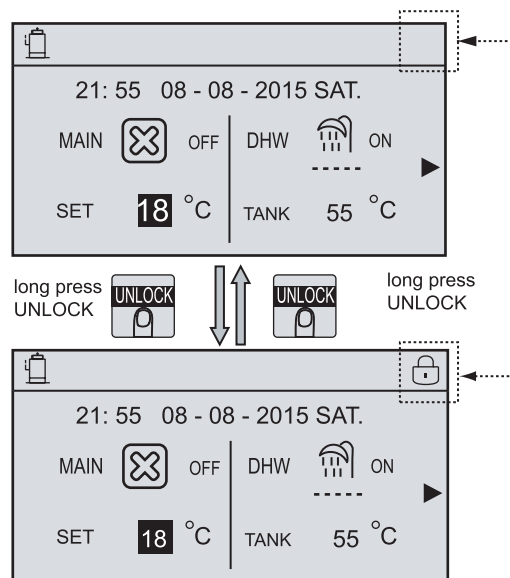


Press any key, the icon  will flash. Long press the "UNLOCK" key. The icon  will disappear, the interface can be controlled.



The interface will be locked if there is no handling for a long time (about 60 seconds); it can be set by the interface, see 6.7 SERVICE INFORMATION.)

If the interface is unlocked, long press "unlock", the interface will be locked.

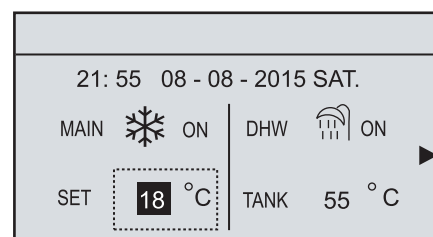





### 5.2 Turning ON/OFF controls

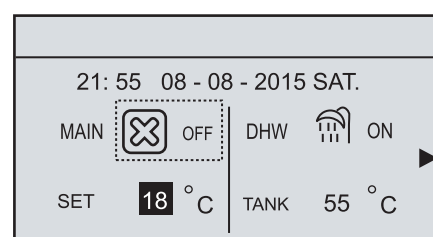
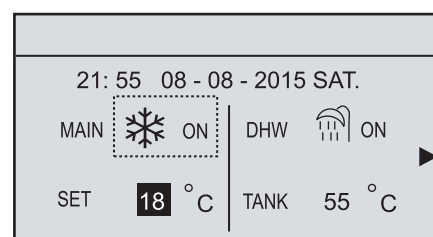
Use the interface to turn on or off the unit for space heating or cooling.

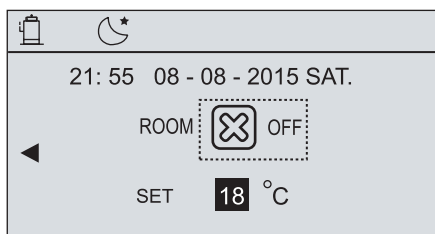
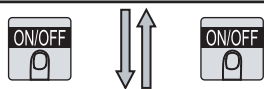
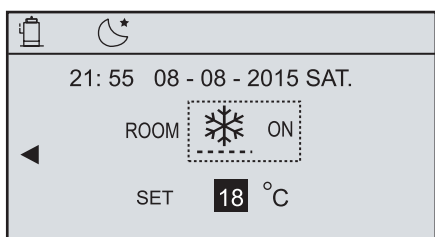
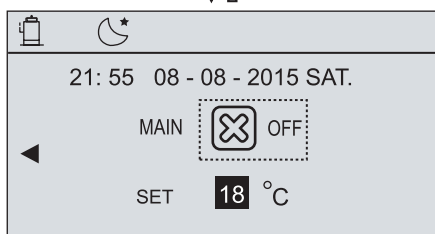
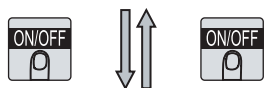
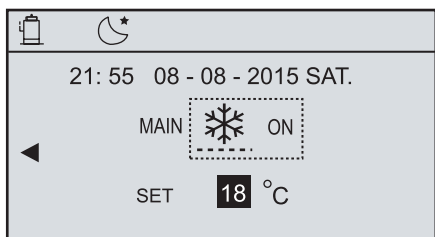
■ The ON/OFF of the unit can be controlled by the interface if the ROOM THERMOSTAT is NON. (see ROOM THERMOSTAT SETTING on INSTALLATION & OWNER'S MANUAL)

■ Press "◀", "▲" on home page, the black cursor will appear:



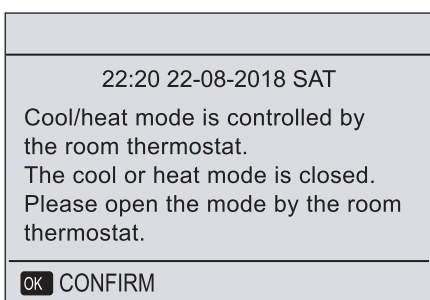
1) When the cursor is on space operation mode side (Including heat mode , cool mode  and auto mode ) , press "ON/OFF" key to turn on/off the operation mode .



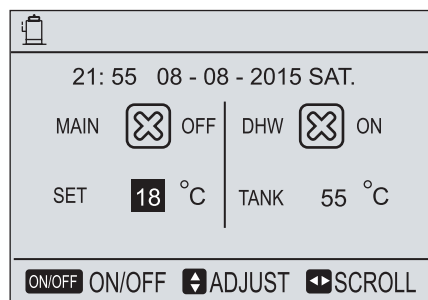


Use the room thermostat to turn on or off the unit for space heating or cooling.

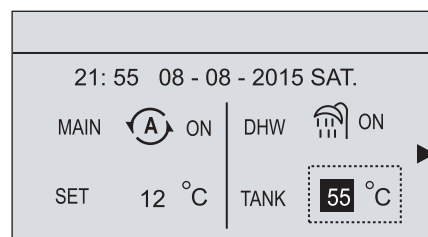
① The room thermostat is SET YES(see ROOM THERMOSTAT on installation&owner's manual) the unit is turned on or off by the room thermostat, press on/off on the interface the page will display:



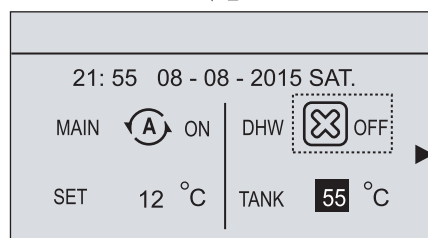
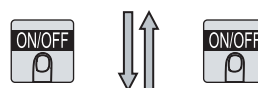
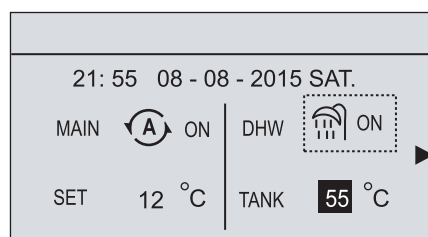
② DUAL ROOM THERMOSTAT is set YES(see ROOM THERMOSTAT SETTING on INSTALLATION &OWNER'S MANUAL).The room thermostat for fan coil is turned off ,the room thermostat for the floor heating is turned on,and the unit is running, but the display is OFF. The page is displayed:



Use the interface to turn on or off the unit for DHW.Press "▶", "▼"on home page,the black cursor will appear:

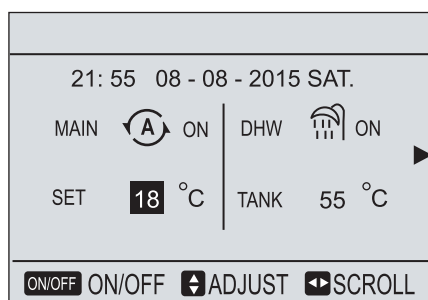


2) When the cursor is on DHW operation mode. Press "ON/OFF" key to turn on/off the DHW mode.

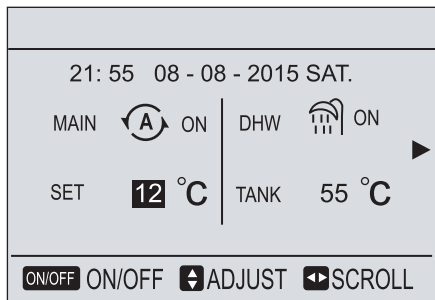
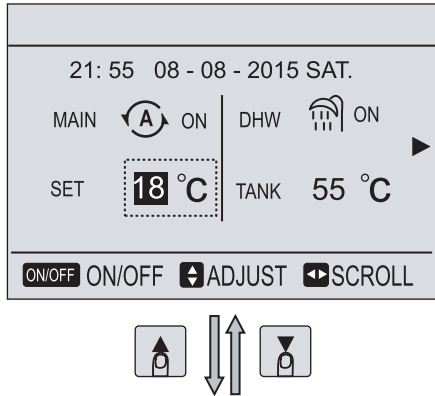
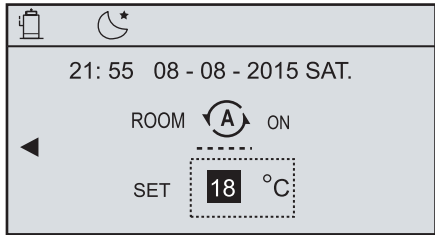
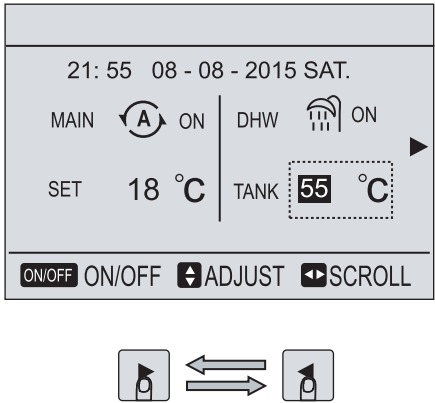
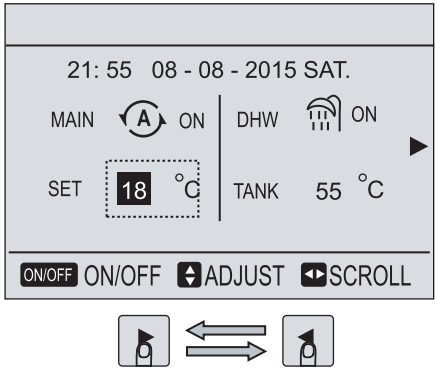


### 5.3 Adjusting the temerature

Press "◀", "▲" on home page, the black cursor will appear:

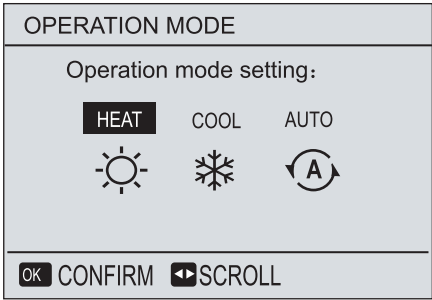


■ If the cursor is on the temperature, use the "◀", "▶" to select and use "▼", "▲" to adjust the temperature.



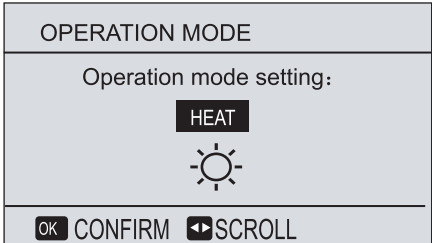
## 5.4 Adjusting space operation mode

■ Adjusting space operation mode by interface  
Go to "MENU" > "OPERATION MODE" . Press "OK", the page will appear:






■ There are three modes to be selected including heat, cool and auto. mode. Use the "◀", "▶" to scroll, press "OK" to select. Even you don't press OK button and exit the page by pressing BACK button, the mode is also effective if the cursor have be moved to the operation mode.

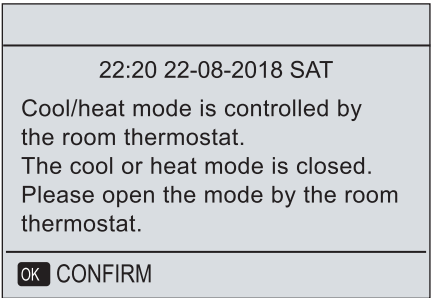
If there is only heat(cool) mode, the page will appear:



■ The operation mode can not be changed  
see cool MODE SETTING on installation owner's manual.

If you select...	Then the space operation mode is...
 heat	Always heat mode
 cool	Always cool mode
 auto	Automatically changed by the software based on the outdoor temperature (and depending on installer settings also the indoor temperature), and takes monthly restrictions into account. <b>Note:</b> Automatic changeover is only possible under certain conditions. See the FOR SERVICEMAN> AUTO MODE SETTING on installation & owner's manual.

■ Adjust space operation mode by the room thermostat see room thermostat on installation&owner's manual.  
Go to MENU>OPERATION MODE, if you press any key to select or adjust, the page will appear:



## 6 MENU

### 6.1 Operation Mode

See "5.4 OPERATION MODE".

### 6.2 Preset Temperature

PRESET TEMPERATURE has PRESET TEMP/WEATHER TEMP.SET/ECO MODE 3 items.

#### 6.2.1 PRESET TEMP.

PRESET TEMP. function is used to set different temperature on different time when the heat mode or cool mode is on.

■ PRESET TEMP.=PRESET TEMPERATURE.

■ The PRESET TEMP. function will be off in these conditions.

1) AUTO mode is running.

2) TIMER or WEEKLY SCHEDULE is running.

■ Go to "MENU" > "PRESET TEMPERATURE" > "PRESET TEMP". Press "OK".

The following page will appear:

PRESET TEMPERATURE		
PRESET TEMP.	WEATHER TEMP.SET	ECO MODE
NO.	TIME	TEMPER
1 <input type="checkbox"/>	00:00	25°C
2 <input type="checkbox"/>	00:00	25°C
3 <input type="checkbox"/>	00:00	25°C
SCROLL		1/2

PRESET TEMPERATURE		
PRESET TEMP.	WEATHER TEMP.SET	ECO MODE
NO.	TIME	TEMPER
4 <input type="checkbox"/>	00:00	25°C
5 <input type="checkbox"/>	00:00	25°C
6 <input type="checkbox"/>	00:00	25°C
SCROLL		2/2

use "◀", "▶", "▼", "▲" to scroll and use "▼", "▲" to adjust the time and the temperature.

When the cursor is on "■", as the following page:

PRESET TEMPERATURE		
PRESET TEMP.	WEATHER TEMP.SET	ECO MODE
NO.	TIME	TEMPER
1 <input checked="" type="checkbox"/>	00:00	25°C
2 <input type="checkbox"/>	00:00	25°C
3 <input type="checkbox"/>	00:00	25°C
OK <input checked="" type="checkbox"/> SELECT SCROLL		1/2

You press "OK", and the "■" becomes "☑". The timer 1 is selected.

You press "OK" again, and the "☑" becomes "■". The timer 1 is unselected.

PRESET TEMPERATURE		
PRESET TEMP.	WEATHER TEMP.SET	ECO MODE
NO.	TIME	TEMPER
1 <input type="checkbox"/>	08:30	35°C
2 <input type="checkbox"/>	00:00	25°C
3 <input type="checkbox"/>	00:00	25°C
ADJUST SCROLL		1/2

use "◀", "▶", "▼", "▲" to scroll and use "▼", "▲" to adjust the time and the temperature.

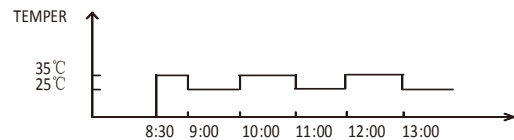
Set six periods and six temperatures can be set.

For example: Now time is 8:00 and temperature is 30°C. We set the PRESET TEMP as follows table.

The following page will appear:

8:00 08-08-2015 SAT.		
MAIN	ON	DHW
SET 27 °C		TANK 55 °C
08:30		

NO.	TIME	TEMPER
1	8:30	35°C
2	9:00	25°C
3	10:00	35°C
4	11:00	25°C
5	12:00	35°C
6	13:00	25°C



#### INFORMATION

■ when the space operation mode is changed the PRESET TEMP. is off automatically.

■ The PRESET TEMP. function can be used in the heat mode or cool mode. But if the operation mode is changed, the PRESET TEMP. function need reset again.

■ The running preset temperature is invalid when the unit is OFF. It will run according to the next preset temperature when the unit turn on again.

#### 6.2.2 WEATHER TEMP. SET

■ WEATHER TEMP.SET=WEATHER TEMPERATURE SET

■ Weather temp.set function is used to preset the desired the water flow temperature automatically depending on the outside air temperature. During the warmer weather the demand for space heating is reduced. To prevent the heat pump from producing excessive water flow temperature for the primary circuit, the weather temp.set can be used to maximise efficiency and reduce running costs.

Go to "MENU" > "PRESET TEMPERATURE" > "WEATHER TEMP. SET". Press "OK".

The following page will appear:

PRESET TEMPERATURE		
PRESET TEMP.	WEATHER TEMP.SET	ECO MODE
COOL MODE LOW TEMP.		OFF
HEAT MODE LOW TEMP.		OFF
ON/OFF ON/OFF SCROLL		

PRESET TEMPERATURE		
PRESET TEMP.	WEATHER TEMP.SET	ECO MODE
COOL MODE LOW TEMP.		ON
HEAT MODE LOW TEMP.		OFF
ON/OFF ON/OFF SCROLL		



## INFORMATION

■ WEATHER TEMP. SET have four kinds of curves :1.the curve of the high temperature setting for heating,2.the curve of the low temperature setting for heating, 3.the curve of the high temperature setting for cooling ,4.the curve of the low temperature setting for cooling.

It only have the curve of the high temperature setting for heating, if the high temperature is set for heating.

It only have the curve of the low temperature setting for heating, if the low temperature is set for heating.

It only have the curve of the high temperature setting for cooling, if the high temperature is set for cooling.

It only have the curve of the low temperature setting for cooling, if the low temperature is set for cooling.

■ See FOR SERVICEMAN> COOL MODE SETTING and > HEAT MODE SETTING in installation& owner's manual.

■ The desired temperature (T1S) can't be adjusted, when the temperature curve is set ON.

■ If you want to use heat mode , you select "HEAT MODE LOW TEMP". If you want to use cool mode, you select "COOL MODE LOW TEMP". You can select the low or high temperature setting for heating or cooling to see the "Table 1~4". If you select "ON", the following page will appear:

WEATHER TEMP. SET							
WEATHER TEMP. SET TYPE:							
1	2	3	4	5	6	7	8
<div>OK CONFIRM</div> <div>SCROLL</div>							

Use '◀', '▶' to scroll .Press "OK" to select.

■ If the weather TEMP.SET is activated,the desired temperature can not be adjusted on the interface.Press the "▼", "▲" to adjust the temperature on home page. The following page will appear:

5:30 08-08-2016 SAT.	
Weather temp.set function is on. Do you want to turn off it?	
NO	YES
<div>OK ENTER</div> <div>SCROLL</div>	

Move to "NO",press "OK" to come back to home page,move to "YES",press "OK" to reset the WEATHER TEMP. SET.

PRESET TEMPERATURE		
PRESET TEMP.	WEATHER TEMP.SET	ECO MODE
COOL MODE LOW TEMP.		ON
HEAT MODE LOW TEMP.		OFF
<div>ON/OFF ON/OFF</div> <div>SCROLL</div>		

## 6.2.3 ECO MODE

Use ECO MODE is used to save energy.

If ECO mode is activated, is displayed on the home page Go to "MENU" > "PRESET TEMPERATURE" > "ECO MODE". Press "OK". The following page will appear:

PRESET TEMPERATURE		
PRESET TEMP.	WEATHER TEMP.SET	ECO MODE
HEAT MODE LOW TEMP.		OFF
ECO TIMER		ON
START		08:00
END		19:00
<div>ON/OFF ON/OFF</div> <div>SCROLL</div>		

Press "ON/OFF". The following page will appear:

ECO MODE SET							
ECO MODE SET TYPE:							
1	2	3	4	5	6	7	8
<div>OK CONFIRM</div> <div>SCROLL</div>							

Use '◀', '▶' to scroll .Press "OK" to select. The following page will appear:

PRESET TEMPERATURE		
PRESET TEMP.	WEATHER TEMP.SET	ECO MODE
HEAT MODE LOW TEMP.		ON
ECO TIMER		ON
START		08:00
END		19:00
<div>ON/OFF ON/OFF</div> <div>SCROLL</div>		

Use "ON/OFF" to turn ON or OFF,and use "▼", "▲" to scroll.

PRESET TEMPERATURE		
PRESET TEMP.	WEATHER TEMP.SET	ECO MODE
HEAT MODE LOW TEMP.		ON
ECO TIMER		ON
START		08:00
END		19:00
<div>SCROLL</div>		

When the cursor is on the "START" or on the "END",you can use "◀", "▶", "▼", "▲" to scroll and use "▼", "▲" to adjust the time.



## INFORMATION

■ ECO MODE SET have two kinds of curves :1.the curve of the high temperature setting for heating,2.the curve of the low temperature setting for heating,

It only have the curve of the high temperature setting for heating, if the high temperature is set for heating.

It only have the curve of the low temperature setting for heating, if the low temperature is set for heating.

■ See FOR SERVICEMAN>

HEAT MODE SETTING in installation& owner's manual.

■ The desired temperature (T1S) can't be adjusted, when the ECO mode is ON.

■ You can select the low or high temperature setting for heating to see the "Table 1~2".

■ If HEAT MODE is ON and ECO TIMER is OFF,the unit run ECO mode all the time.

■ If HEAT MODE is ON and ECO TIMER is ON,the unit run ECO mode according to the start time and end time.

## 6.3 Domestic Hot WATER(DHW)

DHW mode typically consists of the following :

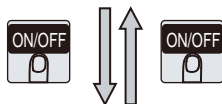
- 1) DISINFECT      2) FAST DHW
- 3) TANK HEATER    4) DHW PUMP

### 6.3.1 Disinfect

The DISINFECT function is used to kill the legionella.In disinfect function the tank temperature will be reached 65~70℃ forcely the disinfect temperature is set in FOR SERVICEMAN.See DISINFECT in Installation&Owner's manual.

Go to "MENU" > "DOMESTIC HOT WATER" > "DISINFECT". Press "OK". The following page will appear:

DOMESTIC HOT WATER (DHW)			
DIS- INFECT	FAST DHW	TANK HEATER	DHW PUMP
CURRENT STATE			ON
OPERATE DAY			FRI
START			23:00
ON/OFF ON/OFF  SCROLL			



DOMESTIC HOT WATER (DHW)			
DIS- INFECT	FAST DHW	TANK HEATER	DHW PUMP
CURRENT STATE			OFF
OPERATE DAY			FRI
START			23:00
ON/OFF ON/OFF  SCROLL			

Use "◀", "▶", "▼", "▲" to scroll and use "▼", "▲" to adjust the parameters when setting "OPERATE DAY" and "START". If the OPERATE DAY is set FRIDAY and the START is set 23:00,the disinfect function will active on 23:00 Friday.

If CURRENT STATE is OFF, DISINFECT is invalid.

If the disinfect function is running,the following page will appear:

DOMESTIC HOT WATER (DHW)	
23: 55	10 - 08 - 2015 FRI.

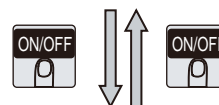
### 6.3.2 Fast DHW

The FAST DHW function is used forced the system to operation in DHW mode.

The heat pump and the booster heater or backup heater will operate for DHW mode together.

Go to MENU> DOMESTIC HOT WATER >FAST DHW.Press "OK":

DOMESTIC HOT WATER (DHW)			
DIS- INFECT	FAST DHW	TANK HEATER	DHW PUMP
CURRENT STATE			ON
ON/OFF ON/OFF			



DOMESTIC HOT WATER (DHW)			
DIS- INFECT	FAST DHW	TANK HEATER	DHW PUMP
CURRENT STATE			OFF
ON/OFF ON/OFF			

Use "ON/OFF" key to select ON or "OFF".



## INFORMATION

If CURRENT STATE is OFF, the FAST DHW is invalid, and if CURRENT STATE is ON, the FAST DHW function is effective. The FAST DHW function is once effective.

### 6.3.3 HEATER TANK

The tank heater function is used to force the tank heater to heat the water in tank.In the same situation, the cooling or heating is required and the heat pump system is operating for cooling or heating,however there still is a demand from the hot water.

TANK HEATER function can be used to heat the water in tank.Also,even if the heat pump system fails, TANK HEATER can be used to heat water in tank.



DOMESTIC HOT WATER (DHW)			
DIS-INFECT	FAST DHW	TANK HEATER	DHW PUMP
CURRENT STATE			ON
ON/OFF ON/OFF			



DOMESTIC HOT WATER (DHW)			
DIS-INFECT	FAST DHW	TANK HEATER	DHW PUMP
CURRENT STATE			OFF
ON/OFF ON/OFF			

Use "ON/OFF" to select ON or OFF. Use "BACK" to exit.

If TANK HEATER is effect, the following page will appear:

DOMESTIC HOT WATER (DHW)			
21: 55 08 - 08 - 2015 SAT.			
MAIN	ON	DHW	ON
SET	12 °C	TANK	55 °C



#### INFORMATION

If CURRENT STATE is OFF, TANK HEATER is invalid.  
If the T5(sensor of tank) is fault ,tank heater can't work.

#### 6.3.4 DHW Pump

The DHW PUMP function is used to return water of the water net.  
Go to "MENU" > "DOMESTIC HOT WATER" > "DHW PUMP".  
Press "OK". The following page will appear:

DOMESTIC HOT WATER (DHW)			
DIS-INFECT	FAST DHW	TANK HEATER	DHW PUMP
NO.	START	NO.	START
1 <input type="checkbox"/>	06:00	5 <input type="checkbox"/>	00:00
2 <input type="checkbox"/>	00:00	6 <input type="checkbox"/>	00:00
3 <input type="checkbox"/>	00:00	7 <input type="checkbox"/>	00:00
4 <input type="checkbox"/>	00:00	8 <input type="checkbox"/>	00:00
SCROLL			1/2

DOMESTIC HOT WATER (DHW)			
DIS-INFECT	FAST DHW	TANK HEATER	DHW PUMP
NO.	START	NO.	START
9 <input type="checkbox"/>	06:00	13 <input type="checkbox"/>	00:00
10 <input type="checkbox"/>	00:00	14 <input type="checkbox"/>	00:00
11 <input type="checkbox"/>	00:00	15 <input type="checkbox"/>	00:00
12 <input type="checkbox"/>	00:00	16 <input type="checkbox"/>	00:00
SCROLL			2/2

DOMESTIC HOT WATER (DHW)			
DIS-INFECT	FAST DHW	TANK HEATER	DHW PUMP
NO.	START	NO.	START
1 <input checked="" type="checkbox"/>	06:00	5 <input type="checkbox"/>	00:00
2 <input type="checkbox"/>	00:00	6 <input type="checkbox"/>	00:00
3 <input type="checkbox"/>	00:00	7 <input type="checkbox"/>	00:00
4 <input type="checkbox"/>	00:00	8 <input type="checkbox"/>	00:00
ADJUST SCROLL			1/2

Move to "■", press "OK" to select or unselect.(☒the timer is selected.

☐ the timer is unselected.)

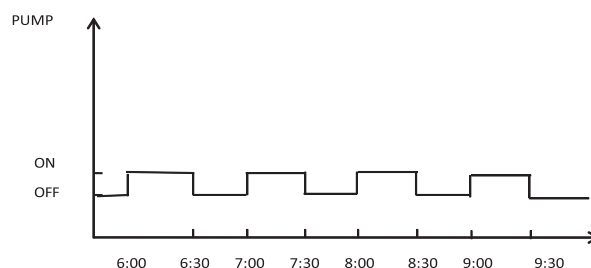
Use "◀", "▶", "▼", "▲" to scroll and use "▼", "▲" to adjust the parameters.

For example:you have set the parameter about the DHW PUMP(See FOR SERVICEMAN TEMPERATURE TYPE SETTING on installation & ower's manual).PUMP RUNNING TIME is 30 minutes.

Set as follows:

NO.	START
1	6:00
2	7:00
3	8:00
4	9:00

The PUMP will running as follows:






#### 6.4 Schedule



SCHEDULE menu contents as following:

- 1) TIMER to set the day schedule.
- 2) WEEKLY SCHEDULE to set the weekly schedule
- 3) TIME to set the current time and date

## 6.4.1 Timer

If the weekly schedule function is on, the timer is off, the later setting is effective. If the Timer is activated,  is displayed on home page.

SCHEDULE				
TIMER	WEEKLY SCHEDULE			TIME
NO.	START	END	MODE	TEMP
1 <input type="checkbox"/>	00:00	00:00	HEAT	0°C
2 <input type="checkbox"/>	00:00	00:00	HEAT	0°C
3 <input type="checkbox"/>	00:00	00:00	HEAT	0°C
  SCROLL				1/2

SCHEDULE				
TIMER	WEEKLY SCHEDULE			TIME
NO.	START	END	MODE	TEMP
4 <input type="checkbox"/>	00:00	00:00	HEAT	0°C
5 <input type="checkbox"/>	00:00	00:00	HEAT	0°C
6 <input type="checkbox"/>	00:00	00:00	HEAT	0°C
  SCROLL				2/2

■ Use "◀", "▶", "▼", "▲" to scroll and use "▼", "▲" to adjust the time, the mode and the temperature.


Move to "■", press "OK" to select or unselect. ( ☒ the timer is selected.

☐ the timer is unselected.) six timers can be set.

If you want to cancel the TIMER, you move the cursor to "■", press "OK", the ☒ become ☐, the timer is invalid.

If you set the start time later than the end time or the temperature out of range of the mode. The following page will appear:

If you set the start time later than the end time or the temperature out of range of the mode. The following page will appear:

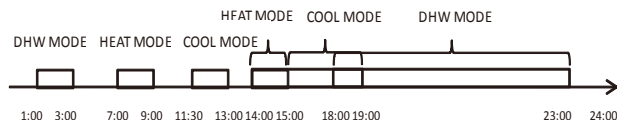
SCHEDULE				
TIMER	WEEKLY SCHEDULE			TIME
Timer 1 is useless. The start time is same to the end time.				
 CONFIRM				

### Example:

Six timer is set as following:

NO.	START	END	MODE	TEMP
T1	1:00	3:00	DHW	50°C
T2	7:00	9:00	HEAT	28°C
T3	11:30	13:00	COOL	20°C
T4	14:00	16:00	HEAT	28°C
T5	15:00	19:00	COOL	20°C
T6	18:00	23:00	DHW	50°C

The unit will run as following:



The operation of the controller at the following time:


Time	The operation of the controller
1:00	DHW mode is turned ON
3:00	DHW mode is turned OFF
7:00	HEAT MODE is turned ON
9:00	HEAT MODE is turned OFF
11:30	COOL MODE is turned ON
13:00	COOL MODE is turned OFF
14:00	HEAT MODE is turned ON
15:00	COOL MODE is turned ON and HEAT MODE is turned OFF
16:00	HEAT MODE is turned OFF
18:00	DHW MODE is turned ON
19:00	COOL MODE is turned OFF
23:00	DHW mode is turned OFF







### INFORMATION

If the start time is same to the end time in one timer, the timer is invalid.

## 6.4.2 Weekly schedule

If the timer function is on the weekly schedule is off, the later setting is effective. If WEEKLY SCHEDULE is activated,  is displayed on the home page.

Go to "MENU" > "SCHEDULE" > "WEEKLY SCHEDULE". Press "OK". The following page will appear:

SCHEDULE						
TIMER	WEEKLY SCHEDULE					
MON	TUES	WED	THUR	FRI	SAT	SUN
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SET				CANCEL		
  SELECT   SCROLL						

First select the days of the week you wish to schedule.

Use "◀", "▶" to scroll, press "OK" to select or unselect the day.

"MON" means that the day is selected, "MON" means that the day is unselected.



### INFORMATION

We must set two days at least when we want to enable WEEKLY SCHEDULE function.

SCHEDULE							
TIMER	WEEKLY SCHEDULE					TIME	
<div> MON TUES WED THUR FRI SAT SUN </div>							
<div> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> </div>							
SET				CANCEL			
<div> OK MON SELECT <div> <div>↕</div> <div>↔</div> </div> SCROLL </div>							

Use "◀" or "▶" to move to SET, press "OK". The Monday to Friday are selected to be scheduled and they have the same schedule

The following pages will appear:

SCHEDULE					
TIMER	WEEKLY SCHEDULE				TIME
NO.	START	END	MODE	TEMP	
1 <input checked="" type="checkbox"/>	00:00	02:00	HEAT	30°C	
2 <input checked="" type="checkbox"/>	03:00	04:00	COOL	20°C	
3 <input checked="" type="checkbox"/>	06:00	08:00	HEAT	35°C	
<div> <div> <div>↕</div> <div>↔</div> </div> SCROLL </div>					
1/2					

SCHEDULE					
TIMER	WEEKLY SCHEDULE				TIME
NO.	START	END	MODE	TEMP	
4 <input checked="" type="checkbox"/>	09:00	10:00	HEAT	32°C	
5 <input type="checkbox"/>	00:00	00:00	HEAT	0°C	
6 <input type="checkbox"/>	00:00	00:00	HEAT	0°C	
<div> <div> <div>↕</div> <div>↔</div> </div> SCROLL </div>					
2/2					

Use "◀", "▶", "▼", "▲" to scroll and adjust the time, the mode and the temperature. Timers can be set, including start time and end time, mode and temperature. The mode includes heat mode, cool mode and DHW mode.

The setting method refers to timer setting. The end time must be later than the start time. Otherwise this will show that **Timer is of no effect**.

#### How to cancel the WEEKLY SCHEDULE

Cancel the schedule: First select the days of the week.

Use "◀", "▶" to scroll.

SCHEDULE							
TIMER	WEEKLY SCHEDULE					TIME	
<div> MON TUES WED THUR FRI SAT SUN </div>							
<div> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> </div>							
SET				CANCEL			
<div> OK ENTER <div> <div>↕</div> <div>↔</div> </div> SCROLL </div>							

Use "◀", "▶" to move to "CANCEL", press "OK" to cancel the schedule. If you want to exit WEEKLY SCHEDULE, press "BACK".



#### INFORMATION

You have to reset TIMER/WEEKLY SCHEDULE, if you change the MAIN page to the ROOM page or you change the ROOM page to the MAIN page.

The TIMER or WEEKLY SCHEDULE is invalid, if ROOM THERMOSTAT is effect.

#### 6.4.3 TIME

The TIME function is used to set the local actual time and date.

Go to "MENU">"SCHEDULE">"TIME". Press "OK". The following page will appear:

SCHEDULE	
TIMER	WEEKLY SCHEDULE
CURRENT TIME	12: 30
CURRENT DAY	01-01-2015
<div> <div> <div>↕</div> <div>↔</div> </div> SCROLL </div>	

Use "◀", "▶", "▼", "▲" to scroll and Use "▲", "▼" adjust the time and date.



#### INFORMATION

■ The ECO or COMFORT MODE has the highest priority, the TIMER or WEEKLY SCHEDULE has the second priority and the PRESET TEMP. or WEATHER TEMP. SET has the lowest priority.

■ The PRESET TEMP. or WEATHER TEMP. SET becomes invalid, when we set the ECO or COMFORT valid. We must reset the PRESET TEMP. or WEATHER TEMP. SET when we set the ECO or COMFORT invalid.

■ TIMER or WEEKLY SCHEDULE is not affected when ECO or COMFORT is valid. TIMER or WEEKLY SCHEDULE is activated when the ECO or COMFORT is not running.

■ TIMER and WEEKLY SCHEDULE are at the same priority. The after setting function is valid. The PRESET TEMP. becomes invalid when TIMER or WEEKLY SCHEDULE is valid. The WEATHER TEMP. SET is not affected by the setting of TIMER or WEEKLY SCHEDULE.

■ PRESET TEMP. and WEATHER TEMP. SET are at the same priority. The after setting function is valid.



#### INFORMATION

All about the time set items (PRESET TEMP., ECO/COMFORT, DISINFECT, DHW PUMP, TIMER, WEEKLY SCHEDULE, SILENCE MODE, HOLIDAY HOME), the ON/OFF of the corresponding function can be activated only when the start time or the end time.

## 6.5 Options

OPTIONS menu contents as following:

- 1) SILENT MODE
- 2) HOLIDAY AWAY
- 3) HOLIDAY HOME
- 4) BACKUP HEATER


### 6.5.1 Silent Mode

The SILENT MODE is used to decrease the sound of the unit. However, it also decreases the heating/cooling capacity of the system. There are two silent mode levels.

level2 is more silent than level1, and the heating or cooling capacity is also more decreasing.



There are two method to use the silent mode:

- 1) silent mode in all time;
- 2) silent mode in timer.

■ Go to the home page to check if silent mode is activated. If is displayed, If the silent mode is activated,  will display on the home page.

■ Go to "MENU" > "OPTIONS" > "SILENT MODE". Press "OK".

The following page will appear:




OPTIONS			
SILENT MODE	HOLIDAY AWAY	HOLIDAY HOME	BACKUP HEATER
CURRENT STATE			OFF
SILENT LEVEL			
TIMER			ENTER
ON/OFF ON/OFF  SCROLL			

Use "ON/OFF" to select ON or OFF.




Description:

If CURRENT STATE is OFF, SILENT MODE is invalid.

When you select SILENT LEVEL, and press "OK" or "▶". The following page will appear:

OPTIONS			
SILENT MODE	HOLIDAY AWAY	HOLIDAY HOME	BACKUP HEATER
CURRENT STATE			ON
SILENT LEVEL			
TIMER			ENTER
 ADJUST  SCROLL			





LEVEL 1

OPTIONS			
SILENT MODE	HOLIDAY AWAY	HOLIDAY HOME	BACKUP HEATER
CURRENT STATE			ON
SILENT LEVEL			
TIMER			ENTER
 ADJUST  SCROLL			

LEVEL 2

You can use "▼", "▲" to select level 1 or level 2. Press "OK".


If the silent TIMER is selected, Press "OK" to enter, the following page will appear.

OPTIONS			
SILENT MODE	HOLIDAY AWAY	HOLIDAY HOME	BACKUP HEATER
NO.	START	END	
1 	12:00	15:00	
2 	22:00	07:00	
  SCROLL			

There are two timers for setting. Move to "■", press "OK" to select or unselect.

If the two time are both unselected, the silent mode will operate in all time. Otherwise, it will operate according as the time.


### 6.5.2 Holiday Away



■ If the holiday away mode is activated,  will display on the home page.

The holiday away function is used to prevent frozen in the winter during the outside holiday, and return the unit before the end of the holiday.

Go to "MENU" > "OPTIONS" > "HOLIDAY AWAY". Press "OK".

The following page will appear:

OPTIONS			
SILENT MODE	HOLIDAY AWAY	HOLIDAY HOME	BACKUP HEATER
CURRENT STATE			OFF
DHW MODE			OFF
DISINFECT			OFF
HEAT MODE			ON
ON/OFF ON/OFF  SCROLL 1/2			

OPTIONS			
SILENT MODE	HOLIDAY AWAY	HOLIDAY HOME	BACKUP HEATER
FROM			07-08-2015
UNTIL			07-08-2015
  SCROLL 2/2			

Usage example: You go away during the winter. The current date is 2016-01-31, two days later is 2016-02-02, it is the beginning date of the holiday.

If you are in the following situation:

■ In 2 days, you go away for 2 weeks during the winter.

■ You want to save energy, but prevent your house from freezing. Then you can do the following:

- 1) Configure the holiday. configure the following settings:

2) Activate the holiday mode.  
Go to "MENU" > "OPTIONS" > "HOLIDAY AWAY". Press "OK".  
Use "ON/OFF" to select "OFF" or "ON" and use "◀", "▶", "▼", "▲" to scroll and adjust.

Setting	Value
Holiday away	ON
From	2 February 2016
Until	16 February 2016
Operation mode	Heating
disinfect	ON



#### INFORMATION

- If DHW mode in holiday away mode is ON, The disinfect set by user is invalid.
- If holiday away mode is ON, The timer and weekly schedule are invalid except exit.
- If the CURRENT STATE is OFF, the HOLIDAY AWAY is OFF.
- If the CURRENT STATE is ON, the HOLIDAY AWAY is ON.
- The remote control doesn't accept any orders when holiday away mode is ON.
- Disinfecting the unit on 23:00 of the last day if disinfect is ON.
- When in holiday away mode, the climate related curves previously set is invalid, and the curves will automatically take effect after the holiday away mode is end.
- The preset temperature is invalid when in holiday away mode, but the preset value still display on the main page.

#### 6.5.2.2 Holiday Home

The holiday home function is used to deviate from the normal schedules without having to change them during the holiday at home.

- During your holiday, you can use the holiday mode to deviate from your normal schedules without having to change them.

Period	Then...
Before and after your holiday	Your normal schedules will be used.
During your holiday	The configured holiday settings will be used.

To activate or deactivate the holiday home mode:

Go to "MENU" > "OPTIONS" > "HOLIDAY HOME". Press "OK". The following page will appear:

OPTIONS			
SILENT MODE	HOLIDAY AWAY	HOLIDAY HOME	BACKUP HEATER
CURRENT STATE			ON
FROM			15-08-2015
UNTIL			17-08-2015
TIMER			ENTER
ON/OFF ON/OFF ◀ SCROLL			

Use "ON/OFF" to select "OFF" or "ON" and use "◀", "▶", "▼", "▲" to scroll and adjust.

If the CURRENT STATE is OFF, the HOLIDAY HOME is OFF.  
If the CURRENT STATE is ON, the HOLIDAY HOME is ON.

Use "▼", "▲" to adjust the date.

- Before and after your holiday, your normal schedule will be used.
- During your holiday, you save energy and prevent your house from freezing.



#### INFORMATION

You have to reset Holiday away or Holiday home, if you change the unit whether or not have the function of DHW or HEAT.

#### 6.5.3 Backup Heater

- The BACKUP HEATER function is used to force the backup heater. Go to "MENU" > "OPTIONS" > "BACKUP HEATER". Press "OK". If the HEATER is set NON in "OTHER HEATING SOURCE", The following page will appear:

OPTIONS			
SILENT MODE	HOLIDAY AWAY	HOLIDAY HOME	BACKUP HEATER
SCROLL			

- If the HEATER is set YES in "OTHER HEATING SOURCE", The following page will appear:

OPTIONS			
SILENT MODE	HOLIDAY AWAY	HOLIDAY HOME	BACKUP HEATER
BACKUP HEATER1			ON
BACKUP HEATER2			ON
OK ENTER ◀ SCROLL			

Use "ON/OFF" to select "OFF" or "ON" and use "▼", "▲" to scroll.



#### INFORMATION

- If the operation mode is auto mode in space heating or cooling side, the buckup heater function can not be selected.
- The BACKUP HEATER function is invalid when only ROOM heat mode enabled.

#### 6.6 CHILD LOCK

The CHILD Lock function is used to prevent children error operation. The mode setting and temperature adjusting can be locked or unlocked by use CHILD LOCK function. Go to "MENU" > "CHILD LOCK". The page is displayed:

CHILD LOCK
Please input the password:
0 0 0
OK ENTER ◀ ADJUST ▶ SCROLL

Input the current password,the following page will appear:

CHILD LOCK	
COOL/HEAT TEMP. ADJUST	UNLOCK
COOL/HEAT MODE ON/OFF	UNLOCK
DHW TEMP. ADJUST	UNLOCK
DHW MODE ON/OFF	UNLOCK

UNLOCK	LOCK/UNLOCK	SCROLL
--------	-------------	--------

Use "▼", "▲" to scroll and "UNLOCK" to select LOCK or UNLOCK. The temperature can't be adjusted when the temperature is locked. The mode can't be changed when the mode is locked. If you want to change them, you must unlock them use the CHILD LOCK function.

## 6.7 SERVICE INFORMATION

### 6.7.1 About service information

Service information menu contents as following:

- 1) service call: to check service call for contacting;
- 2) error code: to check the error code mean;
- 3) parameter: to review the operation parameters;
- 4) display: to set the display.

### 6.7.2 How to go to service information menu

- Go to "MENU" > "SERVICE INFORMATION". Press "OK".

The following page will appear:

- The service call can show the service phone or mobile number. The installer can input the phone number. See FOR SERVICEMAN,

SERVICE INFORMATION			
SERVICE CALL	ERROR CODE	PARAMETER	DISPLAY
PHONE NO. 00000000000000			
MOBILE NO. 00000000000000			

SCROLL
--------

Error code is used to show when the fault or protection happens and show the mean of the error code.

SERVICE INFORMATION			
SERVICE CALL	ERROR CODE	PARAMETER	DISPLAY
E2		14:10	01-08-2015
E2		14:00	01-08-2015
E2		13:50	01-08-2015
E2		13:20	01-08-2015

OK	ENTER	SCROLL
----	-------	--------

Press OK the page will appear:

SERVICE INFORMATION			
SERVICE CALL	ERROR CODE	PARAMETER	DISPLAY
E2		14:10	01-08-2015
E2		14:00	01-08-2015
E2		13:50	01-08-2015
E2		13:20	01-08-2015

OK	ENTER	SCROLL
----	-------	--------

press OK to show the mean of the error code:

12:30 08-08-2015 SAT.			
E2 communication fault between controller and indoor unit			
Please contact your dealer.			

OK	CONFIRM
----	---------

The parameter function is used to display the main parameter, there are two pages to show the parameter:

SERVICE INFORMATION			
SERVICE CALL	ERROR CODE	PARAMETER	DISPLAY
		ROOM SET TEMP.	26°C
		MAIN SET TEMP.	55°C
		TANK SET TEMP.	55°C
		ROOM ACTUAL TEMP.	24°C

OK	ENTER	SCROLL
----	-------	--------

The display function is used to set the interface, the main items are language, backlight, buzzer and screen lock time:

SERVICE INFORMATION			
SERVICE CALL	ERROR CODE	PARAMETER	DISPLAY
		LANGUAGE	EN
		BACKLIGHT	ON
		BUZZER	ON
		SCREEN LOCK TIME	120SEC

OK	ENTER	SCROLL
----	-------	--------

Use "OK" to enter and use "◀", "▶", "▼", "▲" to scroll.

Information:

Now there is only one language English in the interface.



## 6.8 Operation Parameter

This menu is for installer or service engineer reviewing the operation parameter.

- At home page, go to "MENU" > "OPERATION PARAMETER".
- Press "OK". There are five pages for the operating parameter as following. Use "▼", "▲" to scroll.

OPERATION PARAMETER	
OPERATE MODE	COOL
COMPRESSOR CURRENT	12A
COMPRESSOR FREQUENCY	24Hz
COMP.RUN TIME1	54MIN
COMP.RUN TIME2	65MIN
COMP.RUN TIME3	10MIN
⬇ SCROLL	1/5

OPERATION PARAMETER	
COMP.RUN TIME4	1000HOUR
EXPANSION VALUE	240P
FAN SPEED	600 R/MIN
BACKUP HEATER1 CURRENT	0 A
BACKUP HEATER2 CURRENT	0 A
T1 LEAVING WATER TEMP.1	25°C
⬇ SCROLL	2/5

OPERATION PARAMETER	
T1B LEAVING WATER TEMP.2	25°C
T2 PLATE F-OUT TEMP.	30°C
T2B PLATE F-IN TEMP.	45°C
T3 OUTDOOR EXCHANGE TEMP.	-7°C
T4 OUTDOOR AIR TEMP.	-7°C
T5 WATER TANK TEMP.	-7°C
⬇ SCROLL	3/5

OPERATION PARAMETER	
Ta Room temp	25°C
Th COMP. SUCTION TEMP.	25°C
Tp COMP. DISCHARGE TEMP.	25°C
Tw-0 PLATE W-OUTLET TEMP.	25°C
Tw-I PLATE W-INLET TEMP.	25°C
P1 COMP. PRESSURE1	200kPa
⬇ SCROLL	4/5

OPERATION PARAMETER	
P2 COMP. PRESSURE2	--kPa
POWER CONSUMPTION	OKWH
⬇ SCROLL	5/5



## INFORMATION

The power consumption parameter is preparatory.  
if some parameter is not be activated in the system, the parameter will show "--"

## 6.9 For Serviceman

### 6.9.1 About For Serviceman

FOR SERVICEMAN is used for installer and service engineer.

- Setting the composition of equipment.
- Setting the parameters.

### 6.9.2 How To Go To For Serviceman

Go to "MENU" > "FOR SERVICEMAN". Press "OK".

FOR SERVICEMAN	
Please input the password:	
0 0 0	
OK	ENTER ⬇ ADJUST ⬅ SCROLL

- The FOR SERVICEMAN is used for installer or service engineer. It is NOT intended the home owner alters setting with this menu.

- It is for this reason password protection is required to prevent unauthorised access to the service settings.

### 6.9.3 How To Exit For SERVICEMAN

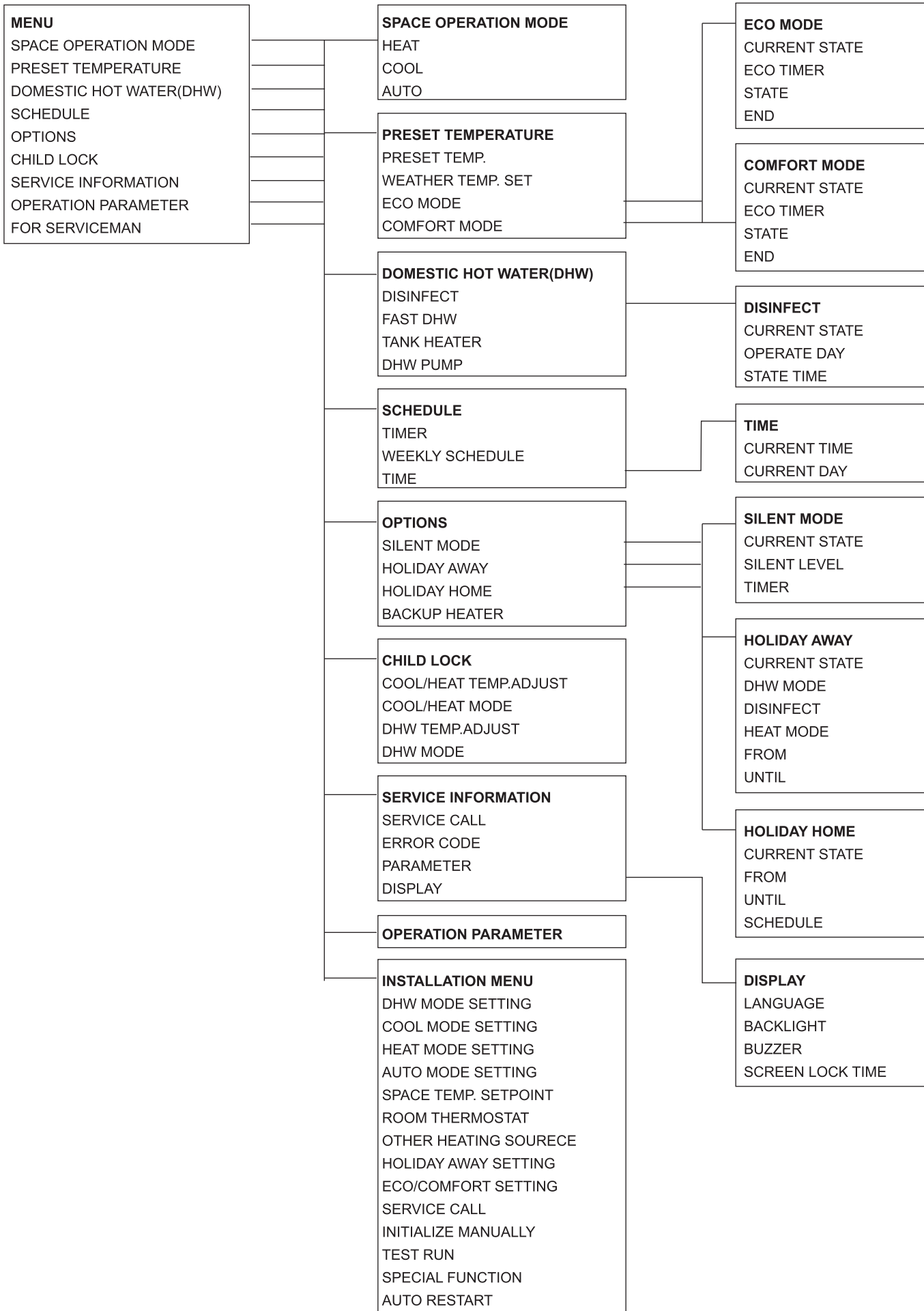
If you have set all the parameter.

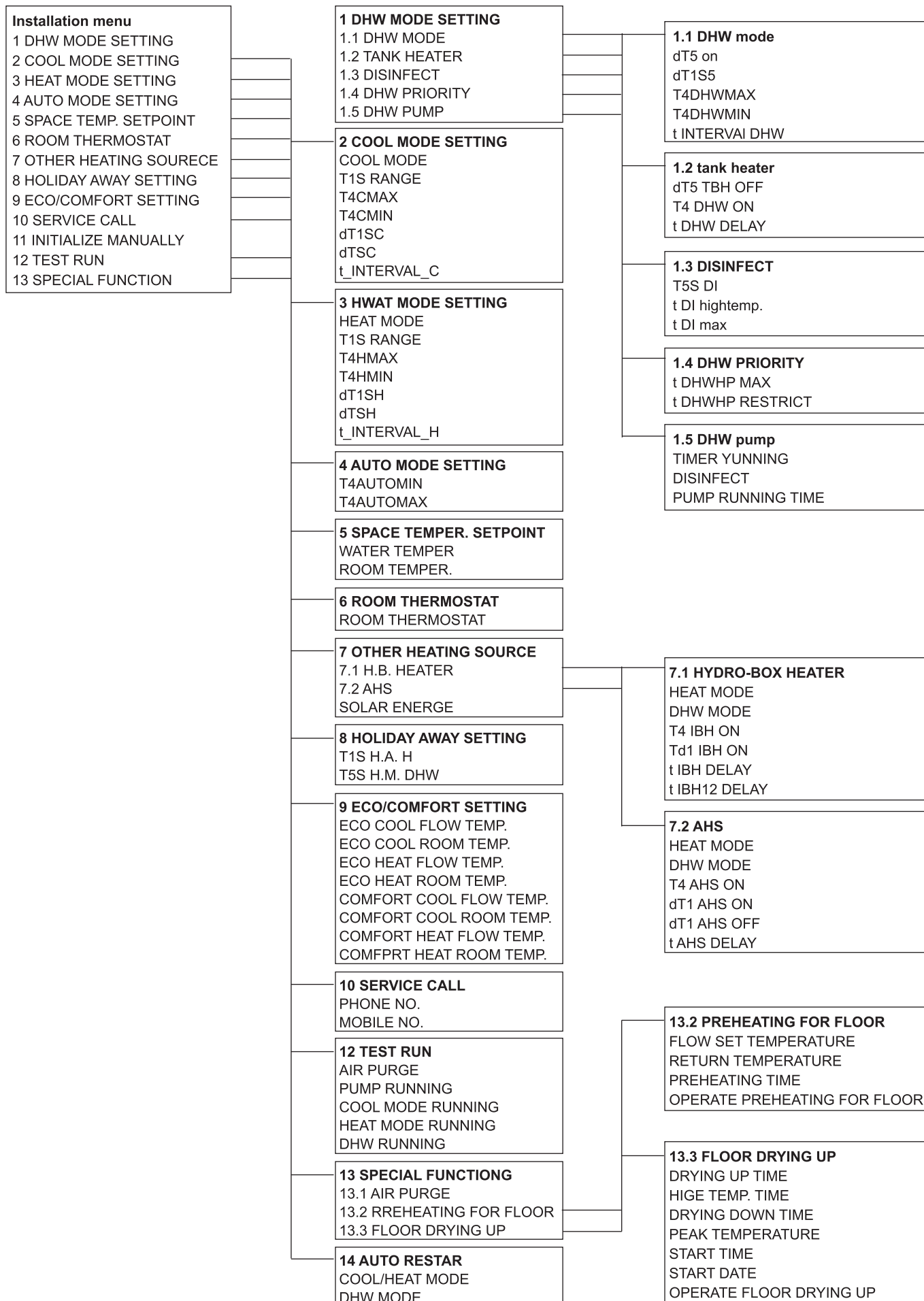
Press "BACK", the following page will be appear:

FOR SERVICEMAN	
Do you want to exit the for serviceman?	
NO	YES
OK	CONFIRM ⬅ SCROLL

Select "YES" and press "OK" to exit the FOR SERVICEMAN.  
After exiting the FOR SERVICEMAN, the unit will be turned off.

7 Menu structure : Overview





**Table1 The environment temperature curve of the low temperature setting for heating**

T4	≤-20	-19	-18	-17	-16	-15	-14	-13	-12	-11	-10	-9	-8	-7	-6	-5	-4	-3	-2	-1	0
1-T1S	38	38	38	38	37	37	37	37	37	37	36	36	36	36	36	36	36	35	35	35	35
2-T1S	35	35	35	35	34	34	34	34	34	34	34	34	33	33	33	33	33	33	33	33	32
3-T1S	33	33	33	33	33	33	33	32	32	32	32	32	32	32	32	32	32	32	32	32	31
4-T1S	35	35	35	34	34	34	34	34	34	33	33	33	33	33	33	32	32	32	32	32	31
5-T1S	33	33	33	33	32	32	32	32	32	32	32	32	31	31	31	31	31	31	31	31	30
6-T1S	31	31	31	31	30	30	30	30	30	30	30	30	29	29	29	29	29	29	29	29	28
7-T1S	29	29	29	29	29	29	29	28	28	28	28	28	28	28	28	28	28	28	28	28	27
8-T1S	29	29	29	29	28	28	28	28	28	28	28	28	27	27	27	27	27	27	27	27	26
T4	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	≥20	
1-T1S	35	35	35	34	34	34	34	34	34	33	33	33	33	33	33	33	32	32	32	32	32
2-T1S	32	32	32	32	32	32	32	31	31	31	31	31	31	31	31	30	30	30	30	30	30
3-T1S	31	31	31	31	31	31	31	31	31	31	31	31	31	31	30	30	30	30	30	30	30
4-T1S	31	31	31	31	31	30	30	30	30	30	30	29	29	29	29	29	29	28	28	28	28
5-T1S	30	30	30	30	30	30	30	29	29	29	29	29	29	29	29	28	28	28	28	28	28
6-T1S	28	28	28	28	28	28	28	27	27	27	27	27	27	27	27	26	26	26	26	26	26
7-T1S	27	27	27	27	27	27	27	27	27	27	27	27	27	27	26	26	26	26	26	26	26
8-T1S	26	26	26	26	26	26	26	25	25	25	25	25	25	25	25	24	24	24	24	24	24

**Table2 The environment temperature curve of the high temperature setting for heating**

T4	≤-20	-19	-18	-17	-16	-15	-14	-13	-12	-11	-10	-9	-8	-7	-6	-5	-4	-3	-2	-1	0
1-T1S	55	55	55	55	54	54	54	54	54	54	54	54	53	53	53	53	53	53	53	53	52
2-T1S	55	55	54	54	54	54	53	53	53	53	52	52	52	52	51	51	51	51	50	50	50
3-T1S	55	54	54	53	53	53	52	52	51	51	51	50	50	50	49	49	49	48	48	48	47
4-T1S	50	50	50	50	49	49	49	49	49	49	49	49	48	48	48	48	48	48	48	48	47
5-T1S	50	50	49	49	49	49	48	48	48	48	47	47	47	47	46	46	46	46	45	45	45
6-T1S	45	45	45	45	44	44	44	44	44	44	44	44	43	43	43	43	43	43	43	43	42
7-T1S	45	45	44	44	44	44	43	43	43	43	42	42	42	42	41	41	41	41	40	40	40
8-T1S	40	40	40	40	39	39	39	39	39	39	39	39	38	38	38	38	38	38	38	38	37
T4	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	≥20	
1-T1S	52	52	52	52	52	52	52	51	51	51	51	51	51	51	51	50	50	50	50	50	50
2-T1S	50	49	49	49	49	48	48	48	48	47	47	47	47	46	46	46	46	45	45	45	45
3-T1S	47	46	46	46	45	45	45	44	44	44	43	43	43	42	42	41	41	41	40	40	40
4-T1S	47	47	47	47	47	47	47	46	46	46	46	46	46	46	46	45	45	45	45	45	45
5-T1S	45	44	44	44	44	43	43	43	43	42	42	42	42	41	41	41	41	40	40	40	40
6-T1S	42	42	42	42	42	42	42	41	41	41	41	41	41	41	41	40	40	40	40	40	40
7-T1S	40	39	39	39	39	38	38	38	38	37	37	37	37	36	36	36	36	35	35	35	35
8-T1S	37	37	37	37	37	37	37	36	36	36	36	36	36	36	36	35	35	35	35	35	35

**Table3 The environment temperature curve of the low temperature setting for cooling**

T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
1-T1S	18	13	10	7
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
2-T1S	19	14	11	8
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
3-T1S	20	15	12	9
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
4-T1S	21	16	13	10
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
5-T1S	22	17	14	11
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
6-T1S	23	18	15	12
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
7-T1S	24	19	16	13
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
8-T1S	25	21	18	14

**Table4 The environment temperature curve of the high temperature setting for cooling**

T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
1-T1S	20	18	18	18
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
2-T1S	21	19	18	18
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
3-T1S	22	20	18	18
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
4-T1S	23	21	18	18
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
5-T1S	24	22	20	18
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
6-T1S	25	23	21	19
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
7-T1S	25	24	22	20
T4	$-10 \leq T4 < 15$	$15 \leq T4 < 22$	$22 \leq T4 < 30$	$30 \leq T4 < 46$
8-T1S	25	25	23	21



# Certifications



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Product Fiche: space heaters. Scheda prodotto: apparecchi per il riscaldamento d'ambiente.			
SERIES / FAMIGLIA			M-thermal Mono series
Model / Nome modello	1		MHC-V5W/D2N1
Size / Grandezza	2		5
Class / Classe	3		A++
$P_{tn}$	4	kW	7
$\eta_b$	5	%	129
$Q_{HE}$	6	kWh	4, 202
$L_{WA\_IN}$	7	dB	-
Precautions	8	see installation and operating manual / vedi manuale uso e manutenzione	
$P_{tn\_colder}$	9	kW	5
$P_{tn\_warmer}$	10	kW	5
$\eta_{b\_colder}$	11	%	100
$\eta_{b\_warmer}$	12	%	145
$Q_{HE\_colder}$	13	kWh	4, 459
$Q_{HE\_warmer}$	14	kWh	1, 66
$L_{WA\_OUT}$	15	dB	64

Product Fiche: space heaters. Scheda prodotto: apparecchi per il riscaldamento d'ambiente.			
SERIES / FAMIGLIA			M-thermal Mono series
Model / Nome modello	1		MHC-V7W/D2N1
Size / Grandezza	2		7
Class / Classe	3		A++
$P_{tn}$	4	kW	7
$\eta_b$	5	%	129
$Q_{HE}$	6	kWh	4, 202
$L_{WA\_IN}$	7	dB	-
Precautions	8	see installation and operating manual / vedi manuale uso e manutenzione	
$P_{tn\_colder}$	9	kW	7
$P_{tn\_warmer}$	10	kW	7
$\eta_{b\_colder}$	11	%	106
$\eta_{b\_warmer}$	12	%	167
$Q_{HE\_colder}$	13	kWh	6, 436
$Q_{HE\_warmer}$	14	kWh	2, 121
$L_{WA\_OUT}$	15	dB	66

Product Fiche: space heaters. Scheda prodotto: apparecchi per il riscaldamento d'ambiente.			
SERIES / FAMIGLIA			M-thermal Mono series
Model / Nome modello	1		MHC-V9W/D2N1
Size / Grandezza	2		9
Class / Classe	3		A++
$P_{tn}$	4	kW	9
$\eta_s$	5	%	127
$Q_{HE}$	6	kWh	5,558
$L_{WA\_IN}$	7	dB	-
Precautions	8	see installation and operating manual / vedi manuale uso e manutenzione	
$P_{tn\_colder}$	9	kW	9
$P_{tn\_warmer}$	10	kW	8
$\eta_{s\_colder}$	11	%	110
$\eta_{s\_warmer}$	12	%	167
$Q_{HE\_colder}$	13	kWh	7,622
$Q_{HE\_warmer}$	14	kWh	2,668
$L_{WA\_OUT}$	15	dB	67

Product Fiche: space heaters. Scheda prodotto: apparecchi per il riscaldamento d'ambiente.			
SERIES / FAMIGLIA			M-thermal Mono series
Model / Nome modello	1		MHC-V10W/D2N1
Size / Grandezza	2		10
Class / Classe	3		A++
$P_{tn}$	4	kW	11
$\eta_b$	5	%	127
$Q_{HE}$	6	kWh	6, 960
$L_{WA\_IN}$	7	dB	-
Precautions	8	see installation and operating manual / vedi manuale uso e manutenzione	
$P_{tn\_colder}$	9	kW	10
$P_{tn\_warmer}$	10	kW	10
$\eta_{b\_colder}$	11	%	99
$\eta_{b\_warmer}$	12	%	153
$Q_{HE\_colder}$	13	kWh	9. 946
$Q_{HE\_warmer}$	14	kWh	3, 534
$L_{WA\_OUT}$	15	dB	67

Product Fiche: space heaters. Scheda prodotto: apparecchi per il riscaldamento d'ambiente.			
SERIES / FAMIGLIA			M-thermal Mono series
Model / Nome modello	1		MHC-V12W/D2N1
Size / Grandezza	2		12
Class / Classe	3		A++
$P_{tn}$	4	kW	11
$\eta_b$	5	%	127
$Q_{HE}$	6	kWh	6, 960
$L_{WA\_IN}$	7	dB	-
Precautions	8	see installation and operating manual / vedi manuale uso e manutenzione	
$P_{tn\_colder}$	9	kW	11
$P_{tn\_warmer}$	10	kW	12
$\eta_{b\_colder}$	11	%	94
$\eta_{b\_warmer}$	12	%	159
$Q_{HE\_colder}$	13	kWh	12, 303
$Q_{HE\_warmer}$	14	kWh	3, 967
$L_{WA\_OUT}$	15	dB	69

Product Fiche: space heaters. Scheda prodotto: apparecchi per il riscaldamento d'ambiente.			
SERIES / FAMIGLIA			M-thermal Mono series
Model / Nome modello	1		MHC-V14W/D2N1
Size / Grandezza	2		14
Class / Classe	3		A++
$P_{tn}$	4	kW	13
$\eta_b$	5	%	127
$Q_{HE}$	6	kWh	8, 420
$L_{WA\_IN}$	7	dB	-
Precautions	8	see installation and operating manual / vedi manuale uso e manutenzione	
$P_{tn\_colder}$	9	kW	12
$P_{tn\_warmer}$	10	kW	12
$\eta_{b\_colder}$	11	%	94
$\eta_{b\_warmer}$	12	%	160
$Q_{HE\_colder}$	13	kWh	12, 303
$Q_{HE\_warmer}$	14	kWh	3, 928
$L_{WA\_OUT}$	15	dB	73



Product Fiche: space heaters. Scheda prodotto: apparecchi per il riscaldamento d'ambiente.			
SERIES / FAMIGLIA			M-thermal Mono series
Model / Nome modello	1		MHC-V16W/D2N1
Size / Grandezza	2		16
Class / Classe	3		A++
$P_{tn}$	4	kW	14
$\eta_b$	5	%	125
$Q_{HE}$	6	kWh	8, 973
$L_{WA\_IN}$	7	dB	-
Precautions	8	see installation and operating manual / vedi manuale uso e manutenzione	
$P_{tn\_colder}$	9	kW	15
$P_{tn\_warmer}$	10	kW	15
$\eta_{b\_colder}$	11	%	99
$\eta_{b\_warmer}$	12	%	155
$Q_{HE\_colder}$	13	kWh	14, 341
$Q_{HE\_warmer}$	14	kWh	4, 963
$L_{WA\_OUT}$	15	dB	73

Product Fiche: space heaters. Scheda prodotto: apparecchi per il riscaldamento d'ambiente.			
SERIES / FAMIGLIA			M-thermal Mono series
Model / Nome modello	1		MHC-V12W/D2RN1
Size / Grandezza	2		12
Class / Classe	3		A++
$P_{tn}$	4	kW	11
$\eta_b$	5	%	127
$Q_{HE}$	6	kWh	6, 850
$L_{WA\_IN}$	7	dB	-
Precautions	8	see installation and operating manual / vedi manuale uso e manutenzione	
$P_{tn\_colder}$	9	kW	11
$P_{tn\_warmer}$	10	kW	12
$\eta_{b\_colder}$	11	%	108
$\eta_{b\_warmer}$	12	%	149
$Q_{HE\_colder}$	13	kWh	10, 958
$Q_{HE\_warmer}$	14	kWh	4, 386
$L_{WA\_OUT}$	15	dB	70

Product Fiche: space heaters. Scheda prodotto: apparecchi per il riscaldamento d'ambiente.			
SERIES / FAMIGLIA			M-thermal Mono series
Model / Nome modello	1		MHC-V14W/D2RN1
Size / Grandezza	2		14
Class / Classe	3		A++
$P_{tn}$	4	kW	13
$\eta_b$	5	%	128
$Q_{HE}$	6	kWh	8, 291
$L_{WA\_IN}$	7	dB	-
Precautions	8	see installation and operating manual / vedi manuale uso e manutenzione	
$P_{tn\_colder}$	9	kW	12
$P_{tn\_warmer}$	10	kW	12
$\eta_{b\_colder}$	11	%	108
$\eta_{b\_warmer}$	12	%	147
$Q_{HE\_colder}$	13	kWh	10, 956
$Q_{HE\_warmer}$	14	kWh	4, 445
$L_{WA\_OUT}$	15	dB	73

Product Fiche: space heaters. Scheda prodotto: apparecchi per il riscaldamento d'ambiente.			
SERIES / FAMIGLIA			M-thermal Mono series
Model / Nome modello	1		MHC-V16W/D2RN1
Size / Grandezza	2		16
Class / Classe	3		A++
$P_{tn}$	4	kW	14
$\eta_b$	5	%	126
$Q_{HE}$	6	kWh	9, 172
$L_{WA\_IN}$	7	dB	-
Precautions	8	see installation and operating manual / vedi manuale uso e manutenzione	
$P_{tn\_colder}$	9	kW	15
$P_{tn\_warmer}$	10	kW	15
$\eta_{b\_colder}$	11	%	111
$\eta_{b\_warmer}$	12	%	169
$Q_{HE\_colder}$	13	kWh	13, 021
$Q_{HE\_warmer}$	14	kWh	4, 773
$L_{WA\_OUT}$	15	dB	73

Technical parameters				
Model(s):		MHC-V5W/D2N1		
Air-to-water heat pump:		YES		
Water-to-water heat pump:		NO		
Brine-to-water heat pump:		NO		
Low-temperature heat pump:		NO		
Equipped with a supplementary heater:		NO		
Heat pump combination heater:		NO		
Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.				
Parameters shall be declared for average, colder and warmer climate conditions.				
Item	Symbol	Value	Unit	
Rated heat output (*)	Prated	7	kW	
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				
Tj = -7℃	Pdh	5.9	kW	
Tj = 2℃	Pdh	3.7	kW	
Tj = 7℃	Pdh	2.5	kW	
Tj = 12℃	Pdh	1.1	kW	
Tj = bivalent temperature	Pdh	5.9	kW	
Tj = operating limit	Pdh	6.6	kW	
For air-to-water heat pumps: Tj = -15℃	Pdh	-	kW	
Bivalent temperature	Tbiv	-7	℃	
Cycling interval capacity for heating	Pcych	-	kW	
Degradation co-efficient (**)	Cdh	0.9	--	
Power consumption in modes other than active mode				
off mode	Poff	0.016	kW	
standby mode	Psb	0.016	kW	
thermostat-off mode	Pto	0.016	kW	
crankcase heater mode	Pck	0.034	kW	
Other items				
Capacity control	variable			
Sound power level, indoors/ outdoors	LWA	-/64	dB	
Annual energy consumption	QHE	4202	kWh	
For heat pump combination heater:				
Declared load profile	-			
Daily electricity consumption	Qelec	-	kWh	
Annual electricity consumption	AEC	-	kWh	
Water heating energy efficiency		ηwh	-	%
Daily fuel consumption		Qfuel	-	kWh
Annual fuel consumption		AFC	-	GJ
Contact details	GD Midea Heating & Ventilating Equipment Co. Ltd (Penglai industry road, Beijiao, Shunde, Foshan, Guangdong, P.R China)			

(\*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).

(\*\*) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Technical parameters				
Model(s):	MHC-V7W/D2N1			
Air-to-water heat pump:	YES			
Water-to-water heat pump:	NO			
Brine-to-water heat pump:	NO			
Low-temperature heat pump:	NO			
Equipped with a supplementary heater:	NO			
Heat pump combination heater:	NO			
Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.				
Parameters shall be declared for average, colder and warmer climate conditions.				
Item	Symbol	Value	Unit	
Rated heat output (*)	Prated	7	kW	
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				
Tj = -7°C	Pdh	5.9	kW	
Tj = 2°C	Pdh	3.7	kW	
Tj = 7°C	Pdh	2.5	kW	
Tj = 12°C	Pdh	1.1	kW	
Tj = bivalent temperature	Pdh	5.9	kW	
Tj = operating limit	Pdh	6.6	kW	
	Pdh	-	kW	
Bivalent temperature	Tbiv	-7	°C	
	Pcyc	-	kW	
Degradation co-efficient (**)	Cdh	0.9	--	
Power consumption in modes other than active mode				
off mode	Poff	0.016	kW	
standby mode	Psb	0.016	kW	
thermostat-off mode	Pto	0.016	kW	
crankcase heater mode	Pck	0.034	kW	
Other items				
Capacity control	variable			
Sound power level, indoors/outdoors	LWA	-/66	dB	
Annual energy consumption	QHE	4202	kWh	
For heat pump combination heater:				
Declared load profile	-			
Daily electricity consumption	Qelec	-	kWh	
Annual electricity consumption	AEC	-	kWh	
Water heating energy efficiency	ηwh	-	%	
Daily fuel consumption	Qfuel	-	kWh	
Annual fuel consumption	AFC	-	GJ	
Contact details	GD Midea Heating & Ventilating Equipment Co. Ltd (Penglai industry road, Beijiao, Shunde, Foshan, Guangdong, P.R China)			
(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj). (**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.				

## Technical parameters

Model(s):				MHC-V9W/D2N1			
Air-to-water heat pump:				YES			
Water-to-water heat pump:				NO			
Brine-to-water heat pump:				NO			
Low-temperature heat pump:				NO			
Equipped with a supplementary heater:				NO			
Heat pump combination heater:				NO			
Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.							
Parameters shall be declared for average, colder and warmer climate conditions							
Item				Item			
Symbol				Symbol			
Value				Value			
Unit				Unit			
Rated heat output (*)				Seasonal space heating energy efficiency			
Prated				ηs			
9				127			
kW				%			
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = -7°C				COPd			
Pd <sub>h</sub>				1.98			
7.7				-			
kW							
Tj = 2°C				COPd			
Pd <sub>h</sub>				3.02			
4.9				-			
kW							
Tj = 7°C				COPd			
Pd <sub>h</sub>				4.67			
3.2				-			
kW							
Tj = 12°C				COPd			
Pd <sub>h</sub>				6.16			
1.4				-			
kW							
Tj = bivalent temperature				COPd			
Pd <sub>h</sub>				1.98			
7.7				-			
kW							
Tj = operating limit				COPd			
Pd <sub>h</sub>				1.78			
7.0				-			
kW							
For air-to-water heat pumps: Tj = -15°C				COPd			
Pd <sub>h</sub>				-			
-				-			
kW							
Bivalent temperature				For air-to-water heat pumps: Operation limit temperature			
T <sub>biv</sub>				TOL			
-7				-10			
°C				°C			
Cycling interval capacity for heating				Cycling interval efficiency			
P <sub>cych</sub>				COP <sub>cyc</sub> or PER <sub>cyc</sub>			
-				-			
kW				%			
Degradation co-efficient (**)				Heating water operating limit temperature			
C <sub>dh</sub>				W <sub>TOL</sub>			
0.9				49			
-				°C			
Power consumption in modes other than active mode				Supplementary heater			
off mode				Rated heat output (**)			
P <sub>off</sub>				P <sub>sup</sub>			
0.016				1.7			
kW				kW			
standby mode				Type of energy input			
P <sub>sb</sub>				-			
0.016							
kW							
thermostat-off mode							
P <sub>to</sub>							
0.016							
kW							
crankcase heater mode							
P <sub>ck</sub>							
0.034							
kW							
Other items							
Capacity control				For air-to-water heat pumps: Rated air flow rate, outdoors			
variable				-			
Sound power level, indoors/ outdoors				For water- or brine-to-water heat pumps: Rated brine or water flow rate, outdoor heat exchanger			
L <sub>WA</sub>				-			
-67				-			
dB				m³/h			
Annual energy consumption				m³/h			
Q <sub>HE</sub>				-			
5558							
kWh or GJ							
For heat pump combination heater:							
Declared load profile				Water heating energy efficiency			
-				η <sub>wh</sub>			
Daily electricity consumption				-			
Q <sub>elec</sub>				%			
-				Daily fuel consumption			
kWh				Q <sub>fuel</sub>			
Annual electricity consumption				-			
AEC				kWh			
-				Annual fuel consumption			
kWh				AFC			
				-			
				GJ			
Contact details				GD Midea Heating & Ventilating Equipment Co. Ltd (Penglai industry road, Beijiao, Shunde, Foshan, Guangdong, P.R China)			
(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).							
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0.9.							

Technical parameters				
Model(s):		MHC-V10W/D2N1		
Air-to-water heat pump:		YES		
Water-to-water heat pump:		NO		
Brine-to-water heat pump:		NO		
Low-temperature heat pump:		NO		
Equipped with a supplementary heater:		YES		
Heat pump combination heater:		NO		
Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.				
Parameters shall be declared for average, colder and warmer climate conditions.				
Item	Symbol	Value	Unit	
Rated heat output (*)	Prated	11	kW	
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				
Tj = -7℃	Pdh	9.7	kW	
Tj = 2℃	Pdh	6.2	kW	
Tj = 7℃	Pdh	4.2	kW	
Tj = 12℃	Pdh	2.7	kW	
Tj = bivalent temperature	Pdh	9.7	kW	
Tj = operating limit	Pdh	11.0	kW	
For air-to-water heat pumps: Tj = -15℃	Pdh	-	kW	
Bivalent temperature	Tbiv	-7	℃	
Cycling interval capacity for heating	Pcy ch	-	kW	
Degradation co-efficient (**)	Cdh	0.9	--	
Power consumption in modes other than active mode				
off mode	Poff	0.017	kW	
standby mode	Psb	0.017	kW	
thermostat-off mode	Pto	0.006	kW	
crankcase heater mode	Pck	0.018	kW	
Other items				
Capacity control	variable			
Sound power level, indoors/ outdoors	LWA	-67	dB	
Annual energy consumption	QHE	6960	kWh	
For heat pump combination heater:				
Declared load profile	-		Water heating energy efficiency	ηwh
Daily electricity consumption	Qelec	-	Daily fuel consumption	Qfuel
Annual electricity consumption	AEC	-	Annual fuel consumption	AFC
Contact details		GD Midea Heating & Ventilating Equipment Co. Ltd (Penglai industry road, Beijiao, Shunde, Foshan, Guangdong, P.R China)		
(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).				
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.				

Seasonal space heating energy efficiency	ηs	127	%
Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = -7℃	COPd	1.93	-
Tj = 2℃	COPd	3.12	-
Tj = 7℃	COPd	4.63	-
Tj = 12℃	COPd	5.26	-
Tj = bivalent temperature	COPd	1.93	-
Tj = operating limit	COPd	1.81	-
For air-to-water heat pumps: Tj = -15℃	COPd	-	-
For air-to-water heat pumps: Operation limit temperature	TOL	-10	℃
Cycling interval efficiency	COPcyc or PERcyc	-	%
Heating water operating limit temperature	WTOL	49	℃
Supplementary heater			
Rated heat output (**)	Psup	0	kW
Type of energy input	Electrical		
For air-to-water heat pumps: Rated air flow rate, outdoors			
	-	6250	m³/h
For water- or brine-to-water heat pumps: Rated brine or water flow rate, outdoor heat exchanger			
	-	-	m³/h



Technical parameters							
Model(s):		MHC-V12W/D2N1					
Air-to-water heat pump:		YES					
Water-to-water heat pump:		NO					
Brine-to-water heat pump:		NO					
Low-temperature heat pump:		NO					
Equipped with a supplementary heater:		YES					
Heat pump combination heater:		NO					
Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.							
Parameters shall be declared for average, colder and warmer climate conditions.							
Item	Symbol	Value	Unit				
Rated heat output (*)	Prated	11	kW				
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj							
Tj = -7℃	Pdh	9.7	kW				
Tj = 2℃	Pdh	6.2	kW				
Tj = 7℃	Pdh	4.2	kW				
Tj = 12℃	Pdh	2.7	kW				
Tj = bivalent temperature	Pdh	9.7	kW				
Tj = operating limit	Pdh	11.0	kW				
For air-to-water heat pumps: Tj = -15℃	Pdh	-	kW				
Bivalent temperature	Tbiv	-7	℃				
Cycling interval capacity for heating	Pcy ch	-	kW				
Degradation co-efficient (**)	Cdh	0.9	--				
Power consumption in modes other than active mode							
off mode	Poff	0.017	kW				
standby mode	Psb	0.017	kW				
thermostat-off mode	Pto	0.006	kW				
crankcase heater mode	Pck	0.018	kW				
Other items							
Capacity control	variable						
Sound power level, indoors/ outdoors	LWA	-/69	dB				
Annual energy consumption	QHE	6960	kWh				
For heat pump combination heater:							
Declared load profile		-		Water heating energy efficiency			
Daily electricity consumption	Qelec	-	kWh				
Annual electricity consumption	AEC	-	kWh				
				ηwh	-	%	
				Daily fuel consumption	Qfuel	-	kWh
				Annual fuel consumption	AFC	-	GJ
Contact details		GD Midea Heating & Ventilating Equipment Co. Ltd (Penglai industry road, Beijiao, Shunde, Foshan, Guangdong, P.R China)					
(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).							
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.							

Technical parameters										
Model(s):		MHC-V14W/D2N1								
Air-to-water heat pump:		YES								
Water-to-water heat pump:		NO								
Brine-to-water heat pump:		NO								
Low-temperature heat pump:		NO								
Equipped with a supplementary heater:		YES								
Heat pump combination heater:		NO								
Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.										
Item		Symbol	Value	Unit	Item			Symbol	Value	Unit
Rated heat output (*)		Prated	13	kW	Seasonal space heating energy efficiency			ηs	127	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature TJ					Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature TJ					
TJ = -7℃		Pdh	11.7	kW	TJ = -7℃		COPd	2.05	-	
TJ = 2℃		Pdh	7.3	kW	TJ = 2℃		COPd	3.09	-	
TJ = 7℃		Pdh	4.6	kW	TJ = 7℃		COPd	4.53	-	
TJ = 12℃		Pdh	2.3	kW	TJ = 12℃		COPd	5.28	-	
TJ = bivalent temperature		Pdh	11.7	kW	TJ = bivalent temperature		COPd	2.05	-	
TJ = operating limit		Pdh	10.8	kW	TJ = operating limit		COPd	1.74	-	
For air-to-water heat pumps: TJ = -15℃		Pdh	-	kW	For air-to-water heat pumps: TJ = -15℃		COPd	-	-	
Bivalent temperature		Tbiv	-7	℃	For air-to-water heat pumps: Operation limit temperature		TOL	-10	℃	
Cycling interval capacity for heating		Pcych	-	kW	Cycling interval efficiency		COPcyc or PERcyc	-	%	
Degradation co-efficient (**)		Cdh	0.9	--	Heating water operating limit temperature		WTOL	49	℃	
Power consumption in modes other than active mode					Supplementary heater					
off mode		Poff	0.017	kW	Rated heat output (**)		Psup	2.2	kW	
standby mode		Psb	0.017	kW	Type of energy input		Electrical			
thermostat-off mode		Pto	0.006	kW						
crankcase heater mode		Pck	0.018	kW						
Other items										
Capacity control		variable			For air-to-water heat pumps: Rated air flow rate, outdoors		—	6250	m³/h	
Sound power level, indoors/ outdoors		LWA	-73	dB	For water- or brine-to-water heat pumps: Rated brine or water flow rate, outdoor heat exchanger		—	-	m³/h	
Annual energy consumption		QHE	8420	kWh						
For heat pump combination heater:										
Declared load profile		-			Water heating energy efficiency		ηwh	-	%	
Daily electricity consumption		Qelec	-	kWh	Daily fuel consumption		Qfuel	-	kWh	
Annual electricity consumption		AEC	-	kWh	Annual fuel consumption		AFC	-	GJ	
Contact details		GD Midea Heating & Ventilating Equipment Co. Ltd (Penglai industry road, Beijiao, Shunde, Foshan, Guangdong, P.R China)								
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(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.										

Technical parameters							
Model(s):		MHC-V16W/D2N1					
Air-to-water heat pump:		YES					
Water-to-water heat pump:		NO					
Brine-to-water heat pump:		NO					
Low-temperature heat pump:		NO					
Equipped with a supplementary heater:		YES					
Heat pump combination heater:		NO					
Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.							
Parameters shall be declared for average, colder and warmer climate conditions.							
Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	14	kW	Seasonal space heating energy efficiency	ηs	125	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature TJ				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature TJ			
TJ = -7℃	Pdh	12.3	kW	TJ = -7℃	COPd	2.02	-
TJ = 2℃	Pdh	7.9	kW	TJ = 2℃	COPd	3.05	-
TJ = 7℃	Pdh	5.1	kW	TJ = 7℃	COPd	4.57	-
TJ = 12℃	Pdh	2.1	kW	TJ = 12℃	COPd	4.77	-
TJ = bivalent temperature	Pdh	12.3	kW	TJ = bivalent temperature	COPd	2.02	-
TJ = operating limit	Pdh	10.2	kW	TJ = operating limit	COPd	1.68	-
For air-to-water heat pumps: TJ = -15℃	Pdh	-	kW	For air-to-water heat pumps: TJ = -15℃	COPd	-	-
Bivalent temperature	Tbiv	-7	℃	For air-to-water heat pumps: Operation limit temperature	TOL	-10	℃
Cycling interval capacity for heating	Pcy ch	-	kW	Cycling interval efficiency	COPcyc or PERcyc		
Degradation co-efficient (**)	Cdh	0.9	—	Heating water operating limit temperature	WTOL	49	℃
Power consumption in modes other than active mode				Supplementary heater			
off mode	Poff	0.017	kW	Rated heat output (**)	Psup	3.7	kW
standby mode	Psb	0.017	kW	Type of energy input	Electrical		
thermostat-off mode	Pto	0.006	kW				
crankcase heater mode	Pck	0.018	kW				
Other items							
Capacity control	variable			For air-to-water heat pumps: Rated air flow rate, outdoors	—	6250	m³/h
Sound power level, indoors/ outdoors	LWA	-73	dB	For water- or brine-to-water heat pumps: Rated brine or water flow rate, outdoor heat exchanger	—	-	m³/h
Annual energy consumption	QHE	8973	kWh				
For heat pump combination heater:							
Declared load profile		-		Water heating energy efficiency	ηwh	-	%
Daily electricity consumption	Qelec	-	kWh	Daily fuel consumption	Qfuel	-	kWh
Annual electricity consumption	AEC	-	kWh	Annual fuel consumption	AFC	-	GJ
Contact details	GD Midea Heating & Ventilating Equipment Co. Ltd (Penglai industry road, Beijiao, Shunde, Foshan, Guangdong, P.R China)						
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crankcase heater mode				Pck				0.001				kW																			
Other items																															
Capacity control				variable																											
Sound power level, indoors/ outdoors				LWA				-70				dB																			
Annual energy consumption				QHE				6850				kWh																			
For heat pump combination heater:																															
Declared load profile				-				Water heating energy efficiency				ηwh				-				%											
Daily electricity consumption				Qelec				-				kWh				Daily fuel consumption				Qfuel				-				kWh			
Annual electricity consumption				AEC				-				kWh				Annual fuel consumption				AFC				-				GJ			
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Cycling interval efficiency	COP <sub>cyc</sub> or PER <sub>cyc</sub>	-	%																																																																																																																																																																								
Heating water operating limit temperature	W <sub>TOL</sub>	49	°C																																																																																																																																																																								
Supplementary heater																																																																																																																																																																											
Rated heat output (**)	P <sub>sup</sub>	1.5	kW																																																																																																																																																																								
Type of energy input	Electrical																																																																																																																																																																										
For air-to-water heat pumps: Rated air flow rate, outdoors	-	6250	m³/h																																																																																																																																																																								
For water- or brine-to-water heat pumps: Rated brine or water flow rate, outdoor heat exchanger	-	-	m³/h																																																																																																																																																																								
For heat pump combination heater:																																																																																																																																																																											
Declared load profile		-		Water heating energy efficiency		η <sub>wh</sub>	%																																																																																																																																																																				
Daily electricity consumption		Q <sub>elec</sub>	-	kWh	Daily fuel consumption		Q <sub>fuel</sub>																																																																																																																																																																				
Annual electricity consumption		AEC	-	kWh	Annual fuel consumption		AFC																																																																																																																																																																				
Contact details		GD Midea Heating & Ventilating Equipment Co. Ltd (Penglai industry road, Beijiao, Shunde, Foshan, Guangdong, P.R China)																																																																																																																																																																									
<p>(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).</p> <p>(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0.9.</p>																																																																																																																																																																											

## Technical parameters

Model(s):	MHC-V16W/D2RN1
Air-to-water heat pump:	YES
Water-to-water heat pump:	NO
Brine-to-water heat pump:	NO
Low-temperature heat pump:	NO
Equipped with a supplementary heater:	YES
Heat pump combination heater:	NO

Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.

Parameters shall be declared for average, colder and warmer climate conditions.

Item	Symbol	Value	Unit
Rated heat output (*)	Prated	14	kW
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = -7°C	Pdh	11.7	kW
Tj = 2°C	Pdh	7.8	kW
Tj = 7°C	Pdh	5.1	kW
Tj = 12°C	Pdh	2.8	kW
Tj = bivalent temperature	Pdh	12.1	kW
Tj = operating limit	Pdh	10.6	kW
For air-to-water heat pumps: Tj = -15°C	Pdh	-	kW
Bivalent temperature	T <sub>biv</sub>	-6	°C
Cycling interval capacity for heating	P <sub>cych</sub>	-	kW
Degradation co-efficient (**)	C <sub>dh</sub>	0.9	—
Power consumption in modes other than active mode			
off mode	P <sub>off</sub>	0.027	kW
standby mode	P <sub>sb</sub>	0.027	kW
thermostat-off mode	P <sub>to</sub>	0.006	kW
crankcase heater mode	P <sub>ck</sub>	0.001	kW

Other items			
Capacity control	variable		
Sound power level, indoors/outdoors	L <sub>WA</sub>	-73	dB
Annual energy consumption	Q <sub>HE</sub>	9172	kWh

Item	Symbol	Value	Unit
Seasonal space heating energy efficiency	ηs	126	%
Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = -7°C	COPd	1.99	-
Tj = 2°C	COPd	3.02	-
Tj = 7°C	COPd	4.70	-
Tj = 12°C	COPd	5.28	-
Tj = bivalent temperature	COPd	2.09	-
Tj = operating limit	COPd	1.78	-
For air-to-water heat pumps: Tj = -15°C	COPd	-	-
For air-to-water heat pumps: Operation limit temperature	TOL	-10	°C
Cycling interval efficiency	COP <sub>cyc</sub> or PER <sub>cyc</sub>	-	%
Heating water operating limit temperature	W <sub>TOL</sub>	49	°C
Supplementary heater			
Rated heat output (**)	P <sub>sup</sub>	3.7	kW
Type of energy input	Electrical		

For air-to-water heat pumps: Rated air flow rate, outdoors	—	6250	m³/h
For water- or brine-to-water heat pumps: Rated brine or water flow rate, outdoor heat exchanger	—	-	m³/h

For heat pump combination heater:					
Declared load profile	-			Water heating energy efficiency	η <sub>wh</sub>
Daily electricity consumption	Q <sub>elec</sub>	-	kWh	Daily fuel consumption	Q <sub>fuel</sub>
Annual electricity consumption	AEC	-	kWh	Annual fuel consumption	AFC

Contact details	GD Midea Heating & Ventilating Equipment Co. Ltd (Penglai industry road, Beijiao, Shunde, Foshan, Guangdong, P.R China)
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(\*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).  
(\*\*) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0.9.



# DECLARATION OF CONFORMITY UE

DICHIARAZIONE DI CONFORMITÀ EU  
KONFORMITÄTSEKLRUNG UE  
DECLARATION DE CONFORMITE UE  
DECLARACIÓN DE CONFORMIDAD UE

## WE DECLARE UNDER OUR SOLE RESPONSIBILITY THAT THE MACHINE

DICHIARIAMO SOTTO LA NOSTRA SOLA RESPONSABILITÀ CHE LA MACCHINA  
WIR ERKLÄREN EIGENVERANTWORTLICH, DASS DIE MASCHINE  
NOUS DÉCLARONS SOUS NOTRE SEULE RESPONSABILITÉ QUE LA MACHINE  
EL FABRICANTE DECLARA BAJO SU EXCLUSIVA RESPONSABILIDAD QUE LA MÁQUINA

**CATEGORY** WATER CHILLERS - Heat pump  
**CATEGORIA** REFRIGERATORI D'ACQUA - Pompa di calore  
**KATEGORIE** KALTWASSERSÄTZE - Wärmepumpe  
**CATEGORIE** RÉFRIGÉRATEURS D'EAU - Pompe à chaleur  
**CATEGORIA** ENFRIADORAS DE AGUA - Bomba de calor

**TYPE / TIPO / TYP / TYPE / TIPO**

MIDEA MODEL	CLIVET MODEL
MHC-V5W/D2N1	WSAN-XMI 21
MHC-V7W/D2N1	WSAN-XMI 31
MHC-V9W/D2N1	WSAN-XMI 41
MHC-V10W/D2N1	WSAN-XMI 51

- COMPLIES WITH THE FOLLOWING EC DIRECTIVES, INCLUDING THE MOST RECENT AMENDMENTS, AND THE RELEVANT NATIONAL HARMONISATION LEGISLATION CURRENTLY IN FORCE:
- RISULTA IN CONFORMITÀ CON QUANTO PREVISTO DALLE SEGUENTI DIRETTIVE CE, COMPRESE LE ULTIME MODIFICHE, E CON LA RELATIVA LEGISLAZIONE NAZIONALE DI RECEPIMENTO:
- DEN IN DEN FOLGENDEN EG-RICHTLINIEN VORGESEHENEN VORSCHRIFTEN, EINSCHLIEßLICH DER LETZTEN ÄNDERUNGEN, SOWIE DEN ANGEWANDTEN LANDESGESETZEN ENTSPRICHT:
- EST CONFORME AUX DIRECTIVES CE SUIVANTES, Y COMPRIS LES DERNIÈRES MODIFICATIONS, ET À LA LÉGISLATION NATIONALE D'ACCUEIL CORRESPONDANTE:
- ES CONFORME A LAS SIGUIENTES DIRECTIVAS CE, INCLUIDAS LAS ÚLTIMAS MODIFICACIONES, Y A LA RELATIVA LEGISLACIÓN NACIONAL DE RECEPCIÓN:

- ☒ 2006/42/EC **machinery directive**  
direttiva macchine  
Maschinenrichtlinie  
directive sur les machines  
directiva máquinas
- ☒ 2014/30/UE **electromagnetic compatibility**  
compatibilità elettromagnetica  
Elektromagnetische Verträglichkeit  
compatibilité électromagnétique  
compatibilidad electromagnética
- ☒ 2009/125/CE **ecodesign**  
Progettazione ecocompatibile  
Ecodesign  
Éco-conception  
Ecodiseño

-Unit manufactured and tested according to the followings Standards:  
-Unità costruita e collaudata in conformità alle seguenti Normative:  
-Unité construite et testée en conformité avec les Réglementations suivantes  
-Unidad construida y probada de acuerdo con las siguientes Normativas  
-Gebauetes und geprüfetes Gerät nach folgenden Normen

EN55014-1 :2006+A1 :2009+A2 :2011 EN55014-2 :2015  
EN61000-3-2 :2014 EN61000-3-3:2013  
EN60335-1 :2012+A11 :2014 EN60335-2-35 :2016 EN62233 :2008  
EN60335-2-40 :2003+A11 :2004+A12 :2005+A1 :2006+A2 :2009+A13 :2012

**-Responsible to constitute the technical file is the company GD Midea Heating & Ventilating Equipment CO., LTD.**

-Responsabile a costituire il fascicolo tecnico è GD Midea Heating & Ventilating Equipment CO., LTD.  
-Verantwortliche für die technischen Unterlagen zusammenstellen GD Midea Heating & Ventilating Equipment CO., LTD.  
-Responsable pour compiler le dossier technique est GD Midea Heating & Ventilating Equipment CO., LTD.  
-Encargado de elaborar el expediente técnico es GD Midea Heating & Ventilating Equipment CO., LTD.

SHUNDE 29/06/2017

NAME / NOME / VORNAME / PRÉNOM / NOMBRE

SURNAME / COGNOME / ZUNAME / NOM / APELLIDOS

COMPANY POSITION / POSIZIONE / BETRIEBSPOSITION / FONCTION / CARGO

LEON LI

LI  
Leon Li  
CERTIFICATION MANAGER



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**CATEGORIE RÉFRIGÉRATEURS D'EAU - Pompe à chaleur**  
**CATEGORIA ENFRIADORAS DE AGUA - Bomba de calor**

TYPE / TIPO / TYP / TYPE / TIPO

MIDEA MODEL	CLIVET MODEL
MHC-V12W/D2N1	WSAN-XMi 61
MHC-V14W/D2N1	WSAN-XMi 71
MHC-V16W/D2N1	WSAN-XMi 81
MHC-V12W/D2RN1	WSAN-XMi 61
MHC-V14W/D2RN1	WSAN-XMi 71
MHC-V16W/D2RN1	WSAN-XMi 81

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SURNAME / COGNOME / ZUNAME / NOM / APELLIDOS LI  
SHUNDE 02/11/2016 COMPANY POSITION / POSIZIONE / BETRIEBSPOSITION / FONCTION / CARGO CERTIFICATION MANAGER  
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